

First Steps With Miele MOVE Connect

Keep an eye on your machine portfolio digitally and gain valuable insights into performance, program and consumption data*. Network-compatible machines can be connected to Miele MOVE Connect and managed via the web browser on your computer, tablet or smartphone.



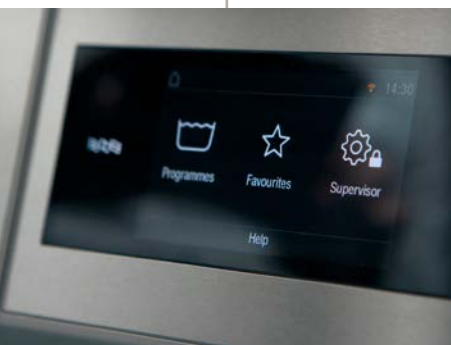
www.miele-move.com

Registration and activation of the user account


- Use your PC, tablet or smartphone and visit www.miele-move.com via a web browser of your choice.
- To create a new account, select the “Register” button.
- Enter your data and set a password.
- After clicking on “Register” you will receive an e-mail to activate your account.
- Click on the link in this e-mail. Once you have read and confirmed the data protection declaration and the terms of use, you will be taken to the next step.
- This is followed by the company assignment. You can now create a new business for the first time or join an existing organization. The details of your business will then be linked to your user account.
- Registration and activation are now complete. The next time you visit the site, you can log in to your user account by clicking on the “Log in” button and entering your e-mail address and password.

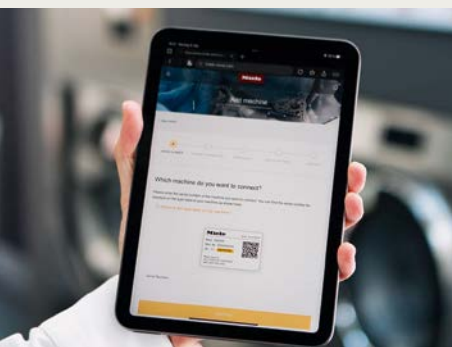
User management and additional locations (optional)

- If required, invite additional users by selecting “Administration” in the menu and then “User administration”.
- Enter the e-mail address of the user you wish to invite and assign a role. Confirm your entry by clicking on “Send invitation”.
- The user receives an e-mail and can now also log in. Depending on the role, the functions are available to the user in different forms.
- In the “Administration” section, you can also create different locations and manage your consent for digital collaboration with Miele Professional Service.



Ensure Internet connection

- An internet connection is required so that you can view your machine data in real time. Depending on the machine type, networking is possible via LAN and/or WiFi. The LAN variant is the most convenient - use this if the conditions at the machine location allow it.
- Firstly, make sure that your machine is connected to the internet. Machines with display show the active internet connection via a corresponding symbol .
- Miele MOVE Connect supports you step-by-step during the set-up process. This can be done during the commissioning of your machine or independently at a later date.
- As an alternative to a network with fixed internet access, there are mobile connection options, for example by using an LTE router with a SIM card.



Create and network machines

- To connect a new machine, you and your terminal device should be in the same network and close to the machine.
- Have the serial number of your machine to hand. This can be found on the data plate, usually on the inside of the appliance door.
- In the Miele MOVE Connect menu, click on “Machines” and then on the plus in the top right-hand corner.
- You will now be guided through the process with digital step-by-step instructions.
- Your machine will be recognized and displayed by Miele MOVE Connect thanks to the connection to your local or mobile network. Now follow the further steps to successfully complete the process.
- After successful networking, you have the option of customizing your machine details, e.g. machine name or usage times (optional). The new machine is then displayed in the overview and is visible to all users in your business.
- Add an unlimited number of additional machines free of charge.

Check technical requirements

- It is possible that your IT has taken measures with the implementation and configuration of a firewall, which blocks some websites (URLs) and ports. To ensure error-free use of Miele MOVE Connect, it is necessary to have specific URLs and ports unblocked. We will be happy to provide you with a corresponding list.
- If there is no existing internet connection at the machine's location, a mobile internet connection (LTE router with SIM card) can be set up as an alternative. We will be happy to advise you on this.

Let's go

You are now ready to go and receive relevant information about your machines at any time and from anywhere. This includes data from operations, evidence of properly performed treatment processes and interesting insights in the form of consumption data statistics*.

Your digital machine management tool

Miele MOVE Connect provides you with transparent information on the CO₂ emissions of your Miele Professional machines, based on electricity and water consumption¹. Make informed decisions for your business and act in a cost and environmentally conscious manner. Move your Business.



Miele MOVE
Connect

* The availability of consumption data depends on the machine type.