

TERMS & CONDITIONS: 2020 \$100 OFF LAUNDRY PROMOTION

Terms and Conditions of 2020 Miele® W1 T1 Laundry \$100 OFF Promotion. (1) This promotional offer (the “Rebate”) from Miele, Inc. (“Miele”) provides a one-hundred dollar (\$100) manufacturer’s rebate on qualifying Miele W1 washers and T1 dryers (the “Purchased Appliance”). To qualify for the Rebate, the customer must purchase from Miele one of the following Qualifying machines: Miele WWB 020 WCS, WWF 060 WCS, WWH 660 WCS, WWH 860 WCS, TWB 120 WP, TWF 160 WP, or TWI 180 WP. (2) The Rebate shall only apply to the advertised price of the Purchased Appliances and shall not apply to any installation services, taxes (including sales tax), delivery services, disposal services or any other fees. (3) Only end users (consumers) may benefit from the Rebate. The Rebate shall not apply to builders, wholesale buyers or any person or legal entity who offers for resale, or resells, the Purchased Appliances; in connection with such transactions or purchases, the Rebate shall automatically be void. (4) The Rebate may not be combined with any other offers, special or discounted pricing, or promotions. (5) The Rebate shall be valid only at participating authorized Miele dealers. For a list, please see <https://www.mieleusa.com/c/dealer-search-15.htm>. (6) The Rebate shall not be applied at the time of purchase of the Purchased Appliances. To receive and qualify for the Rebate, the customer shall submit an online or mail-in Rebate claim and copies of all of the required supporting documents (i.e., one or more valid order invoice(s), valid proof of payment and valid proof of delivery). (7) All Rebate claims shall be (a) submitted online at <https://www.mieleusa.com/c/rebate-redemption-2187.htm> on or before October 31, 2020, or (b) delivered by U.S. mail using the relevant Rebate order form with a postmark dated on or before October 31, 2020, to Miele Rebates PO Box 1919 Memphis TN 38101. (8) Please allow 6-8 weeks for processing and issuance of the Rebate. (9) If delivered by U.S. Mail, only originals of the required supporting documents shall be acceptable. Please make sure to make and retain copies of the originals and all documents related to the Rebate and the Purchased Appliances. (10) To qualify for the Rebate, the Purchased Appliance must be (a) (1) ordered in person at the store of an authorized Miele dealer, or (2) purchased online through an authorized Miele dealer during the Rebate period of August 31, 2020 through and including September 30, 2020 (the “Rebate Period”) and (b) delivered to the qualifying customer’s address on or before October 31, 2020. (11) Purchases made on or before August 30, 2020 shall not qualify for the Rebate. Purchases made on or before August 30, 2020, and subsequently cancelled and reissued during the Rebate Period shall not qualify for the Rebate. Purchases made during the Rebate Period and subsequently cancelled and reissued after the Rebate Period shall not qualify for the Rebate. (12) The Rebate on the Purchased Appliances shall be limited to one (1) Rebate per Qualifying Purchased Appliance except in Rhode Island or where prohibited by law. (13) Each Qualified Purchased Appliance is eligible for Miele’s 90-Day Quiet & Clean Guarantee. The Qualified Purchased Appliance may be returned to Miele within 90 days of the Delivery Date if the Customer is unsatisfied with the sound quality or cleaning results of the Qualified Purchased Appliance. The customer must make the claim before the end of the 90 day period. The cost of removal and return shipment of the appliance will be covered by Miele. For the complete set of rules for the 90-Day Quiet & Clean guarantee, see Page 2 of this document. (14) In the event any of the Purchased Appliances are returned to Miele or an authorized Miele dealer after a Rebate has been issued, the Rebate shall be forfeited and must be refunded to Miele in its entirety at the customer’s expense. (15) The customer shall be eighteen (18) years or older. (16) The Rebate shall be voidable at any time at Miele’s discretion if the customer shall not produce valid order invoices, valid proof of payment and valid proof of delivery, for each of the Purchased Appliances; or if the customer shall otherwise violate the applicable rules. (17) No substitutions shall be allowed. (18) The Rebate shall be available only to residents of the fifty (50) states of the United States of America and the District of Columbia. The Rebate shall not be valid for residents of Puerto Rico, the U.S. Virgin Islands and any other territories or possessions of the United States of America. (19) Any misrepresentation by the person placing the order, whether innocent or fraudulent, shall disqualify him or her from the Rebate and further rebates offered by Miele; Miele reserves its right to refer such person for civil or criminal prosecution. (20) Miele may amend or discontinue the Rebate at any time with or without notice, including after an order of Purchased Appliances is placed. (21) In no event shall Miele be liable for more than the amount of the Rebate. (22) The above terms and conditions are severable and, if one or more provisions shall not be valid under applicable law, the remainder shall be enforceable to the maximum extent permitted by applicable law.

Updated: 8/06/2020

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90-Day Quiet & Clean Guarantee Terms:

If you are not completely satisfied that Miele's W1 washers and/or T1 dryers are quieter and clean better than your previous laundry machines, Miele will refund the full purchase price of the product.

1. The 90-Day Guarantee applies to all Miele residential W1 washers and T1 dryers included in the promotion.
2. The W1 washer and/or T1 dryer must have been purchased from an authorized Miele dealer prior to the expiration of the promotion.
3. The W1 washer and/or T1 dryer must have been installed by an authorized Miele installer.
4. The 90-Day Guarantee period will begin once the unit has been installed but no later than 30 days after delivery of the unit.
5. The product registration must have been completed, prior to the registration of dissatisfaction with Miele. The product can be registered by visiting mieleusa.com.
6. The W1 washer and/or T1 dryer must have been operated according to the Miele operating instructions and must not have been damaged by the user in any way.
7. If you register your dissatisfaction within the 90-Day period, an authorized Miele technician will contact you and attempt to rectify the performance of the machine. No refund will be made until and unless an authorized Miele technician has the opportunity to perform a diagnostic test on the machine and attempt to resolve perceived performance problems.
8. The W1 washer and/or T1 dryer must be returned to Miele with the original purchase receipt. Miele will arrange for machine pick-up within 30 days of refund authorization.
9. Miele is not responsible for providing a substitute machine, should this guarantee be invoked.
10. Amount of refund does not include accessories, installation, cabinet modifications, extended warranty or shipping and handling charged by the dealership. Refund amount is the amount paid for the W1 washer and/or T1 dryer product only, including applicable sales tax.
11. The QC Guarantee can only be invoked once in any one-year period.