

Miele

Commercial **laundry,** **dishwashing** and **laboratory solutions**

for nurseries, schools,
colleges and universities



In good hands from the start, and beyond...

Nurseries, Schools, Colleges, Universities and other Education facilities are places where children and young people can feel safe, secure and cared for.

Miele Professional, renowned for reliability, offers a consultative approach through local

partners to provide solutions ensuring hygienic cleanliness and protecting the health and well-being of the students and staff.

With free consultations and ongoing support, we ensure tailored solutions for your specific requirements.



Nurseries

With Miele Professional's choice of products, you can deal with even large amounts of laundry and crockery in next to no time. Thanks to special disinfection programmes, germs are prevented from spreading further and outbreaks of diseases can be avoided.



We needed laundry equipment that could fit into a small space, required minimal maintenance and could handle the busy every day running of the nursery – and, we're delighted to say that the Little Giants range ticks all of these boxes. The Miele brand symbolises quality, efficiency and reliability, which made it the perfect choice for our laundry equipment.

Our laundry throughput has increased to five loads per days, whereas before we were struggling to process three cycles. These fast turnaround times have helped reassure us that we can continue to offer high standards of early years care, which is especially important in a post-Covid-19 environment.

Amol Devani,
CEO at Bright Little Stars Nursery



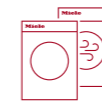
Read the full case study



The Miele Professional Concept for Nurseries



**Uncompromising
hygiene**



**In-house
laundry solutions**



**Fast and hygienic
dishwashers**



**Service Agreements to
suit all requirements**

Schools and Colleges



Winchester College, a prestigious boys' public school, chooses Miele Professional.

When the school's facilities management team was in the market for a new machine in 2010, they approached Miele Professional Partner WASHCO to review the school's laundry site. WASHCO recommended five machines (a mix of the PW6241 and PW6137 models).

James Holmes of WASHCO comments "The school was in need of machines that could deal with immense amounts of laundry. After all, the school has to clean the laundry of nearly 700 live-in students who all play sports on a daily basis! We were able to help them by fitting five machines and set specific programmes for the school's different needs."



Miele Professional is all about quality – which is perfect for us. The whole process was really efficient from start to finish. Installation was completed on time and the building was left in a clean and tidy manner.

Mark Thistlewhite
Facilities Manager
Winchester College.



Universities



We chose a Miele system because we have used them before and found them to be very reliable. We have had numerous Miele machines at the university in place of up to 20 years.

We initially went to SLS as a supplier and we were very pleased with their response and found their customer service impeccable.

There was a good deal of co-ordination with SLS and Miele staff. They took the time to visit us and advise us on our requirements to get us the right products to service our needs. The installation went smoothly, and the Miele engineer guided us through the operation of the machine and how to change the racks and accessories.



Nicola Jones
Demonstrator in forensic and analytical science,
Bournemouth University.



Miele's machines provide us with quality washes and also quick cycles, without compromising on either factor which are both vital to us.

Zoe Holford
Cleaning Co-ordinator
Oakham School



The amount of items that Oakham needed washing in a single day was regularly over 1,000, so it was vital that the installation process was quick to avoid a backlog building up. With this in mind, WASHCO installed the machines in just one day.

Full onsite training was also provided to ensure the transition from the old system to the new Miele laundry system was smooth and painless.



High quality machines...

Miele Professional's laundry and dishwashing solutions offer advanced technology geared towards energy efficiency and water conservation. With programmable cycles and eco-friendly features, education institutions can significantly reduce running costs while ensuring environmental responsibility - a critical aspect in today's sustainability-focused landscape.

Our dishwashers and laboratory glasswashers offer unrivalled reliability with consistently high quality results.

Our laundry washers, dryers and ironers have user-friendly interface controls which simplify operation; making it suitable for diverse user groups, including students and staff. Our innovative appWash system is perfect for managing student laundrettes and large laundry rooms, all from a mobile device or PC.

...designed and tested to last.



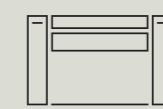
Our tumble dryers
are tested to
40,000 cycles

Heat-pump dryers
overall are approximately
60% more efficient

compared to conventional
drying technologies.
New heat-pump dryers also have a
25% reduction in cycle times



Our Masterline
freshwater dishwashers
are tested to
**28,000
cycles**



Our ironers
are tested for
**20,000
hours of use**



Our washing
machines
are tested to
**30,000
hours**

That's the equivalent of
8 cycles a day, 7 days a
week for over 10 years





Miele PROtect Service Solutions

Miele PROtect combines comprehensive services, maximum cost control and the easy availability of spare parts. Our specially trained technicians perform and document service work according to Miele standards and templates and in full compliance with legal requirements. This guarantees process security and preserves the value of your machines in the long term. We provide transparent advice specific to your industry, coordinate appointments and guarantee the availability of suitable spare parts – even 15 years after machine production ceases. Our comprehensive service network protects your machines and your business, giving you total peace of mind.



We have **28** approved and official Miele partners with over **200** qualified service engineers covering all corners of the UK.

Complete cover



A free consultation.

From a small room in a listed building to a new build, our partners give advice on functional layout, site positioning and work from day one to completion.



Smooth installation and training.

Our solid installation experience means minimal disruption to school life when new machines go in. School staff are also trained as part of this process.



The right mix of machines and programmes.

Our Partners know our machines inside out. Full advice is given on machine and programme choice, including automated programmes, based on precise requirements.



Local and easily accessible.

Between them our specialist partners cover every inch of the UK. They are on site quickly and customers deal with the same engineers from the first visit, right through installation and each service check-up.



The right service contract.

Regular servicing and parts replacement is, essential to ensure optimal performance with minimal downtime. Partners discuss service options with customers openly to ensure the right package is agreed.

Miele sustainability

Did you know that Miele leads the field when it comes to energy-efficient laundry care and dishwashing, or that we produce more electricity at our Miele plant in the city of Dongguan, China, than we can use?

Or that we are working intensely on the subject of green steel? This and much, much more results from our sense of responsibility for our planet's resources, a topic of utmost importance.

8% lower CO₂ emissions during the usage phase across all product groups (since 2019)

Product life cycle of up to **20 years** Supported by tests



Our sustainability pledges

In 2022, we formulated three pledges relating to sustainability. Together with our sustainability strategy, these point in the right direction in the process of making sustainable business decisions.



Make sustainability happen at every step

We continuously work towards making sustainability essential at every stage of our services and products' life cycle – as well as across all our value chains and in the businesses of our customers.



Make appliances that won't leave a mark

Miele is dedicated to producing the best possible products and services with the least impact on the environment, with the ultimate aim to make them 100% carbon-neutral.



End waste by giving our appliances new life

We are working towards creating a circular value chain with net-zero waste for all materials used in our appliances to re-enter the loop at the end of their lifecycle.



appWash services

The digital solution for your laundry room from Miele Professional

From invoicing to the entire operation. AppWash brings laundry rooms online and reduces operating costs. A perfect solution for Universities.



Appwash relax covers everything that you need to run your entire laundry room all from a single supplier - with revenue share available.

From the machines to the management of prices and billing - as well as regular servicing and maintenance for complete peace of mind.



NFC Payments coming in 2024



AppWash features

- ✓ Premium Miele Professional commercial laundry equipment
- ✓ Market-leading in sustainability and ease of use
- ✓ Supply and full installation of the laundry equipment with no upfront cost or investment
- ✓ Machines can be booked via the app, which is available 15+ languages
- ✓ Different currencies and payment options
- ✓ Integrated in-App chat
- ✓ Remote control ensures required repairs quickly and efficiently
- ✓ Now with contactless payments



Miele

Miele Professional **Rental Solutions**

Enjoy the full Miele experience with an affordable rental solution

Miele Professional is all about supporting your business with the best commercial solutions. We enable you to reach your full potential, providing the quality and flexibility you need to thrive. Enjoy the full Miele experience with a 60-month affordable rental contract, which includes regular maintenance for complete peace of mind.

Learn more



For your free
consultation or to
find out more,
get in touch on
0330 160 6693

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