**Miele**

Operating instructions
Cleaning machine for laboratory
glassware and utensils

**Explore**Line
PLW 8604

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## Applicable symbols

| Symbol | Key |
|---|---|
| △ | For warnings, see "Warnings and safety notes" |
| (glove symbol) | Mandatory sign, see "Warning and safety notes" |
| 📖ℹ | Observe the operating instructions |
| D V E | VDE symbol |
| VDE EMC | EMC symbol of the VDE |
| (crossed-out wheelie bin) | Do not dispose of electrical machines in household waste; they need to be disposed of separately, see "Disposal of your old machine" |
| CE | CE marking of the EU The corresponding declaration of conformity is enclosed with the machine and can be obtained from the manufacturer. |
| (factory symbol) | Manufacturer |

# Notes about these instructions

## Symbols and conventions used in this document

**Warnings**

> ⚠ Warnings contain information which is important for safety. This alerts you to the potential danger of injury to people or damage to property.
> Read these warning notes carefully and observe the procedural instructions and codes of practice they describe.

**Notes**

> Notes provide information of particular importance that must be observed.

**Additional information and comments**

> Additional information and comments are contained in a simple frame.

**Operating steps**    Operating steps are indicated by a black square bullet point.

**Display**    Display text can be identified from the special font.

**Example:**

Save.

## Definition of terms

**Load items**    The term "load items" is used wherever the items to be processed are not defined in any further detail.

**Load carrier**    Unless otherwise specified, all components and parts for holding load items are referred to as load carriers, e.g. mobile units, baskets, modules, inserts, injector nozzles, etc.

**Process chemicals**    All media dispensed during a programme sequence are generally referred to as process chemicals, e.g. cleaning agents.

**Wash water**    The term "wash water" refers to water or to a mixture of water and process chemicals.

**Cycle**    Machine-based cleaning and reprocessing procedures are generally referred to as cycles.

## Machine overview
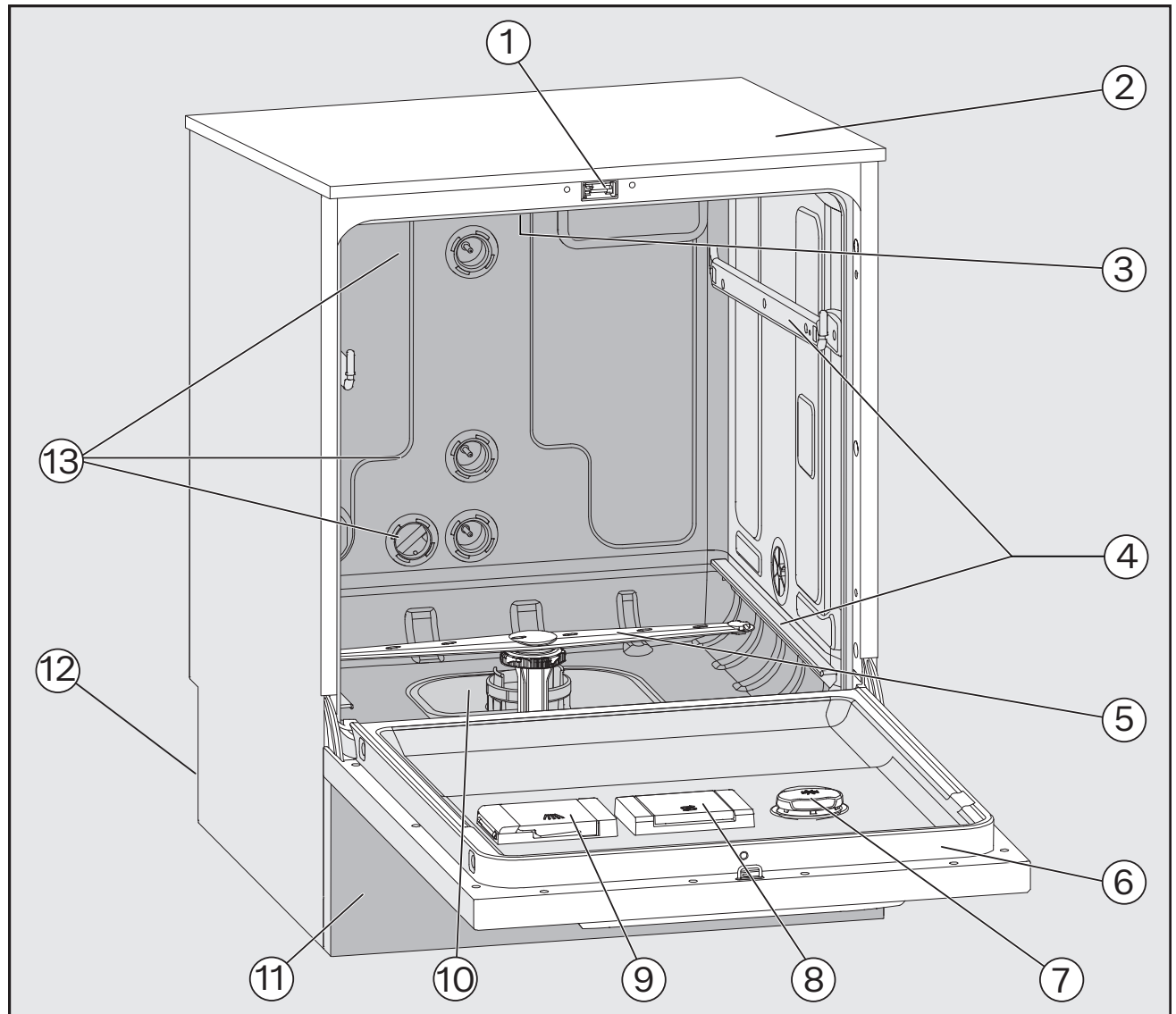


① Door lock

② Test point for performance tests
(top, front right; may be visible with lid re-moved)

③ Top machine spray arm

④ Rails for baskets and mobile units

⑤ Lower machine spray arm

⑥ Data plate

⑦ Dispenser canister for process chemicals

⑧ Salt container

⑨ Container for powder cleaning agents

⑩ Filter combination

⑪ Plinth panel

⑫ Rear:
  – Electrical and water connections
  – Connections for external dispensing modules (DOS modules)

⑬ Water connections for baskets and mobile units

# Guide to the appliance

## Control panel
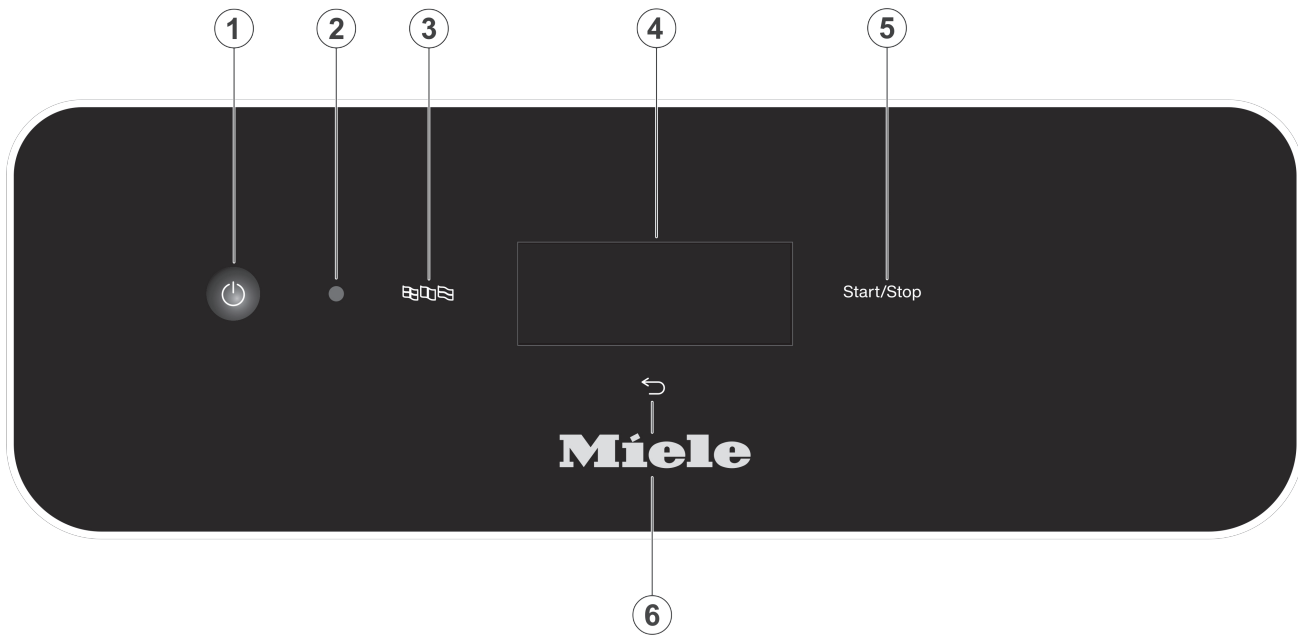


① ⏻ On/Off sensor control
   For switching the machine on and off

② Service interface
   Testing and transmission point for Miele
   Customer Service

③ 🏳 button (language selection)
   For selecting the display language

④ Touch display
   For displaying and selecting control elements

⑤ *Start/Stop* button
   For starting or cancelling a programme

⑥ ↰ button (cancel or back)
   For cancelling a process in the user interface (not for cancelling programmes)

## Sensor controls on the control panel

Most of the sensor controls on the control panel are backlit with LEDs (light-emitting diodes). These have the following meaning during operation.

| Sensor control | LED | Status |
|---|---|---|
| ⌨ | ON | The display language can be changed. |
| ↩ | ON | A process on the display can be cancelled. |
| | OFF | The display shows the top menu level. |
| | | A programme is running. |
| | | One or more system messages must be acknowledged. |
| *Start/Stop* | ON | A programme is running. |
| | Pulsing | Display ON:<br>- A programme has been selected but not yet started.<br>Display OFF:<br>- The machine is in Standby mode. |
| | FLASHES RED | A fault has occurred (see 🔲 "Problem solving guide"). |
| | OFF | A programme has finished. |

# Appropriate use

### General description

The cleaning machine is designed for use in laboratories (e.g. chemical and biological laboratories in universities and research institutes).

### How it works

The cleaning machine is designed for the machine reprocessing of laboratory glassware, utensils and similarly categorised components and parts.

Integrated process monitoring ensures standardisation and reproducibility. The machine also helps to increase work efficiency and occupational health and safety, as well as preserving the value of the load items.

The use of suitable load carriers (baskets, modules, inserts, etc.) is important to ensure adequate cleaning and protection of the load items.

### Purpose

The cleaning machine is designed for the machine reprocessing of laboratory glassware, utensils and similarly categorised components and parts.

The machine is used to reprocess reprocessable laboratory glassware, laboratory utensils and similarly categorised components and parts using water-based media, e.g.:

- Vessels such as beakers, flasks, cylinders and test tubes
- Measuring vessels such as measuring cylinders and volumetric flasks
- Dishes such as petri dishes and watch glasses
- Plates such as slides and sequencing plates
- Small items such as lids, magnetic stirring rods, spatulas and stoppers
- Other items such as boxes, plastic flasks and containers, metal parts, pipe and hose pieces and funnels

Pipettes are excluded from this list. This cleaning machine is not designed for reprocessing pipettes.

Reprocessing encompasses the cleaning and rinsing of the laboratory glassware, utensils and components listed above.

Reprocessing is carried out in conjunction with:

- Process chemicals which are tailored to the result of the reprocessing
- Load carriers which are tailored to the load items

Observe the information issued by the manufacturer of the load items.

For further areas of application or additional programmes, please contact Miele Customer Service.

## Intended user group

This machine is designed exclusively for commercial use.

All persons using the machine must fulfil the following requirements:

- They must have sufficient expertise in how to reprocess the load items.
- They must be instructed in how to use the machine by Miele Customer Service, by a customer service team specially trained and authorised by the manufacturer or by a person who has already received instruction.

## Installation requirements

**Installation site**

The machine is intended for installation in laboratories and laboratory-like rooms.

The installation must be carried out in rooms in which ambient conditions meet the following requirements:

- Draught-free and dry
- Equipped with suitable room ventilation
- Solid and even surface, observe floor load-bearing capacity
- No direct sunlight

The machine may only be connected in conjunction with a residual current device.

**Conditions of use**

| | |
|---|---|
| Operation (according to IEC/EN 61010-1): | |
| Ambient temperature | 5 °C to 40 °C |
| Max. relative humidity | 80 % for temperatures up to 31 °C |
| linear decrease to | 50 % for temperatures up to 40 °C |
| Min. relative humidity | 10 % |
| Altitude above sea level (according to IEC/EN 61010-1) | Up to 2.000 m |
| Background noise level | N/A |

## Contraindications

The cleaning machine must not be used for reprocessing any products other than those specified. It must not be used for load items that have not been approved for machine reprocessing by the manufacturer.

The cleaning machine is not suitable or only suitable to a limited extent for removing soiling that is difficult to dissolve in water or which is not soluble in water, such as oils and fats.
The cleaning machine is not suitable for removing soiling which is soluble in water at temperatures ≥ 70 °C, such as agar.

No medical devices may be reprocessed.

Furthermore, reprocessing must not be performed on products for which special, deviating cleaning or reprocessing is intended, e.g. medical devices.

# Appropriate use

The reprocessing of single-use material is not permitted unless the manufacturer of the single-use material prescribes machine reprocessing prior to single use.

IMPORTANT

**Australia and New Zealand**

This machine is not intended to be used to reprocess or disinfect medical devices or medical equipment.

## Foreseeable misuse

Improper use can be caused by incorrect loading, unsuitable load items, e.g. medical devices, or unsuitable (process) chemicals.

Failure of the operator to comply with routine checks and regular service intervals.

Failure to observe the specified installation requirements.

### Daily operators

For day-to-day use, operators must be instructed on the basic functions and how to load the machine and must also be trained regularly.

They must have a basic knowledge of machine reprocessing of laboratory glassware and utensils.

Day-to-day work is carried out using the user level and in the ⊡ Machine functions and ⚙ Settings menus. The menus are freely accessible to all users.

### Administration

More advanced tasks, e.g. interrupting or cancelling a programme, require more detailed knowledge about the machine reprocessing of laboratory glassware and utensils.

Alterations to the reprocessing process or adaptations to the machine, components, accessories used or on-site conditions require additional specific knowledge of the machine.

Validation processes assume specialised knowledge of the machine reprocessing of laboratory glassware and utensils, of the processes involved and of applicable standards and legislation.

The ⚙🔒 Extended settings menu incorporates all administrative processes and settings. This is protected by a PIN code.

# Warnings and safety notes

This machine complies with all statutory safety requirements. Inappropriate use can, however, lead to personal injury and material damage.
Read these instructions carefully before using it for the first time to avoid the risk of accidents and damage to the machine.
Keep these instructions in a safe place where they are accessible to users at all times.

## Correct application

▶ Use of the machine is only permitted for the applications expressly approved in the operating instructions. Conversions, modifications and any other use are not permitted and could be dangerous.
The cleaning and disinfection processes are only designed for laboratory glassware and utensils which are designated as reprocessable by the manufacturer. The information provided by the manufacturer of the load items must be observed.

▶ Observe the warning and safety notes provided by the load item manufacturers and their instructions on how to handle the load items correctly.

▶ This machine is intended for indoor use only.

## Risk of injury

### Please pay attention to the following notes to avoid injury

▶ The machine may only be commissioned, repaired and maintained by Miele Customer Service or a qualified service technician authorised by the manufacturer of the machine. A Miele service contract is recommended to ensure full compliance with the normative and regulatory provisions. Incorrect repairs can cause considerable danger to users.

▶ Do not install the machine in an area where there is any risk of explosion or of freezing conditions.

▶ In order to reduce the risk of water damage, the area around the machine should be limited to furniture and fittings that are designed for use in commercial environments.

▶ Some metal parts pose a risk of injury/being cut. Wear cut-resistant protective gloves when transporting and setting up the machine.

▶ The machine must not be installed in the immediate vicinity of room doors. When the wash cabinet door is open, it could block the room doors, locking people in or out. If the wash cabinet door also protrudes into the walkway, it poses a tripping hazard and could block possible escape routes.

▶ If the machine is installed under a worktop, it must be installed under a continuous worktop which is firmly secured to adjacent units to achieve the necessary stability.

▶ The electrical safety of the machine can only be guaranteed when it is correctly earthed. It is essential that this standard safety requirement is observed and regularly tested. If in any doubt, please have the electrical installation inspected by a qualified electrician.

▶ A damaged or leaking machine can pose a threat to your safety. Always switch off a damaged or leaking machine immediately and contact Miele Customer Service.

▶ Label machines which have been taken out of operation and secure them against being switched on again without authorisation. The machine may only be put back into operation once it has been successfully repaired by Miele Customer Service or by an appropriately qualified specialist.

▶ Personnel operating the machine should be trained regularly. Untrained personnel must not be allowed access to the machine or its controls.

▶ Only use process chemicals which have been approved by their manufacturer for the relevant application. The manufacturer of the process chemicals is liable for any negative influences on the material of the load and the machine.

▶ Take care when handling chemical agents. These may contain irritant, corrosive or toxic ingredients.
Please observe the chemical agent manufacturer's safety instructions and safety data sheets.
Wear protective gloves and goggles.

▶ The machine is designed for operation with water and recommended additive chemical agents only. Organic solvents and flammable liquid agents must not be used in it.
This could cause an explosion, damage rubber or plastic components in the machine and cause liquids to leak out of it.

▶ The water in the cabinet must not be used as drinking water.

▶ Take care not to inhale powder agents. Chemical agents can cause chemical burns in the mouth and throat or lead to asphyxiation.

▶ Do not lift the machine by protruding parts such as the control panel or the opened service flap as these could be damaged or torn off.

▶ Do not sit or lean on the opened door. This could cause the machine to tip up and be damaged or cause an injury.

▶ Be careful when sorting items with pointed ends. Position them in the machine so that you will not hurt yourself or create a danger for others.

▶ Broken glass can result in serious injury when loading or unloading. Broken glass items must not be processed in the machine.

▶ The machine can get hot when in use. Be careful not to scald or burn yourself or come into contact with irritant substances when opening the door.

▶ Should personnel accidentally come into contact with toxic vapours or chemical agents, follow the emergency instructions given in the manufacturer's safety data sheets.

▶ If a programme is interrupted or cancelled, the inside of the wash cabinet may be contaminated in various ways depending on the application, e.g. with pathogenic germs, toxic or carcinogenic substances, etc. Appropriate protective measures must be taken when opening the wash cabinet door, e.g. the use of gloves.

▶ Load carriers and load items must be allowed to cool down before removal. Empty any remaining water into the wash cabinet or an onsite slops basin before removing items.

▶ Never clean the machine or near vicinity with a water hose or a pressure washer.

▶ The machine must be disconnected from the mains electricity supply before any maintenance or repair work is carried out.

# Warnings and safety notes

▶ There may be a risk of slipping if liquid is spilt on the floor depending on the type of flooring and footwear being worn. Keep the floor dry where possible and take care to clean up any liquid spills straight away. Take the necessary precautions when cleaning up hazardous substances and hot liquids.

## Quality assurance

**The following points should be observed to assist in maintaining quality standards when processing laboratory glassware and utensils to avoid damage to the loads being cleaned.**

▶ If it is necessary to interrupt a programme in exceptional circumstances, this may only be done by authorised personnel.

▶ It is the responsibility of the operator to demonstrably ensure reprocessing standards in routine operation. Process results should be inspected and documented on a regular basis.

▶ For thermal disinfection, use temperatures and temperature holding times to achieve the required infection prophylaxis in accordance with current health and safety regulations.

▶ Make sure items being washed are suitable for machine reprocessing and are in good condition. Plastic items must be thermally stable. Nickel plated items and aluminium items can be machine processed using special procedures only.
Items containing iron, and soiling containing residual rust must not be placed in the cabinet.

▶ Under certain circumstances, process chemicals may damage the machine. The recommendations issued by manufacturers of process chemicals must be followed.
Contact the machine manufacturer in the event of damage and any suspicion of material incompatibility.

▶ Abrasive substances must not be placed in the machine as they could cause damage to the mechanical components of the water supply. Any residues of abrasive substances on items to be washed must be removed without trace before reprocessing in the machine.

▶ Cleaning agents containing chlorine can damage the elastomers of the machine.
If the use of cleaning agents containing chlorine is required, a maximum temperature of 75 °C in the "Main wash" programme phases is recommended (see programme chart).
Cleaning agents containing chlorine must not be used in machines supplied (ex works) with special oil-resistant elastomers for oil and grease applications.

▶ Pre-treatments with cleaning or disinfecting agents can create foam, as can certain types of soiling and chemical agents. Foam can have an adverse effect on the cleaning result.

▶ Processes must be set up such that foam cannot escape from the wash cabinet. It would hinder the correct functioning of the machine.

▶ The process used must be monitored on a regular basis by the supervisor to check foaming levels.

▶ To avoid the risk of damage to the machine and any accessories used with it caused by chemical agents, soiling and any reaction between the two please read the notes in "Chemical processes and technology".

▶ Even when a process chemical, e.g. cleaning agent, is recommended by the manufacturers of the process chemical, the machine manufacturer takes no responsibility for the effect of such process chemicals on the load items.
Please note that changes in product formulation, storage conditions, etc. which are not announced by manufacturers of process chemicals may impair the quality of cleaning results.

▶ When using process chemicals, always consult the instructions issued by individual manufacturers. Process chemicals must only be used for the purpose they are designed for by the manufacturer to avoid any material damage or the occurrence of very strong chemical reactions (e.g. oxyhydrogen explosion).

▶ Always follow the relevant manufacturer's instructions on storage and disposal of process chemicals and their containers.

▶ In critical applications where very stringent requirements have to be met, it is strongly recommended that all the relevant factors for the process, such as cleaning agents, water quality, etc., are discussed with Miele.

▶ If the cleaning result is subject to particularly stringent requirements, e.g. in chemical analysis, the operator must carry out regular quality control to ensure that required standards of cleanliness are being achieved.

▶ Load carriers which hold the load items must be used only as intended.
Lumened load items must be thoroughly cleaned, internally and externally, with the wash water.

▶ Secure small and light items with cover nets or place in a mesh tray for small items, so that they do not block the spray arms.

▶ Empty any containers or utensils before loading them.

▶ The amount of residual solvents and acids on items going into the cabinet should be minimal.
There should be no more than a trace of any solvents with a flash point of below 21 °C.

▶ Chloride solutions, in particular hydrochloric acid, must not be placed in the cabinet.

▶ Ensure that solutions or steam containing chlorides or hydrochloric acid do not come into contact with the stainless steel outer casing of the machine in order to avoid any damage through corrosion.

▶ After any plumbing work the water pipework to the machine will need to be vented. If this is not done, components can be damaged.

▶ The gaps between a built-in machine and adjacent cabinetry must not be filled e.g. with silicone sealant as this could compromise the ventilation to the circulation pump.

▶ Please follow the advice on installation in these operating instructions and the installation plan.

## Safety with children

▶ Children must be supervised in the vicinity of the machine. Do not allow children to play with the machine. They could get locked inside it.

▶ Children must not use the machine.

# Warnings and safety notes

▶ Keep children away from chemical agents. These can cause burning in the mouth, nose and throat if swallowed, or inhibit breathing. Keep children away from the machine when the door is open. There could still be residual chemical agent in the cabinet. Observe the safety data sheets for the chemical agent and seek medical advice immediately if a child has swallowed chemical agent or got it in the eyes.

## Use of components and accessories

▶ Only use original spare parts and accessories from the manufacturer, which are suitable for the application they are required for. Model designations are available from Miele.

▶ Only use original load carriers from the machine manufacturer. Using load carriers made by other manufacturers or making modifications to original accessories can result in unsatisfactory cleaning results.

## Symbols on the machine
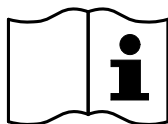
Warning:
Observe the operating instructions!
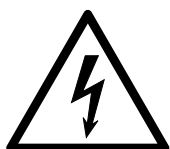
Warning:
Danger of electric shock!

Warning: Hot surfaces:
It can be very hot inside the wash cabinet when the door is opened!

Risk of being cut:
Wear cut-resistant protective gloves when transporting and setting up the machine!

## Disposing of your old machine

▶ Please note that the machine may have contamination from blood, bodily fluids, pathogenic germs, facultative pathogenic germs, genetically modified material, etc. in it and must be decontaminated before disposal.
For environmental and safety reasons ensure the machine is completely drained of any residual water, chemical residues and cleaning agent. Observe safety regulations and wear safety goggles and gloves. Make the door lock inoperable, so that children cannot accidentally shut themselves in. Then make appropriate arrangements for its safe disposal.

## Operation via control panel



The machine is usually operated via the control panel, which has an integrated touch display and various sensor controls.

The sensor controls are backlit with LEDs and are only displayed in context, i.e. if they can be operated in conjunction with the display. Otherwise, they are not visible and cannot be selected.

The touch display and sensor controls react to touch. Every touch of a sensor control is confirmed with an audible keypad tone.

The control panel with sensor controls and the touch display can be scratched by pointed or sharp objects, e.g. pens.
Only touch the control panel with your fingers or special pens for touch displays which have rubber tips (touch pens).

Every touch on the sensor controls is confirmed by a keypad tone. You can adjust the volume of the keypad tone or switch it off on the display, see ▶ ⚙ Settings ▶ Volume.

## Display screens
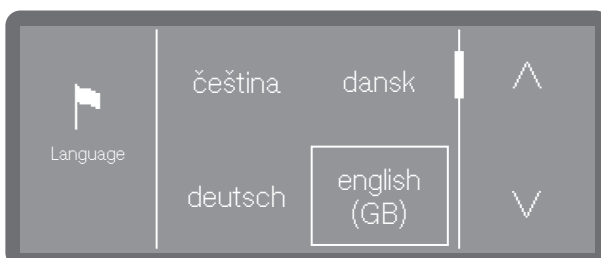


All display screens shown in these instructions are examples and may differ from the actual display screens.

# Operation

## Switching on

The machine must be connected to the electrical supply.



■ Press the ⏻ On/Off sensor control until the Miele logo appears on the display.
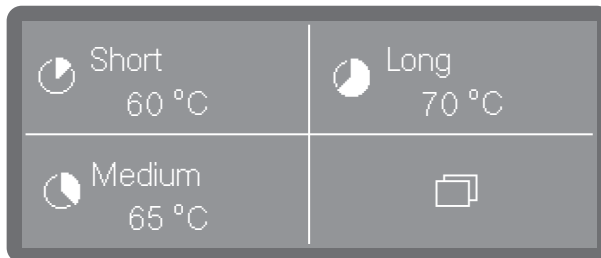


As soon as the machine is ready for operation, the display changes and shows the menu selection.
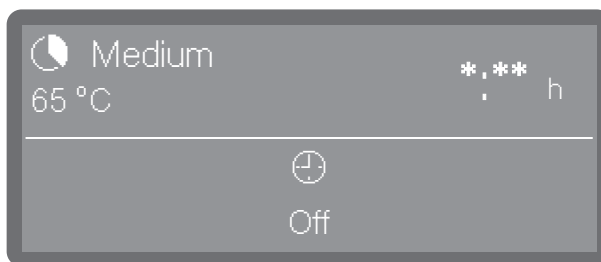


*(\*:\*\* Programme running time varies depending on configuration)*

If the Memory function is activated, the most recently started pro-gramme is displayed.

**Tip:** The Memory function can be activated or deactivated at ▸ ⚙🔒 Ex-tended settings ▸ Memory.

If the machine is being used for the first time, or if the factory default settings have been reinstated, some basic parameters, e.g. language, date, time, etc., must first be set.

## Switching off

■ Press the ⏻ On/Off sensor control for a few seconds.

The machine then goes into Standby mode for approx. 1 minute before it switches off completely.

## Standby/Off

If the machine has not been used for approx. 10 minutes, it can be set to Standby mode or switched off automatically.

**Standby**

In Standby mode, the machine remains switched on and the *Start/Stop* sensor control pulses. The machine can be reactivated by pressing the *Start/Stop* sensor control, touching the display or opening the door.

**Off**

After automatic switch-off, the machine is switched off and can be switched on again by pressing the ⏻ On/Off sensor control.

## Touch display

**Home button ⌂**

As soon as you have opened a menu or the programme selection, the home button ⌂ is activated in the top left of the display. This will take you back to the menu selection at any time.

**Scroll bar**

The coloured scroll bar appears in the lower part of the display if there are more selection options available than can be displayed.

You can scroll right or left by swiping your finger across the screen. To do this, place your finger on the touch display and swipe it in the direction you want.

**Inputs on the display**

In these operating instructions, the descriptions for operating the menus are shown as follows:

Input path

All menus and the programme selection are highlighted in the display with the "Further choices ⧉" sensor control. You have to select this first and then follow the input path described.

The input path describes the sequence to follow to access the menu level in question. The listed menu options have to be selected individually on the touch display.

It is not always necessary to follow the complete path. For example, if you have already opened one of the upper levels of the input path, you can continue to follow the path from this level.

Example:

⧉

▭ Machine functions
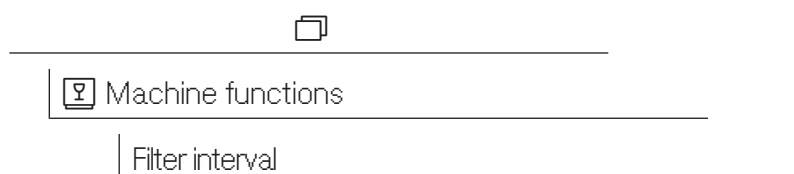
Filter interval

Example 2:

▸ ⚙ Machine functions ▸ Filter interval ▸ Filter combination

# Operation

Display and options

All setting options from the menus are presented as a list with a short explanation. Preselected options are highlighted in colour.
The further procedure is then described.

Example:

■ Select a filter.
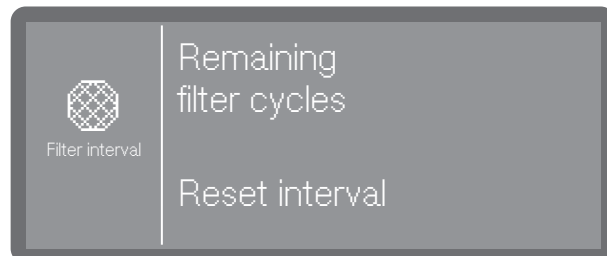


- Remaining filter cycles

   Displays the remaining programme sequences (cycles) until the next maintenance (cleaning)
- Reset interval

   Resets the counters for the filter cycles

⚠ The intervals must only be reset once the filters have been cleaned.

■ Select an option.

## Selecting the language

You can change the display language at any time.

■ Press the language selection sensor control ⊞⊞⊟ next to the display.
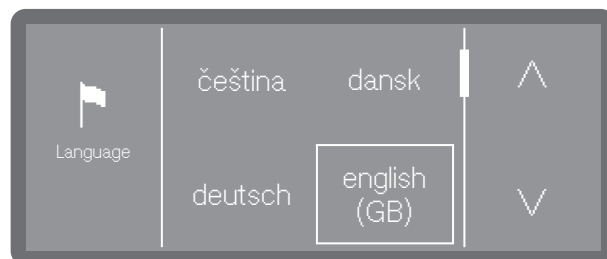


■ Scroll to the language you want using the ∧ and ∨ sensor controls and select the language by tapping it.

■ Scroll to the language you want and select it by tapping it.

The order of the languages in the display is variable. The more often a programme is started in the selected language, the further forward the language moves in the sequence. The 4 most frequently selected languages are shown on the display as Favourites.

## System messages i

| | |
|---|---|
| Start filling dispensing paths? | **i** Information  Change canister. Empty status detected. |
| No                    Yes | OK |
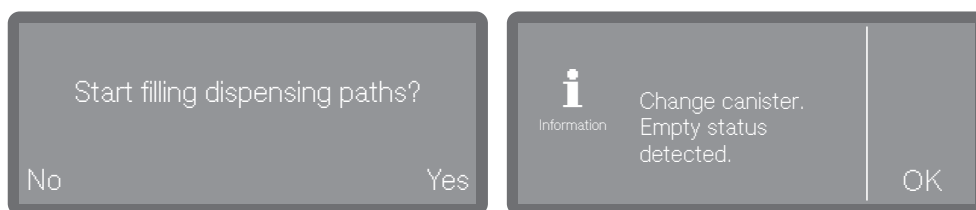
System messages are indicated by the information symbol **i**. These give information about current processes and the status of the machine. If there is more than one system message, they are shown one after the other and — depending on the message — must be processed or acknowledged individually.

## Fault messages ⚠

In the event of a fault, a warning symbol ⚠ appears on the display and the *Start/Stop* sensor control flashes red in rapid succession. If buzzer tones are activated, a warning tone will also sound. Warning messages must be acknowledged by tapping the warning symbol. Troubleshooting assistance can be found in 📖 "Problem solving guide".

# Commissioning

### Installation and connection

Before commissioning, the cleaning machine must be securely installed, and the water inlet and drain hoses and the mains cable correctly connected. Follow the instructions in 🔲 "Installation", 🔲 "Water connection" and 🔲 "Electrical connection" as well as the instructions in the installation plan for the cleaning machine.

### Procedure

The commissioning process follows a set procedure which cannot be interrupted.

Once commissioning is complete, you can change all the settings made during commissioning via the menu ▸ ⚙ Settings ▸ ⚙ Extended settings. The only exceptions are the language selection, which is made using the language selection sensor control ⮂ on the control panel, and the selection of the water connections, which can only be reset by Customer Service.

**Switching on**
- Press the ⏻ sensor control.

**Selecting a language**

Commissioning starts with the selection of the display language.
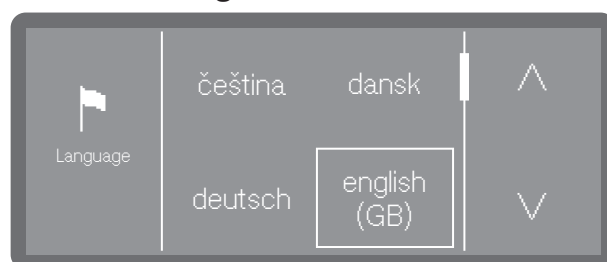


- Scroll to the language you want using the ∧ and ∨ sensor controls and select the language by tapping it.

**WiFi setup**

You have to select whether you want to integrate the cleaning machine into a WiFi network during commissioning or whether you want to integrate it at a later time or not at all.
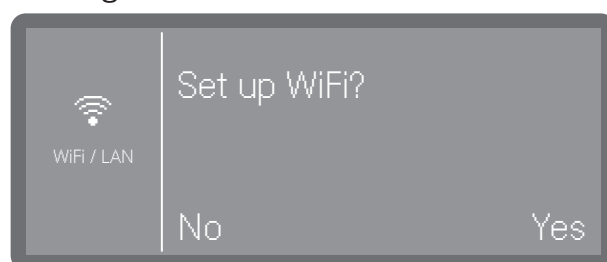


- Select Yes to integrate the cleaning machine into an existing WiFi network on site.
  To do this, follow the instructions in ▸ ⚙ Extended settings ▸ Network/WiFi.
- Select No if you want to integrate the cleaning machine into a WiFi network at a later time or not at all.

| | |
|---|---|
| **Setting the tem-perature units** | The temperature can be shown on the display in °C (degrees Celsius) or °F (degrees Fahrenheit). |
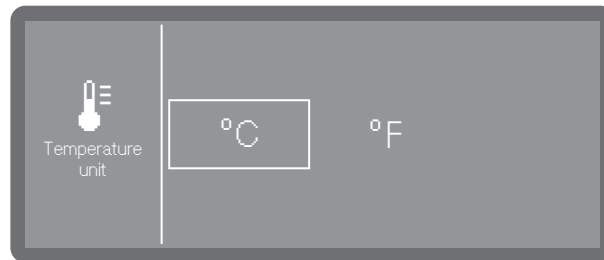
- °C

  Temperature display in Celsius.
- °F

  Temperature display in Fahrenheit.
- ■ Select the temperature unit you want.

| | |
|---|---|
| **Setting the date** | Set today's date. |
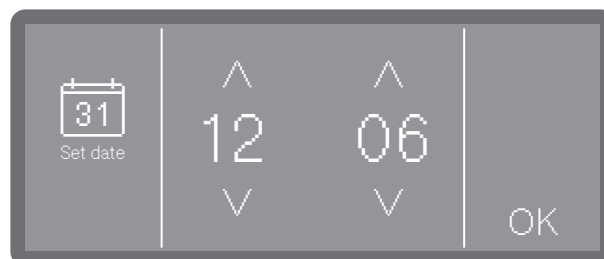
■ Set the date in the order of year, month and day. The order is pre-defined.

■ Press OK to save the setting.

**Tip:** You can customise the display format after commissioning at
▸ ⚙ Settings ▸ Date ▸ Date format.

| | |
|---|---|
| **Setting the time of day** | Set the current time of day. The input format is predefined. |

■ Set the time of day and press OK to confirm your selection.

**Tip:** You can customise the display format after commissioning at
▸ ⚙ Settings ▸ Time ▸ Clock format.

# Commissioning

**Setting the water hardness**

You can find out the degree of hardness of the fresh water from your local water supplier.

As an alternative, you may also determine the approximate water hardness by using the test strip included with the machine. To do this, follow the instructions in ⌧ "Determining the degree of hardness".

With varying water hardness, always set the highest level. If the water hardness fluctuates between, for instance, 1.4 and 3.1 mmol/l (8 and 17 °dH), the water hardness must be set to 3.1 mmol/l (17 °dH).

Water hardness setting values can be found in the table in ⌧ "Settings table".

∎ Select the Water hardness menu option.
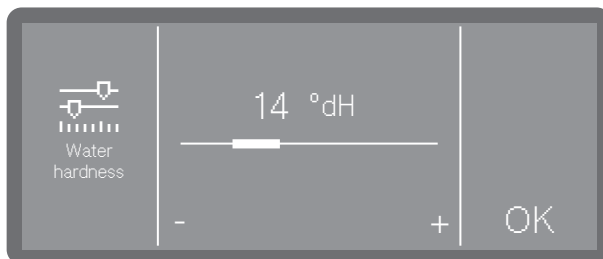
```
┌──────────────────────────────────────────┐
│  ─┬┬─                                      │
│  ─┼┤          14  °dH                       │
│  ‖‖‖‖‖                                      │
│  Water      ▭────────────                   │
│  hardness                                   │
│            ─              +      OK         │
└──────────────────────────────────────────┘
```

∎ Set the water hardness level by tapping the - symbol (lower) and + symbol (higher).

∎ Press OK to save the setting.

In the event of a fault, it will help the service technician if you know the hardness of your local water supply. Therefore, document the water hardness.

**Selecting water connections**

All available water connections are activated in the control system at the factory. Individual water connections can be subsequently deactivated, e.g. if no connection options are available for them.

> Following commissioning, the water connections can be reinstated by Miele Customer Service.

∎ Select one of the available water connections, e.g.:

- Demineralised water

  Connection for demineralised water

```
┌──────────────────────────────────────────┐
│  ─┐       ┌─────────────────────┐          │
│  ─┤       │ Demineralised        │          │
│  Water    │ water                │          │
│  connections                     │          │
│           └─────────────────OK───┘          │
│                           Select            │
└──────────────────────────────────────────┘
```
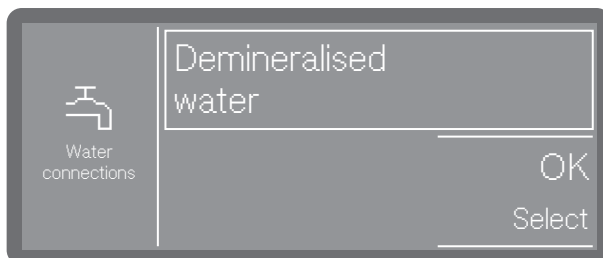
The frame indicates the activated water connection. Tapping the connection removes the frame and permanently deactivates the water connection.

∎ Select OK to confirm your choice.

| | |
|---|---|
| **Commissioning completed** | Your machine has been successfully commissioned once you see the following message: |
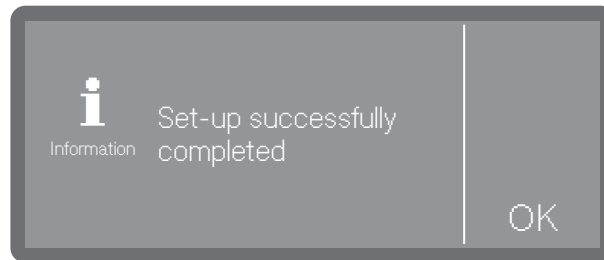


■ Confirm the message by pressing OK.

# Opening and closing the door

### Pull-open lock

In the case of machines with a pull-open lock, the door can be opened at any time, even during a programme sequence. In the latter case, special caution is needed.

**Opening the door**

⚠ Danger of scalding, burning and chemical burns!
If the door is opened during a programme sequence, hot water and process chemicals can escape. The programme in progress is also interrupted and, under certain circumstances, even cancelled.
Only open the door when no programmes are running.

The control panel also serves as a door handle.



- Grasp the onset strip handle underneath the control panel and pull the door down to open it.

**Closing the door**
- Make sure that no objects or load items protrude into the closing area of the door.

⚠ Risk of injury caused by crushing.
Do not put your hand inside the door as it is closing. Risk of crushing.

- Raise the door upwards until the catch engages.

## Water softening

In order to achieve excellent cleaning results, the machine requires a supply of soft water with a low calcium content. Hard mains water results in the build-up of calcium deposits on the load items and on the wash cabinet walls.

Fresh water with a water hardness of 0.7 mmol/l (4 °dH) or more must be softened. This occurs automatically while a programme is running in the built-in water softener.
The water softener must be set to the exact hardness of the mains water.

## Setting the water hardness

**Determining the degree of hardness**

You can find out the degree of hardness of the fresh water from your local water supplier.

As an alternative, you may also determine the approximate water hardness by using the test strip included with the machine.

■ Take a water sample at the nearest water connection.
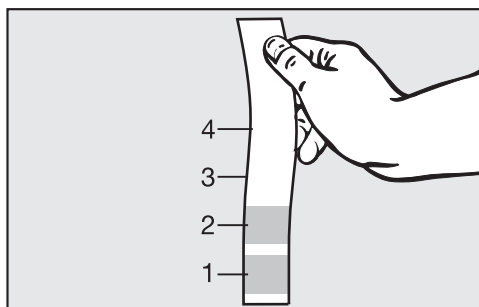


■ Dip the test strip into the water for approx. 1 second. The zones of the test strip must be fully immersed.

■ Remove the test strip from the water and shake the excess water off the test strip.

After approx. 1 minute, and based on the colouration, you will be able to read the water hardness.

| Test strip | Water hardness | Settings on the display |
|---|---|---|
| 4 green zones | < 3 °dH | 3 °dH or lower |
| 1 red zone | > 4–7 °dH | 7 °dH |
| 2 red zones | > 7–14 °dH | 14 °dH |
| 3 red zones | > 14–21 °dH | 21 °dH |
| 4 red zones | > 21 °dH | *) |

*) Contact your local water supplier, enquire about the degree of hardness and set this on the display.

# Water hardness

**Setting the degree of hardness**

With varying water hardness, always set the highest level. If the water hardness fluctuates between, for instance, 1.4 and 3.1 mmol/l (8 and 17 °dH), the water hardness must be set to 3.1 mmol/l (17 °dH).

Water hardness setting values can be found in 📖 "Settings table".

The menu is saved under the following input path.

⊡

⚙🔒 Extended settings

| Water hardness |

■ Select the Water hardness menu option.
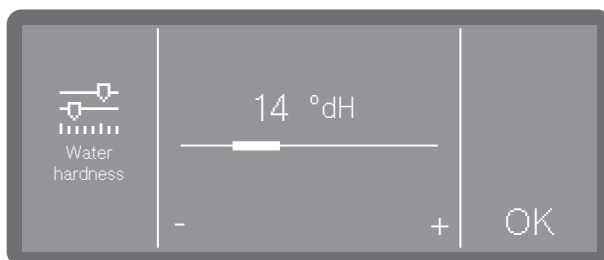


14 °dH
Water hardness
−    +    OK

■ Set the water hardness level by tapping the - symbol (lower) and + symbol (higher).

■ Press OK to save the setting.

**Settings**

Water hardness can be set between 0 and 12,5 mmol/l (0–70 °dH).
The water hardness is preset to 2,5 mmol/l (14 °dH) ex-works.

| °dH | °f | mmol/l | Display | °dH | °f | mmol/l | Display |
|---|---|---|---|---|---|---|---|
| 0 | 0 | 0 | **0** | 36 | 65 | 6.5 | **36** |
| 1 | 2 | 0.2 | **1** | 37 | 67 | 6.7 | **37** |
| 2 | 4 | 0.4 | **2** | 38 | 68 | 6.8 | **38** |
| 3 | 5 | 0.5 | **3** | 39 | 70 | 7.0 | **39** |
| 4 | 7 | 0.7 | **4** | 40 | 72 | 7.2 | **40** |
| 5 | 9 | 0.9 | **5** | 41 | 74 | 7.4 | **41** |
| 6 | 11 | 1.1 | **6** | 42 | 76 | 7.6 | **42** |
| 7 | 13 | 1.3 | **7** | 43 | 77 | 7.7 | **43** |
| 8 | 14 | 1.4 | **8** | 44 | 79 | 7.9 | **44** |
| 9 | 16 | 1.6 | **9** | 45 | 81 | 8.1 | **45** |
| 10 | 18 | 1.8 | **10** | 46 | 83 | 8.3 | **46** |
| 11 | 20 | 2.0 | **11** | 47 | 85 | 8.5 | **47** |
| 12 | 22 | 2.2 | **12** | 48 | 86 | 8.6 | **48** |
| 13 | 23 | 2.3 | **13** | 49 | 88 | 8.8 | **49** |
| 14 | 25 | 2.5 | **14** | 50 | 90 | 9.0 | **50** |
| 15 | 27 | 2.7 | **15** | 51 | 92 | 9.2 | **51** |
| 16 | 29 | 2.9 | **16** | 52 | 94 | 9.4 | **52** |
| 17 | 31 | 3.1 | **17** | 53 | 95 | 9.5 | **53** |
| 18 | 32 | 3.2 | **18** | 54 | 97 | 9.7 | **54** |
| **19** | **34** | **3.4** | **19 \*)** | 55 | 99 | 9.9 | **55** |
| 20 | 36 | 3.6 | **20** | 56 | 100 | 10.0 | **56** |
| 21 | 38 | 3.8 | **21** | 57 | 102 | 10.2 | **57** |
| 22 | 40 | 4.0 | **22** | 58 | 104 | 10.4 | **58** |
| 23 | 41 | 4.1 | **23** | 59 | 106 | 10.6 | **59** |
| 24 | 43 | 4.3 | **24** | 60 | 107 | 10.7 | **60** |
| 25 | 45 | 4.5 | **25** | 61 | 109 | 10.9 | **61** |
| 26 | 47 | 4.7 | **26** | 62 | 111 | 11.1 | **62** |
| 27 | 49 | 4.9 | **27** | 63 | 113 | 11.3 | **63** |
| 28 | 50 | 5.0 | **28** | 64 | 115 | 11.5 | **64** |
| 29 | 52 | 5.2 | **29** | 65 | 116 | 11.6 | **65** |
| 30 | 54 | 5.4 | **30** | 66 | 118 | 11.8 | **66** |
| 31 | 56 | 5.6 | **31** | 67 | 120 | 12.0 | **67** |
| 32 | 58 | 5.8 | **32** | 68 | 122 | 12.2 | **68** |
| 33 | 59 | 5.9 | **33** | 69 | 124 | 12.4 | **69** |
| 34 | 61 | 6.1 | **34** | 70 | 125 | 12.5 | **70** |
| 35 | 63 | 6.3 | **35** | | | | |

\*) Factory default setting

## Reactivation salt

The water softener must be reactivated at regular intervals. Special reactivation salt is required for this. Reactivation is carried out automatically during a programme sequence.

If the water hardness is consistently less than 0.7 mmol/l (4 °dH), salt is not required for the water softener. However, the water hardness level must still be set, see ⬜ℹ "Setting the water hardness".

**Filling the container for reactivation salt**

Only use special coarse-grained reactivation salt or pure evaporated salt with a grain size of around 1—4 mm.
Never use any other kind of salt, e.g. table salt, animal feed salt or de-icing salt. Other salts may contain insoluble additives which can impair the functioning of the water softener.

⚠ Inadvertently filling the salt container with cleaning agent will always cause serious damage to the water softener.
Before filling the salt container, make sure that you have picked up the right packet of reactivation salt.
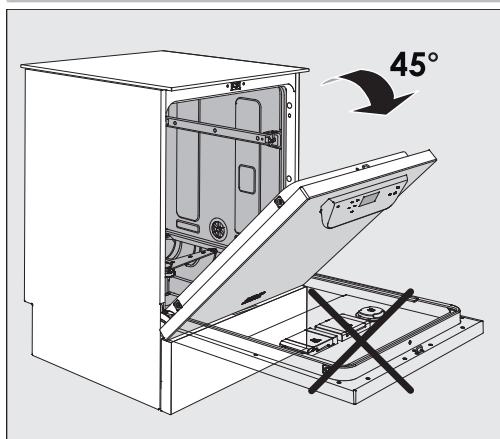


■ Open the door to an angle of around 45°. This ensures that the salt flows into the container more easily.
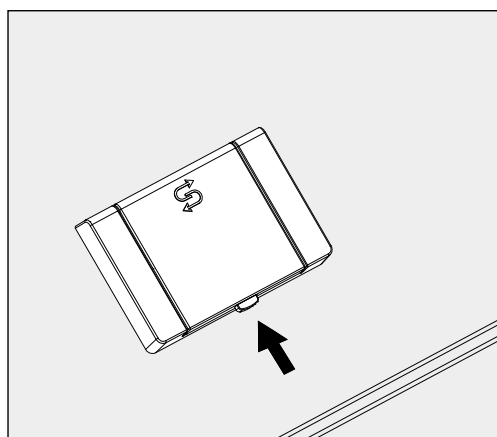


■ Press the yellow locking button on the salt container ⥀. The flap will spring open.

■ Open the funnel.

The container takes approx. 1.4—2 kg of salt, depending on the type of salt and the remaining fill level.
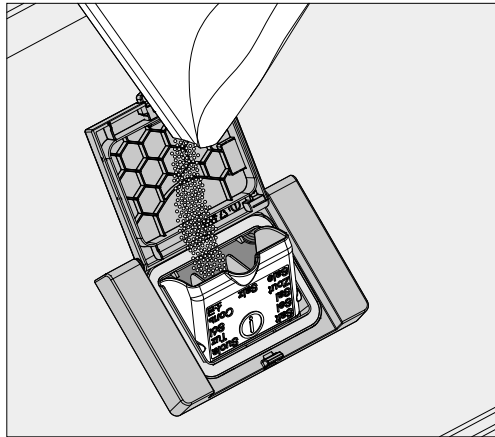
> ⚠ Never fill the container with water.
> The container could overflow when filled with salt.

- Add salt into the container until the funnel is full but still closes easily. Do not add any more than 2 kg of salt.

As the salt container is being filled, displaced water (brine) may run out.

- Clean any excess salt from around the opening of the container, focusing especially on the container's seal. Do not use running water to rinse away salt residues as this can cause the container to overflow.

- Close the container. Make sure that the container is closed tightly so that no wash water can enter the container.

> ⚠ Do not force the container shut if it has been overfilled.
> If an overfilled salt container is forced shut, this may damage the container.
> Remove excess salt before closing the container.

- Run the Cold water rinsing programme after refilling the salt.

This will ensure that any traces of salt and brine are dissolved, diluted and rinsed away.

> Excess salt and brine which has overflowed cause corrosion damage if they are not rinsed away.

**Salt refill indicator**    If the fill level in the salt container is low and reactivation is carried out, the following message appears on the display:
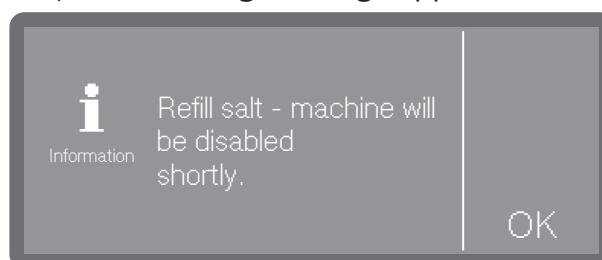


- Press OK to confirm the message.
- Top up the reactivation salt, see 📖 "Filling the container for reactivation salt".

# Water hardness

If the message is being displayed for the first time, further programme cycles may be possible depending on the set water hardness. If no salt is added, the message is displayed again at the end of every programme.

Reactivation notification

```
  ⇄          1 Zyk.
 Note
reactivation
          ▭━━━━━━━━━━━

  -                 +    OK
```
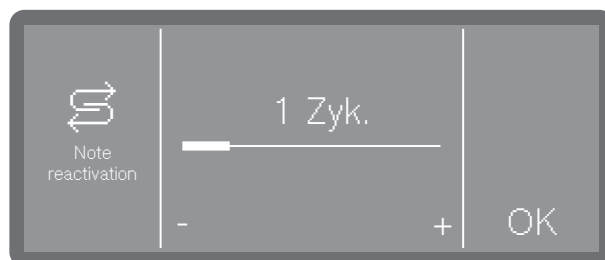
You can set how many programme cycles in advance you want to be notified of the upcoming reactivation, see ▸ ⚙🔒 Extended settings ▸ Note reactivation.

**Cancelling machine lock due to lack of salt**

If the salt in the water softener has been used up, a fault appears on the display and the machine is locked to prevent further use.

```
        ⚠
```

■ Acknowledge the fault by tapping the warning symbol.

```
  i        F561 Machine locked,
           insufficient
           salt: refill dishwasher salt.
Information Machine will unlock after a few
           seconds. Then start the
           "Cold water rinse" programme.
                                      OK
```
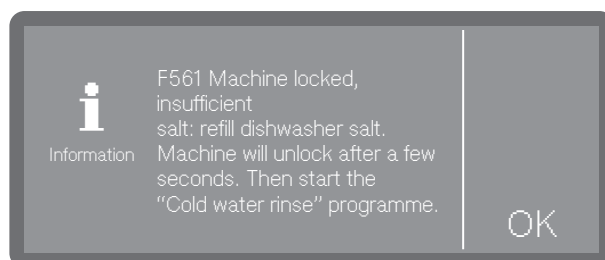
■ Follow the instructions on the display and top up the reactivation salt, see 📖 "Filling the container for reactivation salt".

The machine lock is lifted automatically with a certain delay once salt has been added.

## Mobile units, baskets, modules and inserts

This machine can be equipped with an upper and lower basket or a mobile unit which can be fitted with different inserts and modules or exchanged for special accessories depending on the load items to be washed.

> Select load carriers and other accessories which are appropriate for the application.

Information on the individual areas of application can be found on the following pages as well as in the operating instructions for the load carriers (if available).

Miele offers suitable load carriers for all areas of application defined in ⓘ "Appropriate use", such as mobile units, baskets, modules, inserts and special irrigation connectors. Contact Miele for more information.

**Water supply**

Load carriers with spray arms or other irrigation connectors are equipped with one or several connectors for the water supply at the rear. When these are slid into the machine, the connections couple automatically with the water supply ports in the rear panel of the wash cabinet. The load carriers are held in position by the wash cabinet door when it is closed.
Unused ports in the rear panel of the wash cabinet are closed mechanically.

**Mobile units and baskets from older series**

The use of mobile units and baskets from older series is only possible in this machine following consultation with Miele. In particular, mobile units and baskets with water supply pipes for spray arms and injector manifolds must be converted to the modified water connections.
The conversion is carried out by Miele Customer Service and is only possible on selected models.

> ⚠ The connectors for the water supply to the mobile units and baskets must be fitted by Miele Customer Service.
> Assembly errors can cause damage to the machine when using the mobile units and baskets.

Following conversion, the mobile units and baskets can no longer be used in machines from older series.

## Height-adjustable upper baskets

Height-adjustable upper baskets can be adjusted between 3 positions with 3 cm between each position to accommodate load items of different heights.

To adjust the height, the brackets with rollers on the side of the upper basket and the water connector at the back of the basket have to be moved. The roller brackets are each secured to the upper basket by 2 screws. The water connector consists of the following components:

- A stainless steel plate with 2 openings
- A plastic connector
- 6 screws

> Only adjust upper baskets horizontally. The baskets are not designed for tilting (one side up, one side down).
> Adjusting the height alters the vertical clearance of the upper and lower baskets.

**Setting the upper position**

■ Remove the upper basket by pulling it out until a resistance is felt and lifting it off the runners.

■ Unscrew the roller brackets and the water connector.
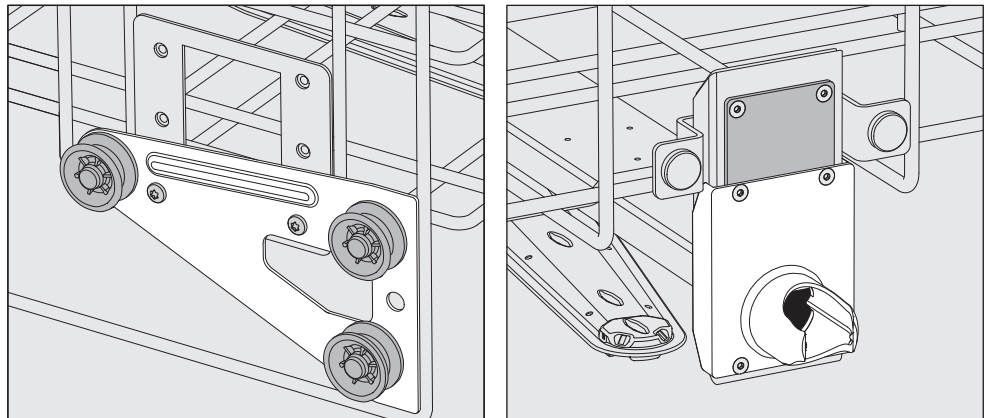


■ Move the roller brackets on both sides to the lower position and screw them tight.

■ Place the stainless steel plate over the openings in the water inlet pipe so that the top opening is covered. Screw the stainless steel plate to the top with 2 screws. Insert the connector into the lower opening of the stainless steel plate so that the centre opening is covered. Screw the connector on with 4 screws.

**Setting the centre position**

■ Remove the upper basket by pulling it out until a resistance is felt and lifting it off the runners.

■ Unscrew the roller brackets and the water connector.
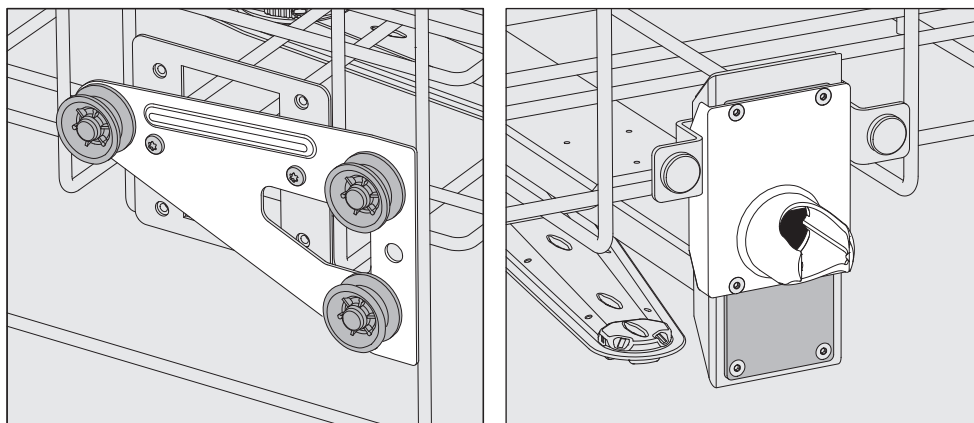
- Move the roller brackets on both sides to the centre position and screw them tight.
- Place the stainless steel plate over the openings in the water inlet pipe so that one of the outer openings is covered. Screw the stainless steel plate to the top or bottom with 2 screws. Insert the connector into the centre opening of the stainless steel plate so that the outer opening is covered. Screw the connector on with 4 screws.

**Setting the lower position**
- Remove the upper basket by pulling it out until a resistance is felt and lifting it off the runners.
- Unscrew the roller brackets and the water connector.
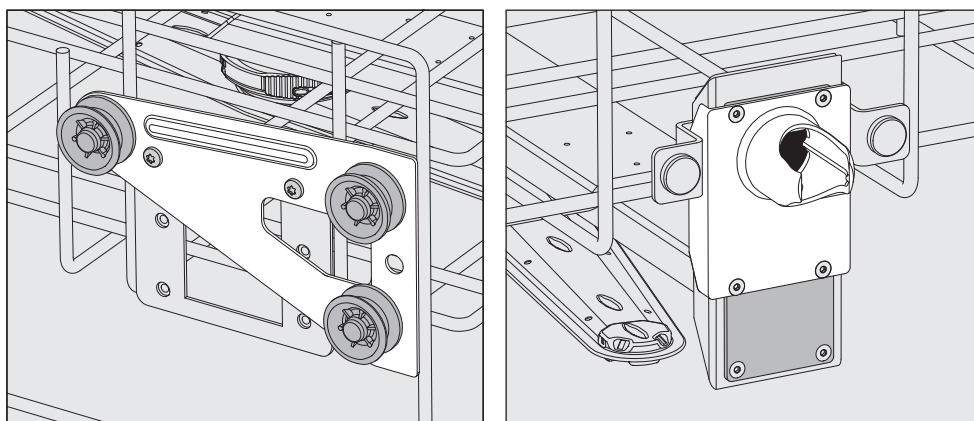
- Move the roller brackets on both sides to the upper position and screw them tight.
- Place the stainless steel plate over the openings in the water inlet pipe so that the lower opening is covered. Screw the stainless steel plate to the bottom with 2 screws. Insert the connector into the upper opening of the stainless steel plate so that the centre opening is covered. Screw the connector on with 4 screws.

**Then check:**
- Replace the upper basket on the rails and push it in carefully to check that the water connector is positioned correctly.

## Wash pressure measurement

The wash pressure can be measured if required on all load carriers with spray arms, injector manifolds or other wash connections, e.g. during performance tests.

**Test point for measuring wash pressure**

On load carriers with spray arms and additional injector manifolds or other wash connections, there is a connection on the injector manifold or a wash connection for wash pressure measurement. The exact location is described in the respective operating instructions for the load carriers.

On load carriers with spray arms but without other wash connections, the test point for measuring the wash pressure can be found in the water inlet pipe for the spray arms. The test point is labelled with a ⚠ warning symbol and closed with a blind stopper.

⚠ All test points labelled with a warning symbol ⚠ are intended exclusively for wash pressure measurement.
Do not connect any load items or irrigation connectors to the test points.

**Performing the measurement**
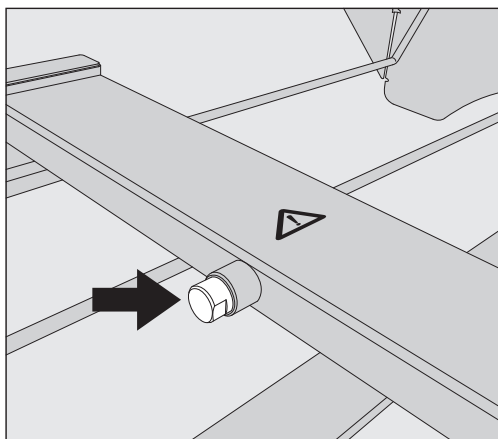


- To measure the wash pressure, replace the blind stopper with a Luer Lock adapter.

Suitable Luer Lock adapters, such as the E 447, are available from Miele.

- Carry out the measurement.
- Close the test point again with the blind stopper after the measurement.

### Preparing the load items

> ⚠ Contaminated load items pose a health risk.
> Contaminated load items can result in various hazards to health, which can lead to infections, poisoning, injuries or more depending on the type of contamination.
> When working with contaminated load items, ensure that all necessary measures are taken to protect personnel.
> Wear protective gloves and use appropriate equipment.

> ⚠ Only load items which have been designated by their manufacturer as suitable for machine reprocessing may be processed. The manufacturer's specific reprocessing instructions must be observed.
> Used disposable items must not be reprocessed.

- Special load carriers or irrigation connectors such as nozzles, irrigation sleeves or adapters may be required for appropriate internal cleaning, depending on the load items.
- Arrange the load items so that the wash water can access all surfaces. This ensures thorough and proper cleaning.
- Do not place load items inside other items where they may be concealed, as this will hamper cleaning.
- Do not place load items so close together that cleaning is hampered.
- Lumened load items must be thoroughly cleaned, internally and externally with wash water. Special load carriers or irrigation connectors are required for this, depending on the load items.
- Ensure that load items with long, narrow lumens can be flushed through properly before placing them in or connecting them to an irrigation connector.
- Hollow vessels should be inverted and placed in the correct load carriers to ensure that wash water can flow in and out of them unrestricted.
- Deep-sided load items should be placed at an angle to make sure the wash water runs off them freely.
- Tall, narrow, hollow items should be placed in the centre of the baskets or mobile units. This ensures better water coverage.
- Take apart any load items which can be dismantled according to the manufacturer's instructions and process the individual parts separately from each other.
- Lightweight load items should be secured with cover nets to prevent them from spinning around in the wash cabinet and blocking the spray arms.
- Only reprocess small items and micro components in special inserts, mesh trays with lids or mesh inserts.
- The spray arms must not be blocked by load items which are too tall or which hang down in their path.

- Broken glass and ceramics can result in serious injury when loading or unloading. Damaged glass or ceramic load items must not be reprocessed in the machine.

- Nickel and chrome-plated load items and load items made of aluminium are not generally suitable for machine reprocessing. Special process conditions are required for these load items.

- For load items made entirely or partly of plastic, observe the maximum temperature resistance and select the programme accordingly or adjust the temperature of the programme.

> Suitable load carriers and irrigation connectors as well as other accessories are available from Miele.

## Preparing the load items

> ⚠ Danger of explosion due to flammable gases.
> Flammable solvents with a flash point below 21 °C outgas and can generate a flammable mix of gases.
> Only place load items into the wash cabinet that are wetted with traces of solvents at most.
> Start a reprocessing programme immediately after loading.

> ⚠ Material damage due to solvents.
> Solvents can damage the elastomers and plastics of the machine and lead to leaks.
> Only place load items into the wash cabinet that are wetted with traces of solvents at most.
> Start a reprocessing programme immediately after loading.

> ⚠ Material damage due to corrosion.
> Chloride solutions, particularly hydrochloric acid, and ferrous materials that can rust or corrode cause corrosion on the stainless steel of the machine and the load carrier.
> Do not introduce any chloride solutions into the wash cabinet.
> Do not introduce any ferrous materials that can rust or corrode into the wash cabinet.

> ⚠ Risk of infection and risk of environmental damage.
> Microbiological material, pathogens and facultative pathogens, and genetically modified material can cause infections or environmental damage.
> Observe the laws, standards and guidelines for handling biohazardous substances.

■ Follow the load item manufacturer's instructions regarding precleaning and pre-treatment.

■ Empty all load items before loading into the machine and pay particular attention to relevant regulations.

■ Pour blood residues out of vessels and scoop out blood clots.

■ Disassemble the load items according to the instructions of the load item manufacturer.

- Open available taps and valves or remove them according to the manufacturer's instructions and place the individual parts in suitable small parts baskets.

- Remove all stoppers, corks, labels, sealing wax residue, etc.

- If necessary, rinse the load items briefly with water so that larger quantities of soiling are not introduced into the wash cabinet.

- Rinse load items which have been in contact with solvents, chloride solutions or hydrochloric acid thoroughly with water and drain well before placing them in the wash cabinet. Start a reprocessing programme immediately after placing in the wash cabinet.

- Remove water-insoluble residues such as paint, adhesives and polymer compounds using appropriate solvents.

- Scoop nutrient media (agar) out of Petri dishes.

- Place small parts and micro components in suitable small parts baskets to secure them.

- Remove any aids which are difficult to get rid of and contaminate the load items in addition to the original soiling. These include grease, paper labels and other labels.

- Assess whether the load items must be sterilised before reprocessing if they are contaminated with:
- Microbiological material
- Pathogens
- Facultative pathogens
- Genetically modified material

## Checks before starting a programme

**Carry out a visual check before starting every programme:**

- Are the load items correctly loaded and connected for cleaning?

- Was the recommended loading template followed?

- Can the lumen/narrow sections of hollow load items be accessed by the wash water?

- Are the spray arms clean and do they rotate freely?

- Is the filter combination clean and securely fitted?
  Remove any coarse soiling and clean the filter combination if necessary.

- Are the removable modules, nozzles, irrigation sleeves and other irrigation connectors securely connected?

- Are the load carriers with spray arms or nozzles, irrigation sleeves and other irrigation connectors correctly connected to the water supply?

- Are all process chemical containers sufficiently filled?

## After reprocessing

**Tests**

**Check the following at the end of every programme:**

- Carry out a visual check of the load items for cleanliness.

- Are all lumened load items still attached to the appropriate nozzles?

> The reprocessing results may be impaired if the load items have been turned over or detached from the irrigation connectors or have tipped over during reprocessing.
> Assess whether reprocessing needs to be repeated.

- Are the lumens of hollow load items free from obstructions?

- Are the nozzles and connections securely held in position in the load carriers?

## Laboratory glassware and utensils

**Load items with wide necks**

Load items with wide necks, e.g. beakers, wide-necked Erlenmeyer flasks and petri dishes, or cylindrical items, e.g. test tubes, can be cleaned and rinsed inside and out using rotating spray arms.
To do this, the load items are positioned in appropriate inserts and placed in a basket or mobile unit with a spray arm.

**Load items with narrow necks**

Mobile injector units or special injector modules are required for load items with narrow necks, e.g. narrow-necked Erlenmeyer flasks, round flasks, measuring flasks, etc.

> Suitable load carriers and irrigation connectors as well as other accessories are available from Miele.

**Please note the following when loading:**

- Place petri dishes or similar items in the appropriate insert with the soiled side facing downwards.
- Position inserts for test tubes in the centre on the load carriers to leave the corners of the load carriers free.
- Use a cover net to prevent breakages if necessary.

# Chemical processes and technology

In this section, you will find a description of the causes of common chemical reactions which can occur between different types of soiling, process chemicals and the components of the machine, along with their remedies as necessary.

This section is intended as a guide. If unforeseen interactions occur during reprocessing or if you have any queries on this subject, please seek advice from Miele.

| General information | |
|---|---|
| **Problem** | **Measures** |
| If elastomers (hoses and seals) and plastics in the cleaning machine are damaged, for example by swelling, shrinking, hardening or brittleness of materials, tears and cracks, components will not function correctly and this generally leads to leaks. | - Determine and remedy the causes of the damage.<br>See also the information on "Process chemicals", "Soiling" and "Reaction between process chemicals and soiling" in this section. |
| A heavy build-up of foam during the programme sequence will impair the cleaning and rinsing effect on the load items. Foam escaping from the wash cabinet can cause damage to the cleaning machine.<br>When foam develops, the cleaning process cannot be guaranteed to be standardised and validated. | - Determine and remedy the causes of the foam.<br>- Check the process used regularly to monitor foaming levels.<br>See also the information on "Process chemicals", "Soiling" and "Reaction between process chemicals and soiling" in this section. |
| Corrosion of stainless steel in the wash cabinet and of accessories can affect their appearance:<br>- Rust (red stains/discolouration)<br>- Black stains/discolouration<br>- White stains/discolouration (etched surface)<br>Corrosive pitting can lead to the machine not being water-tight. Depending on the application, corrosion can affect cleaning and rinsing results (laboratory analysis) or cause corrosion of (stainless steel) load items. | - Determine and remedy the causes of corrosion.<br>See also the information on "Process chemicals", "Soiling" and "Reaction between process chemicals and soiling" in this section. |

| Process chemicals | |
|---|---|
| **Problem** | **Measures** |
| The ingredients in process chemicals have a strong influence on the longevity and functionality (throughput) of the dispensing system. | - Follow the process chemical manufacturer's instructions and recommendations.<br>- Carry out a regular visual check of the dispensing system (suction lances, hoses, canisters, etc.) for any damage.<br>- Regularly check the flow rate of the dispensing system.<br>- Ensure that the regular cycle of maintenance is observed.<br>- Please contact Miele for advice. |
| Process chemicals can damage elastomers and plastics in the cleaning machine and accessories. | - Follow the process chemical manufacturer's instructions and recommendations.<br>- Carry out a regular visual check of any accessible elastomers and plastics for damage. |
| Hydrogen peroxide can release large amounts of oxygen. | - Use only validated processes.<br>- The wash temperature must be lower than 70 °C when using hydrogen peroxide.<br>- Please contact Miele for advice. |
| The following process chemicals can cause large amounts of foam to build up:<br>- Cleaning agents and rinsing agents containing surfactants<br>Foam can occur:<br>- In the programme block in which the process chemical is dispensed<br>- In the following programme block if it has been spilt<br>- In the following programme with rinsing agent if it has been spilt | - The process parameters in the wash programme, such as dispensing temperature, dosage concentration, etc., must be set to ensure the whole process is foam-free or very low-foaming.<br>- Please observe the process chemical manufacturer's instructions. |
| De-foaming agents, especially silicone-based ones, can cause the following:<br>- Deposits to build up in the wash cabinet<br>- Deposits to build up on the load items<br>- Damage to elastomers and plastics in the machine<br>- Damage to certain plastics (e.g. polycarbonate and plexiglass) in the load items being processed | - De-foaming agents should be used in exceptional cases only; for instance, when absolutely essential for the process.<br>- The wash cabinet and accessories should be periodically cleaned without load items and without de-foaming agent using the ◑ Medium or ◑ Long programme.<br>- Please contact Miele for advice. |

# Chemical processes and technology

| Soiling | |
|---|---|
| **Problem** | **Measures** |
| The following substances can damage elastomers (hoses and seals) and plastics inside the machine:<br><br>- Oils, waxes, aromatic and unsaturated hydrocarbons<br>- Emollients<br>- Cosmetics, hygiene and skincare products such as creams (analytical applications, filling) | - Depending on usage, wipe the lower door seal on the machine periodically with a lint-free cloth or sponge. Clean the wash cabinet and accessories without load items using the ◖ Medium or ◗ Long programme.<br>- Use the ◗ Long programme and dispense powder cleaning agent on the door to reprocess the load items. |
| The following substances can lead to heavy build-up of foam during washing and rinsing:<br><br>- Some disinfectants, cleaning agents, etc.<br>- Reagents for analysis, e.g. for microtiter plates<br>- Cosmetics, hygiene and skincare products such as shampoos and creams (analytical applications, filling)<br>- Active foaming agents such as surfactants | - Thoroughly rinse the load items in water beforehand.<br>- Select a cleaning programme with at least one short pre-wash in cold or hot water.<br>- Depending on the application, use de-foaming agents that do not contain silicone oils. |
| The following substances can cause corrosion to stainless steel in the wash cabinet and the accessories:<br><br>- Hydrochloric acid<br>- Other substances containing chlorides such as sodium chloride, etc.<br>- Concentrated sulphuric acid<br>- Chromic acid<br>- Iron particles and shavings | - Thoroughly rinse the load items in water beforehand.<br>- Put the drip-dry load items into the load carriers and start a reprocessing programme as soon as possible after placing in the wash cabinet. |

| Reaction between process chemicals and soiling | |
|---|---|
| **Problem** | **Measures** |
| Natural oils and greases can be emulsified with alkaline process chemicals. This can lead to a heavy build-up of foam. | - Select the ◖ Medium or ◗ Long programme.<br>- Depending on the application, use de-foaming agents that do not contain silicone oils. |
| Stains containing high protein levels, such as blood, can cause a heavy build-up of foam when processed with alkaline process chemicals. | - Select a cleaning programme with at least one short pre-wash in cold water. |
| Non-precious metals, such as aluminium, magnesium and zinc, can release hydrogen when processed with very acidic or alkaline process chemicals (oxyhydrogen reaction). | - Please observe the process chemical manufacturer's instructions. |

## Process chemicals

⚠ Unsuitable process chemicals pose a health risk.

Using unsuitable process chemicals will generally cause an unsatisfactory reprocessing result and can pose a health risk or cause damage to property.

Only use process chemicals designed specifically for use in this machine and follow the manufacturer's instructions on their use.

Please carefully observe any instructions relating to non-toxic residues.

⚠ Process chemicals pose a health risk.

Some process chemicals may be corrosive and irritant.

Observe the relevant safety regulations and safety data sheets issued by the process chemical manufacturers when handling process chemicals.

Take all protective measures required by the process chemical manufacturer, e.g. wear protective goggles and protective gloves.

Highly viscous (thick) process chemicals can affect the dispenser monitoring and lead to inaccurate data. In this instance, please contact Miele Customer Service for advice.

Contact Miele for information about suitable process chemicals.

The safety data sheets for the process chemicals must be easily accessible during operation of the machine.

# Adding and dispensing chemical agents

**Cleaning agent**  Depending on the model, the cleaning machine is equipped with either an internal dispensing system for liquid cleaning agents or a dispenser canister for powder cleaning agents with a ⌁ symbol in the door. Liquid cleaning agent is dispensed from an external canister via a suction lance.

Cleaning machines with an internal dispensing system for liquid cleaning agents can only be operated with liquid cleaning agents. An external dispensing module for liquid cleaning agents can be retrofitted to cleaning machines with a dispenser canister for powder cleaning agents. The retrofit process can be carried out at any time by Miele Customer Service or a suitably qualified specialist.

> Miele recommends dispensing liquid cleaning agent.

For environmental reasons it is important to always consider the following factors when selecting a cleaning agent:

- How alkaline does the cleaning agent need to be for the cleaning application involved?
- Are protein-removing enzymes required and is the programme sequence suitable for this?
- Are tensides required for proper dispersal and emulsification?
- Is a cleaning agent containing active chlorine required or can a detergent without active chlorine be used?

> ⚠ Cleaning agents containing chlorine can damage the plastics and elastomers inside the cleaning machine.

> For cleaning specific types of soiling, and for information on the optimum cleaning agents and additives to use for liquid dispensing, please contact Miele Customer Service.

**Neutraliser**  Neutraliser is dispensed via an internal dispensing system.

Neutraliser (pH setting: acidic) neutralises residues of alkaline cleaning agents on the surface of the load items.

> In the Inorganic programme, neutraliser is also dispensed for acidic pre-cleaning.

**Rinsing agent**

Rinsing agent is necessary to ensure water does not cling and leave marks on load items, and to help load items dry faster after they have been reprocessed.

> The dispensing of rinsing agent is deactivated at the factory.
> To activate it, please contact Miele Customer Service.
> Once rinsing agent dispensing has been activated, it is no longer necessary to dispense neutraliser.

Rinsing agent dispensing should be activated if demineralised water is not being used in the Final rinse programme section.

> ⚠ Residues of rinsing agent remain on the surface of load items after they have dried.
> It is important to check the suitability of the rinsing agent being used.

## Dispensing systems

The machine is designed for dispensing the following process chemicals:

- Cleaning agents
  Powder cleaning agents are dispensed via a /||\ dispenser canister in the door.
  An external dispensing module must be retrofitted to dispense liquid cleaning agents.

- Neutralising agents **or** rinsing agents
  These are dispensed from a ❋ dispenser canister in the door.

> Dispensing systems in the door are exempt from monitoring.

## Colour coding on the suction lances

Liquid process chemicals from external canisters are dispensed via suction lances. Colour coding can be helpful for correct dispensing.

## Dispensing modules

If required, additional external dispensing modules (DOS modules) for liquid process chemicals can be retrofitted. The number of connections varies depending on the equipment variant.

External dispensing modules are fitted by Customer Service. Internal dispensing systems cannot be retrospectively fitted.

**Connecting dispensing modules**

The dispensing modules are supplied with installation instructions.
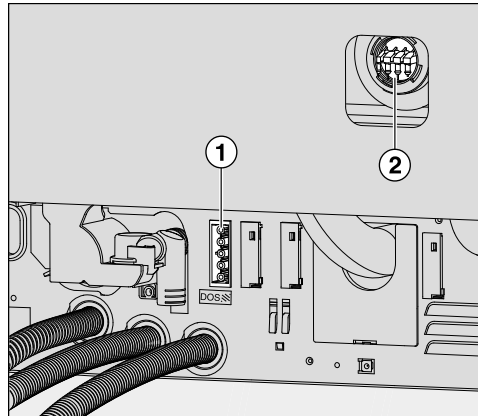


① Power supply connection

② Connections for dispensing hoses

The dispensing modules are controlled via the power supply. Pay attention the labelling of the connections.

- DOS 1      Cleaning agent

■ Connect the power supply.

■ To connect the dispensing hoses, release the hose clip on a free connector and remove the protective cap.

■ Push the dispensing hose onto the connector and secure it with a hose clip.

> Unused connectors for dispensing hoses must be blanked off with protective caps to prevent the leakage of wash water.

## Replacing the canister

> ⚠ Risk of damage due to unsuitable cleaning agents.
> Using unsuitable cleaning agents, such as a cleaning agent for a domestic dishwasher, will mean that the reprocessing result is not as expected.
> Only use cleaning agents that are suitable for laboratory washers.

> Only replace empty canisters with canisters containing the appropriate process chemicals.
> The reprocessing results are sometimes significantly impaired by dispensing the wrong process chemicals in the programme blocks. In addition, mixing different process chemicals in the dispensing system can lead to unexpected chemical reactions.
> Pay attention to the colour coding on the suction lances.

When the fill level in the canister is low, you are reminded to change the canister, see the example for cleaning agent here:

```
 i            Change canister.
Information   Empty status
             detected.
                                    OK
```
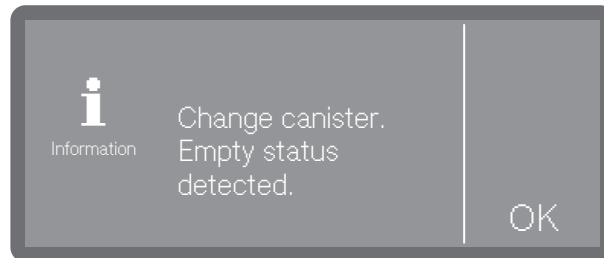
- Press OK to confirm the message.

- Take the canister and place it on a robust and easy-to-clean surface, e.g. the wash cabinet door.

- Take the lid off the canister and remove the suction lance.

- Place the suction lance on a robust and easy-to-clean surface, e.g. the wash cabinet door.

# Adding and dispensing chemical agents

- Replace the empty canister with a full one.
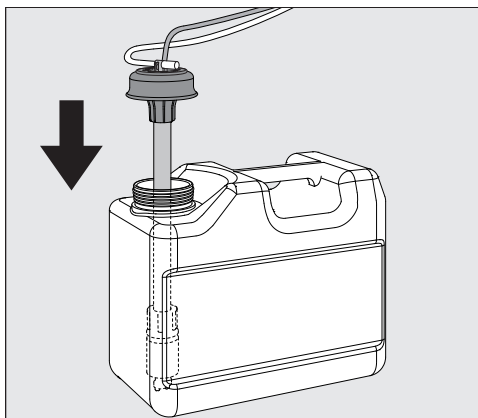


- Push the suction lance into the opening of the canister and secure the lid.

- Feed the suction lance into the canister until it reaches the bottom.

- Wipe up any spilled process chemicals thoroughly.

- Place the canister on the floor next to the machine or in an adjacent cabinet. The canister must not be placed on top of or above the machine. Ensure that the dispensing hose is not kinked or trapped.

When replacing the canisters, air can get into the dispensing system and lead to inaccurate dispensing. For this reason, we recommend that you refill the dispensing system after changing the canister.
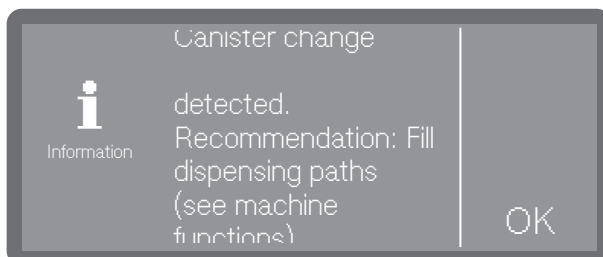


- Confirm the message by pressing OK.

- To fill the dispensing system, select the corresponding dispensing system at ▶ ⊻ Machine functions ▶ Dispensing paths ▶ Fill dispensing paths and start the process. The system is filled automatically.

## Filling the reservoir

The container with the ❋ symbol on the lid can be used to dispense either neutralising agent **or** rinsing agent.

Neutralising agent is programmed at the factory.

To change the agent, e.g. from neutralising agent to rinsing agent, the controls for the cleaning machine must be reprogrammed by the Miele Customer Service Department.

When the fill level in the rinsing agent container is low, you are reminded to refill the dispenser canister.
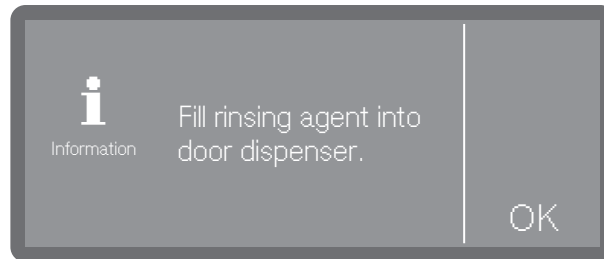


■ Press OK to confirm the message.

⚠ Never add cleaning agent.
This will always destroy the container.
Only fill the container with the programmed process chemical – neutralising agent **or** rinsing agent.

■ Open the door fully.
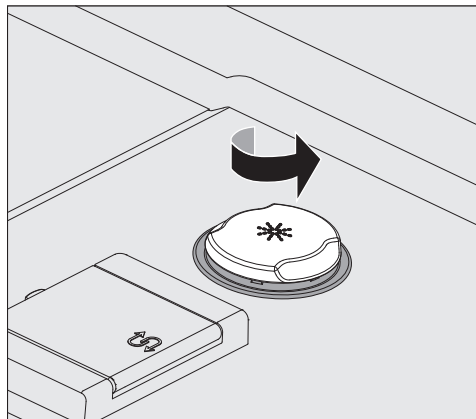


■ Unscrew the yellow lid with the ❋ symbol in the direction of the arrow.

The container holds approx. 300 ml.
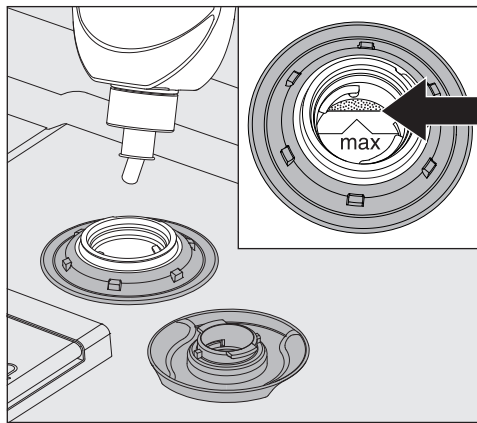
- Add the process chemical only until it is visible at the "max" mark in the funnel.
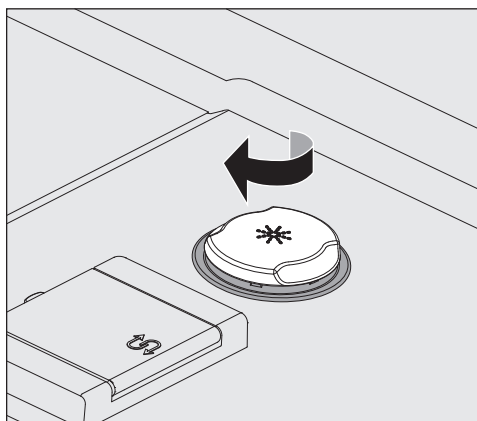


- Close the container.

## Setting the dispensing concentration

The dispensing concentration is set at ▸ ⚙🔒 Extended settings ▸ Dispensing systems.

**Neutralising agent**  If spots appear on load items after reprocessing:

- Decrease the amount dispensed.

If clouding or smearing appears on load items after reprocessing:

- Increase the amount dispensed.

**Rinsing agent**  If spots appear on load items after reprocessing:

- Increase the amount dispensed.

If clouding or smearing appears on load items after reprocessing:

- Decrease the amount dispensed.

**Powder cleaning agent**

⚠ Risk to health due to dust production.

When dispensing powder cleaning agents and tablets, dust from fine cleaning agents can be stirred up. If this dust gets into the mouth, throat or eyes, it can cause irritation or burns.

When dispensing powder cleaning agents and tablets, avoid the production of dust as much as possible.
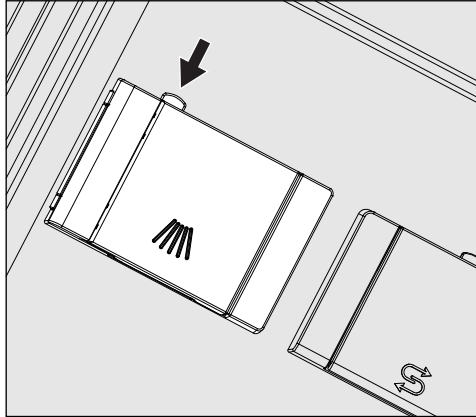


■ Press the yellow button on the dispenser container with the ⫻⫼ symbol.

The flap will spring open. The flap is always open at the end of a programme run.

The level markers in the powder container with the door in the horizontal position indicate the fill level in millilitres (ml). The max. capacity is approx. 60 ml of cleaning agent.
The amount in ml equates to approx. the amount normally recommended in grams (g) for proprietary powder cleaning agents. Powder density (grain size) can affect this amount.

Dispensing example:
Approx. 10,5 litres of water are taken into the machine for the main wash. With a cleaning agent concentration of approx. 3 g/l, you will need approx. 30 g of cleaning agent. Please observe manufacturer's recommendations, which may vary!
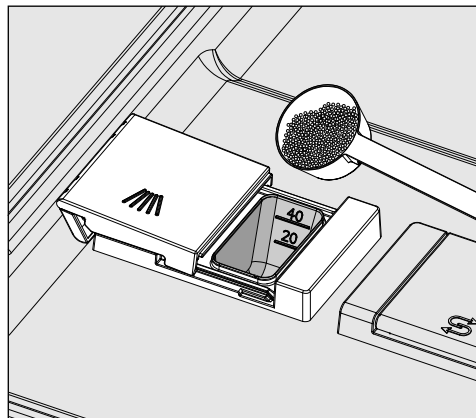


■ Add the cleaning agent to the dispenser.

# Adding and dispensing chemical agents
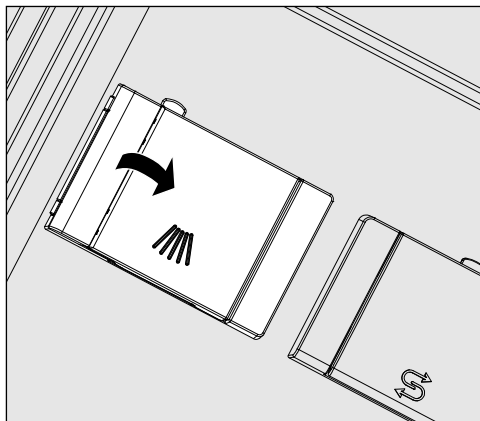


■ Close the flap.

> ⚠ Make sure that all of the cleaning agent has dissolved at the end of the programme.
> Repeat the programme if residual cleaning agent is present.
> Check whether any load items have prevented the flushing out of the dispenser container and rearrange the load items if necessary.

Nozzle A 802      The nozzle A 802 flushes the powder detergent out of the dispenser during the programme.

If an upper basket and a lower basket with two modules are being used, nozzle A 802 for powder detergent must be fitted. The operating instructions for the modules describe how to do this.

## Selecting a programme

Always select the programme depending on the type of load and degree and type of soiling, or on infection prevention issues.

- You can find a list of all programmes along with application descriptions in 📖ℹ️ "Programme overview".

- All released programmes are available for selection.

- The order of the programmes can be changed as required.

**Tip:** To release or block programmes, see
▸ ⚙️🔒 Extended settings ▸ Release programmes

**Tip:** To change the order of the programmes, see ▸ ⚙️🔒 Extended settings ▸ Set favourites

| Short 60 °C | Long 70 °C |
|---|---|
| Medium 65 °C | ⧉ |
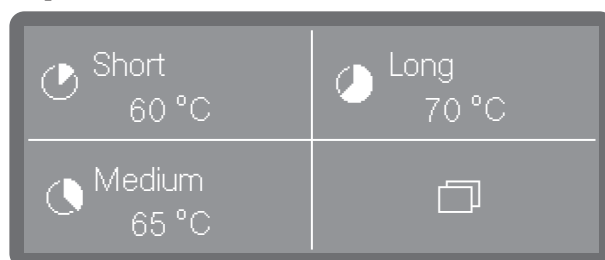
■ Select a favourite programme.

**Tip:** To set favourites, see ▸ ⚙️🔒 Extended settings ▸ Set favourites.

Alternatively, you can also select a programme from the programme list.

■ Tap ⧉ Further choices.

■ Tap 🔳 Programmes and select a programme from the list, see 📖ℹ️ "Programme overview".

As soon as you have selected a programme, the *Start/Stop* sensor control starts to flash.

Use the ↩ sensor control to return to the programme selection screen before the programme starts, e.g. to select a different programme. This is no longer possible once the programme has started.

## Programme information

| ◖ Medium 65 °C | *:** h |
|---|---|
| 🕐 Off | |
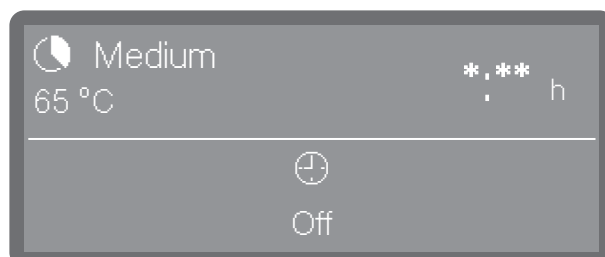
*(*:** Programme running time varies depending on configuration)*

In the programme display, you can use the information symbol **i** to call up information about the programme or, while a programme is running, information about the current wash block.

## Starting a programme

**Starting a programme immediately**

■ Press the *Start/Stop* sensor control (the LED of the *Start/Stop* sensor control will light up).

> Once a programme has been started, it can no longer be changed. You can interrupt a programme that is in progress, see ⓘ "Interrupting a programme", or end it prematurely by cancelling it, see ⓘ "Cancelling a programme".

**Starting the programme using a timer**

The start of a programme can be delayed, for example, to benefit from economy rates of electricity at night. You can set a start time at which the programme should start (Start at) or a finish time by which the programme should end at the latest (Finish at). The times depend on the set time of day.

**Tip:** To set the time of day, see ▸ ⚙ Settings ▸ Time

Setting the timer

■ Select a programme.
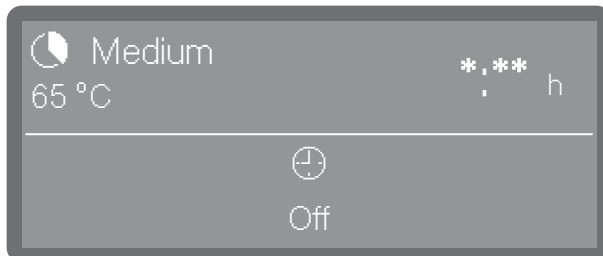


*(\*:\*\* Programme running time varies depending on configuration)*

■ Tap ◷ Timer.
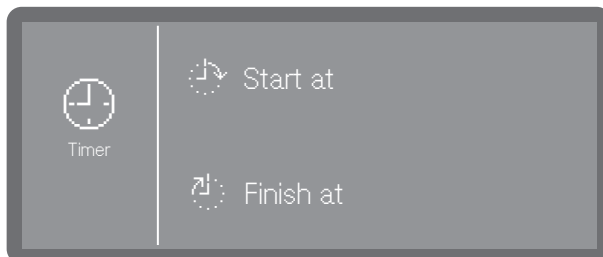


■ Select the start time (Start at) or finish time (Finish at).



■ Use the ∧ and ∨ sensor controls to set the time and press OK to confirm what you have entered.

■ A summary follows, which you must confirm by pressing OK.

```
                Medium
              ⏱ Start at
                12:30
ℹ
```
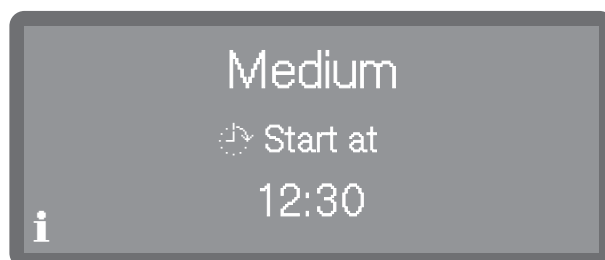
This activates the timer. Some time after the last input, the cleaning machine switches to Standby mode until the programme starts.

Changing the timer ▪ Press the ↩ sensor control to return to the programme view.

▪ Tap the ⏱ Timer symbol.

▪ Re-enter the start or finish time.

Deleting the timer ▪ Press the *Start/Stop* sensor control.

```
          Start      |      Delete
```
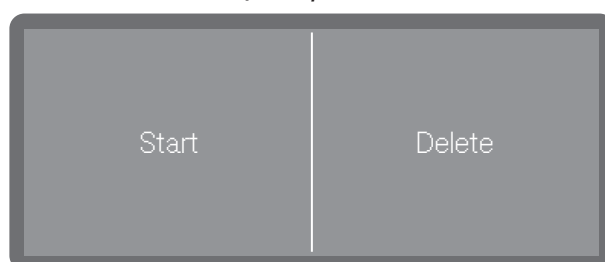
You will then be asked whether you want to start the programme immediately (Start) or whether you want to delete the timer (Delete).

▪ Select an option.

**Tip:** Alternatively, you can tap ⏱ Timer again in the programme view and delete the timer via the settings that follow or switch off the cleaning machine using the On/Off sensor control ⏻.

## Programme sequence indicator

Once a programme has started, the display shows the programme name, the name of the current wash block and the time left until the programme is finished.

```
               Medium
              〰 Pre-wash 1
ℹ           Time left 0:40 h
```

*(\*:\*\* Programme running time varies depending on configuration)*

During the programme sequence, programme information can be called up by tapping the information symbol ℹ.

Only the parameters that are set for the wash block that is currently in progress are shown, e.g.:

- Temperature as actual value and setpoint if a temperature has been specified for the wash block

- Holding time as actual value and setpoint if a holding time has been set

## Operation

### End of programme

After a programme has ended normally, the LED of the *Start/Stop* sensor control will go out and the following will appear on the display:



A buzzer sounds for approx. 3 seconds and is repeated 3 times every 30 seconds.

**Tip:** The buzzer settings can be found at ▸ ⚙ Settings ▸ Volume ▸ Buzzer tones.

**Acknowledging the end of the programme**

∎ Tap the display to acknowledge the end of the programme.

If system messages are pending at this time, these are then output, e.g. if a lack of salt or process chemicals has been detected or a notification regarding when the next maintenance is due. Every message needs to be acknowledged individually by pressing OK.

**Displaying programme information**
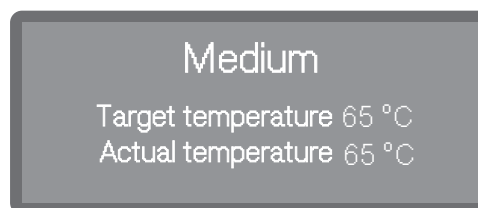


At the end of the programme, tap the information symbol **i** to call up programme information, e.g.:

- Actual and target temperature

## Interrupting a programme

A programme that is in progress may only be interrupted if strictly necessary, e.g. if the load items are moving significantly. To interrupt the programme, the door of the wash cabinet must be opened.

■ Open the door.

■ Rearrange the load items so that they are stable.

■ Close the door to continue the programme.

<div style="border:1px solid #000; padding:10px;">

**i** Information    Temperature equalisation: Programme will continue in min

</div>

If the temperature inside the wash cabinet is more than 60 °C at this point, the pressure is equalised first. Then the programme continues.

## Cancelling a programme

> If a programme is cancelled, the load items must be reprocessed again.

> ⚠ Danger of scalding, burning and chemical burns due to hot load items, wash water or escaping vapours.
> The load items and the wash cabinet may be very hot. Hot wash water or steam may also escape.
> Be careful when opening the door. Open the door slowly and do not stand in the rising vapours.

**Programme cancelled due to a fault**

The programme stops and a fault message appears on the display.

■ Take appropriate steps to resolve the fault, depending on its cause, see ⬚ "Problem solving guide".

**Cancelling a programme manually**

A programme that is in progress may only be cancelled if strictly necessary, e.g. if the load items are moving significantly.

■ Press the *Start/Stop* sensor control.

The following will appear on the display:

<div style="border:1px solid #000; padding:10px;">

Cancel the programme?

Yes             No

</div>
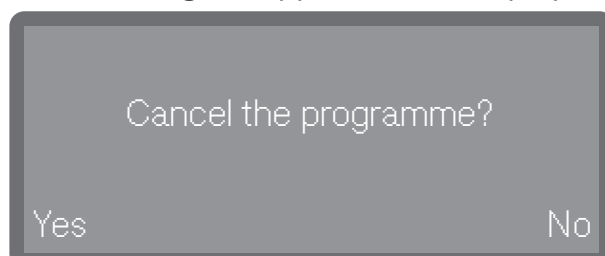
■ Select Yes to cancel the programme.

> The programme will only be cancelled when Yes is confirmed. If no button is pressed for several seconds, or if the process is cancelled using the ↰ sensor control, the display will revert to the programme sequence display.

# Operation

The following message will appear on the display:



```
            Medium
      Process cancelled

 i
```
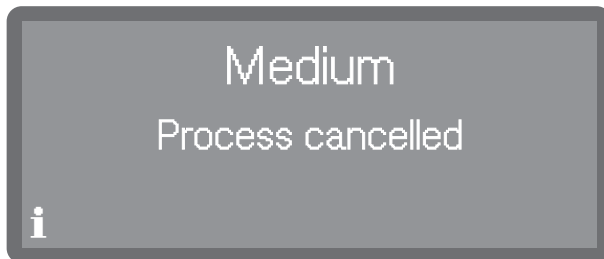
The door must be opened to acknowledge the message. Open the door a little.

**Restarting a programme**

■ Before restarting the programme, check whether powder cleaning agents need to be added.

■ Restart the programme or select a new programme.

## Menu structure

The ⬚ Machine functions menu includes relevant functions to support daily routine tasks.

The factory settings are indicated by a tick ✔. A description of how to configure settings is provided after the overview.

```
                    ⬚
 _____
 | ⬚ Machine functions                  |
     | Dispensing paths                 |
         | Fill dispensing paths        |
         | Rinse dispensing paths       |
 _____
```

## Dispensing systems

The dispensing systems for liquid media can only dispense reliably if the dispensing system has been purged of air and contains no deposits.

**Filling dispensing paths**

The dispensing systems need to be topped up in the following situations:

- If the dispensing system is being used for the first time.
- If air has been sucked in or the system has been drained.
- If canisters for liquid media have been changed or refilled.

> Before filling the dispensing paths, make sure that the canisters are full and that the suction lances are screwed securely to the canisters and that they cannot suck in air.

The menu is saved under the following input path.

```
                    ⬚
 _____
 | ⬚ Machine functions                  |
     | Dispensing paths                 |
         | Fill dispensing paths        |
```

■ Select the Fill dispensing paths menu option.

■ Select the dispensing system that you want to fill.

You will then be asked if you want to start the filling process:

```
         Start filling dispensing paths?



No                              Yes
```

- Yes
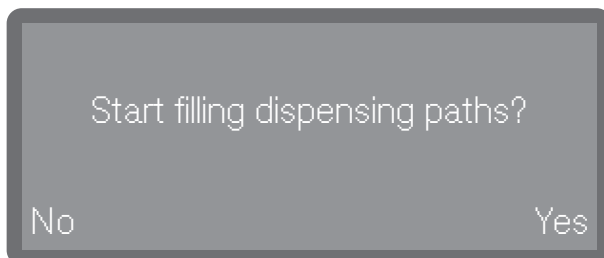
  Starts the process. The dispensing system is filled automatically. The message Filling of dispensing paths completed is displayed following successful completion. If filling is interrupted prematurely, the process must be repeated.

- No

  Cancels the process without filling the dispensing system.

■ Select an option.

**Rinsing dispensing paths**

A dispensing system must be rinsed in the following situations:

- If a dispensing system was accidentally filled with the wrong medium.

- If deposits have formed in the dispensing paths or in the canisters which could completely or partially clog the systems. Deposits can form, for example, after long periods of downtime or when the canisters are refilled instead of being replaced.

■ Fill a clean container, e.g. a bucket, with clean water.

⚠ Damage to the dispensing system.
Small foreign objects in the water, such as sand, fluff or similar, can be sucked in by the dispensing system and may clog or damage it. Make sure that there are no foreign objects in the water.

The menu is saved under the following input path.

🗗

⚇ Machine functions

Dispensing paths

Rinse dispensing paths

66

■ Select the Rinse dispensing paths menu option.

■ Select the dispensing system that you want to rinse.

The message Place the suction lance in a bucket with water. is then displayed.

■ Place the suction lance in the container filled with water. The lower end of the suction lance with the suction opening must be thoroughly rinsed.

■ Secure the suction lance so that it cannot tip over or fall out of the container.

■ Press OK to confirm the message.

You will then be asked if you want to start the process:



- Yes
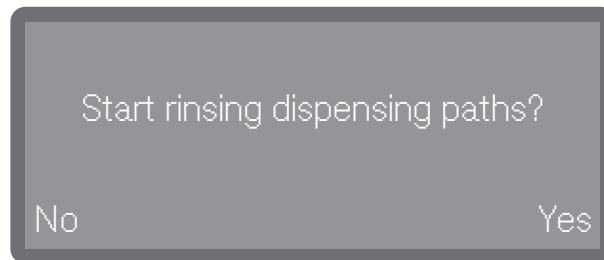
  Starts the process. The dispensing system is rinsed automatically. The message Rinsing of dispensing paths completed is displayed following successful completion. If rinsing is interrupted prematurely, the process must be repeated.

- No

  Cancels the process without rinsing the dispensing system.

■ Select an option.

## Menu structure

Basic parameters for machine control are stored in the ⚙ Settings menu.

The factory settings are indicated by a tick ✓. A description of how to configure settings is provided after the overview.

☐

⚙ Settings
| Time
| | Set time
| | Clock format
| | | 12 h
| | | 24 h ✓
| Date
| | Set date
| | Date format
| | | DD/MM/YYYY ✓
| | | MM/DD/YYYY
| | | YYYY/MM/DD
| Display brightness
| Volume
| | Keypad tone
| | Buzzer tones
| Key reaction
| | Direct ✓
| | Delayed
| Welcome tone
| | Off
| | On ✓

| Temperature unit |
| °C ✓ |
| °F |

## Time of day

The time of day is required for the display and the delay start, for example. The date format and the current time of day have to be set.

**Selecting the time of day format**

The menu is saved under the following input path.

🗗

| ⚙ Settings |
| Time |
| Clock format |

■ Select the Clock format menu option.
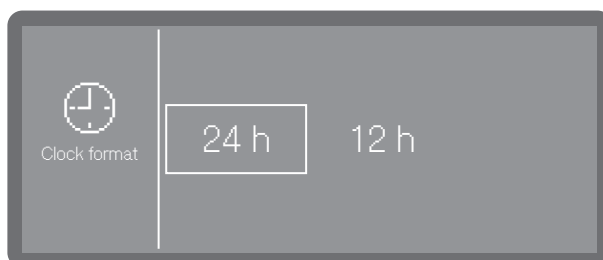


- 24 h

  Time of day display in 24-hour format.

- 12 h

  Time of day display in 12-hour format (am/pm).

■ Tap to select a format.

**Set the time of day**

The menu is saved under the following input path.

⊡

| ⚙ Settings |
| Time |
| Set time |
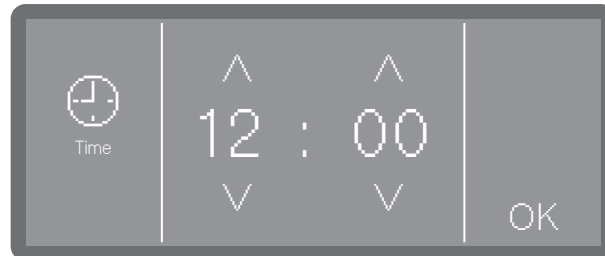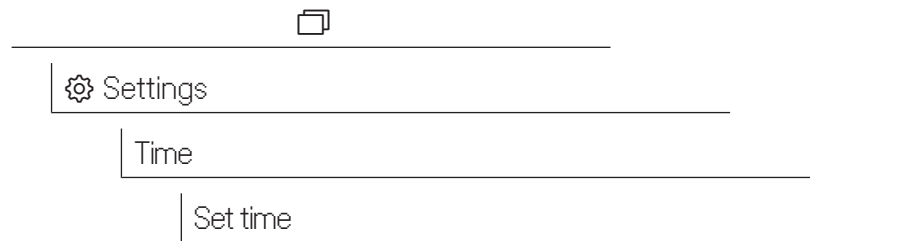


- Set the time of day and press OK to confirm your selection.

**Tip:** If there is an active connection to the Miele cloud, the time of day will be synchronised with the cloud time, see ▶ ⚙₈ Extended settings ▶ Date/ Time ▶ Synchronise.

- Select the Set time menu option.

### Date

The date format and the current date have to be set.

**Select the date format**

The menu is saved under the following input path.

⊡

| ⚙ Settings |
| Date |
| Date format |
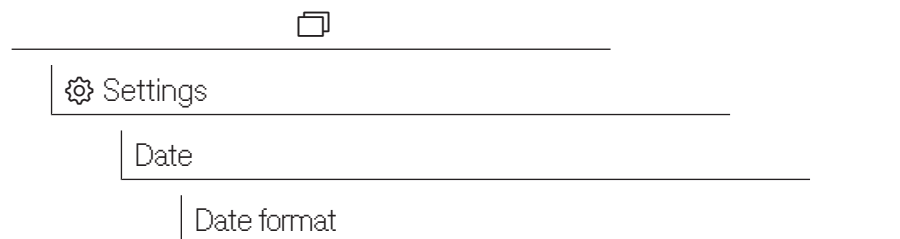
- Select the Date format menu option.
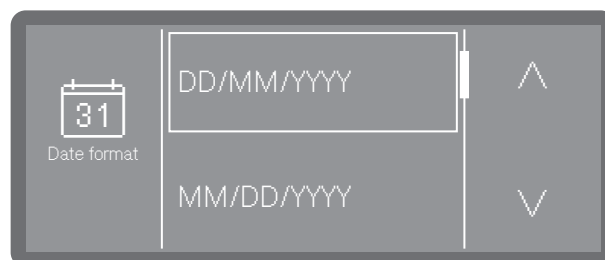


- DD = day
- MM = month
- YYYY = year

- Select the format you want.

**Set the date**
The menu is saved under the following input path.

⌗

| ⚙ Settings |
| --- |
| Date |
| Set date |
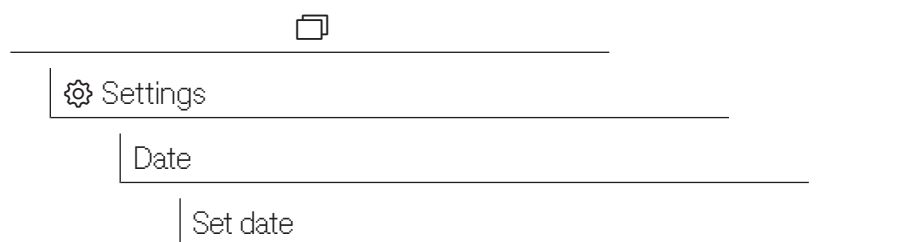
■ Select the Set date menu option.
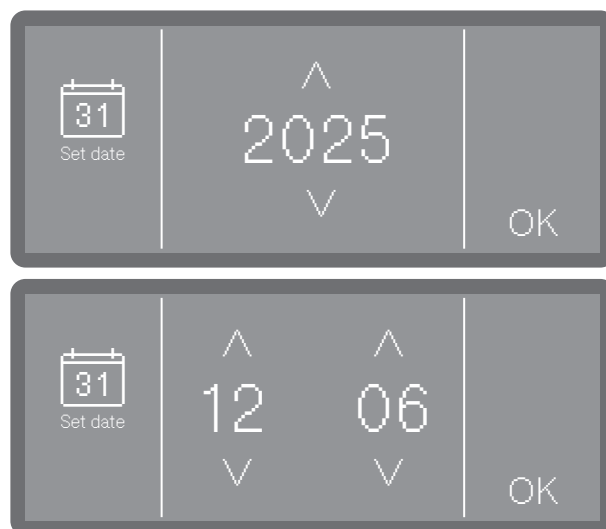
■ Set the date in the order of year, month and day. The order is pre-defined.

■ Press OK to save the setting.

**Tip:** If there is an active connection to the Miele cloud, the date is synchronised with the cloud date, see ▶ ⚙ Extended settings ▶ Date/Time ▶ Synchronise.

### Display brightness

You can also set the brightness of the display.

The menu is saved under the following input path.

⌗

| ⚙ Settings |
| --- |
| Display brightness |
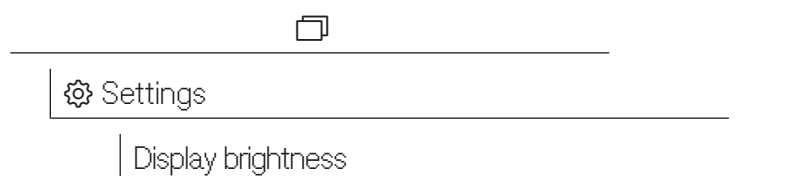
■ Select the Display brightness menu option.
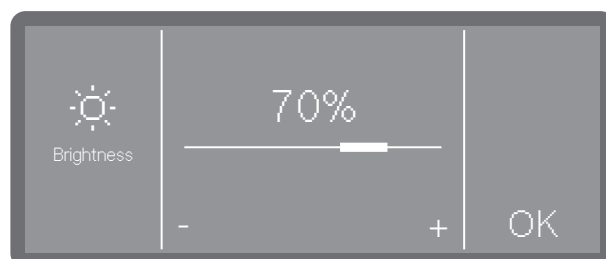
■ Adjust the brightness of the display and press *OK* to save the setting.

### Volume

An acoustic signal transmitter is integrated in the control panel, which can provide acoustic feedback in the following situations:

- Keypad tone when operating the buttons
- Buzzer tones at the end of a programme or for system messages (notifications)

The menu is saved under the following input path.

⊡

| {⚙} Settings |
| Volume |
| Keypad tone |
| Buzzer tones |
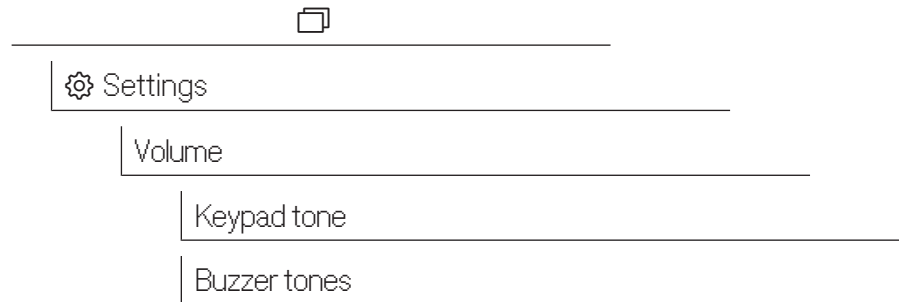
■ Select the Volume menu option.

■ Select either Keypad tone or Buzzer tones. The volume is set in the same way for both options.
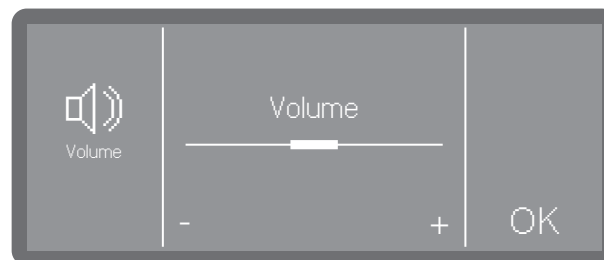


■ Set the volume by tapping the - symbol (quieter) and + symbol (louder). In the lowest setting, the sound is switched off and can be switched on again if required by selecting On (displayed instead of the + symbol).

■ Press *OK* to save the setting.

### Button reaction

The button fields on the display can be configured to have a delayed reaction and to only react when the button field is pressed for a longer time. This can prevent the buttons from being triggered accidentally.

The menu is saved under the following input path.

⊡

| {⚙} Settings |
| Key reaction |
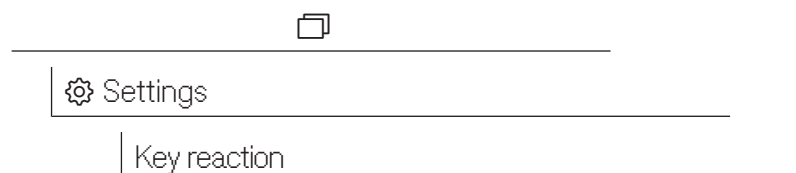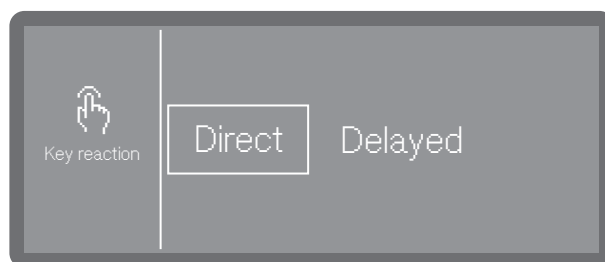
- Direct

  The sensor controls react immediately to being pressed.
- Delayed

  The sensor controls react with a delay when they are pressed and must be pressed for longer before they react.

■ Select an option.

## Welcome tone

There is a brief melody when the machine is switched on and off. You can use this option to switch this melody off and back on again.

The menu is saved under the following input path.



■ Select the Welcome tone menu option.
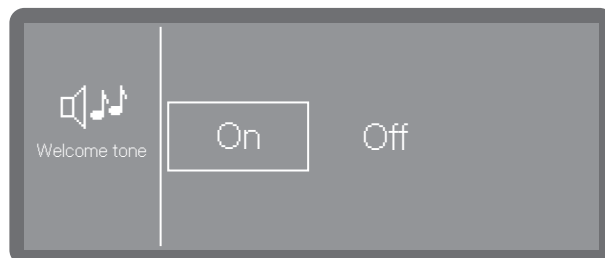


- Off

  The melody is switched off.
- On

  A welcome melody is played when the machine is switched on.

■ Select an option.

### Temperature unit

The temperature can be shown on the display in °C (degrees Celsius) or °F (degrees Fahrenheit).

The menu is saved under the following input path.

⊓

⚙ Settings

| Temperature unit

■ Select the Temperature unit menu option.



- °C

Temperature display in Celsius.

- °F

Temperature display in Fahrenheit.

■ Select the temperature unit you want.

## Menu structure

The ⚙🔒 Extended settings menu incorporates all administrative processes and settings.

> Access to the ⚙🔒 Extended settings menu is protected by a PIN code.
> You must enter the correct PIN code to open the menu.

The factory settings are indicated by a tick ✓. A description of how to configure settings is provided after the overview.

⧉

⚙🔒 Extended settings
- Standby/Off
  - Standby after 10 min ✓
  - Off after 10 min
- Log book
- Release programmes
  - All programmes ✓
  - Selection
- Set favourites
  - Configure programmes
    - ■ Select programme
      - Cleaning temperature
      - Main wash holding time
      - Final rinse temperature
      - Final rinse holding time
      - Increas. water quantity
      - Interim rinse
- Dispensing systems
  - Cleaning agent door
  - Clean. agent canister
  - Rinsing agent door
- Water hardness

## ⚙🔒 Extended settings

> 14 °dH (2,5 mmol/l) ✓

Note reactivation

Memory

> On ✓

> Off

Network/WiFi

> Set up WiFi

>> Via Soft AP

>> Via WPS

> Activate

> Deactivate WiFi

> Connection status

> Set up WiFi again

> Reset

RemoteUpdate

> On

> Off ✓

Showroom

Software version

Data plate

Factory default

Legal information

### PIN code

Access to relevant system settings and machine functions that require advanced knowledge of the machine and its processes is protected by a PIN code.

The PIN code is provided by Customer Service or by the authorised technician during commissioning.

> If a PIN code is lost, a new code must be issued by Miele Customer Service.

**Entering the PIN code**



- Use the ∧ and ∨ sensor controls to set relevant numerical values.
- Confirm each digit individually by pressing OK.

Boxes are shown above the numerical value. Once a number has been entered and confirmed by pressing OK, the box is filled. This allows you to keep track of which number of the PIN code you are currently entering.

> You can cancel the process at any time by pressing the ⤺ sensor control.

If the PIN code was entered correctly, the protected area is made available for further use.

If it is entered incorrectly, a corresponding message is displayed and the process is cancelled.

**Changing a PIN code**

> When a new PIN code is entered, the old PIN code is overwritten and is permanently deleted. It is therefore not possible to reinstate the old code.
> If a PIN code is lost, a new code must be issued by Miele Customer Service.

Assign a new PIN code by selecting the Change PIN code option in the menu. A PIN code consists of 3 numbers from 0—9 in any order. Logical sequences, e.g. 1 2 3, are blocked by the system for security reasons.

∎ Follow the instructions on the display and start by entering the current PIN code.



∎ Use the ∧ and ∨ sensor controls to set relevant numerical values.

∎ Confirm each digit individually by pressing OK.

Boxes are shown above the numerical value. Once a number has been entered and confirmed by pressing OK, the box is filled. This allows you to keep track of which number of the PIN code you are currently entering.

You can cancel the process at any time by pressing the ↩ sensor control.

∎ Then enter the new code.

∎ Confirm the new PIN code by entering it again.

If both entries match, the old PIN code is replaced by the new code.

If the entries do not match, a corresponding message is shown on the display and the old PIN code remains in use.

### Standby/Off

If the machine has not been used for approx. 10 minutes, it can be set to Standby mode or switched off automatically.

**Standby**  In Standby mode, the machine remains switched on and the *Start/Stop* sensor control pulses. The machine can be reactivated by pressing the *Start/Stop* sensor control, touching the display or opening the door.

**Off**  After automatic switch-off, the machine is switched off and can be switched on again by pressing the ⏻ On/Off sensor control.

The menu is saved under the following input path.

⬚

| ⚙🔒 Extended settings |
|---|
| Standby/Off |

■ Select the Standby/Off menu option.

| ⏻ Standby/Off | Standby after 10 min |
|---|---|
| | Off after 10 min |

- Standby after 10 min

  Switches to Standby mode after 10 minutes
- Off after 10 min

  Switches off after 10 minutes

■ Select an option.

### Log book

The consumption data for water and process chemicals as well as the operating hours and programme sequences are logged in the log book. The entire life cycle of the machine is recorded.

Miele Customer Service can also use the log book to calculate a recommendation for service intervals.

The menu is saved under the following input path.

⊡

| ⚙🔒 Extended settings |
| Log book |

■ Select the Log book menu option.
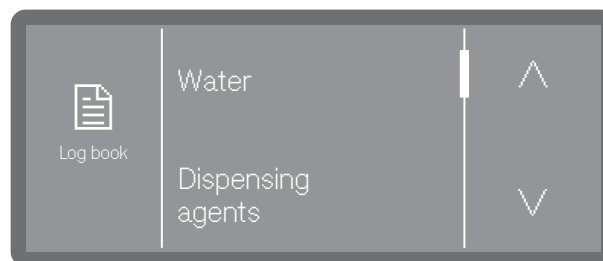


- Water

  Display of water consumption in litres (l)
  If there are several water connections (depending on the model), the consumption is displayed according to the water type.

- Cleaning agent consumption canister I

  Consumption of liquid cleaning agent in litres (l)

- Rinsing agent

  Consumption of rinsing agent in litres (l)

- Operating hours

  Number of operating hours

- Programme cycles

  Display of all programme sequences broken down by programme.

- Service interval

  Reminder about the next service. The date of the next service is entered by Miele Customer Service.

■ Tap to select the option you want.

The values in the log book cannot be changed.

■ Press the ↩ sensor control to exit the menu.

### Release programme

There is an option to block individual programmes. Blocked pro-grammes are no longer available in the programme selection screen. This ensures, for example, that only tested programmes are used.

The menu is saved under the following input path.

▭

⚙🔒 Extended settings

Release programmes
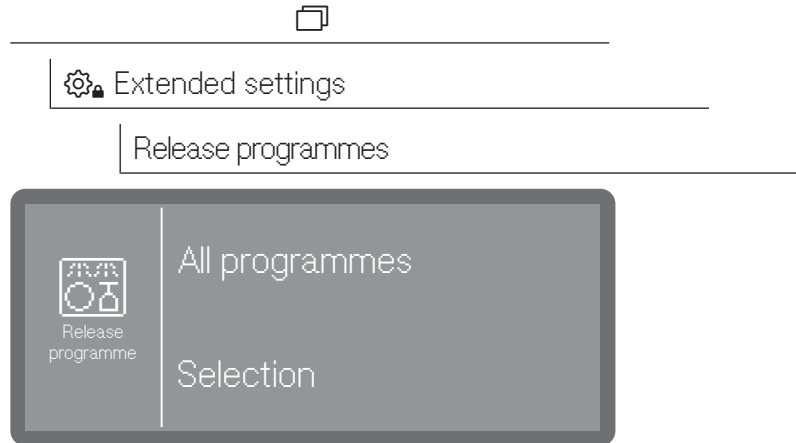


- All programmes

   All programmes are released for use.

- Selection

   A selection of programmes are available.

■ Select an option.

■ Scroll through the programme list and select the programmes that you want to make available to users. Activated programmes are highlighted by a frame. Multiple selection is possible.

■ Press All programmes to select all programmes at once.

■ Press OK to save the selection.

### Setting favourites

You can change the order in which the programmes are to be dis-played. Frequently used programmes (favourites) can be moved to the front positions. All programmes released for use are available for se-lection, see ▸ Release programmes.

The menu is saved under the following input path.

▭

⚙🔒 Extended settings
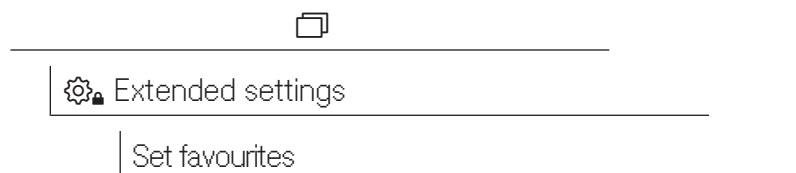
Set favourites

# ⚙🔒 Extended settings

**Start screen layout**

The layout of the start screen depends on the number of favourite programmes selected.

1 favourite programme
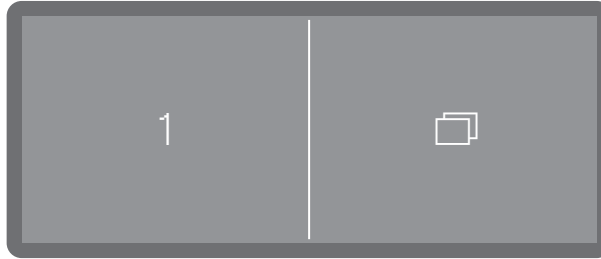


2 favourite programmes
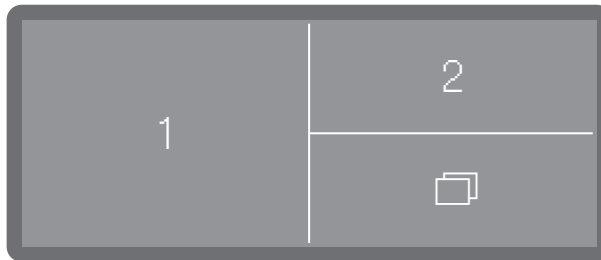


3 favourite programmes
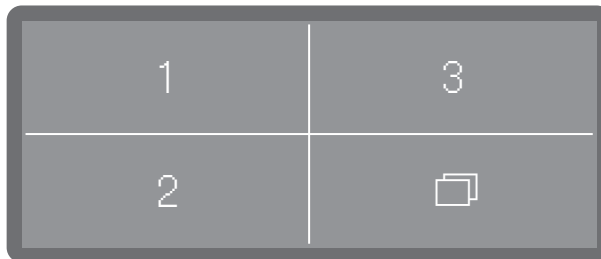


**Setting favourites**
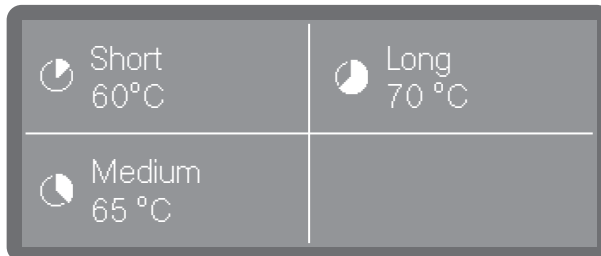


Three spaces for favourites are shown on the display.

- Select the favourites space you want to reassign by tapping it.
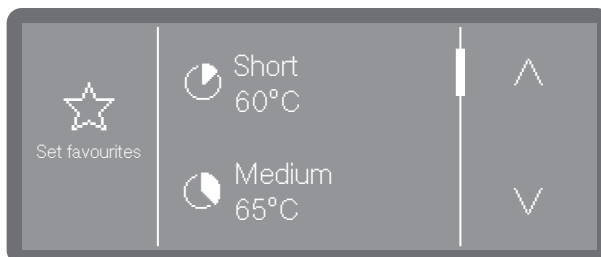


- Scroll through the programme list using the ∧ and ∨ sensor controls and select the programme that you want to appear in the selected favourites space.

The list of all programmes released under Release programmes is then displayed. The list starts with an empty option: < ... >. You can select this if you do not want the favourites space to be used.

■ Select a programme to assign it to a favourites space. Or select the < ... > empty option if you want to leave the space unused.

## Programme parameters

⚠ Risk of damage to the load items.
Programme parameters, such as the temperature or the dispensing concentration of the process chemicals, can have a damaging effect on the individual load item materials under some circumstances.
Observe the parameters specified by the relevant manufacturer for reprocessing the load items and adjust the programme if necessary. Consult the load item manufacturer or Miele Customer Service if necessary.

The programme parameters should be adjusted to suit technical requirements and the load items.

Additional specialist knowledge about the machine and its processes is required to modify programme parameters and this should therefore be undertaken only by experienced users or by Miele Customer Service.

If changes are made to the programme parameters of a qualified cleaning machine, a new performance qualification may need to be performed.

The menu is saved under the following input path.

⊡

⚙🔒 Extended settings

Configure programmes

■ Select programme

Cleaning temperature

Main wash holding time

Final rinse temperature

Final rinse holding time

Increas. water quantity

Interim rinse

## ⚙🔒 Extended settings

**Selecting a pro-gramme**

■ Select the Configure programmes menu option.
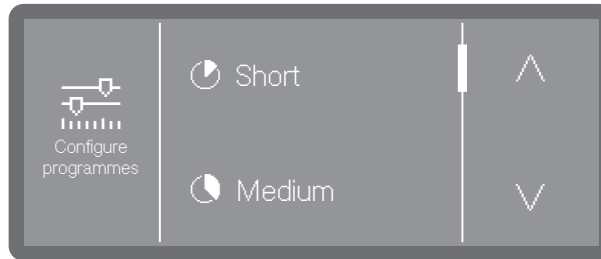


■ Scroll through the programme list and select the programme that you want to change.

**Main wash temperature**

The main wash temperature is reached by heating up the wash water. The temperature needs to be adjusted to the task.

> Temperatures above 55 °C lead to protein denaturation and possibly fixation.
> The relevant infection prevention requirements must be observed.

Process chemicals are dispensed at a default dispensing temperature set ex-works.

■ Select the Cleaning temperature menu option.
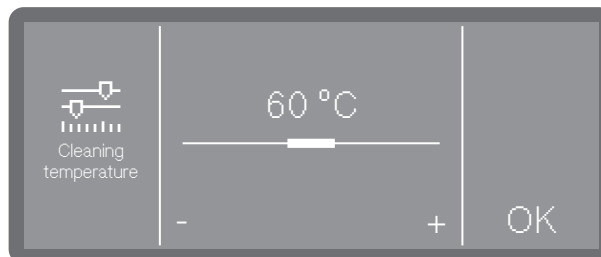


■ Set the temperature by tapping the - symbol (lower) and + symbol (higher). The adjustment range varies depending on the programme. At the lowest setting, the wash water may not be heated up. The temperature is then the result of the temperature of the previous wash block and the water flowing in.

■ Press OK to save the setting.

**Main wash holding time**

The holding time is a period during which the temperature in the wash block is kept constant.

■ Select the Cleaning temperature menu option.
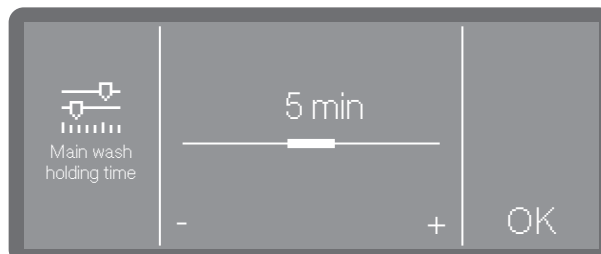


■ Set the holding time and press OK to save the setting.

**Final rinse temperature**

The final rinse temperature is reached by heating up the wash water. The temperature needs to be adjusted to the task.

■ Select the Final rinse temperature menu option.
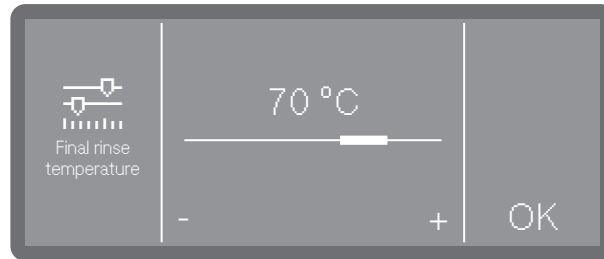


■ Set the temperature by tapping the - symbol (lower) and + symbol (higher). The adjustment range varies depending on the model and programme.

■ Press OK to save the setting.

**Final rinse holding time**

The holding time is a period during which the temperature in the wash block is kept constant.

■ Select the Final rinse holding time menu option.

■ Set the holding time by tapping the - symbol (lower) and + symbol (higher).

■ Press OK to save the setting.

**Increased water level**

It is then advisable to increase the water level when a lot of water is absorbed due to the structure of the load items or when the type of soiling and the process chemicals used lead to excess foam development. The additional volume of water depends on the type of basket or mobile unit used, the type of soiling and the load items.

If slightly soiled load items which absorb a little water are being reprocessed, the water level can be reset to the factory default setting to save water and energy.

■ Select the Increas. water quantity menu option.
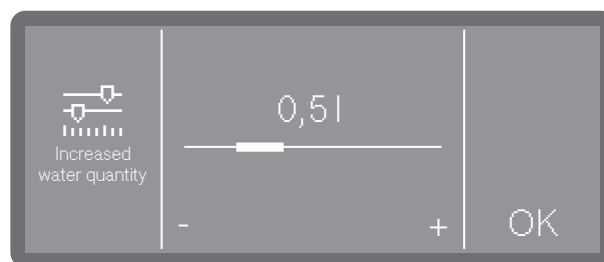


■ Set the additional water quantity. The 0.0 l setting corresponds to the factory default water quantity.

■ Press OK to save the setting.

## ⚙🔒 Extended settings

**Interim rinse**   If required, an additional intermediate wash block can be activated for selected programmes.

You can find out which programmes support this function in the programme charts.

■ Select the Interim rinse menu option.



Interim rinse    On    Off
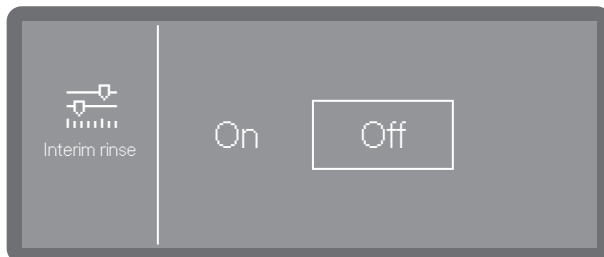
- On

  Activates the additional interim rinse block for the selected programme.

- Off

  Deactivates the additional interim rinse block.

■ Tap to select an option.

**Resetting parameters**   You can reset individual programmes to the factory default settings. The programme parameters and changed programme names are reset.

■ Select the Reset menu option.



Reset programme parameters?

Yes                                   No
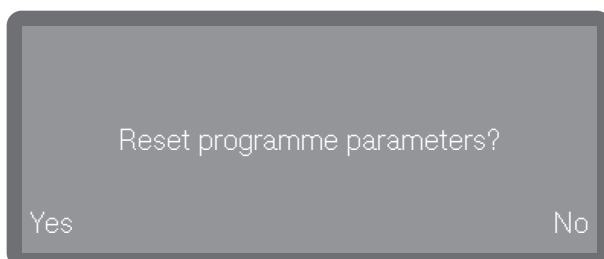
■ Select Yes to reset the parameters and programme names to the factory default settings.

■ Select No to cancel the process.

### Dispensing systems

The following menu allows you to activate, fill and rinse dispensing systems, to change their names if required and to set the dispensing concentration for all programmes.

**Selecting a dispensing system**

Neutraliser or rinsing agent can be dispensed either via a corresponding door dispenser (rinsing agent ※) or via suction lances for liquid media from an external canister. It is not possible to activate both systems at the same time. Dispensing neutraliser via the door dispenser is preset at the factory.

The menu is saved under the following input path.



Only the available dispensing systems are displayed. Activated dispensing systems are highlighted by a ⊘ tick. Deactivated dispensing systems are preceded by a ◯ circle symbol.



- Select a dispensing system.
  If you select a deactivated dispensing system, you will be asked whether you want to activate it (Yes) or not (No).

**Cleaning agent**    ■ Select the Cleaning agent door menu option.

> ℹ  "Cleaning agent door"
> Information  activated
>
>                                    OK
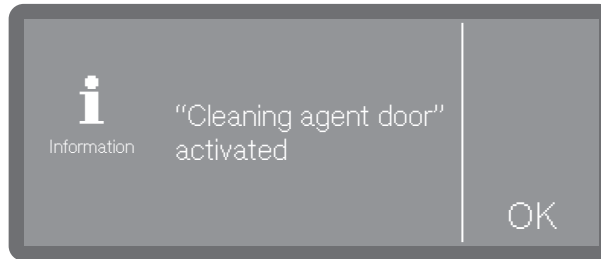
- Door dispenser activated

> ℹ  "Cleaning agent door"
> Information  deactivated
>
>                                    OK
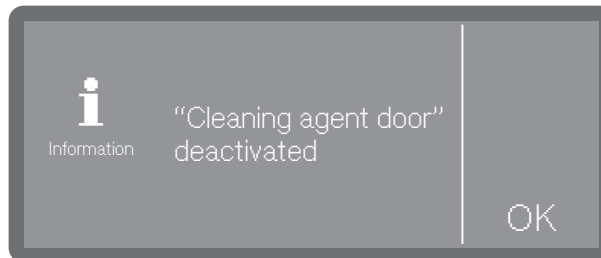
- Dispensing from the canister activated.

No further settings are possible.

■ Confirm the message by pressing OK.

If you want to change dispensing to the powder dispenser, select "Cleaning agent door" and activate it, or select the Clean. agent canister option and deactivate dispensing.

**Refill indicator**    The refill indicator indicates a lack of process chemicals in the door dispenser. If you want to stop dispensing via the door dispenser, you need to switch off the refill indicator.

■ Select the Rinsing agent door dispensing system.

■ Select the Refill indicator menu option.

> ✳
> Refill indicator   | On      Off

- On

  The display indicates a lack of rinsing agent in the door dispenser.
- Off

  The display does not indicate a lack of rinsing agent.

■ Select an option.

**Activating dis-
pensing from the
canister**

■ Select the Cleaning agent canister menu option.

> Activate "cleaning agent canister"?
>
> Yes                                No
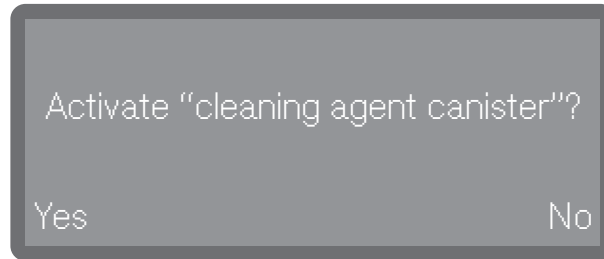
■ Select Yes to activate dispensing from the canister. This change will take place immediately. Select No to cancel the process.

**Deactivating dis-
pensing from the
canister**

■ Select the Cleaning agent canister menu option.

> Deactivate "cleaning agent
> canister"?
>
> Yes                                No
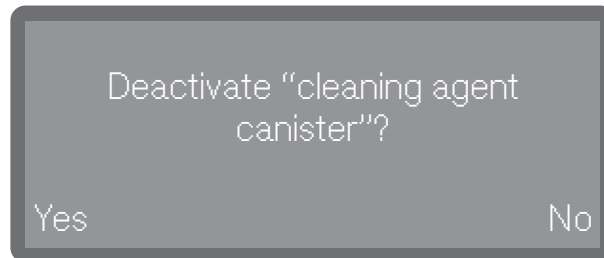
■ Select Yes to deactivate dispensing from the canister. This change will take place immediately. Select No to cancel the process.

**Dispensing con-
centration**

The dispensing concentration for liquid process chemicals is set in the same way for all dispensing systems. The setting applies to all programmes.

■ Start by selecting a dispensing system.

■ Select the Dispens. concentration menu option.

> Dispensing concentration    0,3 %
>
> -              +    OK
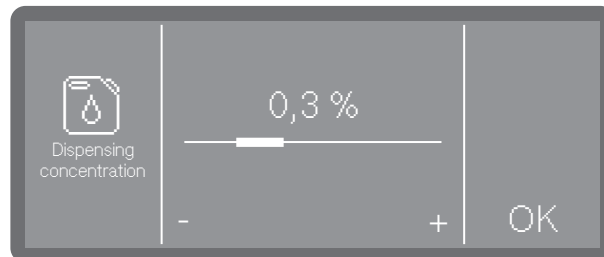
■ Set the dispensing concentration.

■ Press OK to save the setting.

**Filling dispensing
paths**

See ⌷ Machine functions

**Rinsing
dispensing paths**

See ⌷ Machine functions

**Cycles until empty**

When dispensing liquid process chemicals from external canisters, the fill level in the canister is monitored. You can use the following function to set the number of programme sequences (cycles) from which you want to be warned about the imminently empty canisters. The message is displayed after switching on the machine and before every programme start.
You can set the remaining cycles from 0–100, in steps of 10.

This function is only available on machines with fill level detection (depending on the model).

The menu is saved under the following input path.

- Select the Cycles until empty menu option.
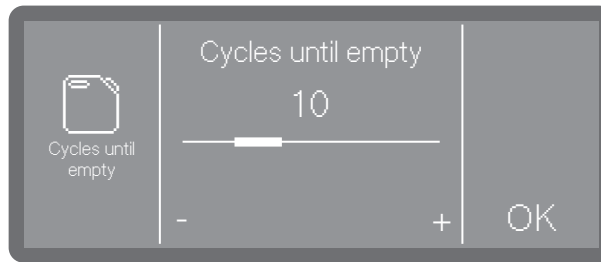


- Set the number of cycles.
- Press OK to save the setting.

## Water hardness

To set the water hardness, follow the instructions and notes in 📖 "Water hardness".

## Reactivation notification

In order to plan wash phases more effectively, you can have the remaining number of wash cycles before the next reactivation displayed as a notification.
When the set number of cycles before the next reactivation has been reached, a notification is displayed after each completed programme.
You can set the number of cycles from 0—20 cycles; at 0, no notification is displayed.



- Select the Note reactivation menu option.
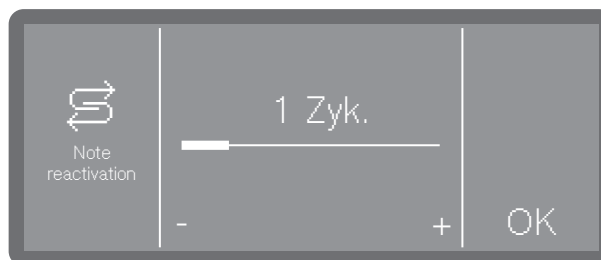


- Set the number of cycles.
- Press OK to save the setting.

## Memory

If you are always using the same programme in a continuous sequence, you can use the memory function. This automatically suggests the most recently selected programme so that you can start the programme immediately after loading. The programme selection screen is therefore not displayed, but it is still available.

The menu is saved under the following input path.

⊡

⚙🔒 Extended settings

Memory

■ Select the Memory menu option.
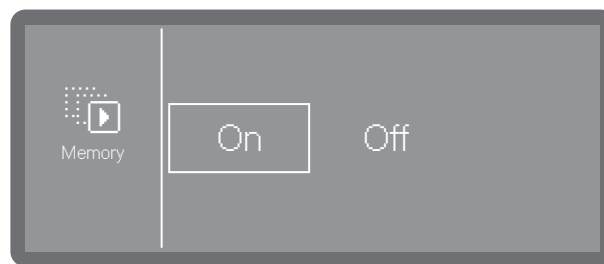


- Off

  The programmes need to be selected via the programme selection screen.

- On

  The most recently selected programme is pre-selected before the next programme starts.

■ Select an option.

## Networking/WiFi

Miele cleaning machines can be integrated into local networks in order to document the reprocessing processes or to use the digital solutions from Miele. The cleaning machines are equipped with an integrated WiFi module for this purpose. Integrated modules cannot be retrofitted.

⚠ Unauthorised access poses a risk.

Settings in the cleaning machine, e.g. parameters for dispensing process chemicals, may be changed as a result of unauthorised access via the network.

Under no circumstances should it be possible to access the machine via the Internet or other public or unsecured networks, either directly or indirectly (e.g. using port forwarding).

⚠ Unauthorised access poses a risk.

Settings in the machine, e.g. parameters for dispensing process chemicals, may be changed as a result of unauthorised access via the machine display.

Set up the machine in a room with restricted access. Only give the PIN code to people you trust.

## ⚙🔒 Extended settings

> Only use terminal devices (PC, tablets, printers, etc.) compliant with IEC/EN 62368 (Australia and New Zealand: AS/NZS 62368).

**Range and availability of WiFi signal**

The WiFi range or signal strength is dependent on on-site conditions. Reinforced concrete walls and ceilings, metal surfaces, metal-vaporised films, glass screens and fire protection constructions can muffle or divert the signal, thereby reducing the range.

**WiFi setup**

You can connect your cleaning machine to a WiFi network either via WPS or via Soft AP.

The menu is saved under the following input path.

⊐

⚙🔒 Extended settings

Network/WiFi

- Select the Set up WiFi menu option.

```
Which connection method
do you want to use?


WPS                        Soft AP
```
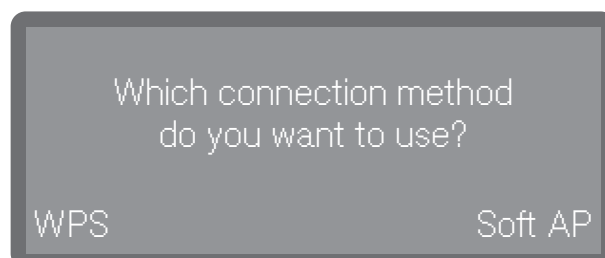
- Via WPS

  Integration via WPS (WiFi Protected Setup)
- Via Soft AP

  Integration via soft AP (software-enabled access point)

WPS

Setting up a WiFi connection via WPS requires a WPS-enabled router.

- Select the WPS option.

```
ℹ️          Press the WPS button
Information  on your
            router.

                              OK
```
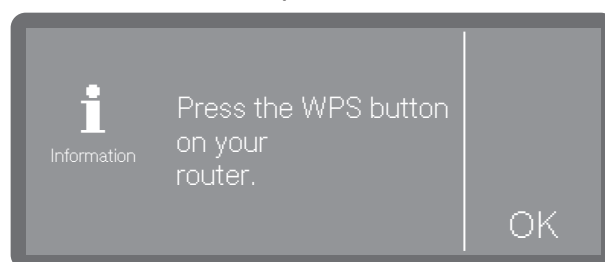
- Within the displayed minutes, you have to activate the WPS function on your router and press OK to confirm this message.

- If the connection was successful, this is confirmed with the Connection successfully established message.

- If the connection setup has failed, the message Connection failed is displayed. The WPS function on the router may not have been activated quickly enough, the machine may be out of range of the router or the router signal may not be visible to the machine. In the latter case, check the security settings on your router.

- Press OK to confirm the message. In the event of an unsuccessful attempt, you can repeat the process.

| | |
|---|---|
| Soft AP | You can also integrate the machine into a network via soft AP, e.g. if a WPS connection is not possible. |

A soft AP (software-enabled access point) is a wireless access point that is provided by your machine that can be used by other machines with wireless interfaces in the vicinity. With soft AP, the machine is not connected to the Internet. A Soft AP is only used to network two machines locally via WiFi.

■ Select the Soft AP option.
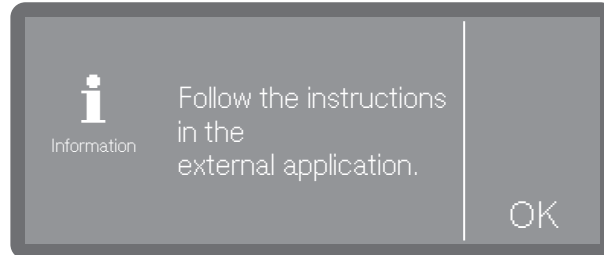


■ Press OK to confirm the message and follow the instructions.

The display shows the message Waiting for connection for approx. 10 minutes.

- If the connection is successful, the message Connection successfully established is then displayed.
- If the connection setup has failed, the message Connection failed appears.

■ Press OK to confirm the message. In the event of an unsuccessful attempt, you can repeat the process.

| | |
|---|---|
| WiFi options |  |
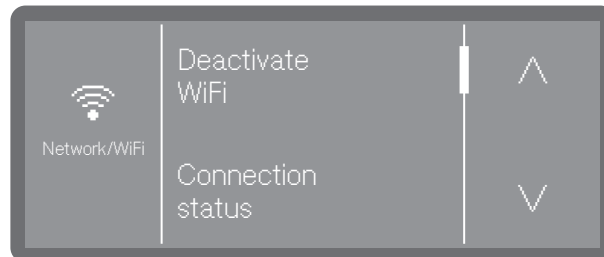
- Deactivate WiFi

  Deactivates the WiFi connection. The settings remain unchanged.
- Connection status

  Displays the status of the connection and the settings.
- Set up WiFi again

  For making changes to the WiFi settings.
- Reset

  Resets the WiFi connection to the factory default settings.

## RemoteUpdate

This function can be used to install software updates remotely. This requires an Internet connection to have been established with the cleaning machine and registration with the Miele cloud.

**Tip:** To register with the Miele cloud, the cleaning machine must be connected to a WiFi network, ▶ ⚙🔒 Extended settings ▶ Network/WiFi.

The menu is saved under the following input path.

⊡

⚙🔒 Extended settings
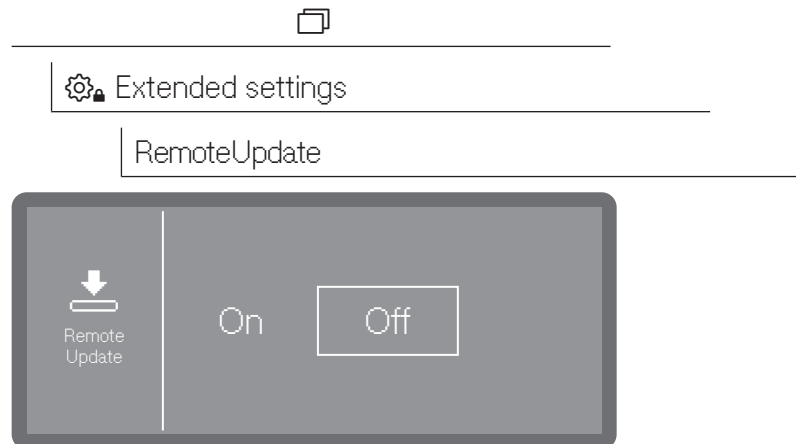
RemoteUpdate



- On

  You will be notified of available updates and upgrades, which you can download and install if required.

- Off

  It is not possible to install updates and upgrades remotely.

■ Select an option.

## Showroom programme

For demonstration purposes only.

The machine has a demo mode (Demo mode). This allows processes and programme sequences to be simulated on the display without the machine consuming water or process chemicals.

The menu is saved under the following input path.

⚙ Extended settings

Showroom

Demo mode

- ■ Select the Demo mode menu option.

i
Information | Demo mode for showroom use only

OK
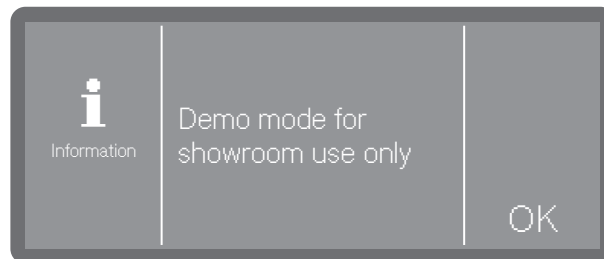
Firstly, you will be informed that the function is only intended for showroom use.

- ■ Confirm the message as required with OK or cancel the process at this point.
- ■ Once you have pressed OK, you can now select whether you want to switch the mode on (On) or off (Off).
- ■ After making your selection (On or Off), press and hold OK for the duration of the seconds displayed.

After the displayed seconds have elapsed, activation or deactivation is confirmed with a message on the display and the machine restarts automatically. Depending on what you have selected, the machine will either be in demo mode or in normal operating mode after the restart.

## Software version

When contacting Customer Service, you may need the software version numbers of individual control elements.

The menu is saved under the following input path.

⚙ Extended settings

Software version

The software units are listed on the display. XXXXX stands for the relevant version number. These include, for example:

- EPBX ID: XXXXX

Software version of the control and display units in the control panel.

- LNG ID: XXXXX

Language package version.

- EFU ID: XXXXX

Software version of the frequency converter.

- EZS ID: XXXXX

Software version of the relay board.

- TCTRL ID: XXXXX

Software version of the touch controller.

You cannot change any settings in this menu.

For software updates and upgrades, please contact Miele Customer Service.

■ Press OK to exit the menu.

## Data plate

Shows the data plate with all important information, such as the model identifier, electrical connection, etc., on the display.

The menu is saved under the following input path.

⬚

⚙🔒 Extended settings

Data plate

■ Select the Data plate menu option.

```
       Mod: Pxx 86xx
  i    Mat: 12345678
       SN: 012345678911
Data plate  SI: 02

                              OK
```
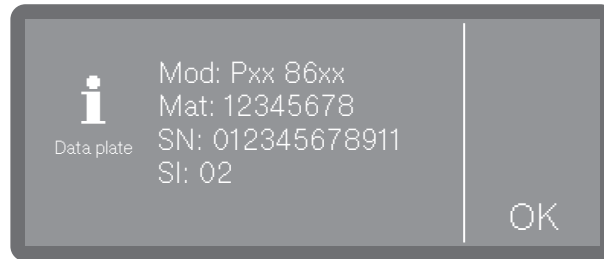
- Mod: model identifier of the machine
- Mat: material number
- SN: serial number
- SI: index

You cannot change any settings in this menu.

■ Press OK to exit the menu.

## Factory defaults

If necessary, the changed parameters or programmes can be reset to the factory default settings.

> Only restore the factory default settings in consultation with Customer Service.

The menu is saved under the following input path.

⬚

⚙🔒 Extended settings
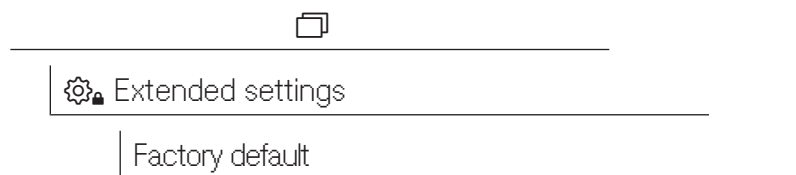
Factory default

■ Select the Factory default menu option.

```
┌─────────────────────────────────────┐
│           │  Programme              │
│   ╷┐┌╮╷   │  settings only          │
│   Factory │                         │
│   default │  All settings           │
└─────────────────────────────────────┘
```
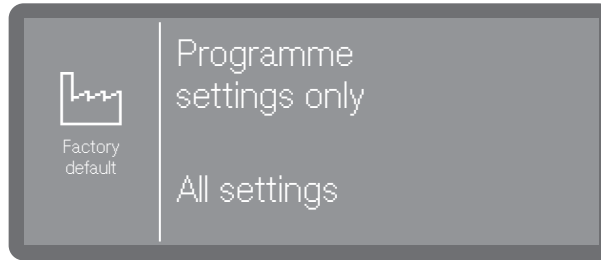
- Programme settings only

   Changes to the programme parameters are reset to the factory default settings, with the exception of self-created programmes.

- All settings

   All changes are reset to the factory default settings.

■ Select an option.

You will then be asked whether you want to reset the settings (Yes) or cancel the process (No).

## Legal information

This menu contains legal information such as the imprint, information on data protection and the terms of use.

The menu is saved under the following input path.

⊐

⚙🔒 Extended settings

Legal information

The information appears on the display. No settings are possible.

■ Exit the menu with OK.

## Logging process data

Processes are documented per cycle. Setpoint and actual values are always recorded.

During the programme cycles, the following data is logged, among other things:

- Machine model and serial number
- Date
- Programme
- Start time
- Cycle number
- Wash blocks
- Dispensing system with dispensing temperature and target dispensing amount if necessary
- Setpoints for temperature and holding time
- Minimum and maximum temperatures during the holding time
- Wash pressure measuring results
- Fault messages
- Programme finish time
- System messages, e.g. salt refill

**Memory**    Up to 20 cycle protocols are stored in an internal power failure safe memory within the machine. In the event of network or printer problems, for example, these can be subsequently recalled. If the memory is full, the oldest protocol is overwritten.

In addition, raw data from the last programme cycle is stored to create a graphical display of the process data. This data can be converted into graphical representations using external apps or other documentation software systems. It is not possible to create graphical representations in the display or on a directly connected printer. Power failure safe storage of graphical information is not available.

**Adding cycle numbers**    Miele Customer Service can add subsequent cycle numbers, e.g. in the event of software updates or if the machine controls are replaced.

## Periodic checks

The machine should be serviced **every 1000 hours of operation, or at least once every 12 months,** by Miele Customer Service or a suitably qualified specialist.

Maintenance covers the following points and functional checks:

- Replacement of wear parts
- Electrical safety check compliant with national rules and regulations (e.g. VDE 0701, VDE 0702 in Germany)
- Door mechanism and door seal
- Any screw connections and connectors inside the wash cabinet
- Water inlet and drainage
- Internal and external dispensing systems
- Spray arms
- Filter combination
- Sump including drain pump and non-return valve
- All mobile units, baskets, modules and inserts
- Wash mechanism/wash pressure
- Visual inspection and functional check of components
- A thermo-electric check (optional on request)
- Seals will be tested for water tightness
- Safety testing of all relevant measuring systems
- Safety features

External documentation software and the computer network will not be tested by Miele Customer Service.

## Routine checks

Before the start of each working day, the operator must carry out a number of routine checks.

The following need to be checked:

- Filters in wash cabinet

- Machine spray arms and spray arms of load carriers

- Wash cabinet and door seal

- Dispensing systems

- Load carriers, e.g. baskets, modules and inserts, as well as any irrigation connectors that may be present

## Cleaning the filters in the wash cabinet

⚠ Risk of damage due to blocked waterways.

If the filters are not inserted, dirt particles will end up in the machine water circuit. The dirt particles may block the nozzles and valves.
Only start a programme if the filters are inserted.
Check that the filters are positioned correctly when you reinsert them after cleaning.

The filters in the floor of the wash cabinet prevent coarse soiling from coming into contact with the circulation system. Filters can become blocked by soiling. They therefore need to be checked every day and cleaned as necessary.

**Removing and cleaning filters**

⚠ Danger of injury from sharp and pointed objects.

There is a danger of injury from sharp or pointed objects (e.g. glass shards or needles) retained in the filters. Small glass shards in particular are not always immediately visible in the filter.
Therefore, take extra care when removing and cleaning the filters.
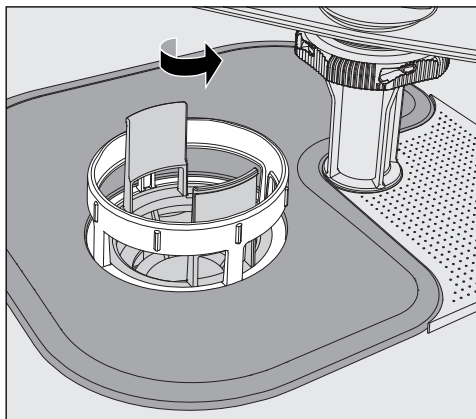


■ Loosen the microfine filter by turning it in the direction of the arrow and remove it together with the coarse filter.
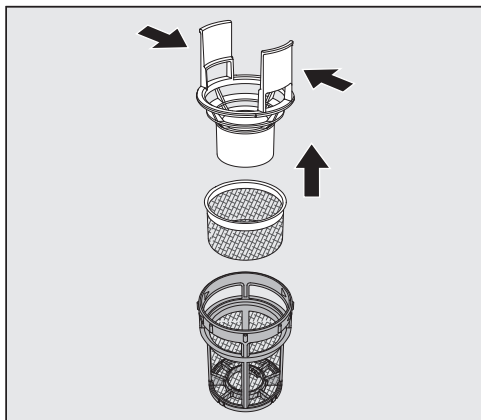
■ Press the catches together and pull the coarse filter up and out to remove it.

■ Remove the fine filter which sits loosely between the coarse filter and the microfine filter.
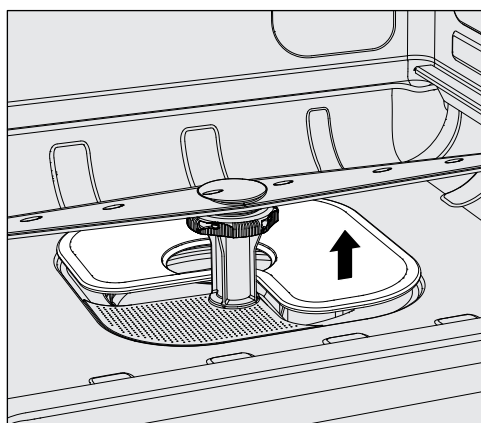


■ Remove the surface filter last.

■ Clean the filters.

■ Refit the filter combination in reverse order.

- Ensure that the surface filter sits flat in the base of the wash cabinet.
- The coarse filter must securely click into place in the microfine filter.
- The microfine filter is screwed in tight as far as it will go.

## Cleaning the spray arms

The spray arm nozzles can become blocked, especially if the filters are not inserted correctly in the wash cabinet. This can cause coarse particles of soiling to get into the wash water circulation.

The spray arms must be visually checked daily for any soiling.

- To do this remove the mobile unit or the baskets.
- Visually check the spray arms for soiling and blocked nozzles.
- Also check that the spray arms can turn easily.

⚠ Immobile or blocked spray arms must not be used again.
In this case, contact Miele Customer Service.

**Cleaning the spray arms**

To clean the machine, the spray arms of the machine, mobile units and baskets must be dismantled as follows:

- Remove the mobile unit or the baskets from the machine.

The upper machine spray arm is attached with a plug connection.

- Pull the upper machine spray arm downwards.

The lower machine spray arm and the spray arms of the load carriers are fastened with bayonet catches.
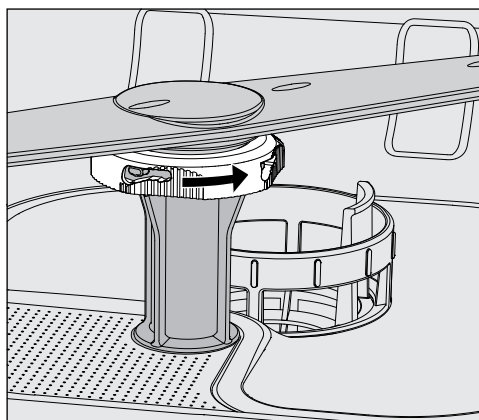


- Loosen the knurled bayonet catches by turning them as far as they will go in the direction of the arrow.
- You can then pull the spray arms up or down.
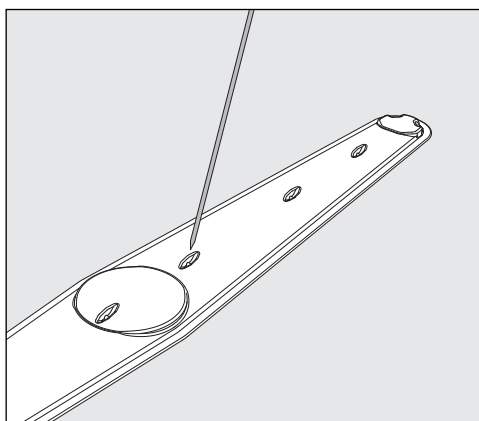


- Use a pointed object to push particles into the spray arm.
- Rinse the spray arm thoroughly under running water.

# Maintenance

⚠ Do not allow any magnetic objects or load items to attach to the magnets on the spray arms.
Any metallic objects on the magnets can cause a false reading of spray arm rotation.
Remove all metal objects from the magnets.

∎ Check the spray arm bearings for visible signs of wear.

Visible wear on the bearings can adversely affect the long-term functioning of the spray arms.
In this case, contact Miele Customer Service.

∎ Replace the spray arms after cleaning.

∎ Make sure the spray arms can rotate easily after they have been fitted.

The spray arms of the load carriers are each labelled with a number that is also embossed on the water inlet pipes in the bayonet catch area, e.g. 03. When installing, make sure that the numbers on the spray arms match the numbers on the water inlet pipes.

## Cleaning the machine

⚠ Never clean the machine or near vicinity with a water hose or a pressure washer.

⚠ Do not use cleaning agents containing ammonia or thinners on stainless steel surfaces!
These agents can damage the surface material.

For surface disinfection, use a cleaning agent recommended and listed by the manufacturer, e.g. an alcohol-based agent with a maximum alcohol content of 70 %.

**Cleaning the control panel**

⚠ Do not use abrasive cleaners or all-purpose cleaners to clean the control panel.
Due to their chemical composition, these can cause considerable damage to the glass and plastic surfaces and to the onset control buttons.

∎ Clean the control panel with a damp cloth and washing-up liquid or with a non-abrasive stainless steel cleaner.

∎ You can also use commercially available glass or plastic cleaners to clean the display and the plastic underside.

**Cleaning the door and the door seal**

∎ Wipe the door seals regularly with a damp cleaning cloth to remove any soiling.
Door seals which are no longer tight or which have suffered damage must be replaced with new ones by Miele Customer Service.

∎ Remove any soiling from the door sides and hinges.

∎ Regularly clean the groove in the plinth panel under the door with a damp cleaning cloth.

**Cleaning the wash cabinet**

The wash cabinet is generally self-cleaning. However, should a build-up of deposits occur in the cabinet, please contact Miele Customer Service for advice.

**Cleaning the machine front**

■ Clean the stainless steel surface with a damp cleaning cloth and washing-up liquid or a non-abrasive stainless steel cleaning agent.

**Preventing re-soiling**

■ To help prevent re-soiling of stainless steel surfaces (fingerprints, etc.), a suitable stainless steel care product can be used after cleaning.

## Checking the load carriers

Load carriers must be checked daily to make sure they are functioning correctly.

The following points need to be checked:

- If the load carriers have rollers, are the rollers in good condition and are they securely attached to the load carrier?
- Are the water connectors present and undamaged?
- Are height-adjustable water connectors adjusted to the correct height and securely fixed?
- Are all nozzles, irrigation sleeves and hose adapters securely attached to the load carrier?
- Are all nozzles, irrigation sleeves and hose adapters clear so that wash water can flow through unhindered?
- Are all caps and fasteners securely attached to the irrigation sleeves?
- Are end caps present and securely positioned for all modules and injector manifolds?
- Are the caps in the water connectors of load carriers working properly?

Where applicable:

- Do the spray arms rotate freely?
- Are the spray arm nozzles free of any blockages? See ▯i "Cleaning the spray arms".
- Are the magnets integrated into the spray arms free of any metallic objects sticking to them?

# Troubleshooting

The following guide should help you to find the reason for a fault and to correct it. However, please observe the following:

> ⚠ Danger due to unauthorised repairs.
> Unauthorised repairs can expose the user to considerable risk.
> Repairs may only be carried out by Miele Customer Service or a suitably qualified specialist.

To avoid unnecessary customer service visits, check that the fault has not been caused by incorrect operation when a fault message first appears.

## Technical faults and messages

| Problem | Cause and remedy |
| --- | --- |
| **The display is dark and all backlit sensor controls are out.** | The machine is not switched on.<br>■ Switch the machine on using the ⏻ On/Off sensor control. |
| | A fuse is defective or has tripped.<br>■ Refer to the minimum fuse rating on the data plate.<br>■ Reset the trip switch.<br>■ If the fuse trips again, contact Miele Customer Service. |
| | The machine is not plugged in or connected to the power supply.<br>■ Insert the plug and switch on at the socket. |
| **The machine has switched itself off.** | This is not a fault!<br>The Standby/Off function switches the machine off automatically after a preset waiting time to save energy.<br>■ Switch the machine on using the ⏻ On/Off sensor control. |
| **The display is dark and the *Start/Stop* sensor control is pulsing.** | This is not a fault!<br>The machine is ready for use.<br>■ Press the *Start/Stop* sensor control to reactivate the machine. |
| **Power failure during operation** | If a temporary power failure occurs during a programme sequence, no measures are required.<br>The programme will continue after the interruption.<br>If the temperature in the wash cabinet drops below the minimum value required for the programme block during the power failure, the programme block is repeated. |
| **A programme has ended, but the machine has not rinsed.** | This is not a fault!<br>The demo mode for simulating processes and programme sequences on the display is activated.<br>■ Deactivate demo mode, see ▶ Demo mode. |

## Maintenance and testing

| Problem | Cause and remedy |
|---|---|
| Next service due on: or in hours | This is not a fault!<br>Miele Customer Service has recommended a date for the next service visit.<br>■ Arrange an appointment with Miele Customer Service or have the service carried out by a suitably qualified specialist. |

## Dispensing/Dispensing systems

> ⚠ Caution when handling chemical agents.
> For all chemical agents, the chemical agent manufacturer's safety instructions as given on their safety data sheets must be observed.

| Problem | Cause and remedy |
|---|---|
| Change canister | During a programme sequence, a low fill level was measured in a canister for liquid process chemicals.<br>■ Replace the empty canister with a full one. |
| Fill dispensing paths | This is not a fault!<br>A dispensing system is currently being filled automatically<br>Wait until the process is complete. |
| Filling of dispensing paths cancelled | Filling of the dispensing system was cancelled because an insufficient flow rate was identified. A dispensing hose may be kinked or the suction lance blocked.<br>■ Check the dispensing hose for kinks and leaks. Position it so that it cannot become kinked.<br>■ Check the suction aperture of the suction lance for blockages and remove these as necessary.<br>■ Start the process again.<br><br>Contact Miele Customer Service if there are leaks in the dispensing hose or there is a fault with the suction lance. |

> Highly viscous (thick) process chemicals can affect the dispenser monitoring and lead to inaccurate data. In this instance, please contact Miele Customer Service for advice.

# Troubleshooting

## Insufficient salt/Water softener

| Problem | Cause and remedy |
|---|---|
| Refill salt - machine will be disabled shortly. | The salt supply in the water softener has been used up. Reactivation is no longer possible. The machine will be locked for further use with the next reactivation.<br>■ Refill with reactivation salt. |
| F561 Machine locked, insufficient salt: refill dishwasher salt. Machine will unlock after a few seconds. Then start the "Cold water rinse" programme. | The water softener cannot reactivate because there is insufficient salt. The machine is locked for further use.<br>■ Refill with reactivation salt.<br><br>The machine is unlocked a short while after the salt container has been refilled. Reactivation will occur automatically during the next programme sequence. |
| Close salt container lid. | The salt container is not closed properly.<br>Salt residues are preventing it from closing.<br>■ Remove all salt residues from the edge of the salt refilling opening, the lid and the seal. Do **not** use running water to rinse away salt residues as this can cause the container to overflow.<br>■ Close the container properly. |
|  | The salt container flap has sprung open during a programme.<br><br>⚠ When the door is opened, hot steam and process chemicals can escape!<br><br>■ Open the door and close the container flap. |

## Cancellation with fault number

If a programme is cancelled and a fault number appears, e.g. Fxxx (where xxx represents a number), there could be a serious technical fault.

In the event of a programme being cancelled and a fault number being shown:

■ Follow the instructions in the display.

■ Switch the machine off using the ⏻ On/Off sensor control.

■ Wait approximately 10 seconds before switching the machine on again with the ⏻ On/Off sensor control.

■ Start the previously selected programme again.

If the same fault message appears again:

■ Make a note of the fault message.

■ Switch the machine off using the ⏻ On/Off sensor control.

■ Contact Miele Customer Service.

Please also read the notes regarding the following fault numbers:

| Problem | Cause and remedy |
| --- | --- |
| F433, F438<br>**Door blockage** | Objects in the closing area of the door or outside in front of the door prevent the door from being opened or closed automatically.<br>■ Remove all objects in front of the door of the machine, e.g. mobile units or boxes.<br>■ Open the door and remove all objects that protrude into the closing area of the door. For example, sort the load items so that they do not protrude into the door area and remove all objects that protrude into the door area from the outside, e.g. hanging cleaning cloths.<br>■ Switch the machine off and then back on again. |
| F511<br>**Dispensing pump** | Technical defect with the dispensing pump.<br>■ Contact Miele Customer Service. |

# Troubleshooting

## Unsatisfactory cleaning and corrosion

| Problem | Cause and remedy |
|---|---|
| **There are white deposits on the wash load.** | The water softener is set too low.<br>■ Set the water softener to the correct water hardness. |
| | There is no salt in the salt reservoir.<br>■ Refill the reactivation salt. |
| | The quality of the water for the final rinse was insufficient.<br>■ Use water with a low conductance value.<br>■ If the machine is connected to a water softening cartridge, check it and replace as necessary. |
| | The water from the AD water connection is not sufficiently softened.<br>■ Check the pre-selected water softening units. If necessary, replace the water softening cartridge with a new one. |
| **The load items are flecked.** | The rinsing agent container is empty.<br>■ Refill the container. |
| | The rinsing agent concentration is set too low.<br>■ Contact Miele Customer Service and have the dispensing concentration reset. |
| **The cleaning results are un-satisfactory.** | Load carriers were not suitable for the load items.<br>■ Select load carriers which are suitable for the task. |
| | The load carriers were loaded incorrectly or overloaded.<br>■ Arrange the load items correctly according to the information in the operating instructions.<br>■ Avoid overloading the load carriers. |
| | The reprocessing programme was not suitable for the soiling.<br>■ Select a suitable programme.<br>Or<br>■ Adjust the programme parameters to suit the task. |
| | Soiling has been left to dry on the load items for too long.<br>■ Soiling should not be left on the load items for more than 6 hours before machine reprocessing. |
| | A spray arm is blocked.<br>■ Ensure the spray arms are not obstructed when arranging the load items. |
| | The nozzles of the spray arms are clogged.<br>■ Check the nozzles and clean them as necessary. |
| | The filters in the wash cabinet are soiled or not inserted correctly.<br>■ Check the filters and clean them if necessary. |
| | Load carriers were not correctly mounted on the water connection.<br>■ Check the adapter. |

| Problem | Cause and remedy |
|---|---|
| **Items made of glass are showing signs of corrosion.** | The items are not suitable for machine reprocessing.<br>■ Only use items which are declared by their manufacturer as suitable for machine reprocessing. |
| | Neutralisation has not taken place during the programme.<br>■ Check the level in the supply container and vent the dispensing system if necessary. |
| | The wash temperature was too high.<br>■ Select a different programme.<br>or<br>■ Reduce the wash temperature. |
| | Cleaning agents used were too alkaline.<br>■ Use a milder cleaning agent.<br>or<br>■ Reduce the concentration of the cleaning agent. |
| **Stainless steel items are showing signs of corrosion.** | The stainless steel is of insufficient quality for machine reprocessing.<br>■ Only use stainless steel items made of high quality stainless steel and follow the instructions of the manufacturer regarding machine reprocessing. |
| | The chloride content in the water is too high.<br>■ Have a water analysis check carried out. Connection to an external water processing unit and the use of demineralised water may be necessary. |
| | Neutralisation has not taken place during the programme.<br>■ Check the level in the supply container and vent the dispensing system if necessary. |
| | Rust or superficial rust has built up in the wash cabinet, e.g. due to an excessively high iron content in the water or rust on other wash load items.<br>■ Check the installation.<br>■ Discard any rusty items. |

# Troubleshooting

## Noises

| Problem | Cause and remedy |
|---|---|
| **Knocking noise in the wash cabinet.** | One or more spray arms are knocking against the wash load.<br>■ Cancel the programme. To do this follow the instructions in "Cancelling a programme".<br>■ Arrange the wash load so it cannot obstruct the spray arms.<br>■ Make sure the spray arms can rotate freely.<br>■ Start the programme again. |
| **Rattling noise in the wash cabinet.** | Items are insecure in the wash cabinet.<br>■ Cancel the programme. To do this follow the instructions in "Cancelling a programme".<br>■ Rearrange the load so that items are secure.<br>■ Start the programme again. |
| **Knocking noises in the water supply pipe.** | This may be caused by the on-site installation or the cross-section of the water supply pipe being too small. This does not affect the function of the machine.<br>■ Contact a qualified installer. |

### Cleaning the drain pump and non-return valve

If water has not been pumped away at the end of a programme there may be a foreign object in the drain pump or blocking the non-return valve.

■ Remove the filter combination from the wash cabinet, see 📖 "Cleaning the filters in the wash cabinet".
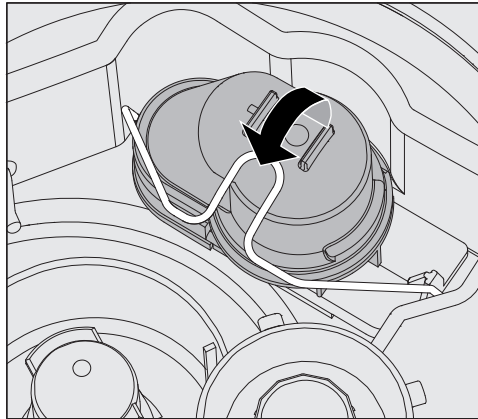


■ Open the locking clamp.

■ Lift out the non-return valve and rinse well under running water.

■ Make sure that the vent on the outside of the non-return valve is not blocked (this vent is only visible after the non-return valve has been taken out). If it is blocked, use a pointed object to release the blockage.
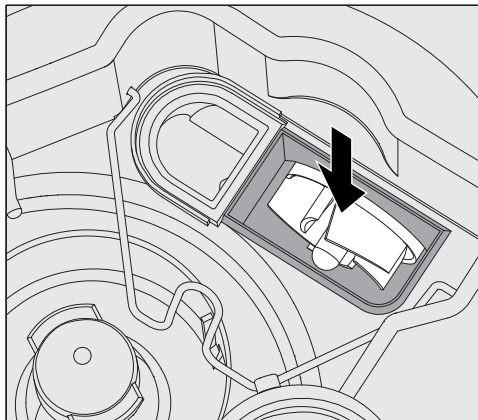


The drain pump impeller is situated under the non-return valve.

■ Check the impeller for blockages and remove them if necessary before refitting the non-return valve.

■ Carefully replace the non-return valve and secure it with the locking clamp.

## Cleaning the water intake filters

Filters are incorporated into the water inlet connection on the hose to protect the water inlet valve. If these filters get dirty they must be cleaned as otherwise too little water will flow into the wash cabinet.

⚠ The plastic housing on the water inlet valve contains an electrical component. It must not be dipped in water.

**To clean the filter**
- Disconnect the machine from the mains (switch the machine off, unplug it or disconnect or disable the fuse).
- Close the stopcock.
- Unscrew the water intake valve.
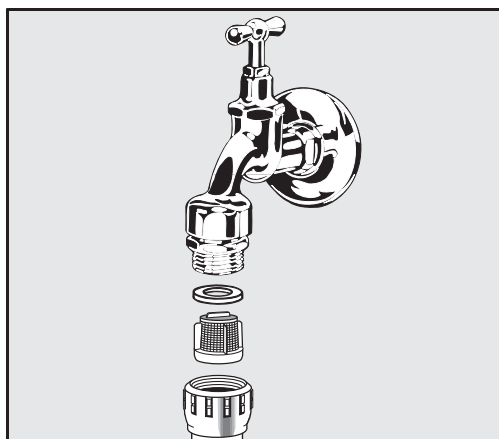


- Remove the seal from the screw thread.
- Pull the filter out using combination or pointed pliers.
- Clean the filter or replace it if necessary.
- Replace the filter and seal, making sure they are sitting correctly.
- Screw the water intake valve onto the stopcock. Ensure that the screw thread goes on straight and not cross-threaded.
- Open the stopcock. If water leaks out, the screw connection may not be connected securely or it may have been screwed on at an angle. Fit the water intake valve straight and screw it in place.

**Retrofitting the large-surface filter**
If the water contains a high level of insoluble components, a large-surface filter can be installed between the stopcock and the water inlet hose.
The large-surface filter is available from Miele Customer Service.

**IMPORTANT**
**UK, Australia and New Zealand**
For the UK, Australia and New Zealand a non-return check valve is required between the tap and optional filter.

## Contacting Customer Service

> ⚠ Repairs may only be carried out by Miele Customer Service or an authorised technician.
> Unauthorised repairs can expose the user to considerable risk.

To avoid unnecessary customer service visits, you should check whether this fault can be remedied yourself using the instructions in ▯ⓘ "Problem solving guide" the first time a fault message occurs.

If, having followed the advice in the operating instructions, you are still unable to resolve a fault, contact Customer Service.

> The contact details can be found on the back of these ▯ⓘ operating instructions or on the Miele homepage, e.g. at www.miele.com/professional.

If possible, please have the following information ready when contacting us:

- The model and serial number of the machine

  This information can be found on the data plate. The position of the data plates is described in the machine overview or can be called up via the display at ▸ ⚙ Extended settings ▸ Data plate.

- The fault message and the fault number from the display
- The software versions of the machine components

  This information can be found on the display at ▸ ⚙ Extended settings ▸ Software version.

## Setup and alignment

Further information can be found in the installation plan. The installation plan is available online.

⚠ Unauthorised access poses a risk.

Settings in the machine, e.g. parameters for dispensing process chemicals, may be changed as a result of unauthorised access via the machine display.

Set up the machine in a room with restricted access. Only give the PIN code to people you trust.

⚠ Risk of injury from metal parts.

With some metal parts, there is a risk that you may be injured or cut.

Wear cut-resistant protective gloves when transporting and setting up the machine.

⚠ Risk of injury when lifting the machine.

Due to their heavy weight, the machines must not be lifted by a single person.

If possible, always have 2 or more people lift the machines. Follow the instructions on occupational safety, e.g. ensure an ergonomic posture when lifting.

Use suitable aids such as pallet trucks or sack trucks for longer transport distances.

⚠ Material damage during transport with pallet trucks, sack trucks or other transport aids.

Pallet trucks, sack trucks or other transport aids can dent components in the plinth of the machine and damage them.

When transporting the machine using pallet truck, sack truck or other transport aids, the machine must be in its original packaging or placed on a stable, continuous support.

When transporting the machine using a sack truck, do not lift it from the front as this could damage the control panel or the door.

⚠ Material damage during transport or installation.

Do not lift, pull or push the machine by protruding parts, such as the control panel, the open door, drawers (if present), components on the back of the machine, hoses or cables, as these could be damaged or torn off.

To lift, pull or push the machine, hold it by the housing if possible.

| | |
|---|---|
| **Installation variants** | The machine is suitable for the following installation variants: |

- Freestanding
- Slot-in:

  The machine should be placed next to other machines or furniture or in a niche. The niche must be at least 600 mm wide and 598 mm deep.
- Built-under:

  The machine should be placed under a continuous worktop or sink drain. The installation space must be at least 600 mm wide, 598 mm deep and 820 mm high.

> Freestanding machines or machines positioned in a niche must be equipped with machine lids.

Matching lids are available from Miele.

**Levelling out uneven floors**

The machine must be stable and horizontal.

Any unevenness in the floor level and height of the machine can be compensated for by adjusting the 4 feet. The feet can be screwed out to a maximum of 60 mm.
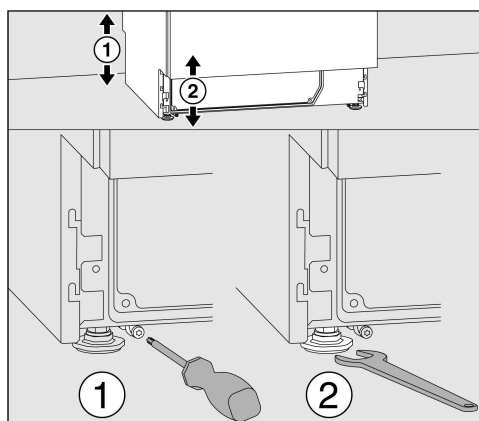


The front machine feet can be adjusted with an open spanner (spanner size 13); the rear ones with a T20 Torx screw.
If the runners of the rear machine feet are not fitted, the machine feet can also be adjusted with the open spanner.
They are adjusted upwards when turned clockwise and downwards when turned anti-clockwise.

# Installation

### Hose holder

The supplied hose holders can be used to lay the power cable and the hoses for supply and waste water in a way that saves space.
The hose holder prevents hoses from kinking or crushing when installing the machine in tight recesses.
The power cable and hoses can be laid either on the left or the right, depending on the connection situation.
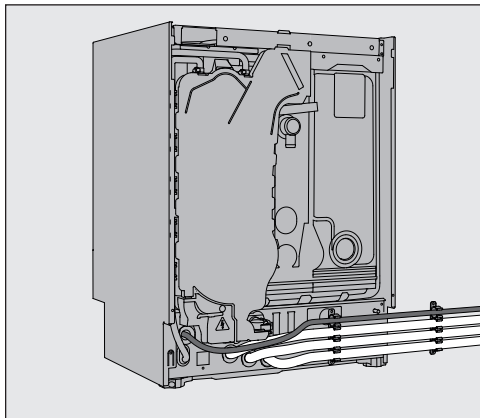


### Lids

**Fitting lids**

The lids must be screwed to the machine. The side with the screw threads on the underside belongs at the front; the side with the brackets for the locking screws protruding downwards at the rear.

> Installation instructions are included with lids that can be purchased separately.

■ Place the lid on the machine. The lid must be flush-fit.

■ Tighten the two locking screws on the back of the machine.

■ Open the door.
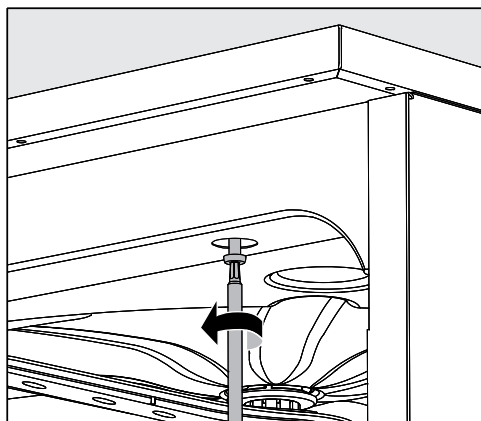


■ Remove the cover caps on the left and right and tighten the fixing screws. Then refit the cover caps.

## Building under a continuous worktop

⚠ Damage caused by condensation.

When the machine is in operation, vapours escape which can condense on the furniture and fittings in the immediate vicinity.

In order to reduce the risk of water damage, the area around the machine should be limited to furniture and fittings that are designed for use in commercial environments.

**Steam condenser**

To avoid steam damage to the worktop the protective foil supplied (25 x 58 cm, self-adhesive) must be applied underneath the worktop in the area of the steam condenser.

**Securing to the worktop**

To improve stability, the machine must be secured to the worktop after it has been aligned.

■ Open the door.
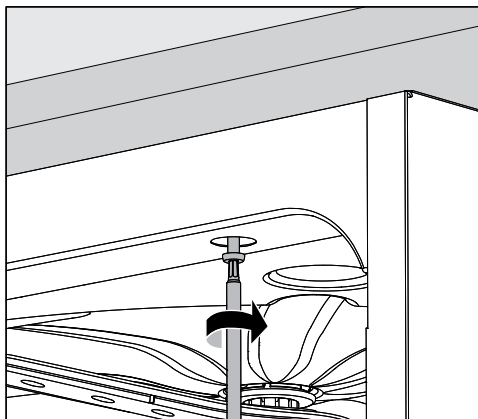


■ Remove the cover caps on the left and right. Screw the machine to the continuous worktop through the holes in the front trim. Then refit the cover caps.

Please contact Miele Customer Service to secure it at the sides to adjacent cabinetry.

**Venting the circulation pump**

⚠ The gaps between a built-in machine and adjacent cabinetry must not be sealed, e.g. with silicone sealant, as this could compromise ventilation of the circulation pump.

**Vapour barrier for worktops**

The vapour barrier supplied protects the worktop from damage caused by steam when the door is opened. It must be positioned underneath the worktop above the machine door.

## Electromagnetic compatibility (EMC)

The machine has been tested for electromagnetic compatibility (EMC) in accordance with EN 61236-1 class B and is suitable for operation in commercial environments such as laboratories and other similar environments which are connected to the mains power supply.

The machine's high-frequency (HF) energy emissions are very low and are therefore unlikely to interfere with other electronic machines in the vicinity.

Flooring at the installation site must be wood, concrete or tiled. Synthetic flooring must be able to withstand a relative humidity level of 30 % to minimise the risk of electrostatic discharges.

The quality of the supply voltage should comply with that found in a typical commercial or hospital environment. Check that the supply voltage is within a range of +/10 % of its nominal value.

> ⚠ All electrical connections must be carried out by a suitably qualified electrician in accordance with local and national safety regulations.

- The electrical installation must be carried out in accordance with IEC 60364-4-41 or the local regulations.

- The connection to the power supply must be via a suitably rated plug and socket and must comply with national regulations. The socket must be accessible after the machine has been installed. An electrical safety test must be carried out after any maintenance or repair work, for example.

- If the machine is hard-wired to the power supply or connected via a socket, a power switch with all-pole isolation must be installed. The power switch must be designed to operate at the rated current for the machine, must ensure a 3 mm gap between all open contacts and must be able to be locked in the off position. The power switch must be accessible after the machine has been installed.

- Equipotential bonding should be carried out if required.

- The rated loads are specified on the data plate and in the wiring diagram supplied with the machine.

- For added safety, the machine should be protected by a type A residual current device with a trip current of 30 mA (DIN VDE 0664). The installation of the residual current device must be carried out on site by the operator.

- The mains connection cable may only be replaced by an original spare part from the manufacturer.

> Further information on the electrical connection can be found in the installation plan. The installation plan is available online.

The machine must only be operated with the voltage, frequency and fuse rating shown on the **data plate**.

This machine **can be converted to a different type of power supply** in accordance with the conversion diagram and wiring diagram.

The **data plates** are attached to the machine. The positions are described in the machine overview.

The **wiring diagram** is available online.

## Equipotential bonding connection

There is a screw connection point marked ⩑ at the back of the machine, to which additional equipotential bonding can be connected if required.

## Connection to the water supply

⚠ The water inside the cleaning machine is not suitable for drinking!

- The cleaning machine must be connected to the water supply in strict accordance with local regulations.

- The water used must at least comply with European or national regulations for drinking water quality. If the water supply has a high iron content, there is a danger of corrosion occurring on load items made of stainless steel and on the cleaning machine itself. If the chloride content of the water exceeds 100 mg/l, the risk of corrosion to load items made of stainless steel in the machine will be further increased.

- In certain regions (e.g. mountainous areas), the water composition may cause precipitates to form, requiring the use of softened water in the steam condenser.

- The cleaning machine complies with the applicable European standards for the protection of drinking water.
  UK, Australia and New Zealand only: To comply with water regulation requirements, this machine must be connected to the potable water supply via the non-return check valve supplied with the machine.

- The cleaning machine is equipped as standard for connection to cold water (blue marking) **or** hot water (red marking) up to max. 65 °C. Connect the water inlet hose to the corresponding stopcocks for cold or hot water.

- The **minimum flow pressure** is 40 kPa (UK: 100 kPa) for the cold and hot water connections and 30 kPa (UK: 100 kPa) for the DI water connection.

- The **recommended flow pressure** is ≥ 200 kPa for the cold and hot water connections and ≥ 200 kPa for the DI water connection in order to avoid excessively long water intake times.

- The **maximum permissible static water pressure** is 1.000 kPa.

- If water pressure is not within the specified range, please contact Miele Customer Service for advice.

- Stopcocks with a ¾ inch screw thread must be provided on site for the connection. The valves must be easily accessible to allow the water inlet to be turned off when not in use.

- The water inlet hoses are approximately 1,7 m long pressure hoses, DN 10, with ¾ inch screw thread. The filters in the screw threads must not be removed.
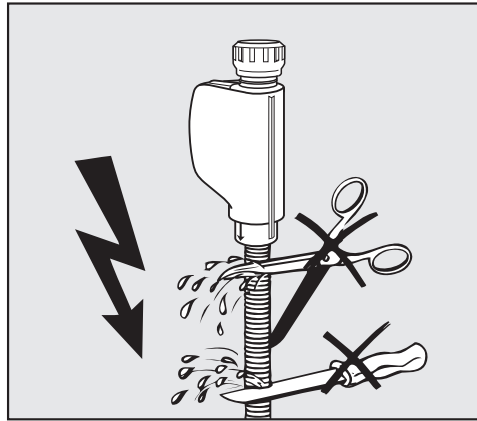
⚠ Risk of electric shock from mains voltage.
There are electrical components in the water inlet hoses.
Do not shorten or otherwise damage the water inlet hoses supplied with the machine.

**IMPORTANT**
**UK, Australia and New Zealand**
For the UK, Australia and New Zealand a non-return check valve is required between the tap and optional filter.

Further information can be found in the installation plan. The installation plan is available online.

In line with national provisions relating to the protection of drinking water, non-return valves must be installed between the water connection and the water inlet hose on all water inlet hoses present. The connection for demineralised water is excluded.

**Retrofitting the large-surface filter**

If the water contains a high level of insoluble components, a large-surface filter can be installed between the stopcock and the water inlet hose.
The large-surface filter is available from Miele Customer Service.

**DI water connection for 30-1.000 kPa (UK: 100-1.000 kPa) – pressure-proof (optional)**

The cleaning machine is optionally supplied for a pressurised system operating between 30-1.000 kPa (UK: 100-1.000 kPa). At a water pressure (flow pressure) below 200 kPa, the water intake time extends automatically.

■ Connect the pressure-tested, green-marked DI water inlet hose with the ¾" threaded union to the on-site stopcock for DI water.

**DI water inlet for 8,5-60 kPa – unpressurised**

For connection to 8,5-60 kPa, the machine must be equipped with a feed pump for demineralised water. Installation is carried out by Miele Customer Service or a suitably qualified specialist.

With an unpressurised demineralised water container, the outlet nozzle must be at least level with the top edge of the machine, see installation plan.

# Plumbing

**Demineralised water ring line**

The machine can be connected to a ring line system for demineralised water. For this purpose, the machine must be technically adapted and the controls reset by Miele Customer Service.

> Please contact Miele Customer Service for further information.

**IMPORTANT**

**UK, Australia and New Zealand.**

> The appliance must be connected to the water supply in strict accordance with local and national requirements (e.g. Plumbing Code of Australia (PCA). This appliance must be installed according to AS/NZS 3500.1 (Australia and New Zealand) or in accordance with water regulations (UK). This appliance has been supplied with a separate backflow prevention device.

This machine must be connected to the potable water supply via the non-return valve (check valve) supplied with the machine.

Before making plumbing connections, ensure the appliance is disconnected from the mains power supply (switch off or unplug from the power supply).

- Turn off the mains water tap.
- Place the seals on both sides of the non-return valve.
- Connect the female end of the non-return valve to the mains water tap (3/4" thread).
- Connect the filter (optional accessory) to the male end of the non-return valve (3/4" thread).
- Connect the inlet hose to the filter (optional accessory).

Ensure that all connections are screwed into position correctly. The connection point is subject to mains water pressure.

- Turn on the tap slowly and check for leaks.

Correct the position of the seal and union if necessary.

The demineralised water supply must meet local and national regulations and include a backflow prevention device at first point of entry.

## Connecting the drain hose

- The machine drainage system is fitted with a non-return valve, which prevents dirty water from flowing back into the machine via the drain hose.

- The machine drain hose should be connected to a separate on-site drainage system for the machine only. If a separate connection is not available, we recommend connecting the hose to a dual-chamber siphon.

- The on-site connection must be between 0,3 m and 1,0 m in height, **measured from the lower edge of the machine**. If the connection is lower than 0,3 m, the drain hose must be laid with a bend in it and beat least 0,3 m high.

- The drainage system must be able to accommodate a minimum drainage flow of 16 l/min.

- The drain hose is approx. 1,4 m long and flexible with an internal diameter of 22 mm. Hose clips for the connection are included.

- The drain hose must not be shortened.

- The drain hose can be extended using a connecting piece to attach a further length of hose up to 4,0 m. The drainage length must not be longer than 4,0 m.

- The drain noise can be significantly reduced if the drain hose is laid with a bend in it with a minimum height of 0,6 m and a maximum height of 1,0 m, measured from the lower edge of the machine.

> Further information can be found in the installation plan. The installation plan is available online.

# Programme overview

To adjust the programme parameters, see ▸ ⚙ Extended settings ▸ Configure programmes.

## General programmes

| Programme | Application |
|---|---|
| ◔ Short | Short programme for very lightly soiled load items and low final rinse requirements: <br> - To remove water-soluble soiling <br> - Suitable to a limited extent for small amounts of organic soiling <br> - Not suitable for denatured residues such as protein <br> - Not suitable for inorganic, acid-soluble residues such as metallic salts |
| ◑ Medium | Programme for lightly soiled load items and moderate final rinse requirements: <br> - To remove water-soluble soiling <br> - Suitable to a limited extent for small amounts of organic soiling <br> - Not suitable for denatured residues such as protein <br> - Not suitable for inorganic, acid-soluble residues such as metallic salts |
| ◕ Long | Programme for lightly soiled to moderately soiled load items and moderate final rinse requirements: <br> - To remove water-soluble soiling <br> - To remove organic soiling <br> - To remove denatured residues such as protein <br> - Suitable to a limited extent for inorganic, acid-soluble residues such as metallic salts |

## Additional programmes

| Programme | Application |
|---|---|
| ⸬ Cold water rinsing | Programme for rinsing the wash cabinet, for rinsing overflowing brine after refilling reactivation salt or for rinsing heavily soiled load items, e.g. for pre-rinsing soiling, residual disinfectant or to prevent items drying out and to prevent incrustation before running a full programme. Cold water is used for rinsing, holding time: 2 min |
| ⸬μs DI water rinse | Programme for rinsing the wash cabinet and for rinsing load items with demineralised water (DI water), holding time: 2 min. |
| ⊔ Drain | For draining wash water, e.g. after a programme cancellation. |

# ⏱ Short

**Programme header**

▶ Increas. water quantity [l]

▶ Drain time     ☑ Standard / ☐ Increased     Name: _____

| Wash block | Pre-wash | | | Main wash | | | Interim rinse | | | | Final rinse | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Parameter** | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 (+) | 3 | 4 | 1 | 2 |
| Water type [l] | | | | CW | | | | CW | | | DI | |
| Dosage amount 1 — Dispensing system | | | | DOS 1 | | | | DOS 2 | | | | |
| Dosage amount 1 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount 1 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| Dosage amount 2 — Dispensing system | | | | | | | | | | | | |
| Dosage amount 2 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount 2 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| ▶ Temp. wash block [°C] | | | | 60 | | | | | | | 70 | |
| ▶ Holding time [min] | | | | 3 | | | | 2 | | | 1 | |

▶ = customisable parameters

CW = cold water
DI = fully demineralised (DI) water, aqua destillata, demineralised water
(+) = Optional programme block

min = holding time in minutes

DOS 1 = cleaning agent
DOS 2 = neutralising agent **or** rinsing agent (door dispenser)

# Programme parameters

## ◔ Medium

### Programme header

| | |
|---|---|
| ▶ Increas. water quantity [l] | |
| ▶ Drain time | ☑ Standard / ☐ Increased    Name: _____ |

| Wash block | Pre-wash | | | Main wash | | | Interim rinse | | | | Final rinse | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Parameter** | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 (+) | 3 | 4 | 1 | 2 |
| Water type [l] | CW | | | CW | | | CW | CW | | | DI | |
| Dosage amount — 1 — Dispensing system | DOS 1 | | | DOS 2 | | | | | | | | |
| Dosage amount — 1 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount — 1 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| Dosage amount — 2 — Dispensing system | | | | | | | | | | | | |
| Dosage amount — 2 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount — 2 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| ▶ Temp. wash block [°C] | 65 | | | | | | | | | | 70 | |
| ▶ Holding time [min] | 3 | | | 2 | | | | 1 | | | 1 | |

▶ = customisable parameters

| | | |
|---|---|---|
| CW | = | cold water |
| DI | = | fully demineralised (DI) water, aqua destillata, demineralised water |
| (+) | = | Optional programme block |

| | | |
|---|---|---|
| min | = | holding time in minutes |
| DOS 1 | = | cleaning agent |
| DOS 2 | = | neutralising agent **or** rinsing agent (door dispenser) |

# ◐ Long

**Programme header**

▸ Increas. water quantity [l]

▸ Drain time     ☑ Standard / ☐ Increased     Name: _____

| **Wash block** | Pre-wash | | | Main wash | | | Interim rinse | | | | Final rinse | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Parameter** | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 (+) | 3 | 4 | 1 | 2 |
| Water type [l] | CW | | | CW | | | CW | CW | | | DI | |
| Dosage amount — Dispensing system | | | | DOS 1 | | | DOS 2 | | | | | |
| Dosage amount 1 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount 1 — ▸ Dispens. concentration [%] | | | | | | | | | | | | |
| Dosage amount — Dispensing system | | | | | | | | | | | | |
| Dosage amount 2 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount 2 — ▸ Dispens. concentration [%] | | | | | | | | | | | | |
| ▸ Temp. wash block [°C] | | | | 70 | | | | | | | 70 | |
| ▸ Holding time [min] | 1 | | | 3 | | | 2 | 1 | | | 1 | |

▸ = customisable parameters

CW = cold water
DI = fully demineralised (DI) water, aqua destillata, demineralised water
(+) = Optional programme block

min = holding time in minutes

DOS 1 = cleaning agent
DOS 2 = neutralising agent **or** rinsing agent (door dispenser)

# Programme parameters

## ⌂ Customer programme 1

**Programme header**

▶ Increas. water quantity [l]

▶ Drain time  ☐ Standard / ☐ Increased  Name:

| Wash block | Pre-wash | | | Main wash | | | Interim rinse | | | | Final rinse | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Parameter | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 4 | 1 | 2 |
| Water type [l] | | | | | | | | | | | | |
| Dosage amount — 1 — Dispensing system | | | | | | | | | | | | |
| Dosage amount — 1 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount — 1 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| Dosage amount — 2 — Dispensing system | | | | | | | | | | | | |
| Dosage amount — 2 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount — 2 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| ▶ Temp. wash block [°C] | | | | | | | | | | | | |
| ▶ Holding time [min] | | | | | | | | | | | | |

▶ = customisable parameters

min = holding time in minutes

CW = cold water
DI = fully demineralised (DI) water, aqua destillata, demineralised water

DOS 1 = cleaning agent
DOS 2 = neutralising agent **or** rinsing agent (door dispenser)

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# Customer programme 2

**Programme header**

▶ Increas. water quantity [l]

▶ Drain time     ☐ Standard / ☐ Increased     Name:

| Wash block | Pre-wash | | | Main wash | | | Interim rinse | | | | Final rinse | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Parameter** | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 4 | 1 | 2 |
| Water type [l] | | | | | | | | | | | | |
| Dispensing system (1) | | | | | | | | | | | | |
| Dispensing temperature [°C] (1) | | | | | | | | | | | | |
| ▶ Dispens. concentration [%] (1) | | | | | | | | | | | | |
| Dispensing system (2) | | | | | | | | | | | | |
| Dispensing temperature [°C] (2) | | | | | | | | | | | | |
| ▶ Dispens. concentration [%] (2) | | | | | | | | | | | | |
| ▶ Temp. wash block [°C] | | | | | | | | | | | | |
| ▶ Holding time [min] | | | | | | | | | | | | |

(Dosage amount: rows grouped 1 and 2)

▶   = customisable parameters

CW   = cold water
DI   = fully demineralised (DI) water, aqua destillata, demineralised water

min   = holding time in minutes

DOS 1   = cleaning agent
DOS 2   = neutralising agent **or** rinsing agent (door dispenser)

# Programme parameters

## Customer programme 3

### Programme header

▶ Increas. water quantity [l]

▶ Drain time   ☐ Standard / ☐ Increased   Name: _____

| Wash block | Pre-wash | | | Main wash | | | Interim rinse | | | | Final rinse | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Parameter** | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 4 | 1 | 2 |
| Water type [l] | | | | | | | | | | | | |
| Dosage amount — Dispensing system 1 | | | | | | | | | | | | |
| Dispensing temperature [°C] | | | | | | | | | | | | |
| ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| Dosage amount — Dispensing system 2 | | | | | | | | | | | | |
| Dispensing temperature [°C] | | | | | | | | | | | | |
| ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| ▶ Temp. wash block [°C] | | | | | | | | | | | | |
| ▶ Holding time [min] | | | | | | | | | | | | |

▶ = customisable parameters

CW = cold water
DI = fully demineralised (DI) water, aqua destillata, demineralised water

min = holding time in minutes

DOS 1 = cleaning agent
DOS 2 = neutralising agent **or** rinsing agent (door dispenser)

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# ♻ Customer programme 4

**Programme header**

▶ Increas. water quantity [l]

▶ Drain time _____  ☐ Standard / ☐ Increased    Name: _____

| Wash block | Pre-wash | | | Main wash | | | Interim rinse | | | | Final rinse | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Parameter** | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 4 | 1 | 2 |
| Water type [l] | | | | | | | | | | | | |
| Dosage amount — 1 — Dispensing system | | | | | | | | | | | | |
| Dosage amount — 1 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount — 1 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| Dosage amount — 2 — Dispensing system | | | | | | | | | | | | |
| Dosage amount — 2 — Dispensing temperature [°C] | | | | | | | | | | | | |
| Dosage amount — 2 — ▶ Dispens. concentration [%] | | | | | | | | | | | | |
| ▶ Temp. wash block [°C] | | | | | | | | | | | | |
| ▶ Holding time [min] | | | | | | | | | | | | |

▶  = customisable parameters

CW = cold water
DI = fully demineralised (DI) water, aqua destillata, demineralised water

min = holding time in minutes

DOS 1 = cleaning agent
DOS 2 = neutralising agent **or** rinsing agent (door dispenser)

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# Technical data

| | |
|---|---|
| Height<br>  With machine lid<br>  Without machine lid | 835 mm (adjustable + 60 mm)<br>820 mm (adjustable + 60 mm) |
| Width | 598 mm |
| Depth + control panel<br>Depth with door open | 598 mm + 41 mm<br>1.200 mm |
| Wash cabinet dimensions:<br>  Height<br>  Width<br>  Depth of upper basket/lower basket | <br>520 mm<br>530 mm<br>474 mm/520 mm |
| Weight (net) | 68 kg |
| Max. load capacity of open door | 37 kg |
| Maximum load weight<br>  Upper basket + lower basket/mobile unit<br>  Mobile unit/lower basket (without upper basket) | <br>8 kg + 16 kg<br>24 kg |
| Voltage, rated load, fuse rating | See data plate |
| Mains connection cable | Approx. 1,8 m |
| Water connection temperature:<br>  Cold water<br>  Hot water<br>  DI water (optional) | <br>Max. 20 °C<br>Max. 65 °C (UK: 60 °C)<br>Max. 65 °C (UK: 60 °C) |
| Static water pressure | 1.000 kPa overpressure |
| Minimum water connection flow pressure:<br>  Cold water<br>  Hot water<br>  DI water (optional) | <br>100 kPa<br>40 kPa (UK: 100 kPa)<br>30 kPa (UK: 100 kPa) |
| Recommended water connection flow pressure:<br>  Cold water<br>  Hot water<br>  DI water (optional) | <br>≥ 200 kPa<br>≥ 200 kPa<br>≥ 200 kPa |
| DI water connection without pressure (optional) | 8,5–60 kPa |
| Water inlet hose | Approx. 1,7 m |
| Drain hose | Approx. 1,4 m |
| Delivery head | Min. 0,3 m, max. 1,0 m |
| Drainage length | Max. 4,0 m |

| Operation (according to IEC/EN 61010-1):<br>  Ambient temperature<br>  Max. relative humidity<br>    linear decrease to<br>  Min. relative humidity | 5 °C to 40 °C<br>80 % for temperatures up to 31 °C<br>50 % for temperatures up to 40 °C<br>10 % |
|---|---|
| Storage and transportation conditions:<br>  Ambient temperature<br>  Relative humidity<br>  Air pressure | -20 °C to 60 °C<br>10 % to 85 %<br>500 hPa to 1060 hPa |
| Altitude above sea level (according to IEC/EN 61010-1) | Up to 2.000 m *) |
| Protection category (according to IEC 60529) | IP21 |
| Degree of soiling (according to IEC/EN 61010-1) | 2 |
| Overvoltage category (according to IEC 60664) | II |
| WiFi standard | 802.11 b/g/n |
| WiFi frequency band | 2400-2483,5 MHz |
| Maximum WiFi transmission power | < 100 mW |
| VDE radio suppression, EMC equipment class (according to EN 61236-1) | B |
| VDE electrical safety | IEC/EN 61010-1, IEC 61010-2-040 |
| C€ marking | Machinery Directive 2006/42/EC |
| UKCA mark (UK only) | The Supply of Machinery (Safety) Regulations 2008 |
| Manufacturer address | Miele & Cie. KG, Carl-Miele-Straße 29,<br>33332 Gütersloh, Germany |

* If installation site is above 1.500 m, the boiling point of the wash water will be lower. In this case, the disinfection temperature and the holding time might need to be adjusted.

# Caring for the environment

### Disposal of the packing material

The packaging is designed to protect the machine against transportation damage. The packaging materials used are selected from materials which are environmentally friendly for disposal and should be recycled.

Recycling the packaging reduces the use of raw materials in the manufacturing process and also reduces the amount of waste in landfill sites.

### Disposing of your old appliance

Electronic and electrical appliances contain many valuable materials. They also contain certain materials, compounds and components which were essential for their correct functioning and safety. These could be hazardous to your health and to the environment if disposed of with general waste or if handled incorrectly. Please do not, therefore, dispose of your old appliance with general waste.
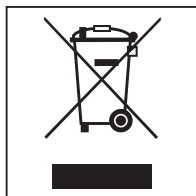


Instead, please make use of officially designated collection and disposal points to dispose of and recycle electrical and electronic appliances in your local community, with your dealer, with Miele or with the manufacturer. By law, you are solely responsible for deleting any personal data from the appliance prior to disposal. You are legally obliged to remove any old batteries which are not securely enclosed by the appliance and to remove any lamps without destroying them, where this is possible. These must be taken to a suitable collection point where they can be handed in free of charge. Please ensure that your old appliance poses no risk to children while being stored prior to disposal.

Australia and New Zealand:
Please dispose of it at your local community waste collection / recycling centre for electrical and electronic appliances. You are also responsible for deleting any personal data that may be stored on the appliance prior to disposal. Please ensure that your old appliance poses no risk to children while being stored prior to disposal.

# Miele