

PWM 920 [SD DV DD]

Professional washing machine, steam heating (direct) with detergent drawer, M Touch Pro Plus – freely programmable.



- Drum volume 180 l, load size 20.0 kg
- Top cleaning & consumption values innovative Miele technology
- Ideal operation thanks to colour touch display – M Touch Pro Plus
- Simple and safe operation thanks to automatic door lock
- Connected for the future using LAN and WiFi

EAN: 4002516436133 / Material number: 11779830 / Old Material Number: 51920012GB

Construction type and version	
Construction type	Front loader
Range	Performance Plus
Front	Stainless steel
Control panel colour	Stainless steel
Maximum load with a load ratio of 1:9 in kg	20.0
Load ratio	1:9
Load in kg	20.0
Drum volume in l	180
Door opening [Ø] in mm	415
Door opening angle in degrees	180
Door hinge	- right
Automatic door lock	
Innovative suds container	•
	•
Maintenance-free motor with frequency converter Patented honeycomb drum 2.0	
	-
Application Suitable for the hotel and catering industry	•
Suitable for retirement and care homes	
	•
Suitable for facility management	
Suitable for launderettes	•
Suitable for residential homes and apartments	
Suitable for dry cleaners	•
Suitable for commercial laundries	•
Suitable for small businesses	•
Suitable for fire brigades and rescue services	•
Suitable for studs, riding schools and stables	•
Suitable for universities, nurseries, and schools	•
Suitable for hospitals	•
Suitable for camp sites	•
Suitable for sports clubs	•
Suitable for beauty salons, spas, and fitness centres	•
Suitable for doctors' and dentists' practices	•
Suitable for the petrochemicals industry	•
Suitable for the food-processing industry	•
Suitable for amusement parks & holiday complexes	•
Suitable for state/community care facilities	•
Performance data	
Tested virucidal efficacy	•
Proven hygiene	•
Specific water consumption for cold water connection in I/ kg	6.20
Specific energy consumption for cold water connection in kWh/kg	0.13
Specific water consumption for hot water connection in I/kg	5.90
Water consumption with cold water connection in I	124.0
Water consumption for cold water connection in Mops	229.0
standard 60 °C programme in I	
Energy consumption with cold water connection in kW	2.50
Energy consumption for cold water connection in Mops standard 60 °C programme in kWh	4.10



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Programme duration in minutes with cold water connection	49
Water consumption with hot water connection in I	118.0
Water consumption in ECO programme with cold water connection in I	116.0
Energy consumption in ECO programme with cold water	1.70
Programme duration in minutes with cold water connection in ECO programme	39
Water consumption in ECO programme with hot water connection in I	114.0
Programme running time in minutes for Mops standard 60 °C programme with cold water connection	61
Residual moisture with cold rinse in %	48
Residual moisture with hot rinse in %	44
Residual moisture when processing cleaning cloths in %	25
Spin speed in rpm	1075
g factor	462
Tested operating hours	30000
Control system	
Control system	M Touch Pro Plus
Programmability	Freely programmable
Max. delay start in h	Freely selectable
Time left display	•
Programme sequence indicator	•
Selectable display languages	•
Option to enter weight prior to start of programme	•
Standard/target grp programmes	
Basic programmes	•
· •	-
Disponsing	
Dispensing	3 compartments
Detergent drawer	3 compartments
Detergent drawer Maximum number of connections for liquid dispenser pumps [number]	12
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor	· · · · · · · · · · · · · · · · · · ·
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection	•
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type	
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection	12 • Direct steam 3N AC 400V 50HZ
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW	
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW	12 • Direct steam 3N AC 400V 50HZ
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A	12 • Direct steam 3N AC 400V 50HZ 27.00
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connection	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connection Total connected load in kW	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connection Total connected load in kW	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connection Total connected load in kW Fuse rating in A Water connection/drainage	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10 16 3 x 1/2" hose w/ 3/4" union 1x 1/2" hose w/ 3/4" th. union
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connection Total connected load in kW Fuse rating in A Water connection/drainage Cold water [number]	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10 16 3 x 1/2" hose w/ 3/4" union 1 x 1/2" hose w/ 3/4" th.
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connected load in kW Fuse rating in A Water connected load in kW Fuse rating in A Water connection/drainage Cold water [number] Hot water [number]	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10 16 3 x 1/2" hose w/ 3/4" union 1x 1/2" hose w/ 3/4" th. union
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connected load in kW Fuse rating in A Water connected load in kW Fuse rating in A Water connection/drainage Cold water [number] Hard water (optional) [number]	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10 16 3 x 1/2" hose w/ 3/4" union 1 x 1/2" hose w/ 3/4" th. union 2 x 1/2" w/ 3/4" union
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connection Total connected load in kW Fuse rating in A Water connection/drainage Cold water [number] Hot water [number] Hard water (optional) [number] Dump valve Steam connection	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10 16 3 x 1/2" hose w/ 3/4" union 1 x 1/2" hose w/ 3/4" th. union 2 x 1/2" w/ 3/4" union
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connected load in kW Fuse rating in A Water connected load in kW Fuse rating in A Water connection/drainage Cold water [number] Hot water [number] Hard water (optional) [number] Dump valve	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10 16 3 x 1/2" hose w/ 3/4" union 1x 1/2" hose w/ 3/4" union 1x 1/2" hose w/ 3/4" union 2 x 1/2" w/ 3/4" union DN 70
Detergent drawer Maximum number of connections for liquid dispenser pumps [number] Empty sensor Standard electrical connection Heating type Electrical connection Steam heater rating in kW Total connected load in kW Fuse rating in A Possible voltage variant 1 Electrical connection Total connected load in kW Fuse rating in A Water connection/drainage Cold water [number] Hot water (optional) [number] Dump valve Steam connection NEMA Plug: Twist Lock L6-30	12 • Direct steam 3N AC 400V 50HZ 27.00 3.10 16 3N AC 400V 60HZ 3.10 16 3 x 1/2" hose w/ 3/4" union 1x 1/2" hose w/ 3/4" union 1x 1/2" hose w/ 3/4" union 2 x 1/2" w/ 3/4" union DN 70



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External dimensions, width in mm	924
External dimensions, depth in mm	935
External dimensions, gross height in mm	1585
External dimensions, gross width in mm	1090
External dimensions, gross depth in mm	1130
	390.0
Net weight in kg	410
Gross weight in kg Maximum floor load in N/m ²	
Emissions data	5765
	$67 dP(A) = 20 \mu Pa$
Emission sound pressure level in the workplace	67 dB(A) re 20 μPa
Heat dissipation into the room in MJ/h	0.40
Features	
Patented pre-spin	•
Cloth reprocessing	•
3-dimensional imbalance monitoring	•
Disinfection rinse	•
Efficient scoop-and-ladle ribs	•
EcoSpeed	<u>•</u>
Spring-in-spring system	•
Temperature monitoring	•
Special heater element	•
Automatic load control+	•
Volumetric flow meter (optional)	•
Add laundry	•
Programme selection via colour frame	•
Emergency switch-off	•
Machine-independent accessories	•
Efficiency and sustainability	
Recycling rate in %	92
Connection options	
Payment system (optional)	•
Optical interface for service access	•
Peak load cut-out/energy management (optional)	•
Water recovery (optional)	•
LAN	•
WiFi	•
Connector Box	•
Capacities	
Respirator masks [number]	15
Helmets [number]	5
Overalls [number]	3
Over jackets [number]	5
Chemical protection suits [number]	2
Synthetic duvets [number]	2
Synthetic pillows [number]	4
Down duvets [number]	2
Down pillows [number]	4
Cloths, 22 g [number]	456
Cotton mops, 40 cm / 190 g [number]	106
Cotton mops, 50 cm / 220 g [number]	91
Microfibre mops, 40 cm / 120 g [number]	167



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Microfibre mops, 50 cm / 170 g [number]	117
Mops, office, 100 g [quantity]	200
Mops, stairway, 150 g [quantity]	130
Summer horse blankets [number]	3
Standards, test certificates and symbols	
CE	•
VDE-EMC	•
VDE	•
Splash-proof safety rating IPX4	•
UKCA	•
WEEE	•
Complies with Machinery Directive 2006/42/EC	•

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