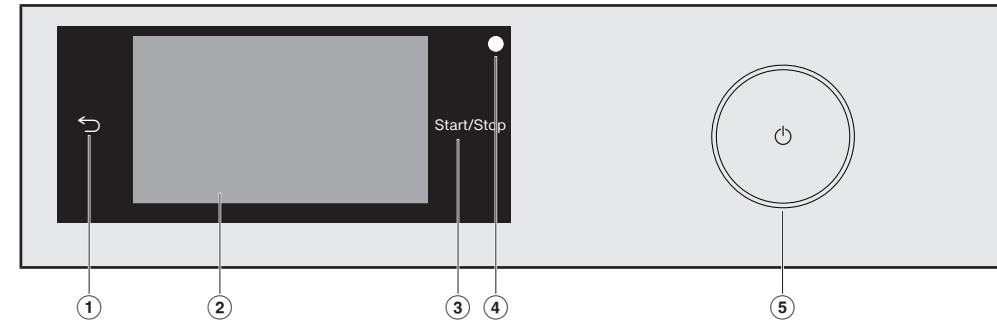# Before the first use

⚠ Damage from incorrect installation and connection.
Installing and connecting the washing machine incorrectly will cause serious damage to property.
See "Installation".

⚠ Damage resulting from failure to remove the shipping struts.
Failure to remove the shipping struts can result in damage to the washing machine and to adjacent cabinetry or appliances.
Remove the shipping struts as described in "Installation and connection".

Switching on the washing machine
■ Press the ① button.

The welcome screen will light up. The display will now guide you through the initial commissioning, which is divided into 6 steps.
For additional information, please refer to the separate operating instructions supplied.

Operation

① ② ③ ④ ⑤

① ⮪ **sensor button**
Takes you back one level in a menu.
② **Touch display**

③ **Start/Stop sensor button**
Touching the Start/Stop sensor button starts the selected program or cancels a program that has already been started. The program can be started as soon as the sensor button is flashing on and off. The sensor button lights up constantly once the program has started.

④ **Optical interface**
This is used by the Service department at a transmission point.

⑤ ① **button**
For switching the washing machine on and off. To save energy, the washing machine will switch off automatically. This occurs 15 minutes after the end of the program/anti-crease phase, or after being switched on if no further selection is made.

Main menu
After switching on the washing machine, the main menu will appear in the display. You can access all the important submenus from the main menu. Touch the ⌂ sensor button at any time to return to the main menu. Values set previously are not saved.

⛶ **Programs**
For selecting wash programs.

☆ **Favorites**
You can save up to 12 of your own customized wash programs.

⬚ **MobileStart**
With MobileControl you can operate your washing machine remotely with the Miele app.

⛶ **Wash Assistant**
The Washing assistant guides you step by step so that you can select the optimum wash program for your laundry.

⚙ **Maintenance**
Maintenance operations for the TwinDos system and the Clean machine program are located in the Maintenance menu.

⚙ **Settings**
You can alter the washing machine's electronics to suit changing requirements in the Settings menu.

Touch display and sensor buttons
The ⮪ and Start/Stop sensor buttons and the sensor buttons in the display react to fingertip contact.

The touch display can be scratched by pointed or sharp objects, e.g., pens. Only touch the display with your fingers.

Scrolling
You can scroll to the right or the left by swiping your finger across the screen. The orange scroll bar under the pictures shows that there are additional options to choose from.
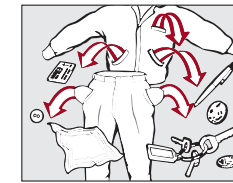
Options
Touch an option in the menu to select it. If there are multiple options, the selected option will be highlighted in orange.

Pull-down menu
Touch the top edge of the screen in the middle and drag down with your finger.

Operating the touch display

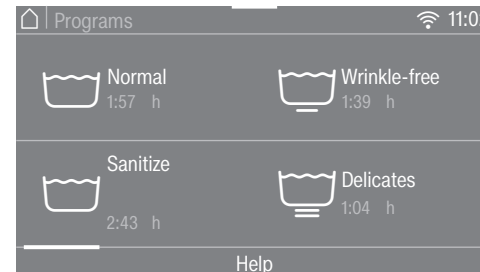# 1. Preparing the laundry

■ Empty all pockets.

⚠ Damage due to foreign objects.
Nails, coins, paper clips, and so on can cause damage to garments and components in the machine.
Check the laundry before washing and remove any such foreign objects.

■ Sort the laundry by color and by care label. Most garments have a textile care label in the collar or side seam.
■ Pre-treat stains and badly soiled areas.

2. Selecting a program
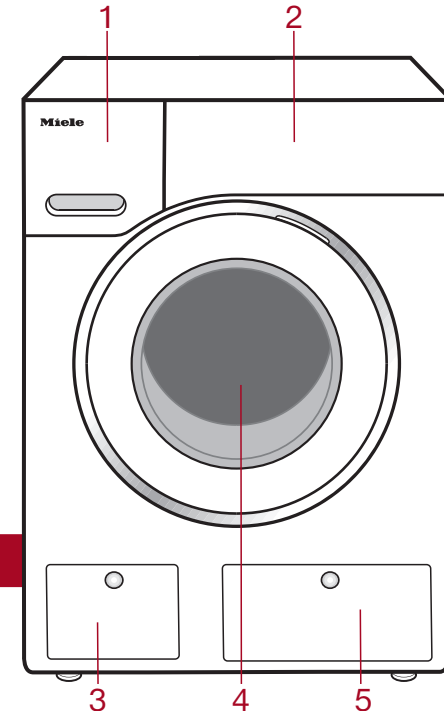■ Touch the Programs sensor button.

⛶ Programs   11:02
Normal   Wrinkle-free
1:57 h   1:39 h
Sanitize   Delicates
2:43 h   1:04 h
Help

■ Scroll to the right in the display until the program you want appears.
■ Touch the sensor button for that program.

⛶ Overview   11:02
            Temperature   Spin speed
            Warm plus   Maximum
Normal   TwinDos   Extras
1:57 h   Whites   not selected
⏱ Timer   Save

The display will change to the Overview menu.
There are 3 additional ways of selecting a program.
1. Favorites
2. Wash assistant
3. MobileStart

① ②

③   ④   ⑤

1 Detergent drawer
2 Control panel
3 Drain filter
4 Door
5 TwinDos dispensing

3. Selecting program settings

Selecting a temperature
■ Touch the Temperature sensor button and select the desired temperature.

Selecting a spin speed
■ Touch the Spin speed sensor button and select the desired spin speed.

Activating TwinDos
TwinDos dispensing is automatically activated on all programs in which dispensing is possible.
1. Switch TwinDos on or off
■ Touch the TwinDos sensor button and select Off or On.
2. Select the detergent
When using Miele's 2-phase system you must set the color of the laundry. If using a different type of detergent, this must be selected.
■ Select Colors or Whites.
3. Select the degree of soiling
■ Select Light, Normal, or Heavy and confirm your selection with the OK sensor button.

Adding options
■ Touch the Extras sensor button.
■ Select one or more options and confirm your selection with the OK sensor button.

Stains
■ Touch the Stains sensor button.
■ Select the types of stain in your load from the list and confirm your selection with the OK sensor button.

⏱ **Timer**
You can use the timer to set the finish time or the start time for a wash program.
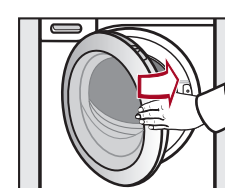
4. Load the washing machine

Opening the door

■ Take hold of the door and pull it open.
■ Unfold the laundry and load loosely into the drum.

The maximum load for the program selected will appear in the pull-down menu. The percentage of the maximum load size in the drum is shown in 25% increments, along with the amount of detergent to dispense if TwinDos is not being used.

Closing the door

■ Make sure that no items are caught between the door and the seal.

■ Shut the door gently.

5. Add detergent
There are several options for adding detergent to the washing machine.

TwinDos
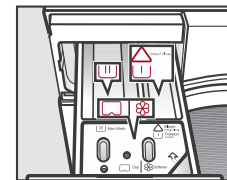TwinDos dispensing is automatically activated on all programs in which dispensing is possible.
■ See "3. Selecting program settings" for more information.
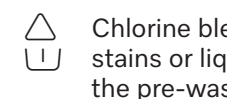
Starting a program

Filling with detergent
Drum washing machine requires particularly efficient detergent. Add detergent in accordance with the value in the pull-down dosage display.
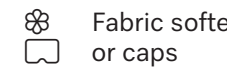
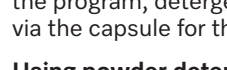he

Ensure that TwinDos dispensing is deactivated.

■ Pull out the detergent drawer and add detergent to the compartments.

⎍ Chlorine bleach for removing stains or liquid detergent for the pre-wash
⎍⎍ Detergent for the main wash, including Soak if selected
❋ Fabric softener, liquid starch, or caps

CapDosing
If you selected CapDosing when setting the program, detergent will be dispensed via the capsule for this wash program.

Using powder detergent
The detergent drawer contains an insert for liquid detergent in the ⎍⎍ compartment. This insert must be removed to use powder detergent. It is not possible to use powder detergent in the ⎍⎍ compartment.

Using chlorine bleach

⚠ Damage due to chlorine bleach.
Textiles may be discolored or their fibers damaged.
Only use chlorine bleach on suitable textiles.

Chlorination must be activated in the settings before chlorine bleach is first used.
The Pre-wash option must not be selected.

■ Pour max. 1/4 cup (60 ml) of bleach into the ⎍⎍ chamber.
The chlorine bleach is added automatically 10 minutes before the end of the main wash.

6. Start the program

■ Touch the flashing Start/Stop sensor button.
The door will lock and the wash program will start.
The program status will appear in the display.

Adding laundry during a program sequence
Laundry can be added or removed at any time.

■ Touch the Add laundry sensor button.
The following appears in the display:
⬚ Please wait
The wash program will stop and the door will unlock.
The following appears in the display:
Add laundry
The door can be opened.

■ Open the door and add or remove laundry.
■ Close the door.
■ Touch the Start/Stop sensor button.
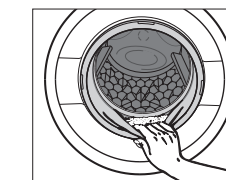The wash program will continue.

7. Program end
The door is locked in the Anti-crease phase. Finish/Anti-crease and Unlock with "Start/Stop" alternate on the display.

■ Touch the Start/Stop sensor button.
The door will unlock.

Tip: The door unlocks automatically at the end of the anti-crease phase.

■ Take hold of the door and pull it open.
■ Remove the laundry.

Items left in the drum could discolor other items in the next wash or become discolored themselves.
Remove all items from the drum.

■ Check the folds in the door seal for any foreign objects.

Tip: Leave the door slightly open.
■ If you used a capsule, remove it from the detergent drawer.
Tip: Leave the detergent drawer slightly open.

Options

Options
You can supplement the wash programs with options.

SingleWash
For efficiently washing a very small load (< 2.2 lb/1 kg) in a normal wash program. The wash duration is reduced. Please note the following advice:
Important
When adding detergent manually, only use liquid detergent and use the proper amount. Use a maximum of 50% of the specified amount of detergent for ½ load. The use of bleach is not possible.

Eco
The Economy option helps to save energy. The wash temperature is reduced and the wash duration is increased in return. The wash program continues to provide a deep clean.

SoftSteam
In order to reduce creasing, the laundry undergoes a smoothing process at the end of the program. Reducing the maximum load by 50% will give a better result. Please note the load information in the display. Small loads achieve a better result.

without SoftSteam		with SoftSteam
Full load	→	Half load
Half load	→	Small load
Small load	→	Very small load

The garments must be suitable for drying in a tumble dryer ⊡ ⊡ and suitable for ironing ☐ ☐.

Gentle
Drum rotation and wash duration is reduced. Lightly soiled items are washed more gently.

For laundry with large amounts of dirt, e.g., dust and sand.
Pre-wash and the use of bleach are not possible.
The chlorine bleach is added too early.

Only liquid detergent may be added to the ⎍⎍ chamber of the detergent drawer.
Powder detergent clogs up the ⎍⎍ chamber and water can escape from the detergent drawer.

Soak
For heavily soiled and stained items with protein stains. A duration of between 30 minutes and 6 hours can be selected for the soak process. See "Settings" for more information.
The factory default setting is 30 minutes.

ExtraRinse
An extra rinse can be activated to achieve a more thorough wash result.

AllergoWash
This option should be used where high standards of hygiene are required. Energy consumption is increased to lengthen temperature holding times and water consumption is increased to improve rinsing efficiency. The items must be suitable for drying in a tumble dryer ⊡ and suitable for ironing ☐ ☐.

Rinse Hold
The laundry is not spun after the final rinse and remains in the rinse water. This helps prevent creasing if the laundry is not going to be removed from the drum immediately after the end of the program.

Program overview

Program	Temperature	Speed	Load
Normal — Cotton, linen, and mixed-fiber fabrics made of both cotton and linen.	Hot plus, Hot, Warm plus, Warm, Cold	Maximum, No Spin	Full load (17.6 lb/8 kg)
Sanitize — Cotton or linen fabrics with direct skin contact or for which special hygiene requirements apply.	Hot plus, Hot, Warm plus, Warm, Cold	Maximum, High, No Spin	Full load (17.6 lb/8 kg)
Wrinkle-free — Synthetic or mixed-fiber fabrics, or wrinkle-free cotton.	Hot plus, Hot, Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Half load (8.8 lb/4 kg)
Delicates — For delicate fabrics made from synthetic fibers.	Hot plus, Hot, Warm plus, Warm, Cold	Medium, Slow, No Spin	Small load (6.6 lb/3 kg)
QuickIntenseWash — For lightly or moderately soiled fabrics which are also suitable for washing in the Cottons program.	Hot plus, Warm plus	Maximum, High, Medium, Slow, No Spin	Full load (11 lb/5 kg)
Express — Cotton fabrics that have hardly been worn or are only very lightly soiled.	Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Half load (7.7 lb/3.5 kg)
Extra White — For white textiles made of cotton or linen without special hygiene requirements.	Hot plus, Hot, Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Small load (4.4 lb/2 kg)
Dress Shirts — Pre-treat collars and cuffs depending on the level of soiling.	Hot plus, Hot, Warm plus, Warm, Cold	Maximum, High, Medium, Slow, No Spin	Full load (11 lb/5 kg)
Denim/Jeans — Textiles made from denim.	Hot plus, Hot, Warm plus, Warm, Cold	Medium, Slow, No Spin	Small load (4.4 lb/2 kg)
Darks — Wash inside out.	Hot plus, Hot, Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Small load (4.4 lb/2 kg)
Woolens — Wool or wool-blend fabrics.	Warm, Cold	Slow, No Spin	Small load (4.4 lb/2 kg)
Silks — Silks and other hand-washable fabrics with no wool content. Place tights, bras, etc. in a laundry bag. For delicate fabrics which are only suitable for hand washing.	Warm, Cold	Slow, No Spin	Very small load (2.2 lb/1 kg)
Outdoor — Performance outerwear (e.g., jackets and pants) made from membrane fabric such as Gore-Tex®, SYMPATEX®, WINDSTOPPER®, etc.	Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Small load (5.5 lb/2.5 kg)
Proofing — Treating microfiber fabric, ski wear, or table linens/drapes made from mainly synthetic fibers to provide a finish which is resistant to water and dirt.	Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Small load (5.5 lb/2.5 kg)
Sportswear — Sportswear such as jerseys and leggings, as well as microfiber and fleece garments.	Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Half load (6.6 lb/3 kg)
Sneakers — Sport shoes only (not leather shoes), brush coarse soiling off before washing. Close Velcro fasteners.	Warm plus, Warm, Cold	Slow, No Spin	Max. 2 pairs of shoes
Downs — Jackets, sleeping bags, pillows, and other down-filled items.	Warm plus, Warm, Cold	Slow, No Spin	Small load (4.4 lb/2 kg)
Pillows — Washable pillows with synthetic filling.	Hot plus, Hot, Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Small load (4.4 lb/2 kg)
Table Linens/Drapes — Table linen and drapes made of cotton and linen.	Hot plus, Hot, Warm plus, Warm, Cold	High, Medium, Slow, No Spin	2 pillows 15 3/4" x 31 1/2" or 1 pillow 31 1/2" x 31 1/2"
Curtains — Curtains made from synthetic fibers which have been specified as machine-washable by the manufacturer.	Warm plus, Warm, Cold	Slow, No Spin	Small load (4.4 lb/2 kg)
Baby Clothes — Baby clothes, baby towels, bath gowns, toweling items, bibs made from cotton.	Hot plus, Hot, Warm plus, Warm, Cold	High, Medium, Slow, No Spin	Full load (13.2 lb/6 kg)

Detergent

Detergents recommended by Miele

	Miele UltraPhase 1 and 2	Miele Capsules 🧴	🧴	🧴
Normal	✓	–	✓	✓
Sanitize	✓	–	✓	✓
Wrinkle-free	✓	–	✓	✓
Delicates	✓	✓	✓	–
QuickIntenseWash	✓	–	–	–
Express	✓	–	✓	–
Extra White	✓	–	✓	✓
Dress Shirts	✓	–	✓	✓
Denim/Jeans	✓	–	✓	–
Darks	✓	–	✓	–
Woolens (🧺)	–	✓	–	–
Silks (🧺)	–	✓	–	–
Outdoor	–	✓	–	–
Proofing	–	–	✓	–
Sportswear	–	✓	–	✓
Sneakers	✓	✓	–	✓
Downs	–	✓	–	–
Pillows	✓	–	–	–
Table Linens/Drapes	✓	–	✓	✓
Curtains	✓	–	–	–
Baby Clothes	✓	–	–	✓
Quick Rinse	–	–	–	–

✓ Recommendation
– No recommendation
🧴 Special-purpose detergents (e.g., WoolCare)
🧴 Fabric care (e.g., fabric softener)
🧴 Additives (e.g., booster)

Cleaning and care

Cleaning the detergent drawer

Washing at low temperatures and the use of liquid detergent can lead to a build-up of bacteria in the detergent drawer.

■ Clean the entire drawer at regular intervals for hygiene reasons, even if you are using the TwinDos system exclusively.

■ Pull out the detergent drawer until a resistance is felt.

■ Press down the release button and, at the same time, pull the drawer completely out of the machine.

Removing and cleaning the insert for liquid detergents

An insert for liquid detergents is located in the [⊔] compartment of the detergent drawer.

■ Remove the insert. Clean the insert thoroughly with warm water.

Cleaning the siphon inside the [⚠⊔] compartment

Compartment 1 has a siphon for better dispensing of the chlorine bleach.

■ Remove the release catch.

Cleaning the siphon inside the ⊛ compartment

■ Remove the siphon from the ⊛ compartment and clean under warm running water.

■ Remove the siphon and clean under warm running water.

■ Clean all compartments with warm water.

Cleaning the detergent-drawer housing

■ Use a bottle brush to remove detergent residues and limescale from the jets inside the detergent-drawer housing.

■ Replace the detergent drawer.

Tip: Leave the detergent drawer slightly open to allow it to dry.

Sanitize info (cleaning the drum)

Washing at low temperatures and/or using liquid detergents can cause bacteria and odors to build up in the washing machine. Use the Clean Machine program to clean the washing machine. Note the message in the display: Hygiene info: Select "Maintenance" and run the "Clean Machine" program.

Frequently asked questions ...

Problem	Possible cause and solution
The display remains dark and the Start/Stop button indicator light does not come on.	There is no power to the machine. ■ Check whether the plug is plugged in. ■ Check whether the fuse has tripped. The washing machine has switched off automatically to save energy. ■ Switch it back on with the ⏻ button.
⚠ Door will not lock. Contact Service.	The door is not closed properly. The door lock could not engage. ■ Close the door again. ■ Start the program again. If the fault message appears again, contact Miele Service.
⚠ Drainage fault. Clean drain filter and pump. Check the drain hose.	The drain is blocked or restricted. The drain hose has been fixed too high. ■ Clean the filter and the pump. ■ The maximum drain height is 3' 3" (1 m).
⚠ Water intake fault. Open the water supply.	The water intake is blocked or restricted. ■ Check whether the faucet is turned on properly. ■ Check whether the intake hose is kinked. ■ Check whether there is sufficient water pressure. The filter in the water intake is blocked. ■ Clean the filter.
⚠ Waterproof system activated. Close water supply and contact Service.	The water protection system has reacted. ■ Close the faucet. ■ Contact Miele Service.
⚠ Fault F. If restart fails, contact Service.	There is a fault. ■ Disconnect the washing machine from the power supply. Unplug the appliance or switch off the breaker. ■ Wait at least 2 minutes before reconnecting the washing machine to the power supply. ■ Then switch the washing machine on again. ■ Restart the program. If the fault message appears again, contact Miele Service.

Problem	Possible cause and solution
ⓘ Check dosage	Excessive foam has built up during washing. ■ Check the amount of detergent dispensed. ■ With automatic detergent dispensing, check the dispensing quantity set. ■ Observe the instructions on the detergent packaging and the level of soiling on the laundry. ■ If necessary, reduce the dispensing quantity by increments of 10%.
ⓘ	When washing, a wash program using a temperature above 140°F (60°C) has not been run for a long time. ■ In order to prevent bacteria and unpleasant odors building up in the machine, run the Clean Machine program using Miele clean machine or universal powder detergent.
ⓘ Intensive flow: Clean the filter and jet or remove foreign objects from the pump housing.	The pumps are dirty. ■ Clean the pumps as described in "Frequently Asked Questions – Opening the door in the event of a blocked drain outlet and/or power outage". ■ Start a wash program again after cleaning. The jet in the top of the door ring is blocked with lint. ■ Remove the lint with your finger. Do not use any sharp or pointed tools to do this. ■ Start a wash program again after cleaning. If the fault message appears again, contact Miele Service. The washing machine can still be used but with reduced functionality.
ⓘ Only a few more wash cycles possible. Please order new detergent for compartment ①.	The detergent in the cartridge is running low. There are between 4 and 8 wash cycles remaining. ■ Order a new cartridge.

Quick Start Guide

Washing machine

This Quick Start Guide is not a substitute for the operating instructions supplied with the appliance! It is essential to familiarize yourself with the washing machine before using it for the first time. Please read the operating instructions carefully and pay particular attention to the IMPORTANT SAFETY INSTRUCTIONS.