

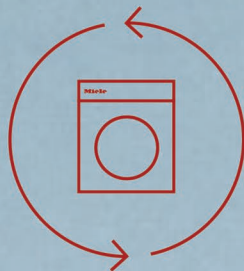
Miele

Miele Professional
Commercial laundry solutions for the future

Miele Professional. Immer Besser.



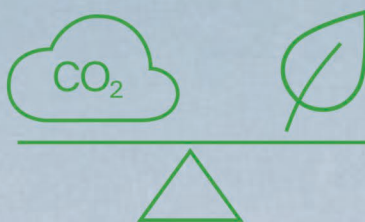
Our pledges for the planet



Committed to:

Make sustainability happen at every step

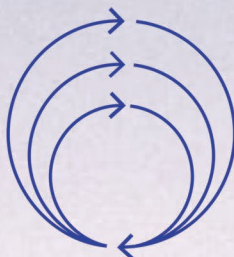
We continuously work towards making sustainability essential at every stage of our services and our products' life cycle – as well as in all of our value chains, and in the homes and businesses of our customers



Committed to:

Make appliances that won't leave a mark

Miele is dedicated to producing the best possible products and services with the least impact on the environment, with the ultimate aim to make them 100% carbon-neutral.



Committed to:

End waste by giving our appliances new life

We are working towards creating a circular value chain with net-zero waste for all materials used in our appliances to re-enter the loop at the end of their lifecycle.

Sustainability stories

Sydney Water Project

"Working with Miele has meant we have been able to place more durable and efficient commercial machines into multiple Sydney Council operated Child Care centres. We were very impressed by the hygiene capabilities, cleaning performance and cost efficiency these machines gave us."

-Andre Boerama, Service Planning Lead, Sydney Water



Helping McDonalds with innovative laundry solutions

Miele assists leading global foodservice retailer McDonald's with grease recovery captured from our washing machines used in their sites, which is then used in their biofuel production simultaneously reducing the amount of grease into the drainage system.

CO2 neutral in all our facilities

Miele is committed to the Science Based Targets initiative (SBTi) and we are carbon neutral in all of our locations (Scope 1&2). An important milestone on this path is the reduction of emissions in the use phase of our products (Scope 3.11) - which are the major contributors to our overall carbon footprint - by 15 percent from 2019 until 2030.



Using green steel

In a pilot project, Miele will be sourcing green steel from its partner Salzgitter AG. With the use of this material the CO₂ emissions generated by the manufacturing process are reduced by more than 66% by harnessing climate-friendly energy sources and reusing steel scrap. In introducing this change, Miele is making an initial contribution to further reducing emissions from purchased goods and services.

Every step counts.



Introducing the revolutionary Benchmark series

Featuring cutting-edge advancements in laundry technology and functionality, this exceptional series has been honoured with prestigious global design awards.

Crafted with meticulous precision in Germany, these products ensure long-term cost savings for customers. Miele's unwavering commitment to continuous product innovation and design refinement is fuelled by our mission to provide a solution to meet the challenges of escalating expenses and the global energy crisis.

Enhancements in water and energy conservation continue to deliver unparalleled benefits to our valued customers.

The new Benchmark washing machines meet all the challenges of modern laundry care. All programmes offer outstanding results with low consumption of natural resources. To optimize Hygiene requirements, disinfection programmes come as standard on all models. The new Benchmark dryers combine first-class results and short cycles with unique energy efficiency. A wide range of models and capacities are available with various heating types to meet our customer requirements.

Performance pitted against cost-efficiency – strike that perfect balance with the new Benchmark Machines from Miele Professional:

- Unique operation: intuitive and safe
- Simple connectivity for an efficient system
- High performance combined with sustainable efficiency
- Tailored solutions for every type of business

The new standard in
laundry innovation



THE NEW **BENCHMARK** MACHINES



reddot winner 2022



DESIGN
AWARD
2022



Focus Open 2022
Gold

PWM 920 20kg Washing Machine

14%

Water consumption
savings*

17%

Energy consumption
savings*

462

G Forces for lower energy
use in drying



*Compared to previous generation

**Statements can vary depending on specific product categories and machine capacity. Our machines undergo intensive testing under laboratory conditions. The actual operating hours may vary depending on actual usage behaviour, maintenance and care of the machine

Performance opens up new perspectives

Washing machine highlights



Redesigned suds container

Efficient use of energy and water with redesigned suds container.



M Touch Pro Plus

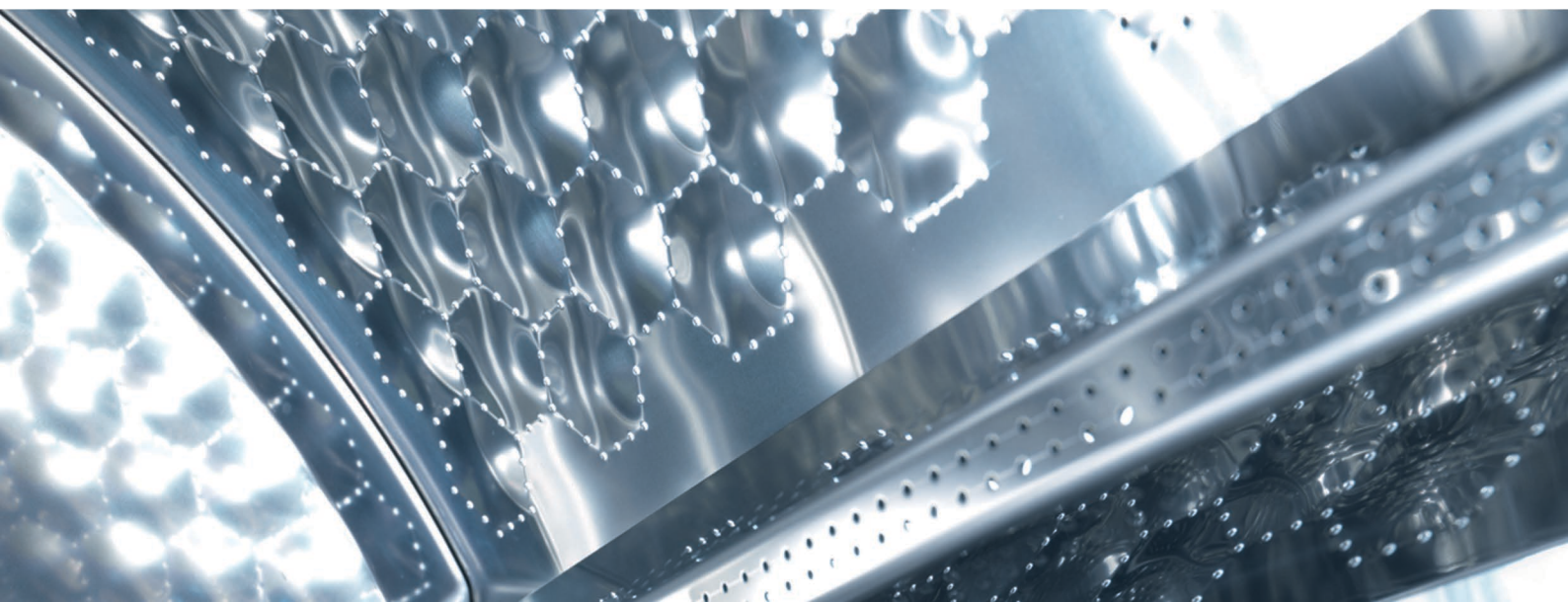
Access all wash programmes and machine functions easily and intuitively at the touch of a fingertip via the clear-text touch display.



Higher g-forces

Enables more efficient drying. This reduces the residual moisture, thereby saving valuable energy in the drying process.

Patented honeycomb drum 2.0: Gentle fabric care and intense cleaning performance.



PDR 922 22kg Heat-Pump Tumble Dryer

60%

More efficient compared
to conventional drying
technologies

25%

New heat-pump dryers
also have a 25% reduction
in cycle times*

52

Programme duration
in minutes



*Compared to previous generation

**In the Cottons/Normal drying programme or with residual moisture reduced from 50 % or 48 % (depending on model) to 0 % (with the lowest recommended load ratio).

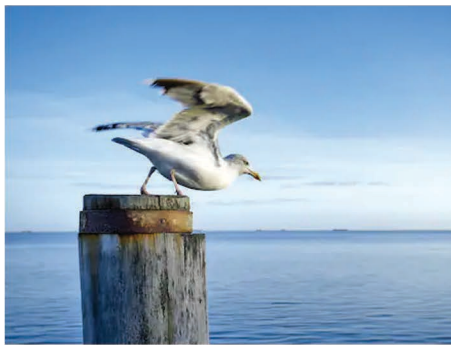
Efficiency makes economic sense

Tumble dryer highlights



AirRecycling Flex

This system strikes a balance between recycled and vented air, intelligently adjusting operation to on-site conditions. This saves time and energy.



Low consumption rates

Performance Data for every model is displayed on our website to highlight our efficiency.



Patented honeycomb drum

Fewer creases, easy finishing process: laundry is dried gently and evenly.



Minimal energy consumption

The Miele Professional heat-pump dryers reduce energy consumption by up to 60% thanks to pioneering heat-pump technology.

Their short running times make them perfectly suited to the demands of professional laundry care.

Since the tumble dryers do not require any vent ducting, no time-consuming installation is necessary.

Longevity is the ultimate sustainability

All our products undergo meticulous and rigorous testing.



Our **washing machines** are tested to

**30,000
hours**

That's the equivalent of 8 cycles a day, 7 days a week for over 10 years



The on/off switch on our **washing machines** and **tumble dryers** is tested to operate

**100,000
times**



Our **tumble dryers** are tested to

**40,000
cycles**



The fluff flap on our **tumble dryers** is opened and closed

**10,000
times**



The doors on our **washing machines** are opened, closed, locked and unlocked

**60,000
times**



The detergent dispenser flap on our **washing machines** is opened and closed

**30,000
times**



All our **tumble dryers'** central bearing and support rollers are tested for more than

**20,000
hours**

Statements can vary depending on specific product categories and machine capacity. Our machines undergo intensive testing under laboratory conditions. The actual operating hours may vary depending on actual usage behaviour, maintenance and care of the machine.

Did you know...



SCIENCE
BASED
TARGETS

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

Miele is committed to the **Science Based Targets initiative (SBTi)**

and we are carbon neutral in all of our locations*, with the ambitious goal to achieve this across the complete lifecycle of our products.

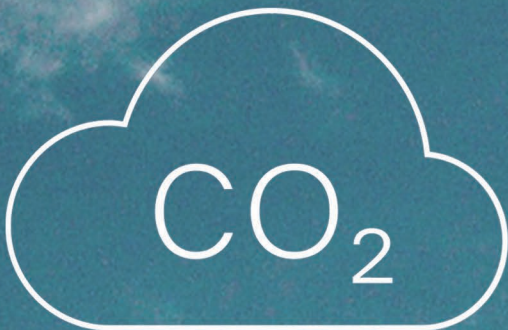


**SUSTAINABLE
DEVELOPMENT
GOALS**

As a global citizen, we're committed to the **UN Sustainable Development Goals (SDG's)**.

Our employees can attest to enjoying high social standards and a high level of care, while experiencing our unique corporate culture based on respect, openness and fairness.

* related to Scope 1 & 2



-15%

We are committed to **reach a reduction of CO₂ emissions by 15%** in the use phase of our products from 2019 to 2030.