Detergent dispenser drawer

3 Access to filters, pumps and

5 Access panel for TwinDos containers

emergency release

2 Control panel

Door

Changing the programme sequence

# Applications

Before using the washer-dryer for the first time, ensure that it is correctly installed and connected. Install and connect the appliance as described in the operating instructions.

It is **essential** to read the separate operating instructions.



You can use this washer-drver to:

- wash separately with a maximum load of 9.0 kg,
- dry separately
- with a maximum load of 5.0 kg,

wash and dry in a continuous

with a maximum load of 5.0 kg.

Operation

Touch display and sensors 

sensors in the display react to fingertip

The touch display can be scratched by pointed or sharp objects, e.g. pens. Only touch the display with your fingers.

Takes you back a level in a menu.

Touch display Start/Stop sensor

Touching the Start/Stop sensor starts the selected programme or cancels a programme that has already started. The sensor flashes slowly as soon as it is possible for a programme to be started and then lights up constantly after the programme has started.

- Optical interface
- For service technicians.
- () sensor

For switching the washer-dryer on and off. The washer-dryer switches off automatically to save energy. It is switched off 15 minutes after the end of the programme/Anti-crease phase, or after being switched on if no further selection is made.

# Main menu

After switching on the washer-dryer, the main menu will appear in the display. You can access all important sub-menus from the main menu.

Touch the 介 sensor at any time to return to the main menu. Values that have not vet been confirmed with the OK sensor are not saved when you return to the main menu.

**₩ashing** 

For selecting the wash programme.

Drying

For selecting the drying programme.

Washing + Drying

continuous washing and drying sequence.

# **☆** Favourite programmes

12 of your saved programmes.

# (1) MobileStart

The washer-driver can be operated remotely via the Miele@mobile App.

Guides you step by step so that you can select the optimum washing and drying programme.

Maintenance options for the TwinDos system and the Clean machine and Rinse out fluff programmes.

(b) Maintenance

For altering the washer-dryer's electronics to suit changing requirements.

Scrolling through menus You can scroll to the right or the left by

swiping your finger across the screen. The orange bar under the pictures shows that there are further options to choose

Touch an option in the menu to select it. If there are multiple options, the selected option will be highlighted in orange.

Pull-down menu

# Operating the touch display

website.).

■ Scroll to the right of the display until the 3. Selecting programme settings programme you want appears.

The display will then change to the standard menu for the programme. There are 3 other ways to select a orogramme:

Touch the top edge of the screen in the middle and drag down with your finger.

# ■ Touch the Washing sensor.

Separate washing

. Preparing the laundry

Foreign objects (e.g. nails, coins,

paper clips etc.) can cause damage

to fabrics and to components in the

Sort the laundry by colour and by care

label. Most garments have a textile

care label in the collar or side seam.

(see "ABC of Stains" on the Miele

2. Selecting a programme

Switching the washer-dryer on

■ Press the ① sensor.

Programme selection

Pre-treat stains and badly soiled areas

Empty all pockets.

■ Touch the sensor for that programme.

1. Favourite programmes 2. The Washing/Drying assistant

# Selecting the spin speed

Touch the Temperature sensor and

select the temperature you want.

■ Touch the Spin speed sensor and select the spin speed you want.

**Activating TwinDos** 

or On and confirm with OK.

Selecting the temperature

TwinDos dispensing is automatically ■ Touch the Stains sensor and select the activated for all programmes in which dispensing is possible. Switching TwinDos on or off

# type of stains in your load from the list.

Selecting Extras

Selecting stains

one or more Extras.

**Activating CapDosing** 

■ Touch the TwinDos sensor, select Off You can use the Timer to set the finish time or the start time for a programme.

■ Touch the Extras sensor and select

■ Touch the *CapDosing* sensor and

select the Cap you want to use.

# 4. Loading the drum

# Opening the door

- Reach under the door grip and pull the door
- Unfold the laundry and load loosely in the drum. The programme status will appear in the ■ Always observe the maximum recommended
- load for each programme. **Tip:** The maximum load size for the programme

selected will appear in the pull-down menu.

# Closing the door

- Make sure that no items are caught between the door and the seal.
- Shut the door with a gentle swing.

# 5. Addina deteraent

Detergent can be dispensed via TwinDos, the detergent dispenser drawer or CapDosing.

# TwinDos

The optimum amount of UltraPhase 1 and UltraPhase 2 will be dispensed automatically according to the colour mix of the load.

■ Touch the *TwinDos* sensor in the standard menu of the programme.

# **Detergent dispenser drawer**

■ Pull out the detergent drawer and add detergent to the compartments  $\sqcup$ ,  $\sqcup$  or  $\otimes$ .

# CapDosing

There are different types of capsules available. Each capsule contains the correct amount of detergent for one wash cycle.

■ Touch the Cap sensor in the standard menu of the programme, select the type of capsule and place a capsule in the  $\square$  compartment.

# 6. Starting the programme

■ Touch the slowly flashing Start/Stop

The door will lock and the programme will

display.

# 7. At the end of the programme The door remains locked during the Anti-

crease phase. ■ Touch the Start/Stop sensor.

■ Remove the laundry.

# removed from the drum.

small articles, e.g. buttons, which might Press the ① sensor. be lodged there.

Switch the washer-dryer off with the

■ Remove any used capsules from the detergent dispenser drawer. Leave the detergent dispenser drawer slightly open to allow it to dry.

See the section "After each washing or drying programme" under "Washing and drying in one continuous sequence".

# If you have washed a full load of laundry

and you wish to dry the laundry in the washer-dryer afterwards, you will have to remove half the load and carry out the

Separate drying

drying process in two loads.

# 1. Preparing the laundry Sort the laundry according to the type

of fibre and weave, garment care label Select the desired drying level. symbol and the drying level required. ■ Before drying, check the drying symbol Selecting Extras

- on the care label.
- Pull open the door.

Check that all items have been

Check the folds in the door seal for any Switching the washer-dryer on

**Note:** For safety reasons, close the door. Selecting a programme

■ Touch the *Drving* sensor. (1) sensor. ■ Scroll to the right of the display until the programme you want appears.

■ Touch the sensor for that programme. The display will then change to the standard menu for the programme.

2. Selecting a programme

There are 3 other ways to select a 1. Favourite programmes

2. The Washing/Drying assistant

3. Miele MobileStart

# 3. Selecting programme

# Selecting a thermospin spin speed ■ Touch the Spin speed sensor.

# Selecting the drying level ■ Touch the *Drying level* sensor.

The door will lock and the drving

# programme will start.

Select one or more Extras. ■ Confirm with the OK sensor.

The mains water tap must be kept open for drying.

between the door and the seal.

programme selected will appear in the pull-

# 6. At the end of the programme

If you have unloaded the drum during the

The door remains locked during the Anticrease phase.

# ■ Touch the Start/Stop sensor. The door will unlock.

■ Pull open the door.

Switch the washer-drver off.

# Opening the door

4. Loading the drum

or the start time for a programme.

■ Touch the Extras sensor.

- Reach under the door grip and pull the Anti-crease phase, make sure you spread door open. out the laundry to cool it down.
- Load the laundry loosely in the drum. Do not overload the drum, Overloading

You can use the Timer to set the finish time

■ Remove the laundry. can cause unnecessary wear and tear of the laundry, give a disappointing drying See the section "After each washing or result and cause more creasing. drying programme" under "Washing and drying in one continuous sequence".

■ Remove foreign objects like detergent dispensing devices from the laundry.

They can melt and damage the dryer and the laundry.

Closing the door Shut the door with a gentle swing.

# ■ Make sure that no items are caught Tip: The maximum load size for the

# down menu. Select the desired spin speed.

# 5. Starting the programme ■ Touch the slowly flashing Start/Stop

# The programme status will appear in the Removing the laundry

■ Wait until the A symbol in the display goes out and the door is unlocked.

Select the required programme.

■ Press the Start/Stop sensor.

after it has started

Select Yes.

can be opened.

Close the door.

Cancel the programme?

■ Touch the Start/Stop sensor.

The following will appear in the display:

The suds will be drained away or the

- Selecting another programme

# Interrupting a programme

■ Switch the washer-dryer off with the ①

and spread out to cool down.

# Cancelling a programme Making changes You can cancel a programme at any time It is not possible to change the programme,

the temperature, the spin speed or the selected Extras after the programme has started. This prevents the appliance being operated unintentionally, e.g. by children.

# laundry will be cooled down before the door Adding laundry Laundry can be added or removed if Add

■ Touch the Add laundry sensor. The following will appear in the display:

- Close the door.

not switch the washer-driver off before the end of a drying programme unless all items are removed immediately

# laundry is illuminated in the display.

■ Touch the Start/Stop sensor. The programme will continue.

■ To continue the programme, switch the washer-dryer back on with the ① sensor.

# en - AU, NZ

3. Miele MobileStart

WTW 870 WPM

M.-Nr. 11 694 030/00

Problem solving guide

indicator light does not

You are asked to enter a

The display is dark.

come on.

display:

Extra cooling

The laundry feels damp

too dry after a drying cycle. levels.

Quick Start Guide

Miele

# Washing and drying in one continuous sequence

Do not exceed the maximum load for the drying programme. It is very important to read the sections "Separate washing" and "Separate drying" before proceeding.

# 1. Preparing the laundry

■ Sort the laundry according to the type of fibre and weave, garment care label symbol and the drying level required.

# 2. Selecting a programme

# Switching the washer-dryer on

■ Press the ① sensor.

# **Programme selection**

- Touch the Washing + Drying sensor.
- Scroll to the right of the display until the programme you want appears. ■ Touch the sensor for that programme.
- The display will then change to the standard menu for the programme.

There are 3 other ways to select a programme:

- 1. Favourite programmes 2. The Washing/Drying assistant
- 3. Miele MobileStart

# 3. Loading the drum

- Open the door.
- Unfold the laundry and load loosely in the

Detergent dispensing aids, e.g. plastic dispenser balls, can melt during the drying programme and cause damage to the machine and the laundry. These dispensing aids must be removed from the laundry before drying.

Close the door.

that laundry does not get trapped in the door opening.

# 4. Selecting programme settings After each washing or drying

- Select TwinDos or CapDosing if desired. Open the drum door fully.
- Select further Extras or stains as required.

# You can use the Timer to set the finish time

or the start time for a programme.

# 5. Adding detergent

■ Dispense detergent via TwinDos, CapDosing or the detergent dispenser drawer.

# 6. Programme start/finish

- Touch the Start/Stop sensor. The door will lock. The programme status
- The Anti-crease phase will start at the end of the programme.

If you have unloaded the drum during the Anti-crease phase, make sure you spread out the laundry to cool it down.

# See "After each washing or drying programme"

# Select the desired temperature, spin programme speed and drying level.

- - Risk of burning! The metal cap is hot after drying. Do not touch the metal cap ocated on the inside of the door glass.
  - Remove the laundry.
  - Check the folds in the door seal for any small articles, e.g. buttons, which might be lodged there. After drying, remove any fluff from around
  - Check that all items have been removed from the drum. Items left behind could be
- will appear in the display.
- Touch the Start/Stop sensor.

Rinse out fluff programme collect in the drum and suds container.

■ Select one or more Extras.

Not all Extras can be combined. Extras that cannot be combined

- the door seal and the porthole glass.
- Switch the washer-dryer off.

- The door will unlock.
  - During drying, fluff is developed and can
- Pull the door open and unload the drum. The *Rinse out fluff* programme must not

# be used for rinsing laundry.

- Scroll through the main menu until Maintenance appears.
- Touch the Maintenance sensor. Select Rinse out fluff.
- Any fluff will be rinsed away within a few
- Switch the washer-dryer off.

- Touch the Extras sensor.
- Confirm with the OK sensor.

- SingleWash/Dry for the efficient washing and drying of very small loads.
- reduced noise.
- slightly open to allow it to dry.
  - amounts of dirt.
  - Intensive for hard-wearing laundry that is very heavily soiled.
  - AllergoWash where particularly high
  - wash result.
  - Extra gentle for gentle washing of lightly soiled fabrics.

- the door seal and door glass.

# A spin cycle is carried out in some drying programmes to reduce energy consumption.

# Selecting Extras

- are greyed out and cannot be selected.

- damaged in the next washing or drying
- **Tip:** Leave the detergent dispenser drawer

  - - levels of hygiene are required.
- laundry remains in the water following the ■ Switch the washer-dryer on. final rinse cycle.
- Do not use detergent.
- Touch the Start/Stop sensor.
- If necessary, wipe any remaining fluff off

Extras

# Washing and drying:

- Extra quiet washing or drying with
  - Pre-ironing for reducing creasing at the end of the programme.

# Washing

- Quick for light soiling, with a shorter programme duration.
- Water plus more water when washing and rinsing. Pre-wash – for laundry with large
- Soak for heavily soiled fabrics.
- Rinse hold If Rinse hold is selected, the
- Separate rinse for a particularly good

- Gentle tumble - for delicate fabrics such as acrylics.

# Thermospin (drying only)

# Programme chart - Washing Programme chart - Drying

| Programme            | Load (in kg)   | Items   |
|----------------------|----------------|---|
| ECO 40-60            | 9.0            | Normally soiled cotton garments.<br>A laundry load that is intended for washing at 40°C or 60°C can be washed in the same wash cycle.   |
| Cottons              | 0.0            | Cottons, linens or cotton mix fabrics, e.g. table linen, towelling, underwear, T-shirts etc.  |
| Minimum<br>iron      | 0.4            | Synthetic, mixed fibre and easy care cotton.<br>Reduce the spin speed for fabrics which crease easily.  |
| QuickPower           | 4.0            | Moderately soiled garments which are also suitable for washing in the Cottons programme. A special saturation process and wash rhythm ensure that the laundry is cleaned particularly quickly and thoroughly. |
| Delicates            | 3.0            | Delicate garments made from synthetic fibre, mixed fibre, rayon and viscose. For items which crease easily, deselect the spin.  |
| Shirts               | 2.0            | Shirts and blouses made of cotton and mixed fibre.<br>Turn shirts and blouses inside out, do up buttons and tum collars and cuffs inwards.  |
| Woollens ∰           | 2.0            | Machine-washable or hand-washable wool or wool blend fabric. If the care label does not specify a temperature, wash using the cold setting.  Reduce the spin speed for items which crease easily.             |
| Denim                | 3.0            | Items made of denim.  |
| Outerwear            | 2.5            | Performance outerwear (e.g. jackets and trousers) made from membrane fabric such as Gore-Tex®, SYMPATEX®, WINDSTOPPER® etc.   |
| An explanation of fi | urther program | An explanation of further programmes can be found in the "Washing: Programme chart" in the operating instructions.  |
|                      |                |   |
|                      |                |   |

# 

the display: the display: ∴ Fault F

Close the door again. Door will not lock, Call Miele. Start the programme again. If the fault message appears again, contact Miele. The door will not open. The door lock has jammed. The door lock has jammed, Call Call Miele. The programme has been The water outlet is blocked or restricted. The drain hose cancelled and the following has been fixed too high. **fault message appears in**Clean the filters and the drain pump. the display: ■ Check whether the maximum delivery height of 1 m has been exceeded. **The programme has been** The water inlet is blocked or restricted. **cancelled and the following** • Check whether the tap is turned on properly. **fault message appears in**• Check whether the inlet hose is kinked. the display: If the fault message appears again, contact Miele. ↑ Water intake fault **The programme has been** The water protection system has reacted. **cancelled and the following** Turn off the tap. fault message appears in Call Miele. Materproof system activated. **The programme has been** There is a fault. **cancelled and the following** Restart the programme. **fault message appears in** If the fault message appears again, contact Miele.

To switch off the fault message, switch the washer-dryer off with the ① sensor.

and the Start/Stop sensor Check whether the mains plug is plugged in and

Check whether the circuit breaker has tripped.

■ Enter the code and confirm the entry. Deactivate the

display the next time the machine is switched on.

■ Touch the Start/Stop sensor. This switches Standby

code if you do not wish this message to appear in the

The display has switched off automatically to save energy

Access via a code has been activated.

switched on.

(Standby mode).

The following appears in the The door is not closed properly. The door lock could not

Problem/Fault message Possible cause and remedy

**The display remains dark**There is no power to the machine.

Possible cause and remedy Problem/Fault message **The following appears in the** There is very little or no laundry in the drum. ■ In future use a timed drying programme for drying only a few individual items. Check load A machine overload was detected. ■ In future adhere to the maximum load limit for each **The following appears in the** The Rinse out fluff programme has not been used for a ■ Start the *Rinse out fluff* programme. Start "Rinse out fluff" programme in the "Maintenance" menu The following appears in the No drying programme or no wash programme using a temperature above 60°C has been run for a long time. ■ Start the Clean machine programme. **The following appears in the** TwinDos or automatic dispensing via compartment 1)/2) has not been used for a long time. ■ Use TwinDos for one of your next loads. Use "TwinDos" or carry out Carry out the TwinDos maintenance programme. "TwinDos" Maintenance in the "Maintenance" menu. The following appears in the TwinDos or automatic dispensing via compartment 10/2 has not been used for a long time. ■ Carry out the TwinDos maintenance programme "TwinDos" Maintenance for immediately as described in "Cleaning and care compartment ① must be starte - Maintenance programmes" in the operating in the "Maintenance" menu. At the end of the For safety reasons, the door cannot be opened if the programme or after a temperature in the drum exceeds 55°C during washing or programme cancellation 70°C during drying.

and the message has gone out in the display.

Change the level of drying as described in "Settings -

■ Spread the laundry out to cool it down.

the following appears in the Wait until the temperature in the drum has decreased

Warm laundry can feel damp.

**The laundry is too damp or**The desired residual moisture level is between two drying

Drying levels".

Washer-dryer

These short instructions are not a substitute for the operating instructions supplied with the appliance. Please read the operating instructions supplied with your washer-dryer before using it for the first time and take note of the Warning and Safety instructions, as well as the full descriptions on how to use your appliance.

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