

To All Customers Using the Miele Tumble Dryer (Models T560C and T570C)

Apology and Free Inspection/Repair

Thank you very much for using Miele Japan products.

We hereby inform you that there is a danger in using the Miele tumble dryers shown below (models T560C and T570C). These models may cause a fire if the motor malfunctions (if the drum turning motor stops) when the heat exchanger is not locked.

In light of this, we are offering free inspections and repairs on these models so that you may continue to use them with peace of mind.

We express our deepest apologies for the inconvenience and concern this matter has caused, and we respectfully request that all customers using these products contact the service desk at the number given below.

When contacting the customer service desk, please give the serial number shown on the rating label. Despite the inconvenient, we ask that you refrain from using the dryer until the inspection and repairs have been completed.

1. Products Affected: Miele Tumble Dryer

Models: T 560 C / T 570 C
Units of above models: All

Standard labeling on exterior of above models



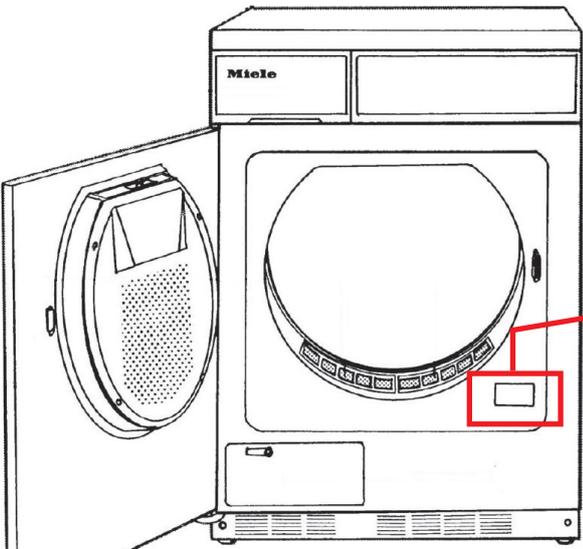
To All Customers Using the Miele Tumble Dryer (Models T560C and T570C) Apology and Free Inspection/Repair

Dear Valued Customer

Miele Japan Corp. would like to apologize to those customers who have purchased tumble dryer models T560C and T570C, and provide information on inspection and repair services being offered free of charge.

Identifying Your Model and Serial (Production) Number:

Serial Number (Production Number)
XX / XXXXXXXX
2 digits 8 digits



Miele MADE IN GERMANY
型式： T570C 番号： 11 / 31289999
ヒューズ： 15A
最高容量： 5kg (乾燥時の重量)

ミーレ・ジャパン株式会社
相 : 单相
定格電圧 : 200V
定格消費電力： 2600W
定格周波数 : 50-60Hz

Model: T570C Number: 11/31289999
Fuse: 15 A
Maximum Capacity: 5 kg (weight when dry)

Miele Japan Corp.
Phase: Single Phase
Rated Voltage: 200 V
Rated Wattage: 2600W
Rated Frequency: 50 to 60 Hz

* Please open the door. You will be able to confirm the necessary information on the rating label on the lower right corner of the drum opening.

2. Contact

[Inquiries]

Customer Call Center, Miele Japan Corp.

Toll Free: 0120-310-647 (Also toll free for mobile phones)

[Commencement of Services]

Starting Tuesday, February 10, 2009

[Business Hours]

From 9:00a.m. to 17:30p.m. (Monday through Friday)

Protecting Your Personal Information

* Personal information such as your name, address, and phone number that you provide to us will be used and handled solely for the free inspection and repair services described. We may disclose such information to those affiliated parties that may be involved in providing the services, in which case the parties will handle the information with the same care that we use.

Miele