

### Perfect balance.

The New Benchmark Machines: Washing machines and dryers.

Miele Professional. Immer Besser.



## Take the direct route.

Discover new perspectives. Combine technology and precision with passion. When the balance is right, the path to success is simply the most direct route.

#### THE NEW BENCHMARK MACHINES

#### Contents

Benchmark washing machines	. 6-7
Washing machine product overview	. 8-9
Washing machine highlights1	0-13
M Touch Pro and M Touch Pro Plus controls1	4-15

Benchmark dryers	16-17
Dryer product overview	18-19
Dryer highlights	20-23
M Touch Pro and M Select controls	24-25
Connectivity	26-27

# The new standard in laundry care



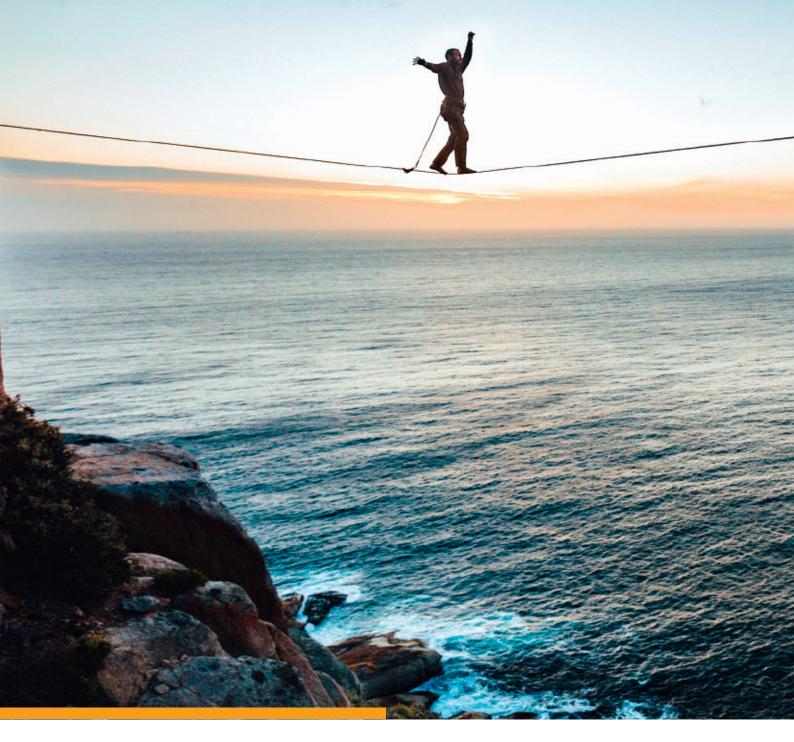
As a professional user, you have to meet the high expectations of your customers on a daily basis. At the same time, you still need to keep an eye on cost-efficient operation. Performance pitted against cost-efficiency – strike that perfect balance with the new Benchmark Machines from Miele Professional:

- Unique operation: intuitive and safe
- · Simple connectivity for an efficient system
- High performance combined with sustainable efficiency
- Tailored solutions for every type of business



#### THE NEW BENCHMARK MACHINES

## Every step counts.



The new Benchmark washing machines combine top- class results with unique efficiency and modern-day connectivity. With tailored solutions and cycles which are perfectly geared to your applications, you can be sure of having made the perfect choice with Performance and Performance Plus machines.



### **BENCHMARK WASHERS**

#### The New Benchmark Machines Washing machines

Load capacity 11-20 kg

The new Benchmark washing machines from the Performance line meet all the typical challenges of modern laundry care. All programmes adapt flexibly to needs and all machines feature disinfection programmes as standard.

Washing machine	PWM 514	PWM 520
User interface	M Touch Pro	M Touch Pro
Load capacity 1:9 [kg]	14	20
Drum volume [I]	130	180
Max. spin speed [rpm]	1,025	950
g-factor/residual moisture [%]	360/49	360/49
Cycle time [mins.] *	49	49

Front: Iron grey, \* Cycle time, Cottons 60°C, hot water connection

#### PERFORMANCE



The new Benchmark washing machines from the Performance Plus line master even the most demanding of challenges. Programmes for thermal and chemothermal disinfection are included ex works. The entire set of programmes can be fully adapted to suit individual requirements, including the option of creating new, customised cycles.

Washing machine	PWM 912	PWM 916	PWM 920
User interface	M Touch Pro Plus	M Touch Pro Plus	M Touch Pro Plus
Load capacity 1:9 [kg]	12	16	20
Drum volume [I]	110	140	180
Max. spin speed [rpm]	1,150	1,075	1,075
g-factor/residual moisture [%]	460/44	460/44	460/44
Cycle time [mins.] *	42	43	44

Front: Stainless steel, \* Cycle time, Cottons 60°C, hot water connection

#### **PERFORMANCE -PLUS**



## Performance opens up new perspectives

#### No compromises.

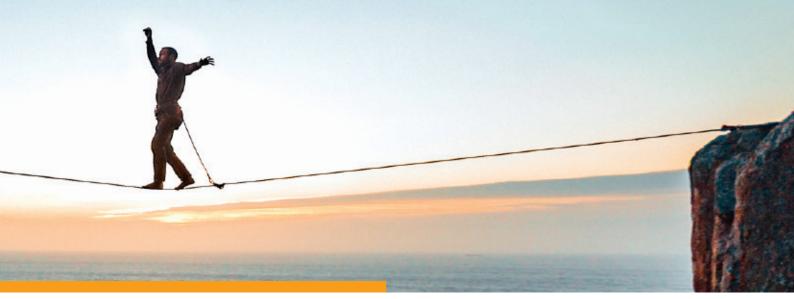
All new Benchmark washing machines are geared to achieving top performance. This is clearly illustrated both by the design of the machines and the thoroughly optimised laundry technology with its powerful, frequency-controlled asynchronous motor. With a gentle ramp-up of speed in the initial phase and smooth running properties even at high spin speeds, the new motor promises maximum performance and excellent product longevity. Disturbing noises and vibration during operation are kept to a minimum.

Time is money, so Miele's honeycomb drum 2.0 speeds up the wetting of laundry and the removal of soil. A rewarding investment: In the PWM 912, your 12 kg laundry load is thoroughly washed and residual moisture reduced to 44% in only 42 minutes\* thanks to a g-factor of 460. This saves time and energy in the subsequent finishing process.

\* 60°C cycle and hot water connection



## Efficiency and breathing space.



#### Gentle on environment and pocket.

In the previous example, specific consumption is as low as only 5.9 I water per kg of laundry achieving new levels in water efficiency. This is achieved through intelligent technologies such as the EcoSpeed drum rhythm. Here, the drum speed increases and decreases gradually, allowing laundry to be thoroughly wetted and de-watered.

The shape of the outer drum also contributes to reducing water consumption by optimising the space available for free wash liquor to circulate. At the same time, its gently bowed form ensures that the heater elements are accessible to water, preventing any build-up of lint. This ensures smooth operation every single day – and guarantees the incredible efficient transfer of heat.



## Maximum flexibility.

#### Perfect solutions tailored to meet your everyday requirements.

No matter what type of textiles your business has to deal with and how your laundry workflow is set up, the new Benchmark Machines represent a tailored solution. Also when it comes to dispensing detergent: It makes no difference whether you use powder or liquid detergents or external dispenser pumps. And automatic load control represents a further benefit in the targeted use of energy and detergents.



### Renowed quality.

#### Dependability has a name.

Miele quality through and through: The robust new Benchmark washing machines are built to last 30,000 hours of operation whilst reducing maintenance to a minimum. Innovations such as the low-maintenance asynchronous motor and the highly efficient spring-in-spring suspension system ensure smooth running properties. With the new 3D sensor which permanently analyses load imbalances, the machine is also able to optimise spin cycles. This further extends machine life expectancy and allows the machine's capacity to be used to the full.

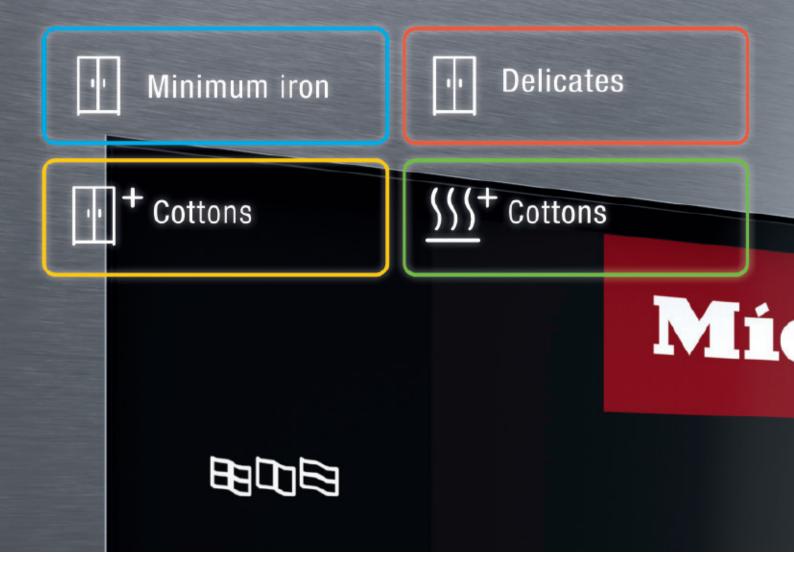


## Stimulating ergonomics.

#### User convenience in abundance makes work a pleasure.

With its 415 mm wide porthole, the drum door on the new Benchmark washing machines makes loading and unloading particularly simple. Also unique: the automatic OneFingerTouch door mechanism. A slight touch of a fingertip causes an electric motor to close and lock the door – opening automatically once again at the end of the programme.





With their M Touch Pro and M Touch Pro Plus controls, Benchmark washing machines offer an entirely new user interface design. The standard full touch colour display provides all important information at a glance. Each stage of operation is simple and convenient, at the touch of a fingertip, supported by international symbols and colour outlines. Extended functionalities such as 'show me how' sequences make machine operation even safer and simpler.

#### M Touch Pro

Thanks to their M Touch Pro controls, Benchmark washing machines from the Performance line come complete with a full line-up of programmes to cater for typical standard applications. These also include two RKI-compliant cycles for thermal and chemo-thermal disinfection in order to meet more stringent hygiene requirements. All programmes can be individually adjusted, for example with respect to temperatures and selectable extras.

#### PERFORMANCE

## As flexible as necessary. As intelligent as possible.





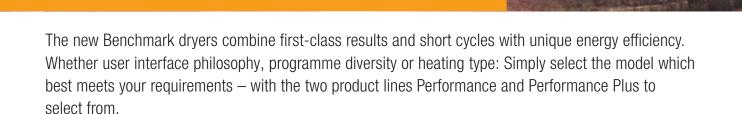
Programme packages for specific sectors; Hotels, Restaurant, Aged Care and Childcare

### M Touch Pro Plus

Benchmark washing machines from the Performance Plus line feature M Touch Pro Plus controls. These come fitted ex works with a comprehensive range of standard and special-purpose programmes. All programmes are fully customisable. These controls also afford the opportunity to create and save completely new programmes, allowing the potential of the machine to be used to the full in all applications.

#### PERFORMANCE -PLUS

# Merely a question of technology





### BENCHMARK DRYERS

## The New Benchmark Machines Dryers

Load capacity 14-44 kg

The new Benchmark dryers from the Performance line meet all the standard requirements of modern laundry care with smart sensor controls (ROP) available.

Dryers	PDR 514	PDR 518	PDR 522	PDR 528	PDR 544
Controls	M Select ROP				
Load capacity 1:25/1:18 [kg]	10/14	13/18	16/22	20/28	32/44
Drum volume [l]	250	325	400	500	800
Cycle time [mins.] *	33	32	31	32	38

Front colour/material: iron grey/stainless steel (depending on model); \*in 'Normal dry' programme 0%, Load capacity 1:18, vented drying system

#### PERFORMANCE



The new Benchmark dryers from the Performance Plus line rise to any challenge in the drying of textiles. All programmes adapt flexibly to individual requirements whilst at the same time facilitating AirRecycling Flex air recirculation and offering a broad range of heating types for maximum efficiency.

Dryers	PDR 914*	PDR 918*	PDR 922	PDR 528	PDR 944
Controls	M Touch Pro				
Load capacity 1:25/1:18 [kg]	10/14	13/18	16/22	20/28	32/44
Drum volume [l]	250	325	400	500	800
Cycle time [mins.] *	33	31	31	32	38

Front colour/material: iron grey/stainless steel (depending on model); \*in 'Normal dry' programme 0%, Load capacity 1:18, vented drying system

#### PERFORMANCE PLUS





#### Dependability has a name.

The new Benchmark dryers adhere to Miele's high quality standards and are designed for 20,000 hours of operation with miniumum maintainance. Miele's high degree of vertical integration also contributes to product longevity: A large proportion of components, such as motors, are built by Miele and hence ideally prepare products for the rough and tumble of working life in a laundry.



## Convenient ergonomics.

#### Everything under control in the laundry.

To make the drum door even simpler to use, the new Benchmark dryers sport a completely redesigned door handle with a larger grip. Similarly, the service hatch has also been the focus of attention: It is now particularly easy to open, further simplifying the job of cleaning the large lint filter.



## Performance enhances safety

## Efficiency makes economic sense



#### Stretching the envelope, gentle to laundry.

The new Benchmark dryers achieve short drying times whilst still taking gentle care of textiles. The low-maintenance DC motor guarantees a gentle start and smooth drum rotation whilst the newly developed fan impeller ensures uniform pressure.

In the unique Miele honeycomb drum with its rounded SoftLift ribs, garments are raised high before they tumble through the air stream to land gently on a myriad of air cushions. To ensure spot-on drying, the PerfectDry system continuously records residual moisture levels in the load, ensuring that drying ends when results are perfect.



AirRecycling Flex functions

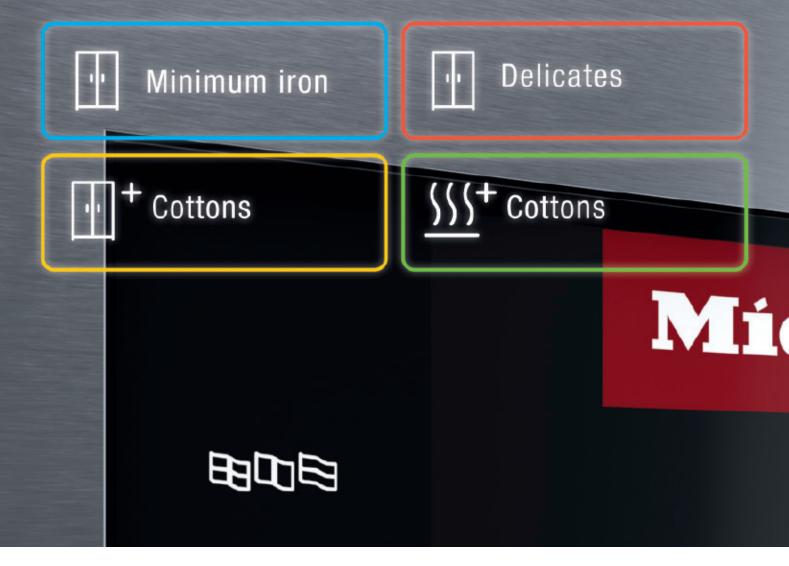
Heat-pump drying - Principle of operation

#### Making optimum use of energy.

In the interests of the efficient use of heat energy, the new Benchmark dryers redirect a proportion of air in circulation back into the drum. Models from the Performance Plus line also feature the new AirRecycling Flex system: This strikes a dynamic balance between recycled and vented air, intelligently adjusting operation to on-site conditions. This saves time while a machine is still cold and energy once a machine is at operating temperature.



To facilitate use of the least expensive source of energy, various heating types such as electric, gas and steam are available. Particularly energy-efficient heat-pump dryers are now also available through to the 400 I category and also use a new, climate-friendly coolant.



Two lines, two user interface philosophies

Benchmark dryers from the Performance line are designed for extremely simple, error-free operation using a rotary selector. Models from the Performance Plus line are operated from a touch display and offer a broader range of programmes and allow greater customisation.

#### M Touch Pro

Thanks to their M Touch Pro controls, Benchmark washing machines from the Performance Plus line come complete with a balanced selection of programmes to cater for typical standard applications. Each stage of operation is simple and convenient, at the touch of a fingertip, supported by international symbols and colour outlines. In addition to this, freely adjustable programmes can be compiled to meet special needs.

#### PERFORMANCE PLUS

## As simple as possible. As flexible as necessary.







#### Programme packages for specific sectors: Hotels, Restaurants, Aged Care and Childcare.

M Touch Pro Plus- Benchmark washing machines from the Performance Plus line feature M Touch Pro Plus controls. These come fitted ex works with a comprehensive range of standard and special-purpose programmes. All programmes are fully customisable. These controls also allow the opportunity to create and save completely new programmes, allowing the potential of the machine to be used to the full in all applications.

#### PERFORMANCE

# Future-proof connectivity

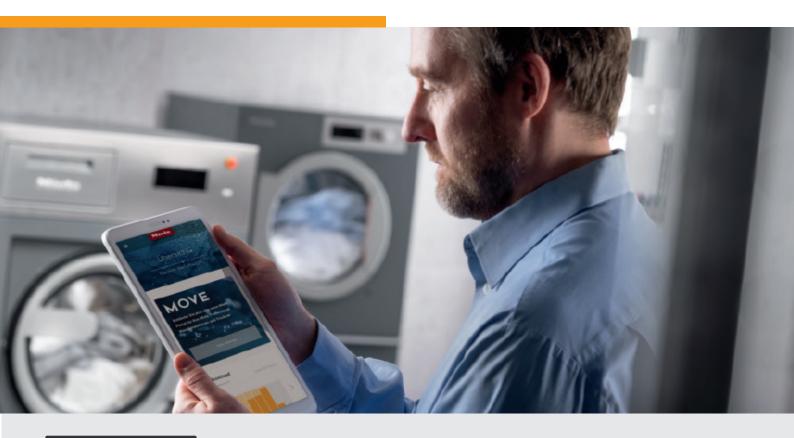
#### Everything visible at a glance.

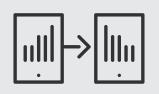
For efficient data transfer which meets accepted standards, all new Benchmark machines come ready ex works for WiFi and LAN connection. Integration into a business network is therefore easy and simple.

An interface for the new Miele Connector Box is also a standard feature. This downwardly compatible box standardises the existing plethora of connections in accordance with the Plug & Play principle: All external systems providing a 230 V signal, such as payment systems and dispensers, can be connected with ease, even without opening the machine casing.



#### Personalisation at your fingertips!





#### Freedom to make individual changes.

The new Miele programming tool for Benchmark machines allows the convenient adaptation of washing machines and dryers to take on board on-site requirements. Depending on the product line, it is also possible to allocate programme names on an individual basis, to modify existing cycles or indeed to create entirely new programmes – from the convenience of your own desk and without any duplication when changes apply to multiple machines.



Miele Australia and New Zealand www.miele.com.au/professional sales@miele-professional.com.au

AUS 1300 731 411 | NZ 0800 002 593