

Miele



zh 操作說明 無線吸塵機
en Operating instructions Cordless vacuum cleaner

HS27

M.-Nr. 12 958 330

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本吸塵機符合現有安全要求。使用不當可導致人身傷害和財產損失。

在首次使用本吸塵機之前，請仔細閱讀操作和安裝說明。其中包含關於本吸塵機的安全、使用、清潔和保養的重要資訊。它可以防止出現人身傷害和電器損壞。

根據 IEC 60335-1 的標準，Miele 明確及強烈建議您閱讀並遵循“調試”章節以及警告和安全說明。

因未遵守這些說明而導致的傷害或損壞，Miele 概不負責。

請妥善保存這些說明，並將它們交給日後的機主。

用完吸塵機後，在更換任何配件以及進行清潔、保養和排除故障之前，請務必將吸塵機切斷電源。為此，使用手柄上的開/關按鈕來完成。

正確用法

- ▶ 本吸塵機可用於為地毯、毛毯和堅固硬地板進行日常清潔。
搭配 AquaTwister 拖把附件（視乎型號而定），此吸塵機可用於日常為硬地板進行濕拖清潔。
請遵從地板製造商的清潔和保養說明。
- ▶ 本吸塵機不適合在戶外使用。
- ▶ 本吸塵機適用於清潔家庭地板及類似的工作和居住環境。
本吸塵機不適用於建築工地。
- ▶ 本吸塵機適合在海平面高度在 4000 米以上的地方使用。
- ▶ 本吸塵機只可用於為乾燥地板表面吸塵。不得對人或動物吸塵。不得用於任何其他用途、非許可改造或改裝。
- ▶ 本吸塵機不適合身體、感官或心智不健全者，或缺乏經驗與知識的人（包括兒童）使用，除非他們在使用時有人監督，或已知曉如何以安全方式使用，且理解並認識到不正確操作所導致的後果。

兒童安全

- ▶ 有窒息危險。例如塑膠袋等包裝物料必須放在嬰兒和兒童無法觸及的地方。玩耍時，孩子們可能會意外被包裝纏住，或誤將其拉到頭上導致窒息。
- ▶ 8 歲以下兒童必須遠離吸塵機，除非一直有人看管他們。
- ▶ 8 歲和以上的兒童若在無人看管的情況下使用吸塵機，必須向他們演示如何安全使用吸塵機。兒童必須能夠理解並認識到不正確操作可能帶來的危險。
- ▶ 兒童不得在無人看管的情況下清潔或保養本吸塵機。
- ▶ 請看管好在吸塵機附近的兒童，不要讓他們玩弄吸塵機。
- ▶ 讓兒童遠離清潔劑。清潔劑可能會導致皮膚嚴重灼傷和重度眼部損傷。它們可能會導致嘴部和喉嚨灼熱或者窒礙呼吸。為此，請讓兒童遠離 AquaTwister 拖把附件（視乎型號）。如果兒童已吞入或吸入任何清潔劑，請立即就醫。
- ▶ 使用 AquaTwister 拖把附件（視乎型號）時，有被熱水燙傷/灼傷的風險。兒童的肌膚對高溫敏感。防止兒童接觸熱水或吸塵機的高溫零件。

技術安全

- ▶ 使用前，請檢查吸塵機及其所有配件是否有明顯的損壞痕跡。切勿使用損壞的吸塵機或損壞的配件。
- ▶ 電源插頭必須裝有適當的保險絲。
- ▶ 比較充電器資料牌上的連接資料（電壓與頻率）與市電電源的資料。確保兩者資料相吻合。本充電器適用於 50 赫茲和 60 赫茲，無需改動。
- ▶ 吸塵機以 25.2 伏特運作。
它被分類為第 II 類電器  並採用第 III 類設計 。
本電器由安全特低電壓（SELV）電源供電，低電壓電源能夠保護用戶免受電擊危險。第 II 類充電器用來供電，為吸塵機充電 .

► **Miele MultiFloor XXL 電動塵刷、Miele 手提式迷你電動吸頭和 AquaTwister 拖把附件（視乎型號）是專門為本 Miele 吸塵機設計的電動裝置。**

出於安全原因，請勿將吸塵機與任何其他 **Miele 電動塵刷/手提式吸頭**一併使用。

出於安全原因，請勿將吸塵機與其他製造商生產的**電動塵刷/手提式吸頭或拖把附件**一併使用。

► 在使用前和使用過程中，確保 **MultiFloor XXL 電動塵刷底部或手提式迷你電動吸頭（根據型號提供）底部沒有殘留粗大的污垢或碎屑。**

► 將吸塵機與所有配件存放在 **0 °C 至 45 °C 之間**的環境溫度中。

► 吸塵機保養期內，只能由 **Miele 授權的維修技術人員**進行維修。否則保養無效。

► 維修只能由 **Miele 授權的維修技術人員**進行。由未經授權人士進行維修或其他工序可能會給使用者帶來相當大的危險。

正確使用

► 若未安裝集塵箱、預過濾網和微塵濾網，請勿使用吸塵機。

► 吸塵機需遠離明火或其他熱源。請勿加熱吸塵機。請勿將吸塵機直接暴露在陽光下。

► 請勿清理液體。

在吸塵之前，確保用蒸汽或肥皂清潔過的地毯已完全乾透。如發現集塵盒內有任何濕氣，請立即關閉吸塵機。按照“清潔與保養”中的描述進行操作，然後再使用吸塵機。

► 旋轉時，切勿觸摸 **MultiFloor XXL 電動塵刷/手提式迷你電動吸頭（因型號而異）**。

► 不要在齊頭高度使用 **MultiFloor XXL 電動塵刷/手提式迷你電動吸頭（因型號而異）**。

► 不要在齊頭高度吸塵，也不要任何人的頭部附近吸塵。

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▶ 不要用吸塵機向任何已經燃燒或仍在發光的東西吸塵，例如香煙、灰燼或煤炭，不論正在發光還是看來已熄滅。

▶ 請勿用吸塵機吸碳粉。碳粉（例如打印機和影印機中使用的碳粉）可以導電。

▶ 請勿對任何易燃或可燃的液體或氣體吸塵，也不要在此類物品的區域吸塵。

▶ 使用 AquaTwister 拖把附件（視乎型號）時，請注意以下資訊：

- 使用最高溫度為 60 °C 的自來水。

您必須遵從地板製造商的說明。

- 不能使用碳酸水。

- 請勿在容器中注入超過 260 毫升水 + 20 毫升地板清潔劑。

▶ 請勿在沒有清潔布的情況下使用 AquaTwister 拖把附件（視乎型號）。

▶ 使用 AquaTwister 拖把附件（視乎型號）時，只可使用適合該地板的標準地板清潔劑。請勿使用清潔液。

▶ 使用 AquaTwister 拖把附件（視乎型號）時，請勿使用任何商業或工業用清潔劑。它們會損壞您的地板。

▶ 清潔劑可能會導致灼傷皮膚、眼睛、鼻子、嘴部和喉嚨。避免接觸地板清潔劑。請勿吞入地板清潔劑。如果已吞入地板清潔劑，請立即就醫。

▶ 使用 AquaTwister 拖把附件（視乎型號）時，地板可能會變得潮濕。這会造成滑倒的風險。

AP03/AP04 電池和 LG02/LG04 充電器的警告和安全說明

兒童安全

▶ 身體、感官或心智不健全者，或缺乏經驗與知識的人士（包括兒童）若未能安全使用 LG02/LG04 充電器，除非他們在使用時有人監督，或已知曉如何以安全方式使用，且理解並認識到不正確操作所導致的後果，才能使用本吸塵機。

▶ 將 AP03/AP04 電池存放於兒童無法觸及的地方。

► 兒童必須遠離 LG02/LG04 充電器，除非一直有人看管他們。

技術安全

► AP03/AP04 電池和 LG02/LG04 充電器旨在與 Miele HS 27 吸塵機配合使用。出於安全原因，請勿將吸塵機與其他製造商生產的其他電池或充電器一併使用。

► 可以在自主供電系統或與主電源不同步的供電系統（如島嶼網絡、後備系統）上臨時或永久運行。操作的先決條件是電源系統符合 EN 50160 或同等標準的規格。

在隔離運行或與主電源不同步的運行中，亦必須保持家用電氣裝置和該 Miele 產品中所提供的保護措施的功能和運行，或這些措施必須由裝置中的同等措施取代。例如，在當前版本的 BS OHSAS 18001-2 ISO 45001 中所述。

► 使用電源插座轉接器時，請確保該轉接器可以持續運作。

► 在 0 °C 至 45 °C 之間的環境溫度中為 AP03/AP04 電池充電和使用電池。

在此環境溫度範圍以外使用 AP03/AP04 電池會使其性能受限。

► 電池會隨著時間耗盡。它們其後可能會洩漏腐蝕性液體。避免接觸眼部及皮膚。接觸時，用水徹底沖洗並就醫。

► 僅使用隨附的 LG02/xx 或 LG04/xx 充電器為 AP03/AP04 電池充電。

D□C

xx 代表 01、02、03、04、06 或 07，也就是您的 LG02/LG04 充電器的版本：

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xx	
01	AT, BE, BG, CH, CL, CZ, DE, DK, EE, ES, FI, FR, GR, HR, HU, IT, KZ, LT, LU, LV, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, TR, UA, ZA
02	AE, HK, MY, SG
03	BR, CA, JP, MX, US
04	AU, NZ
06	KR
07	IE, UK

► 如果您發現 AP03/AP04 電池發出異常氣味、有液體洩漏、明顯過熱、變色或變形，請立即停止使用。立即棄置 AP03/AP04 電池（請參閱下一節“正確使用”尾段的安全說明“棄置 AP03/AP04 電池”，以及“可持續性和環保”－“處理舊電池”）。

► AP03/AP04 鋰離子電池受危險品法規約束。允許用戶透過道路運輸 AP03/AP04 電池，而無需遵循任何其他要求。寄送 AP03/AP04 電池前，請先聯絡 Miele 客戶服務部門。僅可寄送未損壞且電量完全耗盡的 AP03/AP04 電池。用膠紙將金屬觸點絕緣，以防止短路。以 AP03/AP04 電池無法在包裝內移動的方式將其包裝。

正確使用

► 請勿丟下或拋擲 AP03/AP04 電池。出於安全原因，請勿繼續使用已損壞的 AP03/AP04 電池。

► AP03/AP04 電池需遠離明火或其他熱源。請勿加熱 AP03/AP04 電池。請勿將電池直接暴露在陽光下。

► 請勿無意或故意橋接 AP03/AP04 電池的觸點而引發短路。

► 請勿拆卸 AP03/AP04 電池。

► AP03/AP04 電池不得接觸液體。

► 將 LG02/LG04 充電器遠離液體和污垢。

► 請僅在乾燥、密閉且通風良好的房間使用 LG02/LG04 充電器。

► 如果長時間不使用 LG02/LG04 充電器，請斷開其與電源的連接。

► 棄置 AP03/AP04 電池：從吸塵機中取出 AP03/AP04 電池。用膠紙將金屬觸點絕緣，以防止短路。將 AP03/AP04 電池拿到市政回收設施。請勿將 AP03/AP04 電池與家居垃圾一起處理。

配件和零件

► 僅使用包裝上有 Miele 標誌的原裝配件。否則製造商不能保證產品的安全性。

► Miele 只能在使用 Miele 原裝零件時保證電器的安全性。只能使用 Miele 原裝零件更換其故障組件。

► Miele 保證在您的吸塵機停產後至少 10 年，直至 15 年內提供功能性備件。

清潔

► MultiFloor XXL 電動塵刷、手提式迷你電動吸頭、AquaTwister 拖把附件（視乎型號）、主機、吸管、主機和 Comfort 手柄均包含電線。插頭接點不得接觸水。

► 清潔吸塵機及配件時應先斷開連接電源，然後用乾布或微濕布清潔。

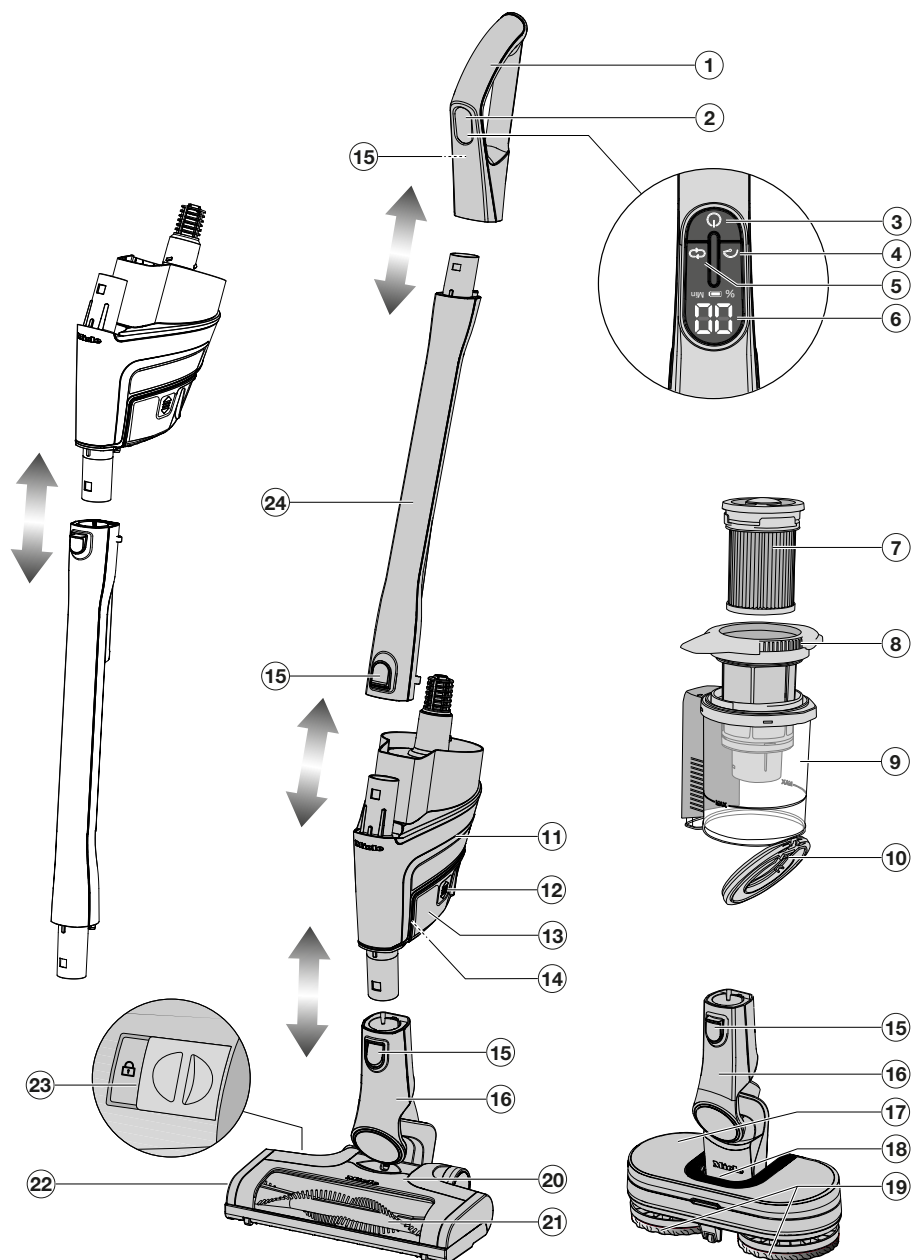
例外：

- 集塵箱：清空集塵箱並移除預過濾網。僅用清水和溫和清潔液清潔集塵箱。之後小心拭乾集塵箱。更換集塵箱內的預過濾網。
- AquaTwister 拖把附件（視乎型號）：請務必在清潔地板前清空水箱。僅用清水和溫和清潔液清潔水箱。然後小心擦乾。
- 清潔布（視乎型號）：依照護理標籤上的說明清潔清潔布。

► AquaTwister 拖把附件（視乎型號）不能用洗碗碟機清洗。

運輸

► 包裝物料可保護吸塵機避免在運送途中損壞。我們建議您保留包裝以便運送。



- ① 手柄
- ② 屏幕
- ③ 開啟/關閉開關 
- ④ 增強模式按鈕 
- ⑤ 用於設定功率和濕潤程度的按鈕（視乎型號） 
- ⑥ 屏幕（電池充電狀態、吸力模式、剩餘時間、故障訊息）
- ⑦ HX-FSF-2 微塵濾網
- ⑧ 預過濾網
- ⑨ 帶有 MAX 標記的集塵箱
- ⑩ 集塵箱擋板
- ⑪ 主機底部連接有電動塵刷、AquaTwister 拖把附件（視乎型號）和吸管，頂部連接有吸管和手柄
- ⑫ 電池釋放按鈕（在電池兩側）
- ⑬ AP03/AP04 鋰離子電池 (HX-LA 10)
- ⑭ 充電插座（電池底部）
- ⑮ 釋放按鈕（在背面的手柄上）
- ⑯ 接口
- ⑰ HX-AT 10 AquaTwister 拖把附件（視乎型號）
- ⑱ 用來取出水箱的鎖扣（視乎型號）
- ⑲ HX-APU AquaPads 通用清潔布（視乎型號）
- ⑳ MultiFloor XXL 電動塵刷（視乎型號配備 BrilliantLight 照明）
- ㉑ 可拆卸滾筒塵刷
- ㉒ 電動塵刷蓋
- ㉓ 解鎖電動塵刷的鎖扣
- ㉔ 吸管

處置包裝材料

包裝材料用於搬運，保護設備不受運輸損壞。所用的包裝材料選自對環境無害的處置材料，一般可回收利用。

回收包裝材料可以減少原材料的使用。對有價值的材料使用特定的材料收集點，並利用退回選項。

棄置您的舊電器

棄置舊電器之前，請先移除微塵濾網，然後與家居垃圾一起丟棄。

電子設備和電器通常包含許多重要材料。它們還含有對其正常運作和安全性至關重要的特定材料、化合物和組件。如果與生活垃圾一起處理或處理不當，可能對人類健康和環境有害。因此，請勿將舊電器與生活垃圾一同棄置。



相反，請在當地社區官方指定的收集和處理點與您的經銷商或 **Miele** 一同處理和回收電器和電子設備，費用全免。(取決於國家/地區的規定) 您全權負責刪除可能儲存在被棄置電器上的任何個人資料。您有義務移除電器中未被牢固密封的舊電池，並在可能的情況下完整移除任何照明燈。這些物品必須送到合適的收集點，以便免費獲得處理。請確保您的舊電器在棄置前的存放期間不會對兒童造成危險。

棄置舊電池

在許多情況下，電氣和電子裝置內置的電池在使用後不得與生活垃圾一起處理。您有義務移除所有未用吸塵機牢固密封的舊電池，並將其帶到適當的收集點（例如零售商），以便免費獲得處理。用膠紙將金屬觸點絕緣，以防止短路。電池中可能含有對人體健康和環境有害的物質。

電池上的標籤將提供更多資訊。例如，含鋰的電池標有“Li-ion”字樣。帶叉號的垃圾桶符號表示不得將電池以生活垃圾形式棄置。我們也有義務向您告知，有叉號的垃圾桶上還帶有一個或多個化學符號，表示電池包含鉛（Pb）、鎘（Cd）和/或水銀（Hg）。



舊電池包含可回收的寶貴原材料。分開處理電池可以使它們更易於處理和回收。

熟悉產品

3 種吸塵機配置選項

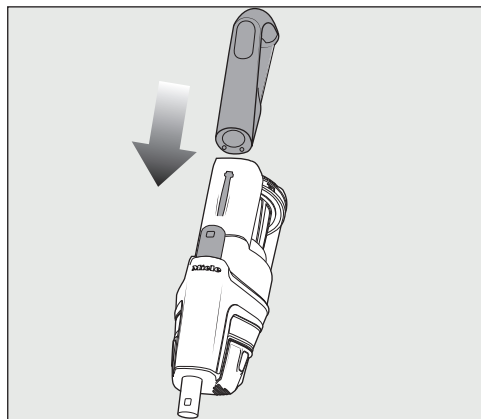
將**主機置於底部**的優點，參見“電器描述”：

- 符合人體工學設計（減輕手腕負擔）
- 可安全直立擺放
- 方便清潔大面積區域

將**主機置於頂部**的優點，參見“電器描述”：

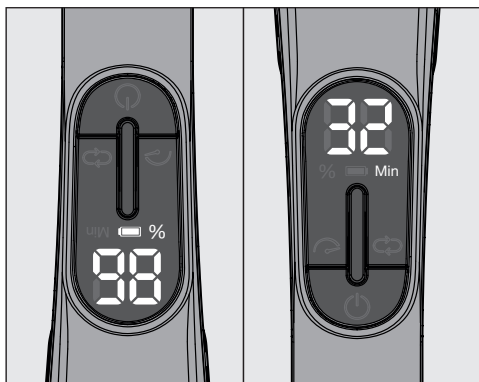
- 方便清潔低矮傢俱下方
- 可快速拆卸主機

單獨使用主機的好處：



- 快速且有針對性地吸除碎屑或絨毛
- 方便使用三件配件套裝

屏幕中指示器的功能

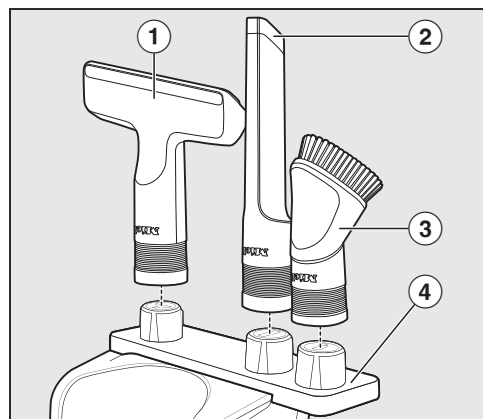


在充電過程中，電池符號會閃爍，電池充電狀態也會以百分比顯示 10 秒。如果這時您想再次顯示電池充電狀態 10 秒，請按手柄上的開啟/關閉開關 。電池充滿電時，電池符號會亮起約 10 分鐘。之後屏幕會關閉，以節省能源。

使用吸塵機時，所選的吸力模式 LO、EC 或 HI 會顯示 5 秒。短暫中斷後，以分鐘為單位顯示所選吸力模式的剩餘時間。剩餘時間達到 2 分鐘時，電池符號也會閃爍。

如果電池長時間不使用並且電量耗盡，則會切換至安全模式。在主機中為電池充電時，屏幕中的指示器僅會在約 30–60 分鐘後作出回應。

包含配件



① XL 傢俱裝飾吸咀

用於清潔傢俱布料、床褥及枕頭的配件。

② 罅隙吸咀

用於清潔狹縫、罅隙或角落的配件。

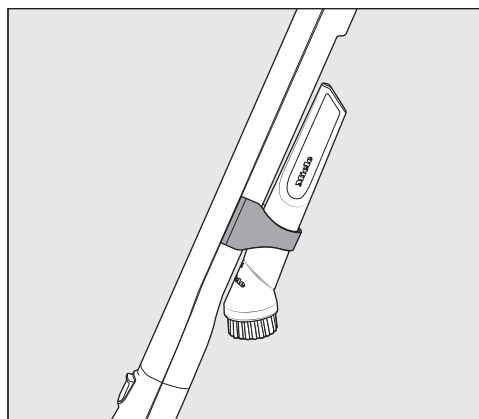
③ 塵刷

用於吸腳線蓋板、雕刻家具或裝飾品的配件。
吸頭可以旋轉以調節角度。

④ 用於安裝到壁掛支架的配件支架

用來存放三件配件套裝。
您可以將配件支架固定在壁掛支架上（請參閱“調試”-“連接配件支架”）。

吸管配件支架



使用此配件支架，您可以在吸塵時攜帶約 2 個配件。

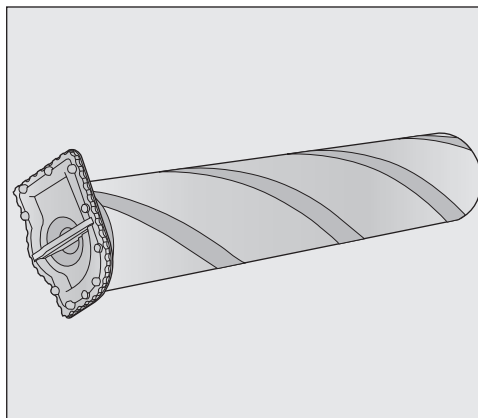
MultiFloor XXL 電動塵刷

(參見“電器描述”)

⚠ 因被困住的材料導致損壞。
有刮傷地板的風險。
確保電動塵刷底部沒有被夾雜的粗塵或碎屑，例如碎片或石子。

配合電動塵刷使用，吸塵機可用於為地毯、毛毯和不易刮花的堅固硬地板進行日常清潔。

HX-HC 10 硬地板護理工具 (視乎型號)



當安裝硬地板護理軟滾筒時，電動塵刷可以用於清潔精緻的硬地板。

當您使用硬地板護理軟滾筒時，電動塵刷的額定功率會自動設定為最佳水平 – 這會導致運行噪音的變化。

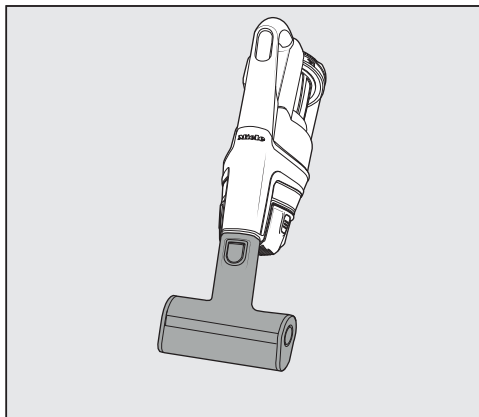
HX-AT 10 AquaTwister 拖把附件 (視乎型號)

(參見“電器描述”)

搭配 AquaTwister 拖把附件，此吸塵機可用於日常為硬地板進行濕拖清潔。隨機提供 2 塊 HX-APU AquaPads 通用清潔布、以及一個用於儲存拖把附件的滴漏盤。

HX-EC 10 手提式迷你電動吸頭 (視乎型號)

⚠ 因被困住的材料導致損壞。
有刮傷地板的風險。
確保手提式吸頭底部沒有被夾雜的粗塵或碎屑，例如碎片或石子。



搭配手提式吸頭，該吸塵機特別適合對汽車座椅和地毯樓梯進行徹底清潔。

為獲得針對傢俱布料的最佳清潔效果，可使用傢俱布料吸咀 XL。

額外的 HX-LA 10 電池 (視乎型號)

電池首次充電之前，請務必閱讀“調試” – “一般電池資料”中的資訊。

3D4U

憑藉 3D4U，Miele 提供免費的配件下載，供您的 3D 打印機使用 (www.miele.com，服務，3D4U)。

可選配件

我們建議只使用包裝上有 Miele 標誌的配件。只有這樣才能保證您的吸塵機發揮最佳吸力並獲得最佳清潔效果。請注意，因使用了在包裝上沒有 Miele 標誌的配件所造成的故障和損壞，不在吸塵機保養範圍之內。

以上及其他更多產品可以從 Miele 網上商店、Miele 客戶服務部或您的 Miele 經銷商訂購。
某些型號標準配備下列一個或多個附件。

通用塵刷 (HX - UB)

用於輕柔地對書籍、書架或類似物品吸塵。

罅隙吸咀，21 厘米 (HX-CN)

加長罅隙吸咀，用來清潔狹縫、罅隙及角落。

伸縮靈活特大罅隙吸咀 (HX - CNXL)

靈活罅隙吸咀可以伸長 60 厘米，清潔難以到達的區域。

延長軟管 (HX - FSH 10)

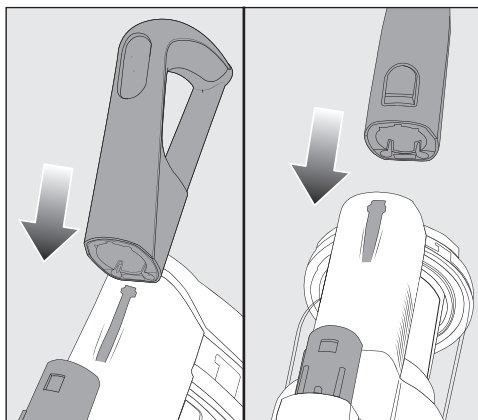
可以將吸塵半徑增加最多 120 厘米。

調試

組裝吸塵機

請務必按照電器說明中的指示正確組裝吸塵機，直至清楚聽到咔嗒一聲表示已牢固卡入（請參閱“熟悉產品” – “電器說明”）。

如將手柄或吸管放置於主機頂部，請確保沿導軌將這些組件正確安裝於主機的連接口上。



分離組件

- 如要將各組件分開，請按下相應的釋放按鈕（請參閱“熟悉產品” – “電器說明”）。

一般電池資料

隨附的充電電池未完全充滿電。
在首次使用前請將電池充滿。過程需時約 4 小時。

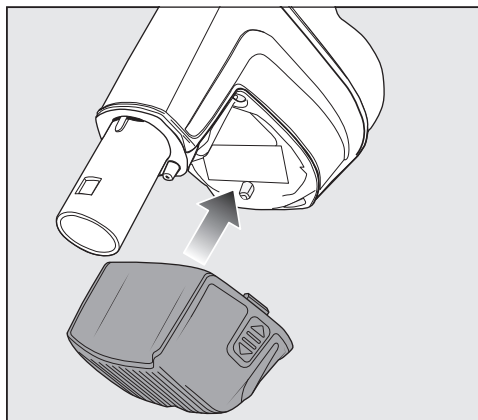
僅當電池已充電並且電量耗盡五次後，才能達到最大充電容量。

如果吸塵機在完全組裝的狀態下以最大吸力模式使用，最長可以使用 15 分鐘。
但是，如果您單獨使用主機，並選擇最低吸力模式，最長可以吸塵 70 分鐘。

為充分利用電池的容量，我們建議在充電前將其完全耗盡。

只能在密閉、乾燥且通風良好的空間充電。電池和充電器不得接觸液體或髒污。

放入電池

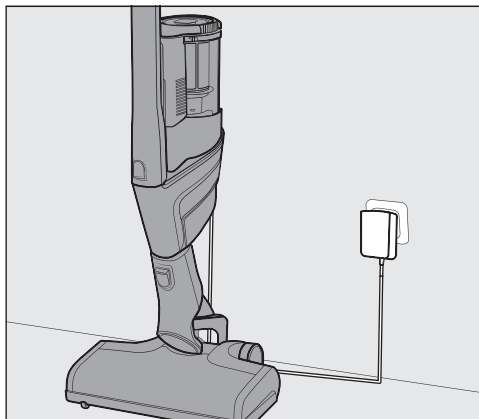


- 將電池沿引導線推入主機，直到聽到咔嗒一聲便可。

在首次使用本吸塵機之前，必須對主機內的電池進行初次啟動。

將電池直立存放及充電

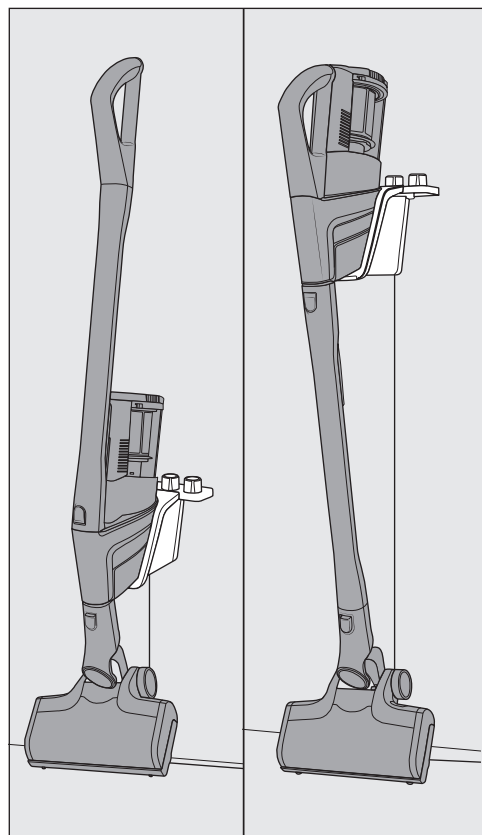
電池首次充電之前，請務必閱讀“一般電池資料”中的資訊。



- 選擇主機置底配置選項。
 - 要將吸塵機固定於直立位置，請向前擺動，直到聽到電動塵刷接口發出咔嗒一聲便可。
 - 將隨附的充電線的充電插頭插入電池底部的充電插座。
 - 將充電器插入電源插座。
- 充電開始，電池符號閃爍。

將電池存放在壁掛支架中並進行充電

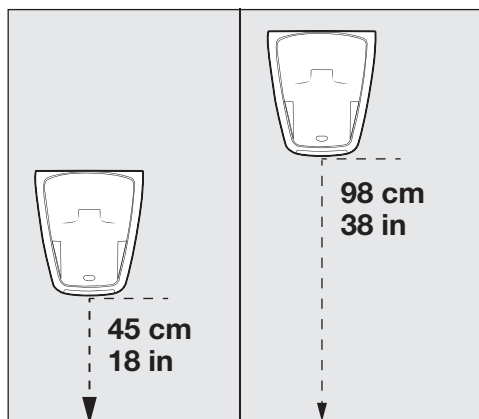
電池首次充電之前，請務必閱讀“一般電池資料”中的資訊。



選擇一個位置

您需要在可供使用的電源插座附近的合適位置將電器安裝在牆上。

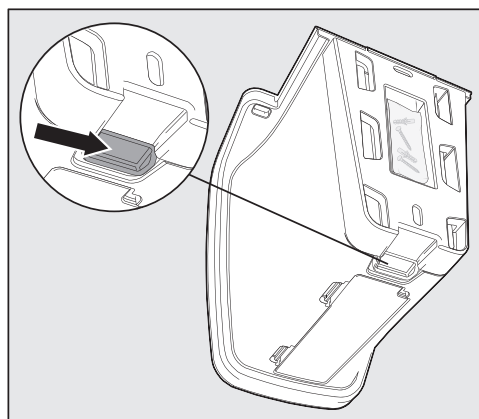
根據您決定吸塵機的配置方式，在安裝板的底部邊緣和地板之間取 45 厘米或 98 厘米的距離。



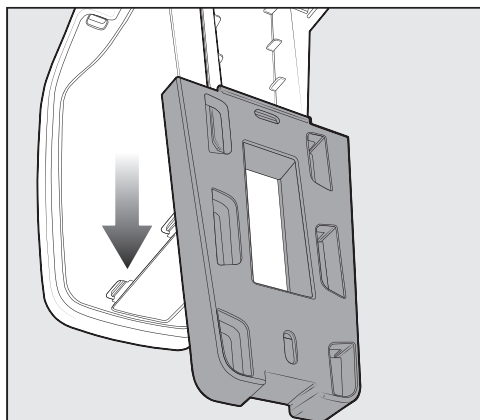
注意不要損壞牆上鋪設的任何電纜。

壁掛式安裝

隨附的壁掛支架有一個安裝板，背面附有一袋螺絲。



- 移除該袋螺絲。
- 按下壁掛支架底部的釋放按鈕。

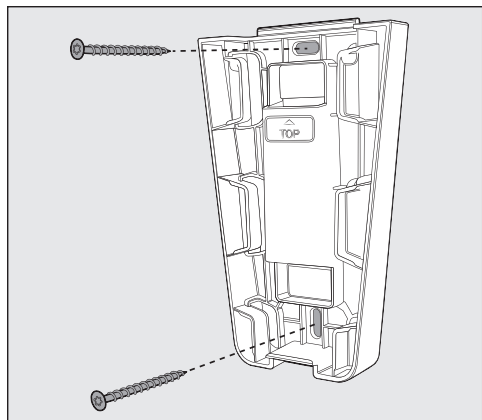


- 向下滑動安裝板，從而將其取下。

將安裝板固定到牆壁上

螺絲袋中隨附 2 個插頭和 2 個 T20 TORX 螺絲。

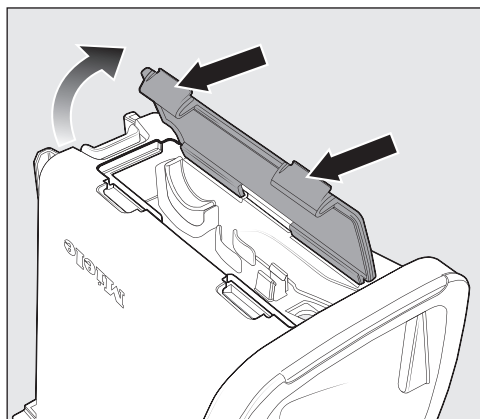
您還需要電動螺絲批或電鑽（鑽頭直徑為 6 毫米）。



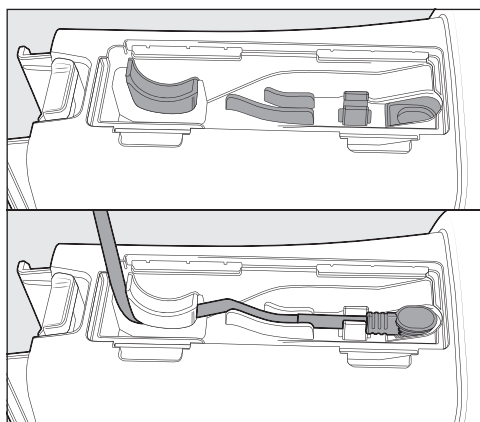
- 將安裝板固定到牆上。

將充電線連接至壁掛支架

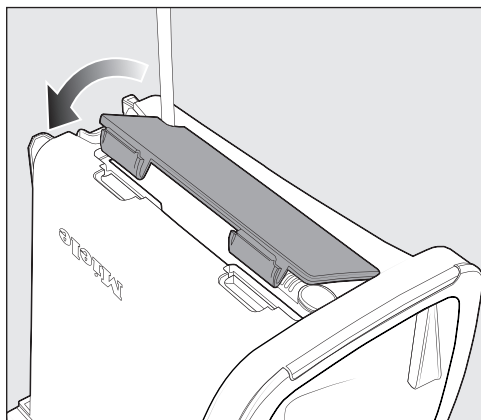
電線盒位於壁掛支架下方。



- 按壓壁掛支架下方的兩個釋放按鈕，取下蓋子。

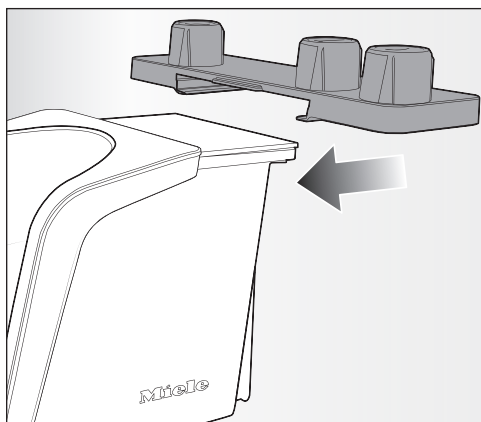


- 將隨附的充電插頭插入上述的開口。
- 將充電線放入其導軌中。



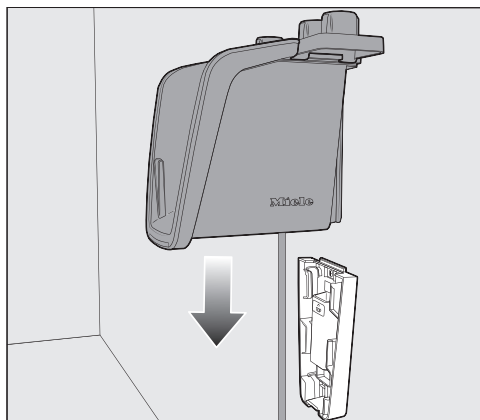
- 重新裝回蓋子並鎖上電線盒。

連接配件之間（如有需要）

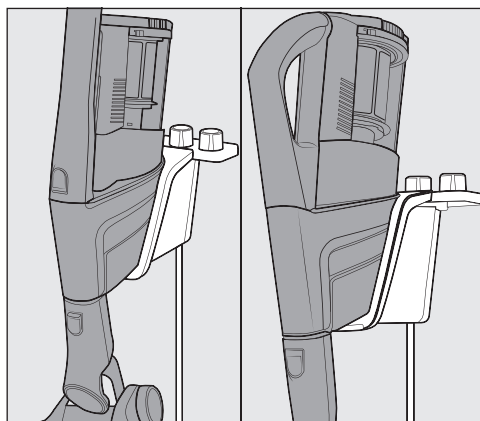


- 將配件支架完全放上壁掛支架。

連接壁掛支架

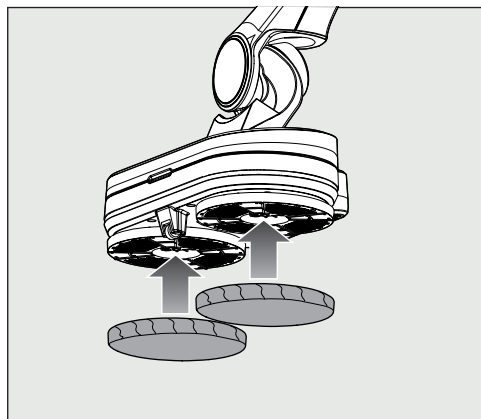


- 從上方將壁掛支架向下推入安裝板，直到聽到咔嗒一聲便可。



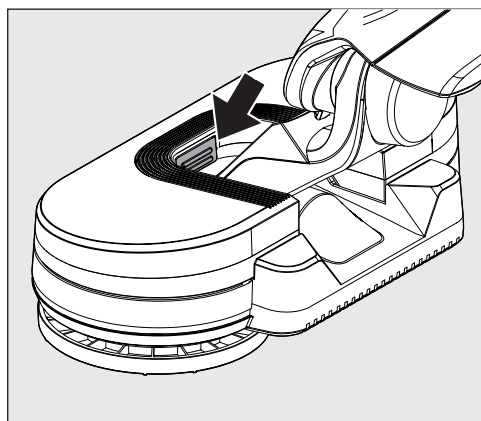
- 從上方將已放入電池的完整組裝吸塵機向下推入壁掛支架。
 - 將充電器插入電源插座。
- 充電開始，電池符號閃爍。

將清潔布固定在 AquaTwister 拖把附件上 (視乎型號)

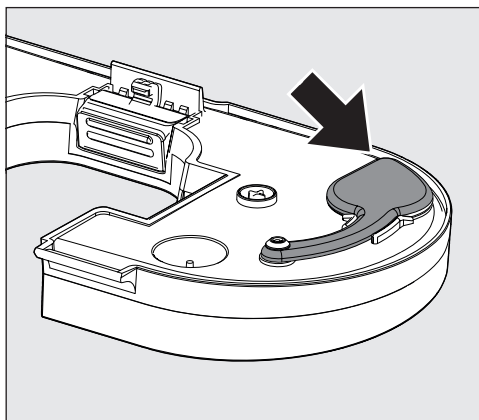


- 用力且小心地將隨附的清潔布按壓到 AquaTwister 拖把附件下方。

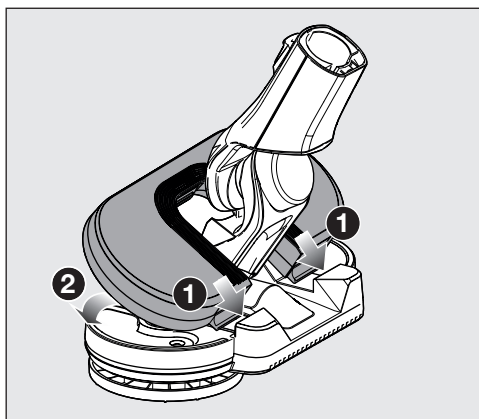
為 AquaTwister 拖把附件 (視乎型號) 水箱加水



- 按下 AquaTwister 拖把附件內側的釋放按鈕，然後拆下水箱。



- 將水箱倒置在水平、乾淨的表面上。
- 打開橡膠塞，先將 20 毫升地板清潔劑注入水箱，然後再注入最多 260 毫升的水。
- 關上水箱，並將橡膠塞沿周圍完全牢固插入到位。



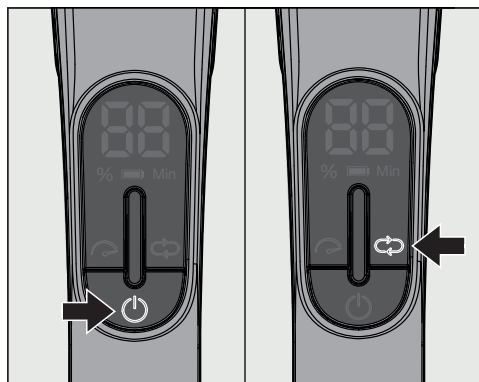
- 將水箱的鉸鏈以斜角放置在 AquaTwister 拖把附件上，然後向下按壓，直至聽到水箱咔嗒一聲固定到位。

操作

開始吸塵

- 如果您在壁掛支架中為電池充電，請將吸塵機從壁掛支架中取出。
- 如果您直接給電池充電，請從電池底部的充電插座上拔下充電插頭。

提示: 為了獲得最佳清潔效果，請務必在開啟吸塵機之前運行 **ComfortClean** 自動清潔功能（請參閱“清潔和保養” – “使用 ComfortClean 自動清潔功能”）。



- 在手柄上按下開啟/關閉開關 。

如果電池已充電，吸塵機將使用中等吸力模式開啟（屏幕中顯示 **EC**）。

- 如果需要，請選擇不同的吸力模式 。

- | | |
|----|----------------------|
| LO | 低吸力模式 – 最低吸力模式適合輕微骯髒 |
| EC | 節能模式 – 中等吸力模式適合一般骯髒 |
| HI | 高吸力模式 – 最高吸力模式適合嚴重骯髒 |

您可以選擇增強模式功能  並持續 10 秒，以短暫增強吸力。冷卻 5 秒後，可再次選擇增強模式。

降低吸力會減少操作電動塵刷所需的力度。

每個吸力模式都會啟動地板偵測。根據地板的類型和使用的滾筒，電動塵刷的額定功耗會自動設定為最佳水平 – 這會導致運行噪音的變化。

須知

清潔貼士

提示: 吸管不是清潔汽車座椅或樓梯的便捷選擇。

提示: 為天花板吸塵時請勿使用電動塵刷。

提示: 如果您需要清理大量的粗塵或碎屑，請使用主機單獨配置概念（請參閱“熟悉” – “吸塵機配置選項”）。

暫停吸塵時的自立功能

 吸塵機跌下可導致受傷。

僅當主機安裝在吸塵機底部時才能使用自立功能。

如果吸塵機放在傾斜的表面上，例如斜坡，請不要使用自立功能。

- 向前擺動吸塵機，直到聽到電動塵刷接口發出咔嗒一聲便可。

吸塵機牢固地保持豎立狀態，電動塵刷會自行關閉電源，節省電池電力。

如果您隨後解鎖電動塵刷上的接口，則電動塵刷將再次啟動。

使用 AquaTwister 拖把附件（視乎型號）開始拖地過程

- 在吸塵機關閉的情況下，連接已加滿水並已裝上清潔布的 AquaTwister 拖把附件。

- 在手柄上按下開啟/關閉開關 。

偵測到 AquaTwister 拖把附件，兩塊清潔布開始旋轉。屏幕顯示 1，地板微濕。

- 選擇濕潤程度 。

0 級	不濕潤
1 級	輕微濕潤
2 級	非常濕潤

如要在 30 秒內進行強效加濕，請選擇增強模式功能 。

屏幕上會追蹤顯示進度。

您可以隨時再次按下開關，手動停止濕拖。

清潔和保養

維護吸塵機及配件

⚠ 旋轉中的滾筒塵刷會構成受傷風險。

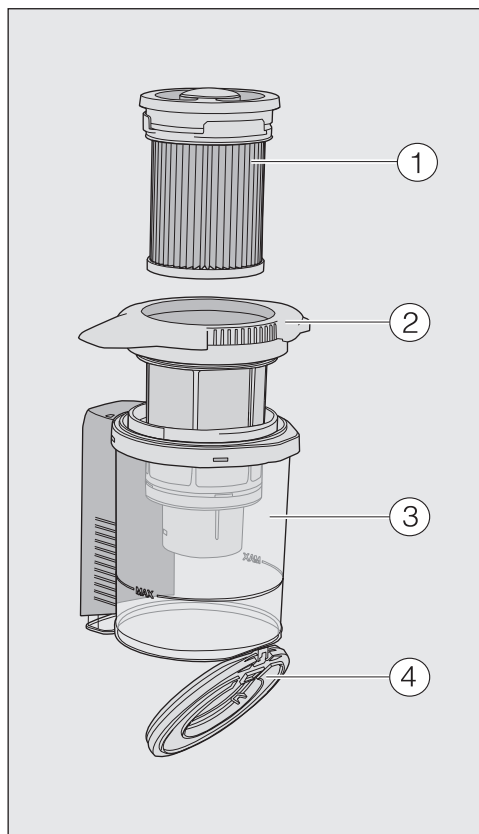
旋轉中的滾筒塵刷可能會讓您受傷。
在維護之前，請確保關閉吸塵機。為此，使用手柄上的開啟/關閉開關來完成 。

⚠ 謹防電源電壓導致觸電的風險。
如果充電器受潮，可能會導致觸電。
請勿讓充電器受潮。

- 應使用適用於塑膠的市售清潔劑，清潔吸塵機和所有塑膠配件。

⚠ 不合適的清潔劑可導致損壞。
所有表面均易刮花。與不合適的清潔劑接觸會令所有表面改變或褪色。
請勿使用研磨劑、玻璃清潔劑、多用途清潔劑或油性護理產品。

過濾系統

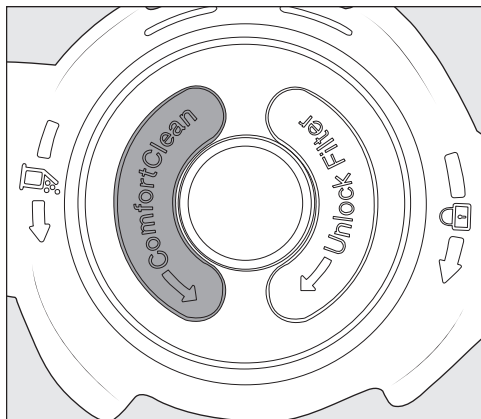


- ① 微塵濾網 (HX FSF-2)
- ② 預過濾網
- ③ 集塵箱
- ④ 集塵箱擋板

使用 ComfortClean 自動清潔功能

在清空集塵箱之前，請確保對微塵濾網運行臨時清潔功能。每當吸力開始下降時，也應該運行它。

這使吸塵機能夠立即再次獲得理想的清潔效果。

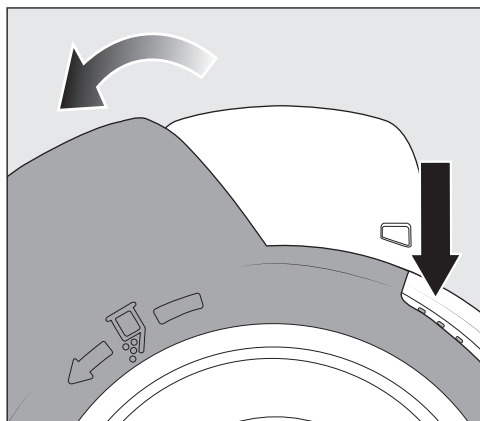


- 微塵濾網在集塵箱的蓋內。逆時針旋轉 180°，旋轉 3 圈。使用凹槽來幫助您。

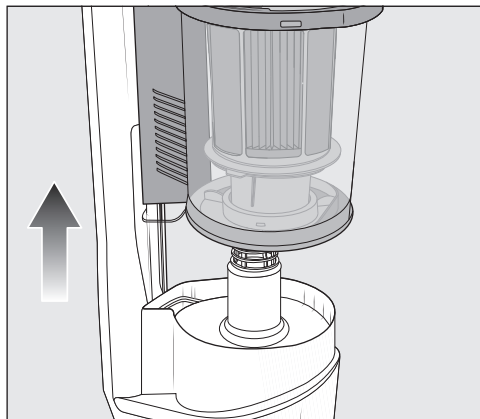
轉動蓋子時，您會聽到噪音，這是 ComfortClean 自動清潔功能的正常運行。

清空集塵箱

務必在灰塵達到**最大容量**標記之前，清空集塵箱。



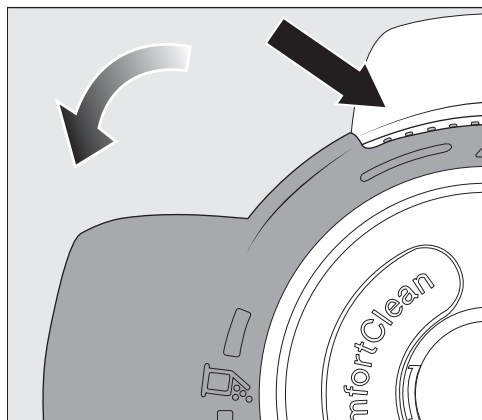
- 沿箭頭方向將預過濾網轉至第一格。使用灰色的抓握表面可以幫助您完成此操作。



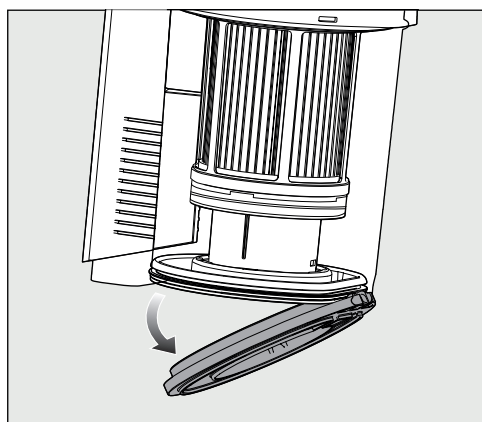
- 將集塵箱向上提起並從主機上取下。

只要無禁止物質，集塵箱中的內容物就可以與普通家庭垃圾一起處理。

- 將集塵箱拿近垃圾箱，以防止灰塵倒瀉出來。



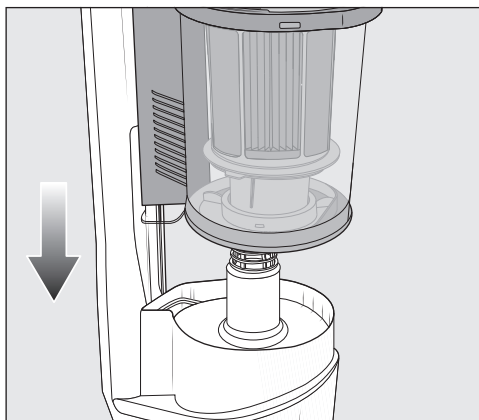
- 沿箭頭方向轉動預過濾網至下一格。使用灰色的抓握表面可以幫助您完成此操作。



集塵箱擋板會打開將灰塵掉落。

如果沒有塵團、毛髮或粗碎屑掉落，請向上向外拉動預過濾網將其取下（請參閱下方的“清潔微塵濾網和預過濾網”）。

- 將預過濾網轉回到原位。
- 關上集塵箱擋板，確保其卡入就位。



- 從上方沿著引導線小心滑下集塵箱到主機接口上，直到聽到咔嗒一聲便可。

清潔集塵箱（需要時）

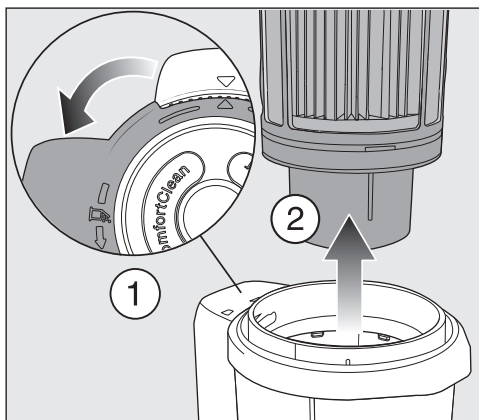
- 僅用清水和溫和清潔液清潔集塵箱。
- 徹底拭乾集塵箱。

清潔微塵濾網和預過濾網

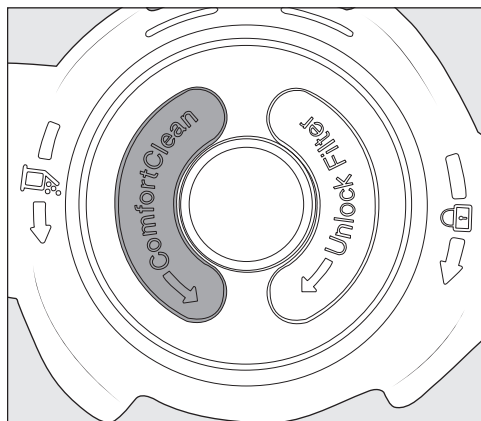
每 3 個月至少徹底清潔一次兩個過濾網。

清潔時，必須按照所述順序執行以下步驟。

- 取出並清空集塵箱。

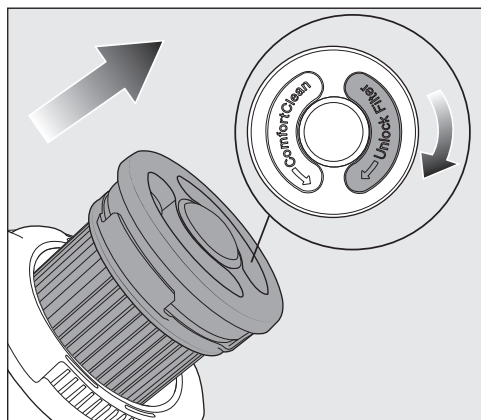


- 將預過濾網旋轉越過擋點，直到箭頭尖端對準頂部 ①。
- 將集塵箱向上提起並取出 ②。



- 逆時針旋轉微塵濾網 180°，旋轉 10 圈。使用凹槽來幫助您。

您會聽到操作噪音，這是 ComfortClean 功能的正常運行。



- 逆時針旋轉微塵濾網。使用凹槽來幫助您。
- 取出微塵濾網。

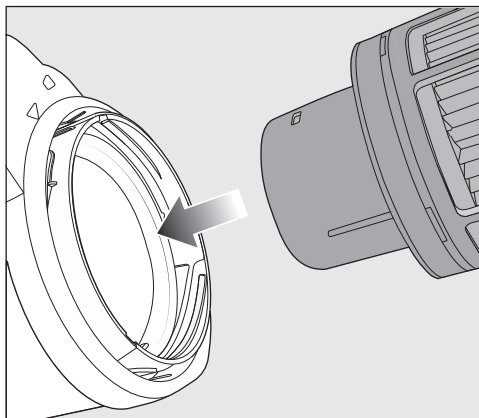
⚠ 清潔不當可導致損壞風險。
微塵濾網可能會損壞，效能會因而降低。
請勿用水清潔微塵濾網，並且應避免清潔內部。切勿使用尖銳或鋒利物體進行清潔。請勿擦拭微塵濾網。

- 將微塵濾網拿在垃圾箱上方。
- 小心敲打橡膠底邊以清空微塵濾網。
- 進行此操作時，請輕輕轉動微塵濾網，以清除所有縫隙中的污垢。

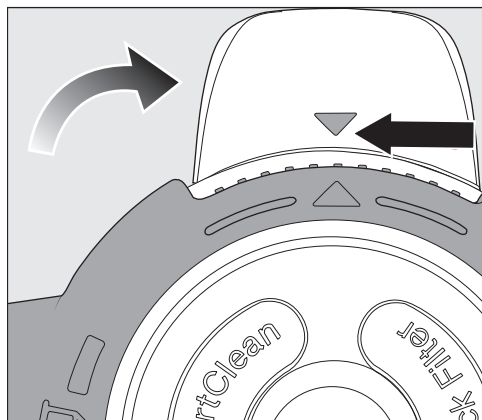
⚠ 清潔不當可導致損壞風險。
預過濾網可能會損壞，效能會因而降低。
請勿用水清潔預過濾網。請勿使用尖銳或鋒利物體清潔濾網。

- 使用隨附的除塵刷或乾布清潔預過濾網。
- 將微塵濾網插入預過濾網，然後將微塵濾網的圓帽向下壓到底。

為了繼續達到理想的清潔效果，約 3 年後便要更換新的微塵濾網 (HX FSF-2)。



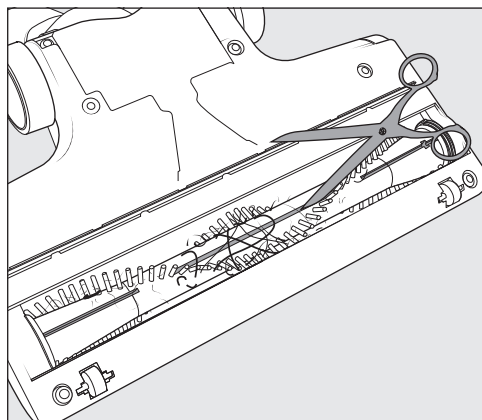
- 將預濾網重新插入集塵箱。



- 請對齊兩個箭頭，將預過濾網鎖定到原位。
- 關上蓋子，重新將集塵箱連接至主機接口。

清潔電動塵刷/手提式吸頭（視乎型號）

- 將電動塵刷/手提式吸頭與吸塵機斷開連接。
- 將電動塵刷/手提式吸頭倒置在水平、乾淨的表面上。



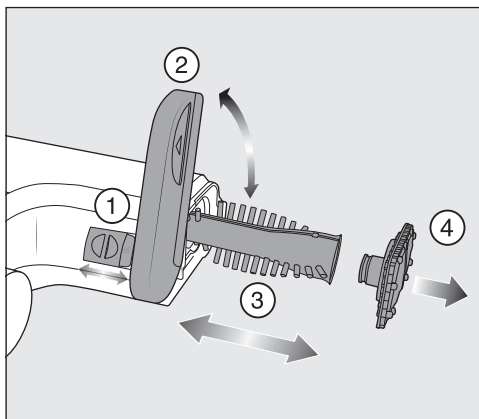
- 用剪刀剪掉任何細線或頭髮。請沿著滾筒塵刷上的導軌剪開。

剪下的細線和頭髮會在下次使用 Miele 吸塵機時被吸走。

如果電動塵刷的小滾輪非常髒或被阻塞，可以將其取下以方便清潔。如要取下，使用平口螺絲刀。

從電動塵刷上取下滾筒塵刷/插入硬地板護理工具（視乎型號）

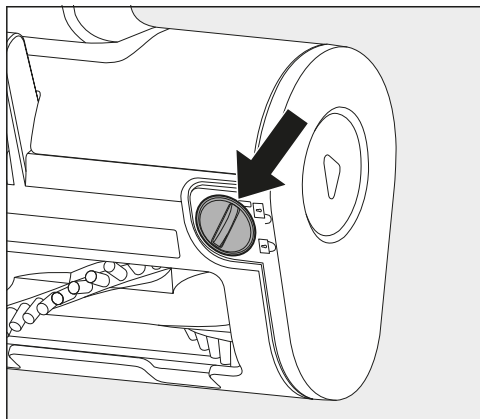
您可以將滾筒塵刷從電動塵刷中取出，以清除頑固的污垢，並清潔電動塵刷或硬地板護理工具的內部。



- 解除蓋板，直到顯示  符號 ①。
- 將蓋板向上旋轉，直到不能再轉為止 ②。
- 取出滾筒塵刷 ③。
- 如果您發現滾筒塵刷手柄嚴重變髒，可將其取下 ④。
- 清潔滾筒塵刷和滾筒塵刷手柄，以及清除電動塵刷內部的所有頑固污垢。
- 以相反順序重新組裝電動塵刷。

從手提式吸頭塵刷上取下滾筒塵刷（視乎型號）

您可以將滾筒塵刷從手提式吸頭塵刷中取出，以去除頑固的污垢並清潔手提式吸頭塵刷的內部。



- 用硬幣將底部的滾筒塵刷解鎖，然後把側蓋向前翻開。
- 取下連同滾筒塵刷的蓋板。
- 清潔滾筒塵刷，以及清除手提式吸頭塵刷內部的所有頑固污垢。
- 以相反順序重新組裝手提式吸頭塵刷。

更換充電電池

需要原裝 Miele AP03/AP04 鋰離子充電電池 (HX-LA 10)。

請按照以下部分中有關充電電池處理和處置的說明進行操作：“警告和安全說明”、“可持續性和環保”和“調試”（“一般電池資訊”）。

清潔 AquaTwister 拖把附件（視乎型號）的水箱

清潔地板後，請務必清空水箱。按需要清潔水箱。

- 僅用清水和溫和清潔液清潔水箱。
- 小心擦乾。

清潔 AquaTwister 拖把附件的清潔布（視乎型號）

- 依照護理標籤上的說明清潔清潔布。

排除故障

許多故障及錯誤都可輕鬆修復。在許多情況下，您可以節省時間和金錢，因為您無需聯絡 Miele 客戶服務部。

您可在 www.miele.de/support/customer-assistance 上找到更多可幫助您自行修復故障的資訊。或者掃描二維碼。



⚠ 旋轉中的滾筒塵刷會構成受傷風險。

旋轉中的滾筒塵刷可能會讓您受傷。

在處理任何問題之前，請關閉吸塵機。為此，使用手柄上的開啟/關閉開關來完成 。

問題	原因和糾正
電池符號快速閃爍	充電池未完全充滿電。 ■ 完全按照這些操作說明進行電池充電。
屏幕上交替出現兩個符號	“吸管堵塞”故障 ■ 選擇低吸力模式。 ■ 檢查並清潔所有通風管道。
F1	“未能識別手柄”故障 ■ 取下手柄並重新安裝，直至其卡入到位。 ■ 取出電池，等待 10 秒後重新放入。
F2	“摩打過熱”故障 ■ 清空並清潔集塵箱、預過濾網和微塵濾網。 ■ 取出電池，等待 10 秒後重新放入。 ■ 等待約 30 分鐘再重新開啟吸塵機。
F4	“電池過熱”或“未能識別電池”故障 ■ 等待約 30 分鐘再重新開啟吸塵機。 ■ 插入原裝 Miele AP03/AP04 鋰離子充電池 (HX-LA 10)。

問題	原因和糾正
F 5	內部系統錯誤 ■ 取出電池，等待 10 秒，重新放入並充電。
	“電動塵刷阻塞”故障 ■ 選擇低吸力模式。 ■ 清潔電動塵刷。 ■ 對於頑固污垢，可以將滾筒塵刷從電動塵刷中取出。 清潔滾筒塵刷和電動塵刷內部。
	“AquaTwister 拖把附件堵塞”故障（視乎型號） ■ 拖地時請減少施加的壓力。 ■ 清潔清潔布。

問題	原因和糾正
吸塵機開啟後並無啟動。	沒有放入電池或電池放置不正確。 ■ 插入電池或檢查電池是否已正確安裝到位。
	電池處於安全模式。 ■ 開始充電程序。
	充電池未完全充滿電。 ■ 完全按照這些操作說明進行電池充電。
	未插入原裝 Miele 電池。 ■ 插入原裝 Miele AP03/AP04 鋰離子充電池 (HX-LA 10)。
	電池的首次充電未在主機中進行。 ■ 如要啟用電池，務必在主機中為電池進行首次充電。
	充電插頭仍插入。 ■ 將充電插頭從電池底部的充電插座中拔出。
滾筒塵刷不轉動。	電動塵刷/滾筒塵刷很髒。 ■ 用剪刀剪掉細線和頭髮，取下滾筒塵刷，以清除頑固污垢。
清潔性能降低。	微塵濾網/預過濾網很髒。 ■ 使用 ComfortClean 自動清潔功能。 ■ 徹底清潔兩個濾網。
	細小粉塵濾網磨損。 ■ 插入新的 HX FSF-2 微塵濾網。

問題	原因和糾正
電動塵刷自動關閉。	電動塵刷超載 – 這可能會在長毛絨地毯等表面上發生。 ■ 關閉吸塵機，然後以較低的吸力模式再開啟。
	在主機位於底部配置下，選擇自立功能。 ■ 解鎖電動塵刷連接器。
本吸塵機會自動關閉。	吸塵機超載。 ■ 重新開啟吸塵機。
在吸塵期間，運行噪音有所變化。	根據地板的類型和使用的滾筒塵刷，電動塵刷的額定功耗會自動設定為最佳水平。 ■ 噪音並不罕見 – 吸塵機運作正常。
	已選定增強模式功能。 ■ 噪音是增強模式正常運作的一部分。
吸塵機總是傾倒。	已選取主機位於頂部。 ■ 選擇主機位於底部。
AquaTwister 拖把附件（視乎型號）轉動不均勻。	清潔布未均勻貼附。 ■ 用力且小心地按壓清潔布。

客戶服務部

故障時的聯絡方式

如果您無法自行解決故障，請聯絡 Miele 經銷商或 Miele 服務部。

Miele 服務的聯絡資訊載於本文件的最後部分。

請注意，出於培訓目的，電話可能被監控和記錄。而如果問題可以如本手冊所述解決，將為該上門服務收取費用。

保養

如欲瞭解您所在國家或地區的特定電器保養資訊，請聯絡 Miele。請參見本手冊結尾部分的聯絡詳情。

阿聯酋 (UAE) 的保養

電器保養自購買之日起 2 年有效。

在阿聯酋，有關特定國家/地區的保養條款和條件的詳情，請聯絡 Miele 客戶服務。請參見本手冊結尾部分的聯絡詳情。

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This vacuum cleaner conforms to current safety requirements. Inappropriate use can lead to personal injury and damage to property.

Please read the operating instructions before using the vacuum cleaner for the first time. They contain important information on the safety, use, cleaning and care of the vacuum cleaner. This will prevent both personal injury and damage to the appliance.

In accordance with standard IEC 60335-1, Miele expressly and strongly advises that you read and follow the instructions in the "Commissioning" section as well as the warning and safety notes.

Miele cannot be held liable for injury or damage caused by non-compliance with these instructions.

Keep these operating instructions in a safe place and pass them on to any future owner.

Always disconnect the vacuum cleaner from the power supply when you have finished using it, before changing any accessories and before performing cleaning, care and troubleshooting. To do this, use the On/Off switch on the handle.

Correct application

► This vacuum cleaner can be used for daily cleaning of carpets, rugs and robust hard floors.

In conjunction with the AquaTwister mop attachment (depending on the model), this vacuum cleaner can be used for daily wet mopping of hard floors.

Follow the flooring manufacturer's cleaning and care instructions.

► This vacuum cleaner is not intended for outdoor use.

en - Warnings and safety notes

- ▶ This vacuum cleaner is intended for cleaning flooring in domestic households and similar residential environments. This vacuum cleaner is not suitable for use on construction sites.
- ▶ This vacuum cleaner is intended for use at altitudes of up to 4000 m above sea level.
- ▶ The vacuum cleaner must only be used to vacuum dry floor surfaces. Do not vacuum people or animals. Any other types of use, impermissible modifications or alterations are not permitted.
- ▶ The vacuum cleaner can only be used by people (including children) with reduced physical, sensory, or mental capabilities, or lack of experience or knowledge, if they are supervised whilst using it or have been shown how to use it in a safe way and understand and recognise the consequences of incorrect operation.

Safety with children

- ▶ Danger of suffocation. Packaging, e.g. plastic wrappings, must be kept out of the reach of babies and children. Whilst playing, children could become entangled in packaging or pull it over their head and suffocate.
- ▶ Children under 8 years of age must be kept away from the vacuum cleaner unless they are constantly supervised.
- ▶ Children aged 8 and older may only use the vacuum cleaner without supervision if they have been shown how to use it in a safe manner. Children must be able to understand and recognise the possible dangers caused by incorrect operation.
- ▶ Children must not be allowed to clean or maintain the vacuum cleaner unsupervised.
- ▶ Please supervise children in the vicinity of the vacuum cleaner and do not let them play with it.

► Keep children away from cleaning agents. Cleaning agents cause severe skin burns and severe eye damage. They can cause burning in the mouth and throat, or inhibit breathing. For this reason, keep children away from the AquaTwister mop attachment (depending on the model). Seek medical advice immediately if a child has swallowed or inhaled any cleaning agents.

► Risk of burning/scalding due to hot water when using the AquaTwister mop attachment (depending on the model). Children's skin is sensitive to high temperatures. Prevent children from coming into contact with hot water or hot parts of the vacuum cleaner.

Technical safety

► Check both the vacuum cleaner and all accessories supplied with it for any visible signs of damage before use. Do not use a damaged vacuum cleaner or damaged accessory.

► The mains electrical plug must be fitted with an appropriate fuse.

► Compare the connection data on the data plate of the charger (voltage and frequency) with that of the mains electricity supply. This data must match exactly. Without modifications, the charger is suitable for 50 Hz and 60 Hz.

► The vacuum cleaner operates at 25.2 V.

It is classified as a class II appliance  and has a class III design .

This appliance is supplied by a safety extra-low voltage (SELV) power source where the voltage is low enough to protect users from the risk of electrical shock. A class II charger is used for supplying power to charge the vacuum cleaner .

en - Warnings and safety notes

► The Miele MultiFloor XXL Electrobrush, the Miele Electro Compact handheld brush and the AquaTwister mop attachment (depending on the model) are additional motor-driven devices designed specially for this Miele vacuum cleaner.

For safety reasons, the vacuum cleaner must not be used with any other Miele electrobrush/handheld brush.

For safety reasons, the vacuum cleaner must not be used with an electrobrush/handheld brush or mop attachment produced by another manufacturer.

► Before and during use, make sure that no coarse dirt or debris is/gets trapped in the bottom of the MultiFloor XXL Electrobrush or in the bottom of the Electro Compact handheld brush (supplied depending on model).

► Store the vacuum cleaner and all accessories at an ambient temperature between 0 °C and 45 °C.

► While the vacuum cleaner is under warranty, repairs should only be undertaken by a Miele authorised service technician. Otherwise the warranty will be invalidated.

► Repairs should only be carried out by a Miele authorised service technician. Repairs and other work by unqualified persons can cause considerable danger to users.

Correct use

► Do not use the vacuum cleaner without the dust container, pre-filter and fine dust filter fitted.

► Keep the vacuum cleaner away from naked flames or other heat sources. Do not heat the vacuum cleaner. Do not expose the vacuum cleaner to direct sunlight.

► Do not vacuum up liquid.

Allow steam-cleaned or shampooed carpets and rugs to dry out completely before vacuuming.

Switch the vacuum cleaner off immediately if you notice any moisture in the dust box. Proceed as described in "Cleaning and care" before operating the vacuum cleaner again.

► Never touch the MultiFloor XXL Electrobrush or Electro Compact handheld brush (varies according to the model) while it is rotating.

► Do not use the MultiFloor XXL Electrobrush or the Electro Compact handheld brush (varies according to the model) at head height.

► Do not vacuum at head height and do not let the suction get anywhere near a person's head.

► Do not vacuum up anything which has been burning or is still glowing e.g. cigarettes, ashes or coal, whether glowing or apparently extinguished.

► Do not use the vacuum cleaner to vacuum toner dust. Toner, such as that used in printers and photocopiers, can conduct electricity.

► Do not vacuum up any inflammable or combustible liquids or gases and do not vacuum in areas where such substances are stored.

► Observe the following information when using the AquaTwister mop attachment (depending on the model):

- Use tap water with a maximum temperature of 60 °C. It is essential that you observe the flooring manufacturer's instructions.
- Do not use carbonated water.
- Do not fill the container with more than 260 ml of water + 20 ml of floor cleaner.

en - Warnings and safety notes

- ▶ Do not use the AquaTwister mop attachment (depending on the model) without cleaning cloths.
- ▶ Only use standard floor cleaners for your flooring when using the AquaTwister mop attachment (depending on the model). Do not use washing-up liquid.
- ▶ Do not use any commercial or industrial cleaning agents when using the AquaTwister mop attachment (depending on the model). They can damage your flooring.
- ▶ Cleaning agents can cause burning on the skin and in the eyes, nose, mouth and throat. Avoid contact with the floor cleaner. Do not swallow floor cleaner. Seek medical attention immediately if floor cleaner has been swallowed.
- ▶ The flooring may be damp when the AquaTwister mop attachment (depending on the model) is used. This creates a risk of slipping.

Warning and safety notes for the AP03/AP04 battery and LG02/LG04 charger

Safety with children

- ▶ People (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, who are unable to use the LG02/LG04 charger safely may only use this vacuum cleaner if they are supervised whilst using it or have been shown how to use it in a safe way and understand and recognise the consequences of incorrect operation.
- ▶ Keep the AP03/AP04 battery out of the reach of children.
- ▶ Children must be kept away from the LG02/LG04 charger unless they are constantly supervised.

Technical safety

- ▶ The AP03/AP04 battery and the LG02/LG04 charger are designed for use with the Miele HS27 vacuum cleaner. For safety reasons, the vacuum cleaner must not be used with another battery or charger produced by another manufacturer.
- ▶ Temporary or permanent operation on an autonomous power supply system or a power supply system that is not synchronised with the mains power supply (e.g. island networks, back-up systems) is possible. A prerequisite for operation is that the power supply system complies with the specifications of EN 50160 or an equivalent standard. The function and operation of the protective measures provided in the domestic electrical installation and in this Miele product must also be maintained in isolated operation or in operation that is not synchronised with the mains power supply, or these measures must be replaced by equivalent measures in the installation. As described, for example, in the current version of BS OHSAS 18001–2 ISO 45001.
- ▶ If you are using a mains plug adapter, make sure that it is approved for continuous operation.
- ▶ Charge and use the AP03/AP04 battery at an ambient temperature between 0 °C and 45 °C. Using the AP03/AP04 battery outside of this ambient temperature range will limit its performance.
- ▶ Batteries will deplete over time. They can then leak corrosive fluids. Avoid contact with the eyes and skin. In the event of contact, rinse thoroughly with water and seek medical advice.

en - Warnings and safety notes

► Only use the LG02/**xx** or LG04/**xx** charger supplied for charging the AP03/AP04 battery.



xx stands for 01, 02, 03, 04, 06 or 07 and therefore the version of your LG02/LG04 charger:

xx	
01	AT, BE, BG, CH, CL, CZ, DE, DK, EE, ES, FI, FR, GR, HR, HU, IT, KZ, LT, LU, LV, NL, NO, PL, PT, RO, RS, RU, SE, SI, SK, TR, UA, ZA
02	AE, HK, MY, SG
03	BR, CA, JP, MX, US
04	AU, NZ
06	KR
07	IE, UK

► Stop using the AP03/AP04 battery immediately if you notice an unusual smell from it, if liquid is leaking from it, if it is significantly overheating or if it is discoloured or deformed. Dispose of the AP03/AP04 battery immediately (see safety note “Disposing of the AP03/AP04 battery” at the end of the following section “Correct use”, as well as “Sustainability and environmental protection” – “Disposing of old batteries”).

► The AP03/AP04 lithium-ion battery is subject to the dangerous goods legislation. The user is permitted to transport the AP03/AP04 battery by road without having to observe any further requirements. Please contact the Customer Service before sending the AP03/AP04 battery. Only send AP03/AP04 batteries that are undamaged and have been fully run down. Insulate the metal contacts with adhesive tape to prevent short circuits. Pack the AP03/AP04 battery in such a way that it is not able to move around inside the packaging.

Correct use

- ▶ Do not drop or throw the AP03/AP04 battery. For safety reasons, do not continue to use an AP03/AP04 battery which has been damaged.
- ▶ Keep the AP03/AP04 battery away from naked flames or other heat sources. Do not heat the AP03/AP04 battery. Do not expose the battery to direct sunlight.
- ▶ Do not cause a short circuit by bridging the contacts of the AP03/AP04 battery, either unintentionally or deliberately.
- ▶ Do not dismantle the AP03/AP04 battery.
- ▶ Do not allow the AP03/AP04 battery to come into contact with liquids.
- ▶ Keep the LG02/LG04 charger away from liquids and soiling.
- ▶ Only use the LG02/LG04 charger and in dry, enclosed and well-ventilated rooms.
- ▶ Disconnect the LG02/LG04 charger from the power supply if it is not to be used for a longer period of time.
- ▶ Disposing of the AP03/AP04 battery: remove the AP03/AP04 battery from the vacuum cleaner. Insulate the metal contacts with adhesive tape to prevent short circuits. Dispose of the AP03/AP04 battery in a municipal recycling facility. Do not dispose of the AP03/AP04 battery with your household waste.

Accessories and spare parts

- ▶ Only use genuine accessories with the Miele logo on the packaging. The manufacturer cannot otherwise guarantee the safety of the product.

en - Warnings and safety notes

- ▶ Miele can only guarantee the safety of the appliance when genuine Miele replacement parts are used. Faulty components must only be replaced with genuine Miele replacement parts.
- ▶ Miele will guarantee to supply functional spare parts for a minimum of 10 years and up to 15 years following the discontinuation of your vacuum cleaner.

Cleaning

- ▶ The MultiFloor XXL Electrobrush, the Electro Compact handheld brush, the AquaTwister mop attachment (depending on the model), the PowerUnit, the suction tube and the Comfort handle contain electrical wires. The plug contacts must not come into contact with water.
 - ▶ Clean the vacuum cleaner and accessories only with a dry or slightly damp cloth when disconnected from the power supply.
- Exception:

- Dust container: empty the dust container and remove the pre-filter. Clean the dust container using water and mild washing-up liquid. Then dry the dust container carefully. Replace the pre-filter in the dust container.
 - AquaTwister mop attachment (depending on the model): always empty the water container after floor cleaning. Clean the container with water and mild washing-up liquid. Then dry it carefully.
 - Cleaning cloths (depending on the model): clean the cleaning cloths as specified on the care label.
- ▶ The AquaTwister mop attachment (depending on the model) is not dishwasher-safe.

Transport

- ▶ The packaging material protects the vacuum cleaner from transport damage. We recommend you keep the packaging for transport purposes.

Disposing of the packaging material

The packaging material is used for handling and protects the appliance from transport damage. The packaging material used is selected from materials which are environmentally friendly for disposal and can generally be recycled.

Recycling the packaging material reduces the use of raw materials. Use material-specific collection points for valuable materials and take advantage of return options.

Disposing of your old appliance

Before disposing of your old appliance, remove the fine dust filter and dispose of it with your household waste.

Electrical and electronic appliances contain many valuable materials. They also contain certain materials, compounds and components which were essential for their correct functioning and safety. These could be hazardous to human health and to the environment if disposed of with household waste or if handled incorrectly. Please do not, therefore, dispose of your old appliance with household waste.



Instead, please make use of officially designated collection and disposal points to dispose of and recycle electrical and electronic appliances in your local community, with your dealer or with Miele, free of charge (depending on country). You are solely responsible for deleting any personal data from the old appliance prior to disposal. You are obliged to remove any old batteries

which are not securely enclosed by the appliance and to remove any lamps without destroying them, where this is possible. These must be taken to a suitable collection point where they can be handed in free of charge. Please ensure that your old appliance poses no risk to children while being stored for disposal.

Disposing of old batteries

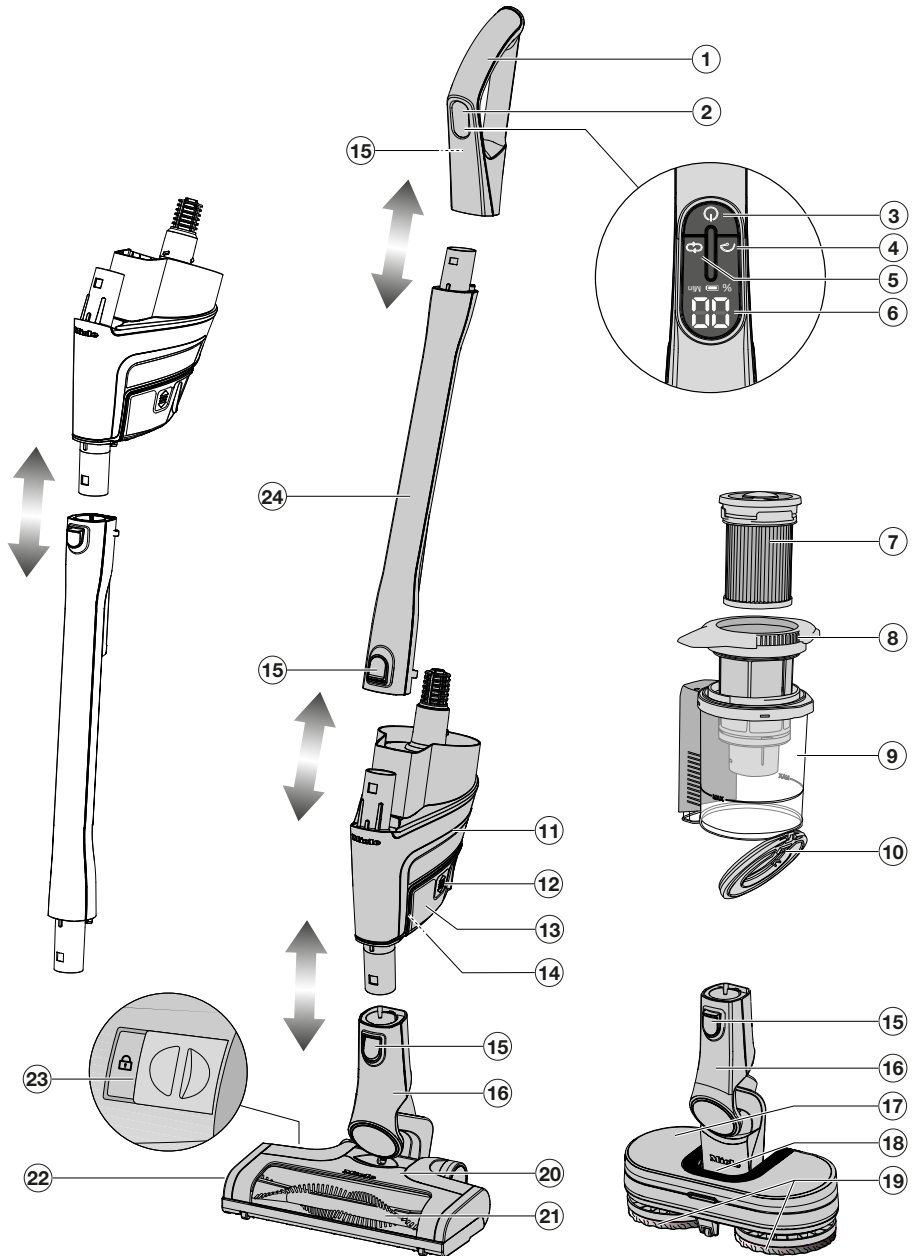
In many cases, electrical and electronic appliances contain batteries which must not be disposed of with household waste after use. You are obliged to remove any old batteries which are not securely enclosed by the appliance and take them to a suitable collection point (e.g. retailer) where they can be handed in free of charge. Insulate the metal contacts with adhesive tape to prevent short circuits. Batteries may contain substances which can be hazardous to human health and the environment.

The labelling on the battery will provide further information. For example, batteries containing lithium are marked "Li-ion". The bin symbol with a cross through it means that the batteries must not be disposed of in household waste. We are also required to inform you that a bin with a cross through it which also has one or more chemical symbols on it indicates that the battery contains lead (Pb), cadmium (Cd) and/or mercury (Hg).



Old batteries contain valuable raw materials which can be recycled. Disposing of batteries separately makes them easier to handle and recycle.

Guide to the appliance



- ① Handle
- ② Display
- ③ On/Off switch 
- ④ Boost mode button 
- ⑤ Button for setting the power and wetting level (depending on the model) 
- ⑥ Display (battery charge status, power level, time left, fault messages)
- ⑦ HX-FSF-2 fine dust filter
- ⑧ Pre-filter
- ⑨ Dust container with **MAX** mark
- ⑩ Dust container flap
- ⑪ PowerUnit with a connection at the bottom for the electrobrush, AquaTwister mop attachment (depending on the model) and suction tube, and a connection at the top for the suction tube and the handle
- ⑫ Release buttons for battery (on both sides of the battery)
- ⑬ AP03/AP04 lithium-ion battery (HX-LA 10)
- ⑭ Charging socket (at the bottom of the battery)
- ⑮ Release buttons (on the handle at the back)
- ⑯ Connector
- ⑰ HX-AT 10 AquaTwister mop attachment (depending on the model)
- ⑱ Release catch for removing the water container (depending on the model)
- ⑲ HX-APU AquaPads Universal cleaning cloths (depending on the model)
- ⑳ MultiFloor XXL electrobrush (with BrilliantLight lighting depending on the model)
- ㉑ Removable roller brush
- ㉒ Electrobrush cover
- ㉓ Release catch for opening the electrobrush
- ㉔ Suction tube

Familiarisation

3 vacuum cleaner configuration options

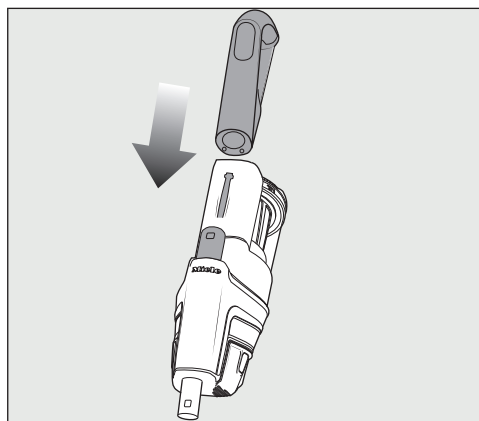
Advantages of placing the **PowerUnit at the bottom**, see “Appliance description”:

- Ergonomic (reduced strain on the wrist)
- Secure self-standing function possible
- Convenient for cleaning large areas

Advantages of placing the **PowerUnit at the top**, see “Appliance description”:

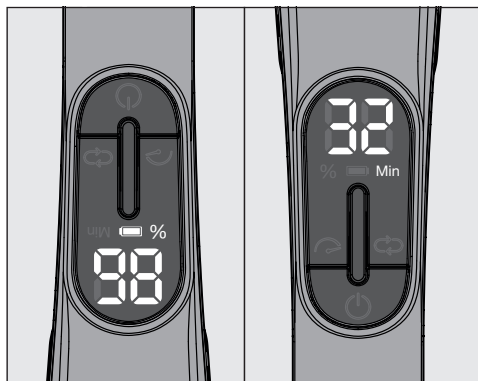
- Convenient for cleaning underneath low furniture
- Fast removal of the PowerUnit possible

Advantages of the **PowerUnit solo**:



- Fast and targeted vacuuming of crumbs or fluff
- Convenient use of the three-piece accessory set

Function of the indicators in the display



During the charging process, the battery symbol flashes and the battery charge status is displayed as a percentage for 10 seconds.

If you then want to display the battery charge status again for 10 seconds, press the On/Off switch on the handle .

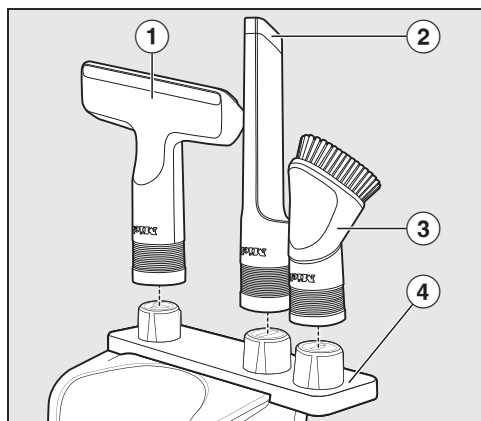
When the battery is fully charged, the battery symbol lights up for approx. 10 minutes. The display then switches off to save energy.

When the vacuum cleaner is in use, the selected power level **LO**, **EC** or **HI** is displayed for 5 seconds. After a short interruption, the time left at the selected power level is displayed in minutes.

When a time left of 2 minutes is reached, the battery symbol also flashes.

If the battery has not been used for a long time and has run down, it will switch to safe mode. When charging the battery in the PowerUnit, the indicator in the display only responds after approx. 30–60 minutes.

Accessories included



① XL upholstery nozzle

Accessory for cleaning upholstery, mattresses and cushions.

② Crevice nozzle

Accessory for cleaning in folds, crevices or corners.

③ Dusting brush

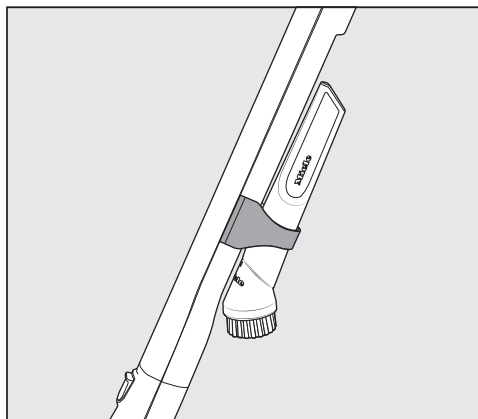
Accessory for vacuuming skirting boards, carved furniture or ornaments.

The head can be swivelled to adjust the angle.

④ Accessories holder for fitting to wall bracket

For storing the three-piece accessory set.
You can fit the accessories holder to the wall bracket (see “Commissioning” – “Connecting the accessories holder”).

Accessories holder for the suction tube



This accessories holder allows you to carry around 2 accessories while you vacuum.

MultiFloor XXL electrobrush

(see “Appliance description”)

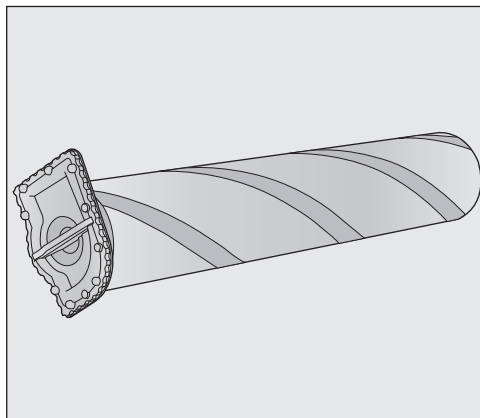


Damage caused by trapped material.

Risk of the flooring getting scratched.
Make sure that there is no coarse dirt or debris trapped in the bottom of the electrobrush, e.g. shards or stones.

In conjunction with the electrobrush, the vacuum cleaner can be used for daily cleaning of carpets, rugs and hard flooring which is not susceptible to scratching.

HX-HC 10 Hardfloor Care Tool (depending on the model)



When fitted with the Hardfloor Care soft roller, the electrobrush can be used to clean delicate hard floors.

When you use the Hardfloor Care soft roller, the Electrobrush power rating is automatically set to the optimum level – this can lead to a change in the operating noise.

HX-AT 10 AquaTwister mop attachment (depending on the model)

(see “Appliance description”)

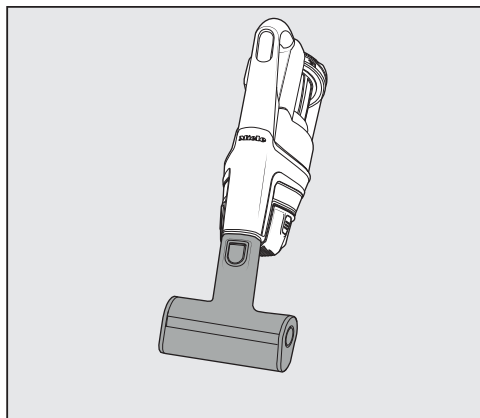
In conjunction with the AquaTwister mop attachment, the vacuum cleaner can be used for daily wet mopping of hard floors.

It is supplied with 2 HX-APU AquaPads Universal cleaning cloths and a drip tray for storing the mop attachment.

HX-EC 10 Electro Compact handheld brush (depending on the model)

⚠ Damage caused by trapped material.

Risk of the flooring getting scratched. Make sure that there is no coarse dirt or debris trapped in the bottom of the handheld brush, e.g. shards or stones.



In conjunction with the handheld brush, the vacuum cleaner is particularly suitable for intensive cleaning of car seats and carpeted stairs.

For optimum cleaning results on upholstery, use the upholstery nozzle XL.

Additional HX-LA 10 battery (depending on the model)

Before charging the battery for the first time, you must read the information in “Commissioning” – “General battery information”.

3D4U

With 3D4U, Miele offers free accessories to download for your 3D printer (www.miele.com, Service, 3D4U).

Optional accessories

We recommend using only accessories bearing the Miele logo on the packaging. Only these will guarantee the optimum suction power of your vacuum cleaner and the best possible cleaning results. Please note that faults and damage caused by use of accessories which do not bear the Miele logo on the packaging are not covered by the vacuum cleaner warranty.

These and many other products can be ordered from the Miele online shop, the Miele Customer Service Department or your Miele dealer.

Certain models are supplied with one or more of the following accessories as standard.

Universal brush (HX-UB)

For gentle vacuuming of books, shelves or similar.

Crevice nozzle, 21 cm (HX-CN)

Extra long crevice nozzle for cleaning in folds, crevices, and corners.

Extendable flexible XL crevice nozzle (HX-CNXL)

The flexible crevice nozzle can reach 60 cm for cleaning hard-to-reach areas.

Hose extension (HX-FSH 10)

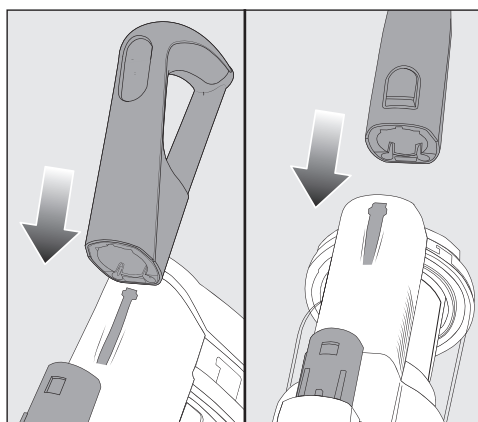
For increasing the vacuuming radius by maximum 120 cm.

Commissioning

Assembling the vacuum cleaner

Take care to assemble the vacuum cleaner exactly as specified in the appliance description until it clearly clicks into place (see “Familiarisation” – “Appliance description”).

If you position the handle or the suction tube on top of the PowerUnit, make sure to fit these parts **along the guide** onto the PowerUnit connector.



Separating components

- If you want to separate components from each other, press the corresponding release button (see “Familiarisation” – “Appliance description”).

General battery information

The rechargeable battery is supplied not fully charged.

Charge the battery completely before using it for the first time. Allow approximately 4 hours for this.

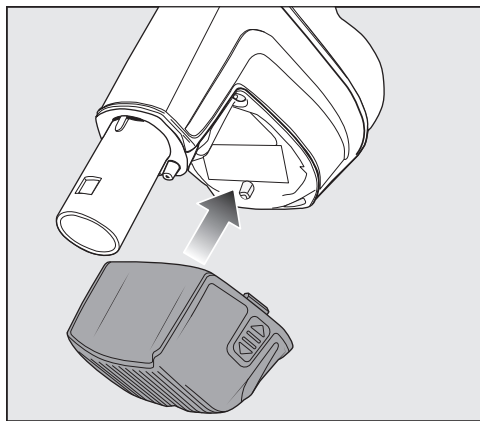
The maximum charging capacity is only achieved once the battery has been charged and run down five times.

You can use the vacuum cleaner for up to 15 minutes if you are using it in its fully assembled state at the maximum power level. If, however, you are using the PowerUnit solo on its own and select the lowest power level, you can vacuum for up to 70 minutes.

To benefit from the battery's full capacity, we recommend running it down completely before recharging.

Only carry out the charging process in enclosed, dry and well-ventilated spaces. The battery and charger must not come into contact with liquids or soiling.

Inserting the battery

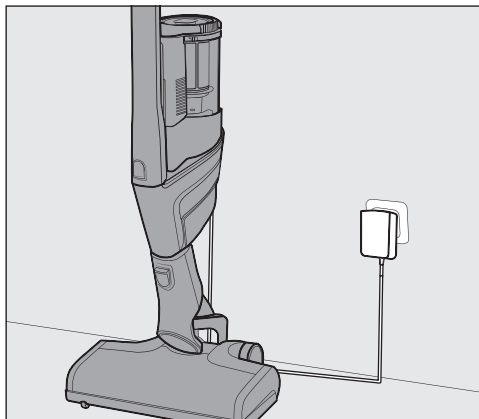


- Push the battery along the guide lines until it audibly clicks into place in the PowerUnit.

Initial activation of the battery in the PowerUnit is a mandatory requirement before using the vacuum cleaner for the first time.

Storing and charging the battery upright

Before charging the battery for the first time, you must read the information in "General battery information".

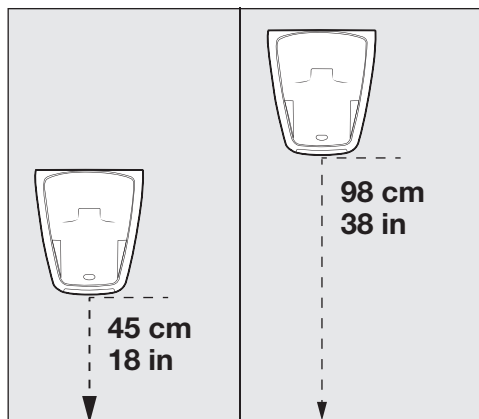
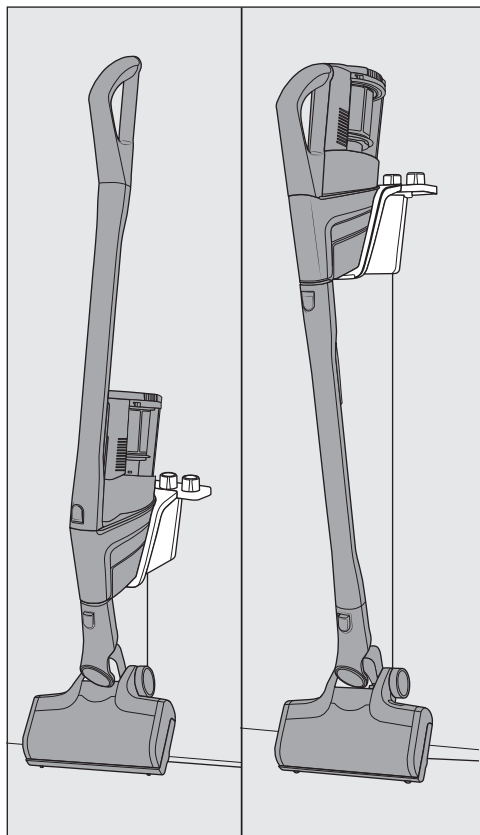


- Select the **PowerUnit at the bottom** configuration option.
- To secure the vacuum cleaner in the upright position, swing it forwards until the electrobrush connector audibly clicks into place.
- Plug the charging plug of the supplied charging cable into the charging socket on the bottom of the battery.
- Plug the charger into a power socket.

Charging starts and the battery symbol flashes.

Storing and charging the battery in the wall bracket

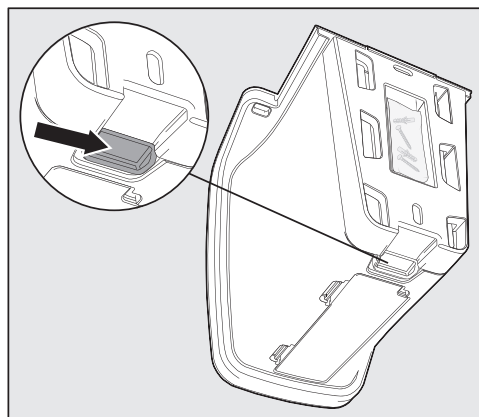
Before charging the battery for the first time, you must read the information in "General battery information".



Be careful not to damage any cables laid in the wall.

Wall mounting

The wall bracket included has a mounting plate with a bag of screws attached to the back.

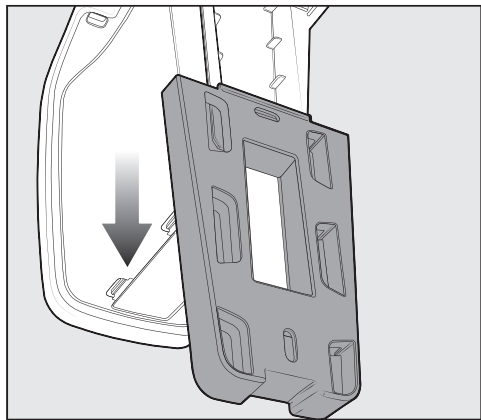


Selecting a location

You will need a suitable location near a free power socket for mounting the appliance on the wall.

Depending on how you decide to configure your vacuum cleaner, select a distance of 45 cm or 98 cm between the bottom edge of the mounting plate and the floor.

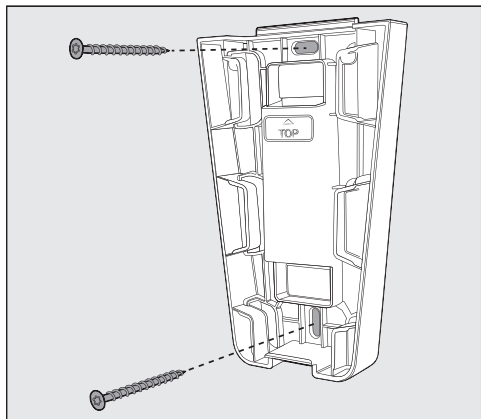
- Remove the bag of screws.
- Press the release button at the bottom of the wall bracket.



- Remove the mounting plate by sliding it downwards.

Attaching the mounting plate to the wall

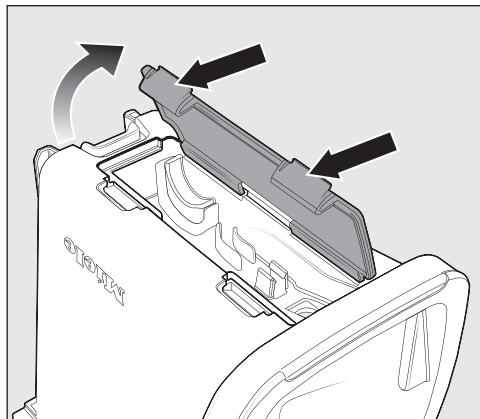
2 plugs and 2 T20 TORX screws are supplied in the screw bag. You will also need a battery-operated screwdriver or a drill (with a drilling diameter of 6 mm).



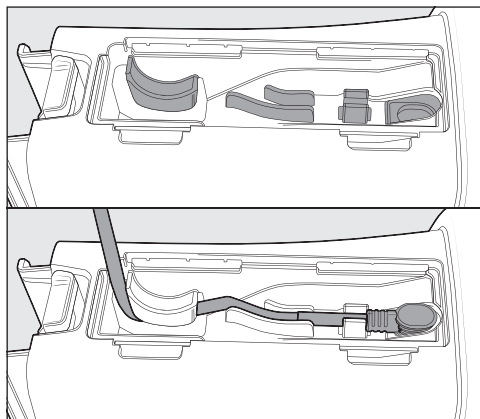
- Attach the mounting plate to the wall.

Attaching the charging cable to the wall bracket

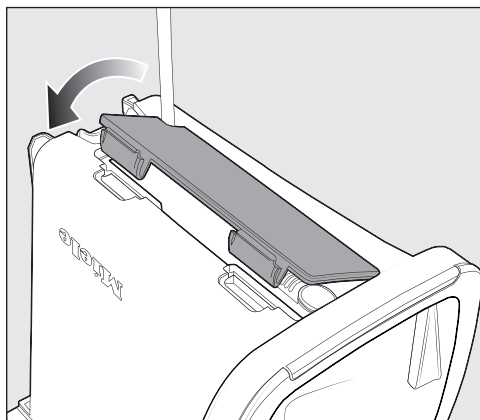
A cable compartment is located on the underside of the wall bracket.



- Press both release buttons on the underside of the wall bracket and remove the cover.

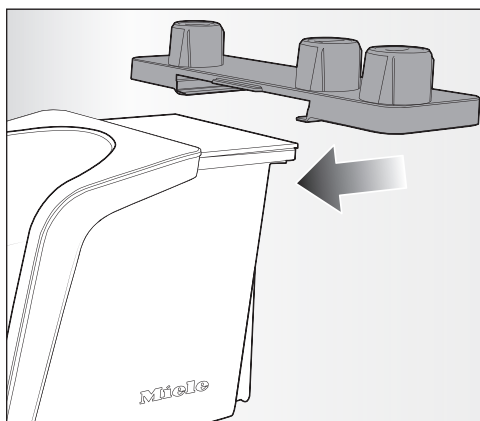


- Plug the supplied charging plug into the opening from above.
- Lay the charging cable in its guide.



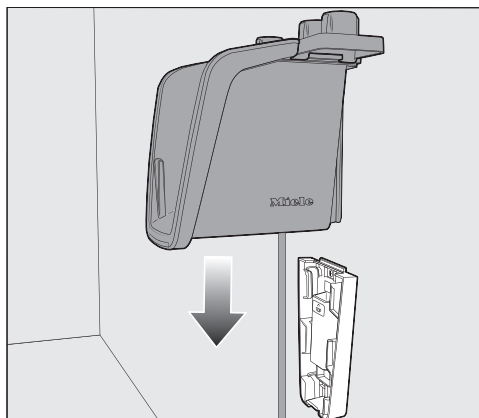
- Refit the cover and lock the cable compartment.

Connecting the accessories holder (if required)

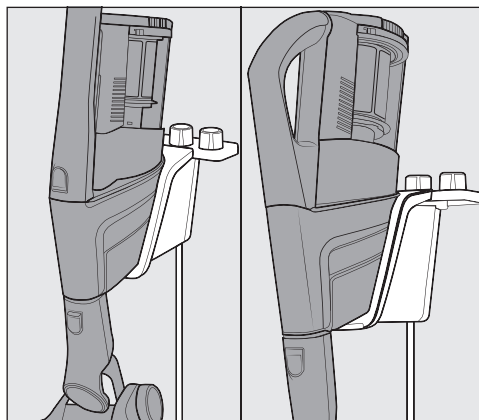


- Push the accessories holder onto the wall bracket as far as it will go.

Connecting the wall bracket



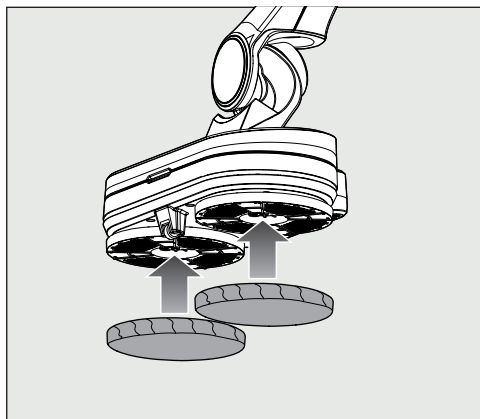
- Slide the wall bracket down into the mounting plate from above until it audibly clicks into place.



- Insert the fully assembled vacuum cleaner, with the battery inserted, down into the wall bracket from above.
- Plug the charger into the power socket.

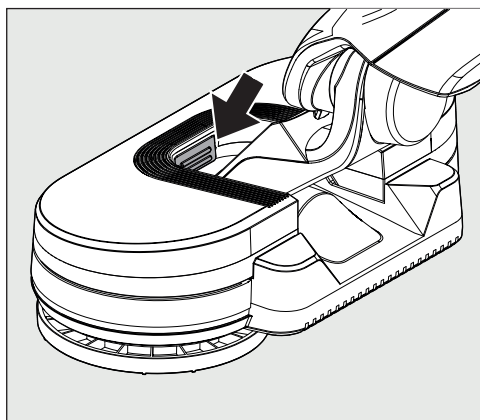
Charging starts and the battery symbol flashes.

Attaching cleaning cloths to the AquaTwister mop attachment (depending on the model)

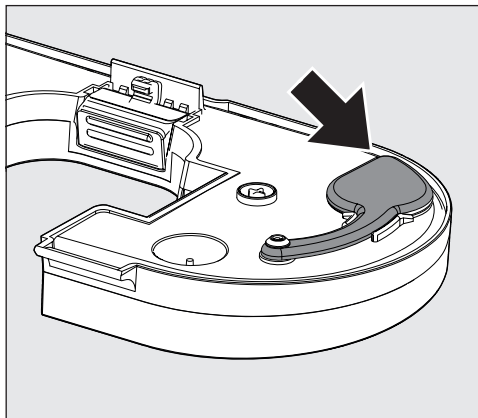


- Press the included cleaning cloths firmly and carefully onto the underside of the AquaTwister mop attachment.

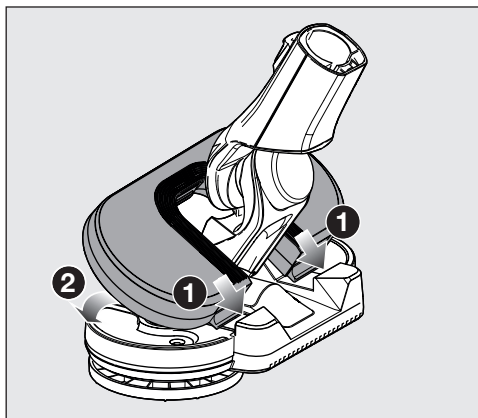
Fill the water container of the AquaTwister mop attachment (depending on the model)



- Press the release button on the inside of the AquaTwister mop attachment and remove the water container.



- Place the water container upside down on a level, clean surface.
- Open the rubber stopper and fill the water container with 20 ml of floor cleaner first, followed by a maximum of 260 ml of water.
- Close the water container and press the rubber stopper firmly into place all the way round.



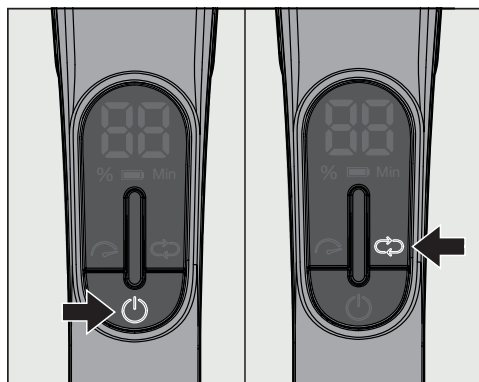
- Position the hinges of the water container at an angle on the AquaTwister mop attachment and press down until the water container clicks into place.

Operation

Starting vacuuming

- If you have charged the battery in the wall bracket, take the vacuum cleaner out of the wall bracket.
- If you have charged the battery directly, unplug the charging plug from the charging socket on the bottom of the battery.

Tip: For the best possible cleaning results, always run the ComfortClean self-cleaning function before switching on the vacuum cleaner (see “Cleaning and care” – “Using the ComfortClean self-cleaning function”).



- Press the On/Off switch on the handle .

If the battery is charged, the vacuum cleaner will switch on at the medium power level (**EC** in the display).

- Select a different power level if required .

- LO** Low-Mode – lowest power level for light soiling
- EC** Eco-Mode – medium power level for normal soiling
- HI** High-Mode – highest power level for heavy soiling

You can select the Boost mode function  for 10 seconds to increase the suction power briefly. After cooling down for 5 seconds, power boost can be selected again.

Reducing the suction power reduces the amount of effort required to manoeuvre the electrobrush.

The flooring detection is activated at every power level.

The electrobrush power rating is automatically set to the optimum level based on the type of flooring and roller used – this can lead to a change in the operating noise.

Good to know

Cleaning tips

Tip: The suction tube is not a convenient option for cleaning car seats or stairs.

Tip: Do not use the electrobrush when vacuuming ceilings.

Tip: If you ever need to vacuum up substantial amounts of coarse dirt or debris, use the PowerUnit solo configuration concept (see “Familiarisation” – “Vacuum cleaner configuration options”).

Self-standing function for short pauses in vacuuming

 Risk of injury caused by vacuum cleaner falling over.

Only use the self-standing function when the PowerUnit is fitted at the bottom of the vacuum cleaner.

Do not use the self-standing function if the vacuum cleaner is on a sloping surface, e.g. a ramp.

- Swing the vacuum cleaner forwards until the electrobrush connector audibly clicks into place.

The vacuum cleaner stays securely upright, the electrobrush switches itself off and the battery is conserved.

If you then unlock the connector on the electrobrush, the electrobrush will switch on again.

Starting the mopping process with the AquaTwister mop attachment (depending on the model)

- With the vacuum cleaner switched off, connect the filled AquaTwister mop attachment with cleaning cloths attached.
- Press the On/Off switch on the handle .

The AquaTwister mop attachment is detected and the two cleaning cloths start to rotate. The display shows **1**, and the floor is wetted slightly.

- Select a wetting level .

Level 0 No wetting

Level 1 Light wetting

Level 2 Heavy wetting

For intense wetting for a duration of 30 seconds, select the Boost mode function .

Progress is tracked in the display. You can stop wetting manually at any time by pressing the switch again.

Cleaning and care

Caring for the vacuum cleaner and accessories

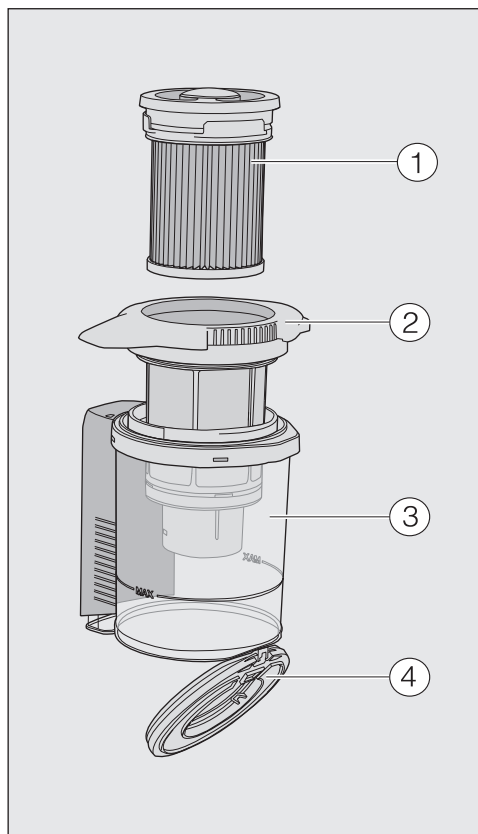
⚠ Risk of injury caused by rotating roller brush.
 You can injure yourself on the rotating roller brush.
 Always switch the vacuum cleaner off before caring for it. To do this, press the On/Off switch on the handle .

⚠ Risk of electric shock from mains voltage.
 If moisture gets into the charger, there is a risk of electric shock.
 Do not let the charger get wet.

- The vacuum cleaner and all plastic accessories should be cleaned with a commercially available cleaner suitable for plastic.

⚠ Damage due to unsuitable cleaning agents.
 All surfaces are susceptible to scratching. Contact with unsuitable cleaning agents can alter or discolour all surfaces.
 Do not use abrasive cleaning agents, glass cleaning agents, all-purpose cleaners or oil-based care products.

Filter system

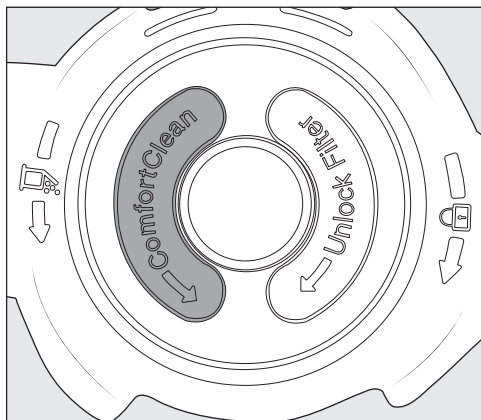


- ① Fine dust filter (HX-FSF-2)
- ② Pre-filter
- ③ Dust container
- ④ Dust container flap

Using the ComfortClean self-cleaning function

Always run the interim cleaning function for the fine dust filter before emptying the dust container. You should also run it whenever the suction power begins to drop.

This enables the vacuum cleaner to achieve the very best cleaning results again straight away.

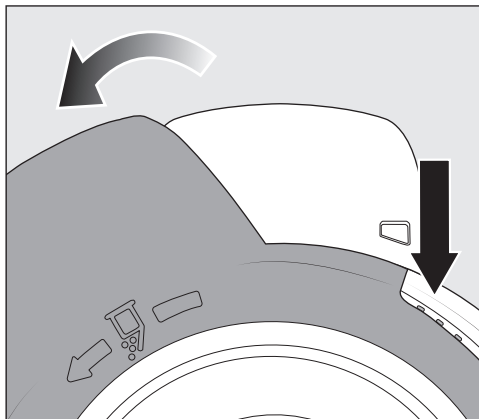


- The fine dust filter is located in the lid of the dust container. Twist it anti-clockwise by 3 180° turns. Use the recesses to help you.

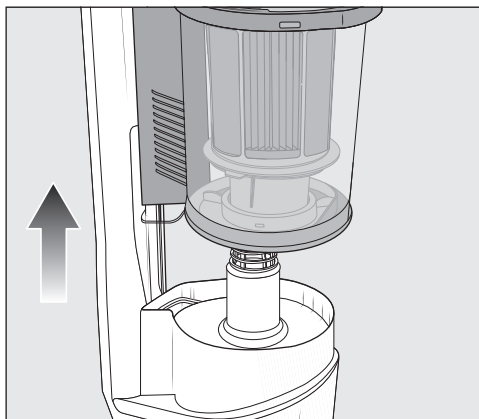
When turning the cap, you will hear a noise, which is a normal part of how the ComfortClean self-cleaning function works.

Emptying the dust container

Always empty the dust container before the dust reaches the **MAX** mark.



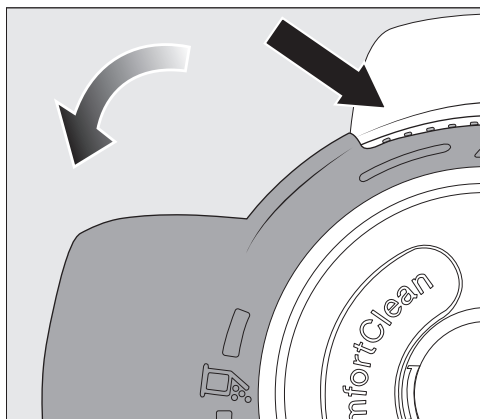
- Turn the pre-filter in the direction of the arrow to the first stop. Use the grey gripping surfaces to help you do this.



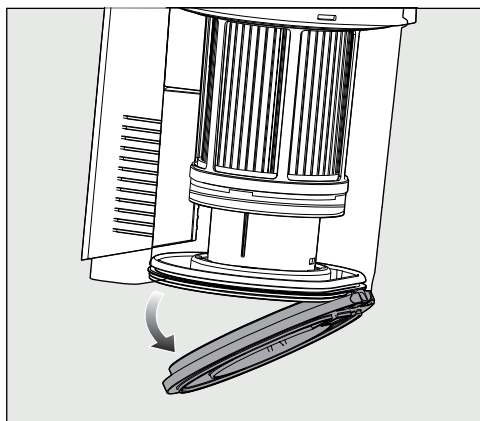
- Lift the dust container up and off the PowerUnit.

Provided that no prohibited substances are present, the contents of the dust container can be disposed of with normal household waste.

- Hold the dust container close to the bin to prevent dust from billowing out.



- Turn the pre-filter in the direction of the arrow to the next stop. Use the grey gripping surfaces to help you do this.

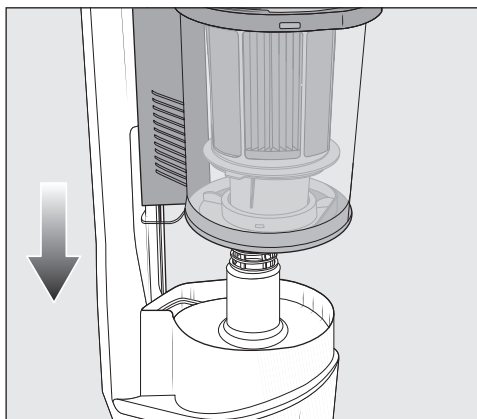


The dust container flap will open and the dust will fall out.

If dust balls, hair or coarse debris do not fall out, remove the pre-filter by pulling it up and out (see “Cleaning the fine dust filter and pre-filter” below).

- Turn the pre-filter back to its original position.

- Close the dust container flap, making sure it clicks into place.



- Slide the dust container carefully along the guide and down onto the PowerUnit connector from above until it audibly clicks into place.

Cleaning the dust container (when required)

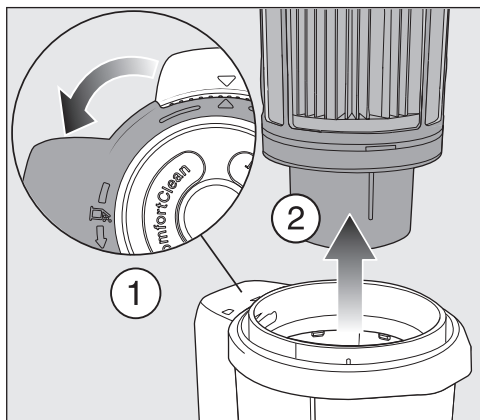
- Clean the dust container using water and mild washing-up liquid.
- Dry the dust container thoroughly.

Cleaning the fine dust filter and pre-filter

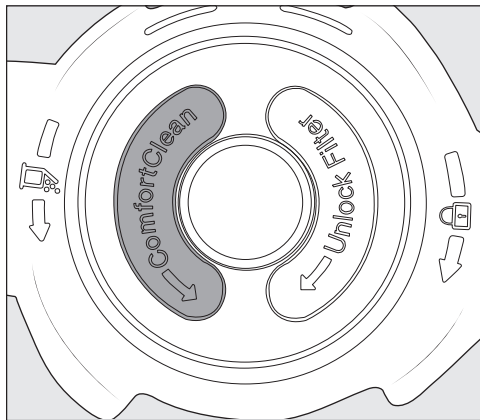
Clean both filters thoroughly at least once every 3 months.

When cleaning them, it is essential to follow the steps in the order described.

- Remove and empty the dust container.

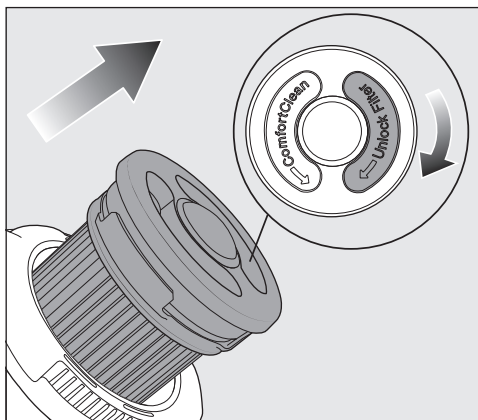


- Turn the pre-filter beyond the stop until the arrow tips are aligned at the top ①.
- Lift the pre-filter up and out of the dust container ②.



- Twist the fine dust filter anti-clockwise by 10 180° turns. Use the recesses to help you.

You will hear an operating noise, which is a normal part of how the ComfortClean function works.



- Twist the fine dust filter clockwise. Use the recesses to help you.
- Remove the fine dust filter.



Risk of damage caused by incorrect cleaning.

The fine dust filter can become damaged and be less effective as a result.

Do not clean the fine dust filter with water and avoid cleaning the inside. Do not use pointed or sharp-edged objects for cleaning. Do not brush the fine dust filter.

- Hold the fine dust filter over a bin.
- Empty the fine dust filter by carefully tapping the rubberised lower edge.
- Turn the fine dust filter slightly while you do this to free the dirt from all of the crevices.



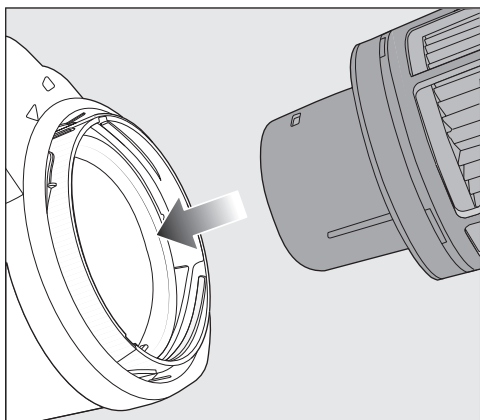
Risk of damage caused by incorrect cleaning.

The pre-filter can become damaged and be less effective as a result.

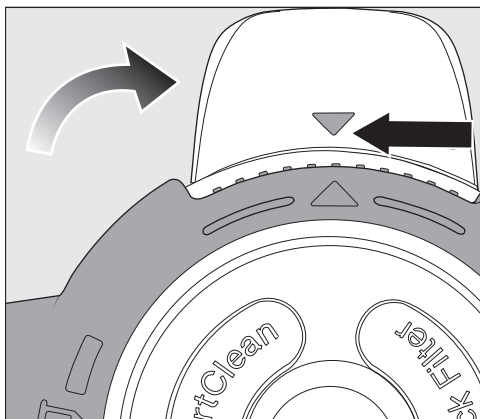
Do not clean the pre-filter with water. Do not use pointed or sharp-edged objects to clean the filter.

- Clean the pre-filter with the dusting brush supplied or with a dry cloth.
- Insert the fine dust filter into the pre-filter and press the round cap on the fine dust filter down as far as it will go.
- Close the flap and reattach the dust container to the PowerUnit connector.

To continue achieving the best possible cleaning results, replace the fine dust filter (HX-FSF-2) with a new one after approx. 3 years.



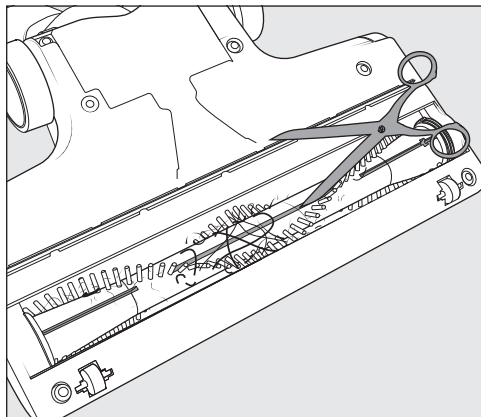
- Reinsert the pre-filter into the dust container.



- Line up the two arrows and lock the pre-filter in its original position.

Cleaning the electrobrush/handheld brush (depending on the model)

- Disconnect the electrobrush/handheld brush from the vacuum cleaner.
- Place the electrobrush/handheld brush upside down on a level, clean surface.



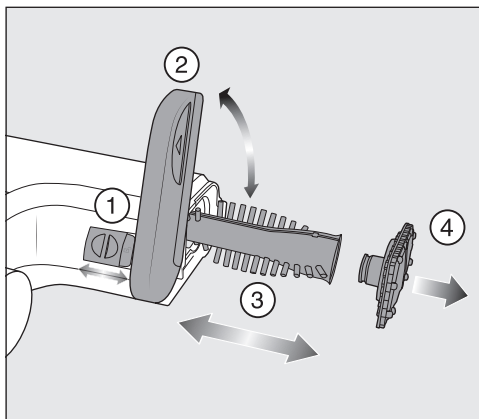
- Cut any threads or hairs with a pair of scissors. To guide the scissors, move along the guide track on the roller brush.

The cut threads and hair will be vacuumed up the next time the vacuum cleaner is used.

If the small running wheels of the electrobrush are very heavily soiled or blocked, you can remove them for cleaning. To remove them, use a flat-head screwdriver.

Removing the roller brush from the electrobrush / Inserting the Hardfloor Care Tool (depending on the model)

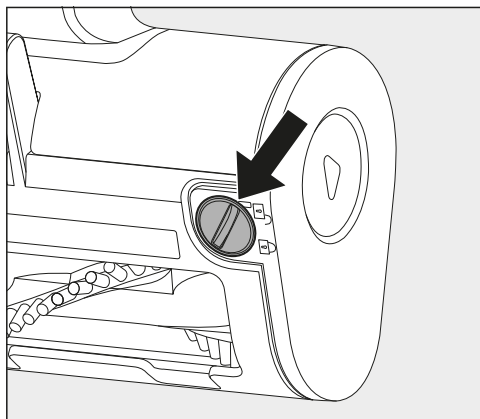
You can take the roller brush out of the electrobrush in order to remove stubborn soiling and clean the inside of the electrobrush or Hardfloor Care Tool.



- Unlock the flap so that the  symbol becomes visible ①.
- Swivel the flap upwards as far as it will go ②.
- Remove the roller brush ③.
- Remove the roller brush handle if you identify heavy soiling there ④.
- Clean the roller brush and the roller brush handle, and remove any stubborn soiling inside the Electrobrush.
- Reassemble the electrobrush in reverse order.

Removing the roller brush from the handheld brush (depending on the model)

You can take the roller brush out of the handheld brush in order to remove stubborn soiling and clean the inside of the handheld brush.



- Unlock the roller brush underneath with a coin and swivel the side flap forwards.
- Remove the flap with the roller brush.
- Clean the roller brush and remove any stubborn dirt inside the handheld brush.
- Reassemble the handheld brush in reverse order.

Replacing the rechargeable battery

An original Miele AP03/AP04 lithium-ion battery (HX-LA 10) is required.

Follow the instructions regarding the handling and disposal of rechargeable batteries found in the following sections: "Warning and safety notes", "Sustainability and environmental protection" and "Commissioning" ("General battery information").

Cleaning the water container of the AquaTwister mop attachment (depending on the model)

Always empty the water container after floor cleaning. Clean the container whenever necessary.

- Clean the container with water and mild washing-up liquid.
- Dry it carefully.

Cleaning the cleaning cloths for the AquaTwister mop attachment (depending on the model)

- Clean the cleaning cloths as specified on the care label.

Troubleshooting

Many malfunctions and faults can be easily remedied. You can save time and money in many cases, as you do not need to contact Customer Service.

More information to help you remedy faults yourself can be found at www.miele.de/support/customer-assistance. Alternatively, scan the QR code.



Risk of injury caused by rotating roller brush.

You can injure yourself on the rotating roller brush.

Switch the vacuum cleaner off before dealing with any problems. To do this, press the On/Off switch on the handle .

Problem	Cause and remedy
Rapid flashing of the battery symbol	The rechargeable battery is not sufficiently charged. ■ Charge the battery exactly as described in these operating instructions.
Two symbols appearing alternately in the display	“Suction duct blocked” fault ■ Select a lower power level. ■ Check and clean all airways.
F1	“Handle not recognised” fault ■ Remove the handle and refit it until it clicks into place. ■ Remove the battery, wait for 10 seconds and reinsert it.
F2	“Motor overheating” fault ■ Empty and clean the dust container, pre-filter and fine dust filter. ■ Remove the battery, wait for 10 seconds and reinsert it. ■ Wait for approximately 30 minutes before switching the vacuum cleaner back on again.
F4	“Battery overheating” or “Battery not recognised” fault ■ Wait for approximately 30 minutes before switching the vacuum cleaner back on again. ■ Insert an original Miele AP03/AP04 lithium-ion rechargeable battery (HX-LA 10).

Problem	Cause and remedy
F 5	Internal system error ■ Remove the battery, wait for 10 seconds, reinsert it and charge it.
	“Electrobrush blocked” fault ■ Select a lower power level. ■ Clean the electrobrush. ■ For stubborn soiling, remove the roller brush from the electrobrush. Clean the roller brush and the inside of the electrobrush.
	“AquaTwister mop attachment blocked” fault (depending on the model) ■ Apply less pressure when mopping. ■ Clean the cleaning cloths.
Problem	Cause and remedy
The vacuum cleaner does not start when it is switched on.	There is no battery inserted or the battery has been inserted incorrectly. ■ Insert the battery or check that the battery is seated correctly.
	The battery is in safety mode. ■ Start a charging process.
	The rechargeable battery is not sufficiently charged. ■ Charge the battery exactly as described in these operating instructions.
	An original Miele battery has not been inserted. ■ Insert an original Miele AP03/AP04 lithium-ion rechargeable battery (HX-LA 10).
	The battery was not placed in the PowerUnit when charging it for the first time. ■ To activate the battery, it is essential to place it in the PowerUnit when charging it for the first time.
	The charging plug is still plugged in. ■ Pull the charging plug out of the charging socket on the bottom of the battery.
The roller brush is not rotating.	The electrobrush/roller brush is dirty. ■ Remove threads and hair with scissors and remove the roller brush to remove stubborn soiling.

Problem	Cause and remedy
Cleaning performance is reduced.	The fine dust filter/pre-filter is soiled. ■ Use the ComfortClean self-cleaning function. ■ Clean both filters thoroughly.
	The fine dust filter is worn. ■ Insert a new HX FSF-2 fine dust filter.
The electrobrush switches itself off.	The electrobrush is overloaded – this can happen on surfaces like deep-pile carpet. ■ Switch the vacuum cleaner off and switch it on again at a reduced suction power level.
	The self-standing function has been selected with the PowerUnit at the bottom configuration. ■ Unlock the electrobrush connector.
The vacuum cleaner switches off automatically.	The vacuum cleaner is overloaded. ■ Switch the vacuum cleaner back on.
The operating noise is changing during vacuuming.	The Electrobrush power rating is automatically set to the optimum level based on the type of flooring and roller brush used. ■ The noise is not unusual – the vacuum cleaner is functioning normally.
	The Boost mode function has been selected. ■ The noise is part of the normal functioning of Boost mode.
The vacuum cleaner keeps falling over.	PowerUnit at the top has been selected. ■ Select PowerUnit at the bottom .
The AquaTwister mop attachment (depending on the model) is rotating unevenly.	The cleaning cloths have not been attached evenly. ■ Press on the cleaning cloths firmly and carefully.

Customer Service

Contact in case of malfunction

In the event of any faults which you cannot remedy yourself, please contact your Miele Dealer or Miele Service.

Contact information for Miele Service can be found at the end of this document.

Please note that telephone calls may be monitored and recorded for training purposes and that a call-out charge will be applied to service visits where the problem could have been resolved as described in this booklet.

Guarantee

For information on the appliance guarantee specific to your country please contact Miele. See end of this booklet for contact details.

Warranty in the UAE

The appliance warranty is valid for 2 years from date of purchase.

For more information on country specific warranty terms and conditions, please contact Miele Customer Service. See end of this booklet for contact details.

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