

# Operating and installation instructions Induction hobs



To avoid the risk of accidents or damage to the appliance it is **essential** to read these instructions before it is installed and used for the first time.

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Warning and Safety instructions
Sustainability and environmental protection
Familiarisation
Your hob
Controls and display
Power management
Operating principles
Networking
Miele@home 18
Direct connection with the cooker hood
Functions
Con@ctivity 3.0
Permanent pan recognition
Pan and pan size recognition
Booster
Stop&Go
Additional power levels
Auto heat-up
Timer
System lock
Safety lock
Recall
Keeping warm
Wipe protection
Programming
Demo mode
Showroom mode
Residual heat indicator
Safety switch-off
Overheating protection
Hob data 22
Commissioning
Unpacking the hob
Cleaning the hob for the first time
Switching on the hob for the first time
Miele@home
Installing the Miele app
Setting up Miele@home
Establishing a direct connection with the cooker hood
Operation
Safety notes for operation

Switching the hob on	30
Switching the hob off	30
Positioning cookware	
Power level	31
Setting the power level	31
Setting the power level — extended setting range	31
Changing the power level	31
Booster	32
Activating the Booster	32
Deactivating the Booster	32
Activating/deactivating Stop&Go	32
Auto heat-up	33
Activating auto heat-up	33
Deactivating auto heat-up	33
Timer	34
Setting timer durations	34
Setting the minute minder	34
Changing the minute minder duration	34
Deleting the minute minder duration	
Setting the switch-off time	35
Changing the switch-off time	35
Deleting the switch-off time	
Setting multiple switch-off times	35
Displaying switch-off times	35
Using both timer functions at the same time	36
System lock	37
Activating the system lock	37
Deactivating the system lock	37
Safety lock	37
Activating the safety lock	37
Deactivating the safety lock	37
Activating the Recall function	38
Keeping warm	38
Activating/deactivating the Keeping warm function	38
Keeping warm temperatures for various applications	38
	38
Tips for keeping food warm	
Wipe protection	38
Activating wipe protection	
Deactivating wipe protection	
Hob data	39
Displaying the model identifier/serial number	39
Displaying the software version	39
Activating/deactivating demo mode	40

Activating/deactivating showroom mode	40
Setting ranges	41
Good to know	<b>42</b> 42 42 43
Adjusting settings	45
Cleaning and care	<b>49</b> 49 50
Troubleshooting	51 53 54 55
After sales service.  Contact in the event of a fault	56 56 56 56 57
Optional accessories	58
Installation Safety notes for installation Additional safety notes for surface-mounted installation Additional safety notes for flush-fit installation	<b>59</b> 59 60 61
Safety distances	62 69 69 70 71
KM 7697 FL, KM 7897 FL	72 73 73 74
Installing a surface-mounted hob	75 76 77 80
EU Conformity declaration	82

<b>UK Conformity</b>	declaration	82

This hob complies with all relevant local and national safety requirements. Inappropriate use can, however, lead to personal injury and material damage.

Read the operating and installation instructions carefully before using the hob. They contain important information on safety, installation, use and maintenance. This prevents both personal injury and damage to the hob.

In accordance with standard IEC 60335-1, Miele expressly and strongly advises that you read and follow the instructions in the chapter on installing the hob as well as the safety instructions and warnings.

Miele cannot be held liable for injury or damage caused by non-compliance with these instructions.

Keep these instructions in a safe place and pass them on to any future owner.

# **Correct application**

- This hob is intended for domestic use and use in other similar environments.
- This hob is not intended for outdoor use.
- ▶ It is intended for domestic use only to cook food and keep it warm. Any other use is not supported by the manufacturer and could be dangerous.
- ▶ This hob is not intended for use by people with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision and instruction concerning its use by a person responsible for their safety. They may only use the hob unsupervised if they have been shown how to use it in a safe way. They must be able to recognise and understand the dangers of misuse.

# Safety with children

- Children under 8 years of age must be kept away from the hob unless they are constantly supervised.
- ▶ Children over 8 years of age may use the hob without supervision if its operation has been clearly explained to them and they are able to use it safely. Children must be able to understand and recognise the possible dangers caused by incorrect operation.
- Children must not be allowed to clean the hob unsupervised.
- ▶ Please supervise children in the vicinity of the hob and do not let them play with it.
- ▶ The hob gets hot when in use and remains hot for a while after being switched off. Keep children well away from the hob until it has cooled down and there is no danger of burning.
- ▶ Danger of burning. Do not store anything which might arouse a child's interest in storage areas above or behind the hob. Otherwise they could be tempted to climb onto the hob.
- ▶ Risk of burning and scalding. Place pots and pans on the cooking zone in such a way that children cannot pull them down and burn themselves.
- ▶ Danger of suffocation! Whilst playing, children may become entangled in packaging material (such as plastic wrapping) or pull it over their head with the risk of suffocation. Keep packaging material away from children.
- Activate the system lock to ensure that children cannot switch on the hob inadvertently. Use the safety lock when the hob is in use to prevent children from altering the settings selected.

# **Technical safety**

- ▶ Unauthorised installation, maintenance and repairs can cause considerable danger for the user. Installation, maintenance and repairs must only be carried out by a Miele authorised technician.
- ▶ Damage to the hob can compromise your safety. Check the hob for visible signs of damage. Do not use the hob if it is damaged.
- ▶ Temporary or permanent operation on an autonomous power supply system or a power supply system that is not synchronised with the mains power supply (e.g. island networks, back-up systems) is possible. A prerequisite for operation is that the power supply system complies with the specifications of EN 50160 or an equivalent standard.

The function and operation of the protective measures provided in the domestic electrical installation and in this Miele product must also be maintained in isolated operation or in operation that is not synchronised with the mains power supply, or these measures must be replaced by equivalent measures in the installation. As described, for example, in the current version of BS OHSAS 18001–2 ISO 45001.

- ▶ The electrical safety of this hob can only be guaranteed when correctly earthed. It is essential that this standard safety requirement is met. If in any doubt please have the electrical installation tested by a qualified electrician.
- ▶ To avoid the risk of damage to the hob, make sure that the connection data on the data plate (voltage and frequency) match the mains electricity supply before connecting it to the mains. Consult a qualified electrician if in doubt.
- ▶ Do not connect the hob to the mains electrical supply by a multisocket adapter or extension lead. These are a fire hazard and do not guarantee the required safety of the appliance.
- For safety reasons, this hob may only be used after it has been built in.
- This hob must not be used in a non-stationary location (e.g. on a ship).
- Never open the casing of the hob.

Touching or tampering with electrical connections or components and mechanical parts is highly dangerous to the user and can cause operational faults.

- ▶ While the hob is under warranty, repairs should only be undertaken by a Miele authorised service technician. Otherwise the warranty is invalidated.
- ▶ Miele can only guarantee the safety of the appliance when genuine original Miele replacement parts are used. Faulty components must only be replaced by Miele spare parts.
- ► The hob is not intended for use with an external timer switch or a remote control system.
- ► The hob must be connected to the electricity supply by a qualified electrician (see "Installation Electrical connection").
- ▶ If the mains connection cable is damaged, it must be replaced with a special mains connection cable by a qualified electrician (see "Electrical connection" in the "Installation" chapter).
- ▶ The hob must be disconnected from the mains electricity supply during installation, maintenance and repair work. Ensure that power is not supplied to the appliance until after it has been installed or until any maintenance or repair work has been carried out.
- ▶ Danger of electric shock. Do not use the hob if it is faulty, or if the ceramic surface is cracked, chipped or damaged in any way. Switch it off immediately. Disconnect the hob from the mains electricity supply. Contact Miele Service.
- ▶ If the hob is installed behind a cabinet door, do not close the door while the hob is in use. Heat and moisture can build up behind the closed door. This can result in damage to the hob, the housing unit and the floor. Do not close the door until the residual heat indicators go out.
- ▶ In areas which may be subject to infestation by cockroaches or other vermin, pay particular attention to keeping the appliance and its surroundings clean at all times. Any damage caused by cockroaches or other vermin will not be covered by the warranty.

### Correct use

- ▶ The hob gets hot when in use and remains hot for a while after being switched off. There is a danger of burning until the residual heat indicators go out.
- ▶ Oil and fat can overheat and catch fire. Do not leave the hob unattended when cooking with oil and fat. If it does ignite do not attempt to put the flames out with water.
- Disconnect the hob from the mains and use a suitable fire blanket, saucepan lid, damp towel or similar to smother the flames.
- ▶ Do not leave the hob unattended whilst it is being used. It should be continually monitored whilst boiling and flash frying.
- ► Flames could set the grease filters of a cooker hood on fire. Do not flambé under a cooker hood.
- Spray canisters, aerosols and other inflammable substances can ignite when heated. Therefore do not store such items or substances in a drawer under the hob. Cutlery inserts must be heat-resistant.
- Do not heat an empty pan.
- ▶ Do not heat up food in closed containers e.g. tins or sealed jars on the hob, as pressure can build up in the container, causing it to explode.
- ▶ Do not cover the hob, e.g. with a hob cover, a cloth or protective foil. The material could catch fire, shatter or melt if the hob is switched on by mistake or if residual heat is still present.
- When the appliance is switched on either deliberately or by mistake, or when there is residual heat present, there is the risk of metal items placed on the hob heating up. Other materials can melt or catch fire. Damp pan lids might adhere to the ceramic surface and be difficult to dislodge. Do not use the hob as a resting place for anything. Switch the hob off after use.
- ▶ You could burn yourself on the hot hob. Protect your hands with heat-resistant pot holders or gloves when handling hot pots and pans. Do not let them get wet or damp, as this causes heat to transfer through the material more quickly with the risk of scalding or burning yourself.
- ▶ When using an electrical appliance, e.g. a hand-held food blender, near the hob, ensure that the cable of the electrical appliance cannot come into contact with the hot hob. The insulation on the cable could become damaged.

- ► Grains of salt, sugar and sand (e.g. from cleaning vegetables) can cause scratches if they get under pan bases. Make sure that the ceramic surface is clean before placing pans on it.
- ► Even a light object can cause damage in certain circumstances. Do not drop anything on the ceramic surface.
- ▶ Placing hot pans on the sensors and indicators could damage the electronics underneath. Do not place hot pans on the sensors or indicators.
- Do not allow solid or liquid sugar, or pieces of plastic or aluminium foil to get onto the hob when it is hot, as they can damage the ceramic surface when it cools down. If this should occur, switch off the appliance and scrape off all the sugar, plastic or aluminium residues whilst still hot, using a shielded scraper blade suitable for use on glass. Wear oven gloves when doing this. Allow the ceramic surface to cool down and then clean it with a suitable ceramic hob cleaning agent.
- Pans which boil dry can cause damage to the ceramic glass. Do not leave the hob unattended whilst it is being used.
- ▶ Only use pots and pans with smooth bases. Rough bases will scratch the ceramic glass.
- Lift pans into position on the hob. Sliding them into place can cause scuffs and scratches.
- ▶ Because induction heating works so quickly, the base of the pan could, under certain circumstances, heat up to the temperature at which oil or fat self-ignites within a very short time. Never leave the hob unattended during use!
- ► Heat oil or fat for a maximum of one minute. Never use the Booster function to heat oil or fat.
- ▶ For people fitted with a heart pacemaker: Please note that the area immediately surrounding the hob is electromagnetically charged. It is very unlikely to affect a pacemaker. However, if in any doubt, consult the manufacturer of the pacemaker or your doctor.
- ▶ To prevent damage to items which are susceptible to electromagnetic fields, e.g. credit cards, digital storage devices, pocket calculators, etc, do not leave them in the immediate vicinity of the hob.
- ▶ Metal utensils stored in a drawer under the hob can become hot if the appliance is used intensively for a long time.

- ▶ The hob is fitted with a cooling fan. If a drawer is fitted directly underneath the hob, ensure that there is sufficient space between the drawer and its contents and the underside of the hob in order to ensure sufficient ventilation for the hob.
- ▶ If a drawer is fitted directly underneath the hob, do not store any pointed or small items, paper, serviettes, etc. in the drawer. They could get in through the ventilation slots or be sucked into the casing by the fan and damage the fan or impair cooling.
- ▶ The induction generators could be damaged or even destroyed if you use an induction adapter plate for cookware. Do not use induction adapter plates.

# Cleaning and care

- ▶ Do not use a steam cleaning appliance to clean this hob. The steam could reach electrical components and cause a short circuit.
- ▶ If the hob is built in over a pyrolytic oven, the hob should not be used whilst the pyrolytic process is being carried out, as this could trigger the overheating protection mechanism on the hob (see relevant section).
- ▶ Miele will guarantee to supply functional spare parts for a minimum of 10 years and up to 15 years following the discontinuation of your hob.

# Sustainability and environmental protection

# **Energy saving tips**

- Cook in covered pots and pans if possible. This prevents heat escaping unnecessarily.
- Cook with as little water as possible.
- Once food has come to the boil or the pan is hot for frying, reduce the heat to a lower power level.
- Use a pressure cooker to reduce cooking durations.

# Disposing of the packaging material

The packaging material is used for handling and protects the appliance from transport damage. The packaging material used is selected from materials which are environmentally friendly for disposal and can generally be recycled.

Recycling the packaging material reduces the use of raw materials. Use material-specific collection points for valuable materials and take advantage of return options. Your Miele dealer will take the packaging material away.

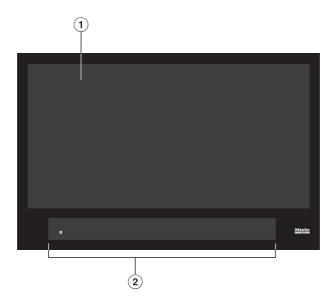
# Disposing of your old appliance

Electrical and electronic appliances contain many valuable materials. They also contain certain materials, compounds and components which were essential for their correct functioning and safety. These could be hazardous to human health and to the environment if disposed of with household waste or if handled incorrectly. Please do not, therefore, dispose of your old appliance with household waste.



Instead, please make use of officially designated collection and disposal points to dispose of and recycle electrical and electronic appliances in your local community, with your dealer or with Miele, free of charge. By law, you are solely responsible for deleting any personal data from the old appliance prior to disposal. You are legally obliged to remove any old batteries which are not securely enclosed by the appliance and to remove any lamps without destroying them, where this is possible. These must be taken to a suitable collection point where they can be handed in free of charge. Please ensure that your old appliance poses no risk to children while being stored for disposal.

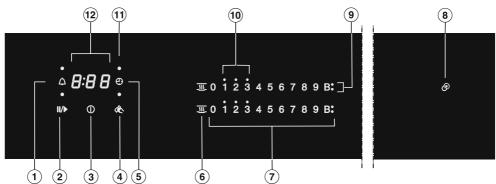
# Your hob



- ① Useable surface of the hob for a maximum of 6 pans
- ② Controls and indicators

# **Familiarisation**

# Controls and display



- 1 Minute minder sensor control
- Stop&Go sensor controlTo stop/start a cooking process in progress
- 3 Hob On/Off sensor control
- 4 Wipe protection sensor control To lock the sensor controls
- ⑤ Auto switch off sensor control Switches off the heating for an item of cookware
- 6 Keeping warm sensor control To activate/deactivate the Keeping warm function
- Numerical display sensor controls
  - To set the power level
  - To set the times
- 8 Positioning aid indicator light
- Booster display Booster function is activated
- 10 Residual heat displays
- ① Cookware allocation auto switch off indicator light
  Auto switch off for the heating for an item of cookware is activated
- 12 Timer display

0:00 to 9:59	Time
LOC	System lock/safety lock is activated
dЕ	Demo mode is activated

# **Power management**

# **Effects of power distribution**

While the Booster is in operation, some of the power is taken away from the other induction coils. If an induction coil gives power to another coil, this can have the following effects:

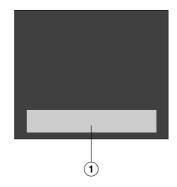
- Auto heat-up is deactivated.
- The power level is reduced.
- The heating is switched off.

# **Operating principles**

### Hob when switched off

Only the printed symbol for the On/ Off ① sensor control is visible when the hob is switched off. More sensor controls light up when the hob is switched on.

### Operation



(1) Sensor controls and indicators

This ceramic glass hob is equipped with sensor controls which react to finger contact.

Each time a sensor control is activated, an audible signal sounds.

For safety reasons, in order to switch the appliance on, the On/Off ① sensor control needs to be touched for a little longer than the other sensors.

# **Familiarisation**

# **Networking**

Your hob is equipped with an integrated WiFi module. The hob can be connected to your home WiFi network or simply to your Miele cooker hood.

### Miele@home

After installing the Miele app on a mobile device, you can do the following:

- Call up information on the operating status of your hob
- Call up information on the programme sequence of your hob
- Set up a Miele@home network with other WiFi-enabled Miele appliances
- Control a connected Miele cooker hood automatically via the hob settings (Con@ctivity 3.0)

# Direct connection with the cooker hood

Once you have established a direct connection with a Miele cooker hood, you can do the following:

 Control a connected Miele cooker hood automatically via the hob settings (Con@ctivity 3.0)

### **Functions**

### Con@ctivity 3.0

Con@ctivity 3.0 is the direct communication system between your hob and a Miele cooker hood. Communication is achieved by means of networking. Con@ctivity 3.0 enables the cooker hood to operate automatically depending on the operating status of your hob.

Further information can be found in the operating and installation instructions for your cooker hood.

### Permanent pan recognition

When you place cookware on a cooking zone, the numerical display for the cooking zone is activated automatically.

# Pan and pan size recognition

The cookware and its size are detected within a cooking zone. The release of energy is adapted to the size of the pan.

### **Booster**

When the Booster function is activated, the power is boosted so that large quantities can be heated up quickly, e.g. when boiling water for cooking pasta.

# Stop&Go

When Stop&Go is activated, all power levels are reduced to 1.

When the function is deactivated, the appliance switches back to the power level that was set last.

**Tip:** Use this function if there is a danger of food boiling over.

### Additional power levels

You can activate additional levels between the existing power levels. These intermediate levels allow you to adjust the power more precisely for the cookware.

### Auto heat-up

When auto heat-up has been activated, the cooking zone switches on automatically at the highest setting and then switches to the power level (continued cooking setting) which you have previously selected.

#### **Timer**

The timer can be used for the following two functions:

- For setting the minute minder
- For automatically switching off the heat for an item of cookware

You can use the functions simultaneously.

#### Minute minder

You can set an alarm for activities that are independent of the hob.

#### Auto switch off

You can set a time after which the heat for an item of cookware will switch off automatically. This function can be used for all cookware at the same time.

# System lock

If the system lock is activated, then the hob cannot be switched on.

# Safety lock

The safety lock is activated when the hob is switched on. When the lock is activated, the hob can be operated only under certain conditions.

# **Familiarisation**

#### Recall

If the hob is switched off by mistake during use, this function can be used to reset all settings. For this to work, the hob must be switched on again within 10 seconds of being switched off.

### **Keeping warm**

This function enables food to be kept warm after it has finished cooking.

The maximum duration for keeping food warm is 2 hours.

# Wipe protection

The hob sensor controls can be locked for 20 s to remove soiling, for example. The (1) sensor control is not locked.

# **Programming**

You can adapt the programming of the hob to your personal needs.

### Demo mode

This function enables dealers to demonstrate the hob without it heating up.

#### Showroom mode

In showroom mode, cooking processes are simulated in an infinite loop. The sequence of the individual steps is repeated after 1 minute. When you touch a sensor control or place cookware on the hob, it switches to demo mode.

### Residual heat indicator

If an area of the ceramic surface is hot, the residual heat indicator will light up after the hob has been switched off. Depending on the temperature, a dot will appear above power levels 1, 2 and 3.

The dots of the residual heat indicator go out one after the other as the ceramic surface cools down. The last dot only goes out when the ceramic surface is safe to touch.

### Safety switch-off

#### Sensor controls are covered

Your hob will turn off automatically if one or several of the sensor controls remain covered for longer than 10 seconds, for example, by finger contact, food boiling over or by an object such as an oven glove or tea towel. ① flashes briefly above the  $\mathcal L$  sensor control and a tone will sound.  $\mathcal L$  will go out once you have removed the object and/or cleaned the hob and the hob will be ready to use again.

### **Excessive operating time**

The safety switch-off is triggered automatically if an area is heated for an unusually long period of time. This time depends on the power level selected. If it has been exceeded, the heat switches off and the residual heat indicator appears. A power level can be selected in the usual way.

You can adjust the safety switch-off by changing the safety setting (see "Adjusting settings").

Power level*	Maximu	ım operati [h:min]	ing time
	Safety setting		
	0**	1	2
1	10:00	8:00	5:00
1.	10:00	7:00	4:00
2/2.	5:00	4:00	3:00
3/3.	5:00	3:30	2:00
4/4.	4:00	2:00	1:30
5/5.	4:00	1:30	1:00
6/6.	4:00	1:00	0:30
7/7.	4:00	0:42	0:24
8	4:00	0:30	0:20
8.	4:00	0:30	0:18
9	1:00	0:24	0:10

<sup>\*</sup> The power levels with a dot after the number are only available if the power level range has been extended (see "Setting ranges").

<sup>\*\*</sup> Factory default setting

# **Familiarisation**

### Overheating protection

In order to prevent the hob from being damaged by excessive temperatures, the overheating protection mechanism intervenes in one of the following ways:

### Overheating protection measures

- If the Booster function is switched on, it will stop.
- The set power level will be reduced.
- The heating switches off automatically. *Err* will flash alternately with *D44* in the timer display.
- All cooking zones will switch off.

# Triggering the overheating protection mechanism

The overheating protection may be activated under the following circumstances:

- The cookware being heated is empty.
- Fat or oil is being heated on a high power level.
- There is insufficient ventilation to the underside of the hob.
- A hot zone being switched on after an interruption to the power supply.

#### Hob data

The model identifier, serial number and software version of the hob can be displayed.

# Unpacking the hob

- Please stick the data plate for the appliance, supplied with this documentation, in the space provided in the "Customer Service Department" section of this booklet.
- Remove any protective foil and stickers.

# Cleaning the hob for the first time

- Before using for the first time, clean the hob with a damp cloth.
- Wipe the hob dry.

# Switching on the hob for the first time

The metal components have a protective coating. When the hob is used for the first time, this causes a smell and possibly also vapour. The heating of the induction coils also causes odours in the first few hours of operation. With each subsequent use, the odour is reduced until it disappears completely.

The smell and any vapours given off do not indicate a faulty connection or appliance and they are not hazardous to health.

# Miele@home

### Installing the Miele app

The ability to use the Miele app depends on the availability of the Miele@home service in your country. For information about availability, please visit www.miele.com.

The Miele app is available free of charge from the Apple App Store® or from the Google Play Store™.



Install the Miele app on your mobile device.

### Setting up Miele@home

The WiFi connection shares a frequency range with other appliances (including microwave ovens and remote control toys). This can give rise to sporadic or even complete connection failures. Therefore, the availability of featured functions cannot be guaranteed.

The hob requires max. 2 W in networked standby.

There are a number of ways of connecting your hob to your WiFi network.

# Commissioning

# Connecting via the Miele app

- A home WiFi network is available.
- The signal of your WiFi network is sufficiently strong in the place where your hob is installed.
- There is no direct WiFi connection between the hob and a Miele cooker hood (Con@ctivity 3.0).
- The Miele app is installed on your mobile device.
- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Start the Miele app.
- Touch the 0 and 5 sensor controls at the same time for 6 seconds.

The seconds can be seen counting down in the timer display. After this time has elapsed, the code  $\mathcal{E}:\mathcal{D}I$  is displayed in the timer display for 10 seconds.

You now have 10 minutes to configure the WiFi

■ Follow the user navigation in the app.

You can use all Miele@home functions.

# **Connecting via WPS**

- A home WiFi network is available.
- The signal of your WiFi network is sufficiently strong in the place where your hob is installed.
- There is no direct WiFi connection between the hob and a Miele cooker hood (Con@ctivity 3.0).
- You must have a WPS (WiFi protected setup) compatible router.
- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Touch the 0 and 6 sensor controls at the same time for 6 seconds.

The seconds can be seen counting down in the timer display. After the time has elapsed, a progress light appears in the timer display during the connection attempt (for max. 120 seconds).

The WPS login is active during these 120 seconds.

Activate the WPS function on your WiFi router.

If the connection was successful, the code  $\mathcal{E}: \mathbb{D}2$  appears in the timer display. If the connection could not be established, the timer display will show the code  $\mathcal{E}: \mathbb{D}1$ . You have probably not activated WPS on your router quickly enough. Repeat the steps above.

- Install the Miele app.
- Follow the user navigation in the app.

You can use all Miele@home functions.

**Tip:** If your WiFi router does not support WPS, please connect via the Miele app.

# Cancelling the process

■ Touch any sensor control.

### **Resetting settings**

Reset the settings if you are disposing of your hob, selling it or putting a used hob into operation. This is the only way to ensure that all personal data has been removed and the previous owner will no longer be able to access the hob.

Resetting is not required when replacing the router.

- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Touch the O and 9 sensor controls at the same time for 6 seconds.

The seconds can be seen counting down in the timer display.

After this time has elapsed, the code  $\mathcal{L}$ :00 is displayed in the timer display for 10 seconds.

# Commissioning

# Establishing a direct connection with the cooker hood

The hob requires max. 2 W in networked standby.

### Availability of the WiFi connection

The WiFi connection shares a frequency range with other appliances (including microwave ovens and remote control toys). This can give rise to sporadic or even complete connection failures. Therefore, the availability of featured functions cannot be guaranteed.

# Establishing a direct connection with the cooker hood

You can find the necessary information on connecting the cooker hood in the associated operating and installation instructions.

- Miele cooker hood with Con@ctivity 3.0
- The hob is not connected to your home network (Miele@home)
- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Touch the O and 7 sensor controls at the same time for 6 seconds.

The seconds can be seen counting down in the timer display. After the time has elapsed, a progress light appears in the timer display during the connection attempt. If the connection was successful, the code  $\mathcal{E}:\mathcal{D}\mathcal{Z}$  appears in the timer display. If the connection could not be established, the timer display will show the code  $\mathcal{E}:\mathcal{D}\mathcal{I}$ . Repeat the steps above.

When successfully connected, displays 2 and 3 will light up constantly on the cooker hood.

■ To quit connection mode on the cooker hood, press the run-on button 5 ♣ 15.

Con@ctivity 3.0 is now activated.

# **Cancelling the process**

■ Touch any sensor control.

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Reset the settings if you are disposing of your hob, selling it or putting a used hob into operation. This is the only way to ensure that all personal data has been removed and the previous owner will no longer be able to access the hob.

Resetting is not required when replacing the router.

- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Touch the O and 9 sensor controls at the same time for 6 seconds.

The seconds can be seen counting down in the timer display.

After this time has elapsed, the code  $\mathcal{L}$ :  $\mathcal{D}$  is displayed in the timer display for 10 seconds.

# **Operation**

# Safety notes for operation

Risk of fire with overheated food.

Unattended food can overheat and catch alight.

Do not leave the hob unattended whilst it is being used.

! Risk of burning due to hot ceramic surface.

The ceramic surface will be hot after use.

Do not touch the ceramic surface while the residual heat indicators are on.

Risk of burning due to hot items.

When the hob is switched on either deliberately or by mistake, or when there is residual heat present, there is the risk of metal items placed on the hob heating up.

Do not use the hob as a resting place for anything.

After use, switch the hob off with the ① sensor control.

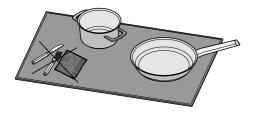
Placing hot cookware on the sensor controls and displays can damage the electronic module underneath.

The sensor controls do not respond.

They may be switched on or off unintentionally.

The hob will switch itself off (see "Familiarisation – Safety switchoff").

Do not place hot cookware over the sensor controls or displays.



The hob cannot distinguish between cookware and objects next to cookware.

The objects will be heated too. Touching hot objects can cause burning.

Do not place objects on the hob. Only place the cookware on the hob.

# **Operation**

# Switching the hob on

■ Touch the ① sensor control.

Further sensor controls will light up.

If no further entry is made, the hob will switch itself off after a few seconds for safety reasons.

# Switching the hob off

■ Touch the ① sensor control.

# Positioning cookware

You can use a maximum of 6 items of cookware at the same time on this hob.

You can position the cookware anywhere on the useable surface of the hob.

Cookware with a base diameter between 100 and 145 mm will not be detected in every position on the hob.

- If you are using several items of cookware at once, position them as far apart as possible. This will enable the hob to recognise each of them individually.
- Move items of cookware on the hob one after the other, not all at the same time.

When you move an item of cookware on the hob, the associated numerical display lights up. The set power level "goes along" with it.

**Tip:** We recommend switching the hob on first and then placing the cookware on it. If you do this, the cookware will be detected more quickly by the hob.

### Power level

### Setting the power level

If you do not set a power level within approx. 10 seconds, the numerical display will go out.

Place the cookware in the required position on the hob.

The corresponding numerical display lights up.

Touch the appropriate sensor control for the power level you want on the numerical display.

# Setting the power level – extended setting range

The extended setting range for the power levels is activated (see "Adjusting settings").

■ Press the numerical display between the sensor controls.

The numbers to the left and right of the interim level light up brighter than the other sensor controls.

# Example:

if you have set power level 7. the numbers 7 and 8 will be brighter than the other sensor controls.

### Changing the power level

■ Touch the appropriate sensor control for the power level you want on the numerical display.

# **Operation**

### **Booster**

### **Activating the Booster**

When the Booster function is activated, the settings for the linked cooking zone may be changed, see "Familiarisation – Power management".

You can use the Booster function for a maximum of 3 items of cookware at the same time: 1 on the right-hand side of the hob, 1 in the centre and 1 on the left-hand side.

#### TwinBooster level 1

- Place the cookware on the cooking zone you want to use.
- Select a power level if necessary.
- Touch the B sensor control.

The indicator light • for TwinBooster level 1 lights up.

#### TwinBooster level 2

- Place the cookware on the cooking zone you want to use.
- Select a power level if necessary.
- Touch the B sensor control twice.

The indicator light \$\frac{1}{2}\$ for TwinBooster level 2 lights up.

# **Deactivating the Booster**

■ Touch the **B** sensor control repeatedly until the indicator lights go out.

or

■ Set another power level.

If you deactivate the Booster function or the Booster time comes to an end and

- no power level was selected before activating the Booster, the cooking zone will revert automatically to level 9.
- a power level was selected before activating the Booster, the cooking zone will revert automatically to the previously selected level.

# Activating/deactivating Stop&Go

The power levels and the timer settings cannot be altered; the hob can only be switched off. The minute minder, switch-off, Booster and heat-up times continue to run.

If the function is not deactivated within 1 hour, the hob will switch off.

■ Touch the II/▶ sensor control.

# Auto heat-up

The heat-up time depends on which continued cooking setting has been chosen:

Continued cook- ing setting*	Heat-up time [min:sec]
1	Approx. 0:15
1.	Approx. 0:15
2	Approx. 0:15
2.	Approx. 0:15
3	Approx. 0:25
3.	Approx. 0:25
4	Approx. 0:50
4.	Approx. 0:50
5	Approx. 2:00
5.	Approx. 5:50
6	Approx. 5:50
6.	Approx. 2:50
7	Approx. 2:50
7.	Approx. 2:50
8	Approx. 2:50
8.	Approx. 2:50
9	_

<sup>\*</sup> The continued cooking settings with a dot after the number are only available if the power level range has been extended (see "Adjusting settings").

# Activating auto heat-up

Touch the sensor control for the continued cooking level you want until a tone sounds and the sensor control starts to pulsate.

During the heat-up time (see table) for a selected:

- Continued cooking level, the set continued cooking level will pulsate
- Interim power level, the sensor controls in front of and after the interim power level will pulsate

### **Deactivating auto heat-up**

■ Touch the sensor for the continued cooking setting.

or

■ Set another power level.

# **Operation**

### **Timer**

# **Setting timer durations**

A duration of between 1 minute (0:01) and 9 hours 59 minutes (9:59) can be set.

Durations of up to 59 minutes are shown in minutes (0:59) and durations of more than 60 minutes are shown in hours and minutes.

#### Durations are entered:

- Using the left or front left numerical display (depending on the model) in the case of a minute minder
- Using the numerical display of the cookware to be switched off automatically in the case of a switch-off time
- Enter durations in the order of hours, followed by minutes in tens and then units.

### Example:

59 minutes = 0.59 hours,

Enter: 5-9

80 minutes = 1:20 hours,

Enter: 1-2-0

After the first number has been entered, the timer display will light up constantly. After the second number has been entered, the first number will move to the left. After the third number has been entered, the first and second numbers will move to the left.

# Setting the minute minder

 $\blacksquare$  Touch the  $\triangle$  sensor control.

The timer display flashes.

■ Set the required duration (see "Timer – Setting timer durations").

Touch the  $\triangle$  sensor control or wait 10 seconds to start the minute minder.

# Changing the minute minder duration

 $\blacksquare$  Touch the  $\triangle$  sensor control.

The timer display flashes.

■ Set the required duration (see "Timer – Setting timer durations").

Touch the △ sensor control or wait 10 seconds to start the minute minder.

# Deleting the minute minder duration

- $\blacksquare$  Touch the  $\triangle$  sensor control.
- $\blacksquare$  Touch @ on the numerical display.

### Setting the switch-off time

The heating for an item of cookware will switch off when the maximum operating time has elapsed, independently of a set switch-off time (see "Familiarisation — Safety switch-off").

If you re-position an item of cookware and change the power level, the switch-off time will be deleted. You must then reset the switch-off time.

A power level is set for the desired item of cookware.

■ Touch the ⊕ sensor control.

The timer display flashes.

Set the required duration (see "Timer – Setting timer durations").

Touch the sensor control or wait 10 seconds to start the switch-off time.

The switch-off time for the cookware elapses and the cooking zone allocation auto switch off indicator light pulsates.

# Changing the switch-off time

■ Touch the ⊕ sensor control repeatedly until the indicator light for the item of cookware you require pulsates.

The timer display flashes.

Set the required duration (see "Timer – Setting timer durations").

Touch the sensor control or wait 10 seconds to start the switch-off time.

The switch-off time for the cookware elapses and the cooking zone allocation auto switch off indicator light pulsates.

### Deleting the switch-off time

■ Touch the ② sensor control repeatedly until the indicator light for the item of cookware you require pulsates.

The timer display flashes.

■ Touch the ① sensor control on the numerical display.

### Setting multiple switch-off times

■ To set a switch-off time for another item of cookware, follow the steps described in "Operation — Setting the switch-off time".

If more than one switch-off time is programmed, the shortest time left will be displayed and the corresponding indicator light will pulsate. The other indicator lights will light up constantly.

# Displaying switch-off times

■ If you want to show the time left for another item of cookware which is counting down in the background, touch the ⊕ sensor control until the indicator light for the desired item of cookware pulsates.

The **rounded up** time left is displayed for the required cookware.

# **Operation**

# Using both timer functions at the same time

If you use both functions simultaneously, the shortest time is always displayed. The  $\triangle$  sensor control (minute minder) or the indicator light for the item of cookware with the shortest switch-off time pulsates.

- If you want to show the times left counting down in the background, touch the △ or ④ sensor control.
- If a switch-off time has been programmed for several items of cookware, touch the ⊕ sensor control repeatedly until the indicator light for the required item of cookware pulsates.

### System lock

### Activating the system lock

All sensor controls are locked. A set minute minder time will continue to count down.

■ Touch the ① sensor control for 6 seconds.

The seconds can be seen counting down in the timer display. When this time has elapsed, LOC will appear in the timer display. The system lock is activated.

If a disallowed sensor control is touched whilst the system lock is activated, *LOE* will appear in the timer display for a few seconds and a buzzer will sound.

The system lock can be programmed to be activated automatically 5 minutes after the hob has been switched off (see "Adjusting settings").

### Deactivating the system lock

■ Touch the ① sensor control for 6 seconds.

LOE will appear briefly in the timer display and then the seconds will count down. The system lock is deactivated once the time has elapsed.

### Safety lock

### Activating the safety lock

When the safety lock is activated:

- The heating and the hob can only be switched off
- A set minute minder time can be modified
- Touch and hold the ④ and II/▶ sensor controls at the same time for 6 seconds.

The seconds can be seen counting down in the timer display. When this time has elapsed,  $L\Omega \mathcal{E}$  will appear in the timer display. The safety lock is activated.

If a disallowed sensor control is touched while the safety lock is activated, LOC will appear in the timer display for a few seconds and a buzzer will sound.

### Deactivating the safety lock

■ Touch and hold the ② and II/▶ sensor controls at the same time for 6 seconds.

LOC will appear briefly in the timer display and then the seconds will count down. Once the time has elapsed, the safety lock function is deactivated.

### **Operation**

### **Activating the Recall function**

Switch the hob on again.

The previously set power levels flash.

 Press one of the flashing power level indicators immediately.

All settings are restored.

### **Keeping warm**

# Activating/deactivating the Keeping warm function

The Keeping warm function cannot be used to reheat food that has gone cold.

■ Touch the <u>w</u> sensor control on the relevant numerical display.

# Keeping warm temperatures for various applications

A keeping warm temperature of 75 °C is set as standard. You can change the keeping warm temperature (see "Changing settings").

Application	Temperature °C
Melting chocolate	50–55
Keeping solid food and thick liquids warm	65–75
Keeping clear soups warm	80–90

### Tips for keeping food warm

- Only use cookware (pots/pans) for keeping food warm. Cover the cookware with a lid.
- Stir firm or viscous food (mashed potatoes, stew) occasionally.
- Nutrients are lost when food is cooked, and continue to diminish when food is kept warm. The longer food is kept warm, the greater the loss of nutrients. Try to ensure that food is kept warm for as short a time as possible.

### Wipe protection

### **Activating wipe protection**

■ Touch the ( sensor control.

The time counts down in the timer display.

### Deactivating wipe protection

■ Touch and hold the ♠ sensor control until the timer display goes out.

### Hob data

# Displaying the model identifier/serial number

- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Press the 0 and 4 sensor controls on the numerical display at the same time for 6 seconds.

Numbers will appear in the timer display one after another, separated by a dash.

Example: 12 34 (model identifier KM 1234) – 1 23 45 67 89 (serial number)

### Displaying the software version

- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Press the 0 and 3 sensor controls on the numerical display at the same time for 6 seconds.

3 numbers appear in the timer display:

Example: 123 = software version 1.23.

### **Operation**

# Activating/deactivating demo mode

- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Press the 0 and 2 sensor controls on the numerical display at the same time for 6 seconds.

The following will flash in the timer display for a few seconds:

dE alternating with On (demo mode activated)

or

 dE alternating with OFF (demo mode deactivated)

### Activating/deactivating showroom mode

- Switch the hob on.
- Place an induction-compatible item of cookware on the hob.
- Press the 0 and 8 sensor controls on the numerical display at the same time for 6 seconds.

The following will flash in the timer display for a few seconds:

 dE alternating with On (showroom mode activated)

or

 dE alternating with OFF (showroom mode deactivated) The hob is programmed with 9 power levels at the factory. If you wish to fine-tune a setting, you can extend the power level range to 17 power levels (see "Adjusting settings").

	Setting	g range
	Factory set- ting (9 power levels)	Extended set- ting (17 power levels)
Melting butter Melting chocolate Dissolving gelatine	1–2	1–2.
Warming up small quantities of liquid Keeping warm food which sticks easily Cooking rice or porridge Defrosting vegetables frozen in a block	2–4	2–3.
Warming up liquid and semi-solid food Steaming fruit Simmering potatoes (cookware with lids)	4–6	3.–5.
Making omelettes or lightly fried eggs Gently frying meat patties Steaming fish and vegetables Cooking dumplings and dried pulses Defrosting and reheating frozen food Thickening sauces, e.g. Hollandaise	5–7	47.
Gently frying fish, escalopes, sausages, fried eggs, pancakes (without overheating the fat)	6–8	6–7.
Cooking hash browns, pancakes, etc.	7–8	7–8.
Frying, e.g. chips	9	8.–9
Boiling large quantities of water Bringing to the boil Searing large quantities of meat	9-Booster	8Booster

These settings should only be taken as a guide. The power of the induction coils will vary depending on the cookware base size and material and the positions of the cookware on the hob. For this reason, the power levels may need to be adjusted slightly to suit your cookware. As you use the hob, you will get to know which settings suit your cookware best. When using new cookware that you are not familiar with, set the power to one level below the one specified.

### Good to know

### How induction hobs work

Induction coils are located under the ceramic surface. These coils create a magnetic field that reacts directly with the base of the cookware and heats it up. The ceramic surface itself is heated up indirectly by the heat given off by the cookware.

The position, size and shape of the cookware are recognised automatically by the induction hob.

An induction cooking zone only works when a piece of cookware with a magnetic base is placed on it (see "Good to know – Cookware").

### **Noises**

The following noises can occur in the cookware, depending on what it is made of and how it has been constructed:

Buzzing on the higher power levels. This will decrease or cease altogether when the power level is reduced.

If the cookware is made of layers of different materials (e.g. in a sandwiched base), it might emit a crackling sound.

You might hear a clicking sound from the electronic switches, especially at lower power levels.

A whirring sound, when the cooling fan comes on. This switches on to protect the electronic module when the hob is being used intensively. The fan may continue to run after the appliance has been switched off.

#### **Pans**

#### Suitable cookware

- Stainless steel cookware with a magnetic base
- Fnamelled steel cookware
- Cast iron

Please be aware that the properties of the cookware base can affect the evenness with which the food heats up (e.g. when making pancakes). The base of the cookware must be able to distribute the heat evenly. Cookware with a base made from multilayer material (sandwich or encapsulated base) is ideal in this case.

The cookware base material and the positions of the cookware on the hob affect the power of the induction coils. This can affect the cooking behaviour.

#### Cookware size

**Round** cookware should preferably have a base diameter from 145 mm up to a maximum of 350 mm. Cookware with a base diameter between 100 mm and 145 mm will not be detected in every position on the hob.

**Oval/square** cookware must not exceed dimensions of 380 mm x 300 mm.

### Unsuitable pans.

- stainless steel pans without a magnetic base
- aluminium or copper pans
- glass, ceramic or earthenware pots and pans

#### Unsuitable cookware indicator

When the hob is switched on and you place cookware on a cooking zone but the corresponding numerical display does not appear, this is because:

- The diameter of the base of the cookware is too small or
- The cookware is unsuitable

#### **Testing pans**

To test whether a pan is induction-compatible, hold a magnet to the base of the pan. If the magnet sticks, the pan is generally suitable.

### Good to know

### **Cookware tips**

- Use only pots and pans with smooth bases. Rough bases can scratch the ceramic glass.
- Always lift cookware to move it. This will help prevent scratching. If any scratches do appear as a result of cookware being pushed around, this will not affect the function of the hob. These scratches are normal signs of use and are not grounds for making a complaint.
- Please note that the cookware diameter quoted by manufacturers often refers to the maximum diameter or diameter of the top rim. The diameter of the base (generally smaller) is more important.



 Where possible, use cookware with vertically straight sides. If an item of cookware has angular sides, induction also acts on the sides of the item of cookware. The sides of the item of cookware may discolour or the coating may peel off.

### Accessing programming mode

The II/▶ sensor is located approx. 1 cm (index finger width) to the left of the ① sensor.

The hob is switched off.

■ Press and hold the ① and II/▶ sensor controls until the ② sensor control lights up and PE appears in the timer display.

After a few seconds *P:01* (Programme O1) will flash alternately with *E:01* (Code) in the timer display.

### Setting a programme

For a two-digit programme number you need to first set the tens position.

■ While the programme is visible in the display (e.g. *P:01*), press the ⊕ sensor control repeatedly until the number for the programme you want appears in the display or touch the appropriate number on the numerical display.

### Setting the code

■ While the code is visible in the display (e.g. £:D1), press the ⊕ sensor control repeatedly until the number for the code you want appears in the display or touch the appropriate number on the numerical display.

### Saving the settings

■ Whilst the programme is visible in the display (e.g. *P:01*), touch the ① sensor control until the displays go out.

### To avoid saving the settings

■ While the code is showing in the display (e.g. £:01) touch the ① sensor until the indicators go out.

# **Adjusting settings**

Progra	mme <sup>1</sup>	Code <sup>2</sup>	Settings
P:01	Demo/showroom mode	C:00	Demo mode off
		C:01	Demo mode on <sup>3</sup>
		C:02	Showroom mode on <sup>3</sup>
P:02	Power management <sup>4</sup>	C:00	Off
		C:01	3680 W
		C:02	3000 W
		C:03	2000 W
		C:04	1000 W
P:03	Factory default settings	C:00	Do not restore factory default settings
		C:01	Restore factory default settings
P:04	Setting range for the cookware	C:00	9 power levels + Booster
		C:01	17 power levels + Booster <sup>5</sup>
P:06	Audible tone when a sensor	C:00	Off <sup>6</sup>
	control is touched	C:01	Quiet
		C:02	Medium
		C:03	Loud
P:07	Timer buzzer	C:00	Off
		C:01	Quiet
		C:02	Medium
		C:03	Loud
P:08	System lock	C:00	System lock can only be activated manually
		C:01	System lock activated automatically
P:09	Maximum operating time	C:00	Safety setting 0
		C:01	Safety setting 1
		C:02	Safety setting 2

# **Adjusting settings**

Progran	nme <sup>1</sup>	Code <sup>2</sup>	Settings
P:10	WiFi registration	C:00	Not active/deactivated
		C:01	Active but not configured
		C:02	Active and configured (cannot be selected; displays whether connection was successful)
		C:03	Connection possible via WPS push button
		C:04	WiFi reset to default (C:00)
		C:05	Direct WiFi connection of hob and cooker hood without Miele app (Con@ctivity 3.0)
P:12	Sensor controls reaction speed	C:00	Slow
		C:01	Normal
		C:02	Fast
P:14	Confirmation of power level when position of pan is changed	C:00	Confirmation necessary
		C:01	Confirmation not necessary

## **Adjusting settings**

Progran	nme <sup>1</sup>	Code <sup>2</sup>	Settings
P:25	Keeping warm temperature	C:00	50 °C
		C:01	55 °C
		C:02	60 °C
		C:03	65 °C
		C:04	70 °C
		C:05	75 °C
		C:06	80 °C
		C:07	85 °C
		C:08	90 °C

<sup>&</sup>lt;sup>1</sup> Programmes not shown here have no allocation.

<sup>&</sup>lt;sup>2</sup> The factory default setting is shown in bold.

<sup>&</sup>lt;sup>3</sup> After the hob has been switched on, *dE* appears in the timer display for a few seconds.

<sup>&</sup>lt;sup>4</sup> The total output of the hob may be reduced in order to meet the local network provider's requirements.

<sup>&</sup>lt;sup>5</sup> In the text and tables, the extended power levels are shown with a dot after the number.

<sup>&</sup>lt;sup>6</sup> The confirmation tone of the On/Off sensor control cannot be switched off.

### Safety notes on cleaning and care

!\ Risk of burns due to hot surfaces.

All parts of the hob may be hot after use.

Switch the hob off.

Allow the hob to cool down before cleaning it.

All surfaces could be discoloured or damaged if unsuitable cleaning agents are used or if residues from suitable cleaning agents are heated on the hob. All surfaces are susceptible to scratching.

Allow the surfaces to cool down before cleaning the hob.

Remove all cleaning agent residues immediately.

Never use abrasive sponges or cleaning agents.

- Do not use a steam cleaner to clean the hob.
- Do not use pointed objects for cleaning.

### Cleaning and care

### When to clean

Clean the hob after every use.

### Removing light soiling

Clean the entire ceramic surface of the hob with a damp, soft cloth and a solution of water and a little washingup liquid. Please follow the cleaning agent manufacturer's instructions.

### Removing stubborn soiling

- Remove any coarse soiling with a damp cloth and more stubborn soiling with a scraper suitable for use on glass.
- Clean the glass ceramic surface with the Miele ceramic and stainless steel cleaner (see "Optional accessories — Cleaning and care products") or with a proprietary ceramic glass cleaner. Please follow the cleaning agent manufacturer's instructions.

### Finishing the cleaning process

- Remove all cleaning agent residues with a damp cleaning cloth.
- Dry the ceramic surface of the hob after cleaning.

### Unsuitable cleaning agents

To avoid damaging the surfaces of the appliance, do not use:

- Cleaning agents containing soda, alkalines, ammonia, acids or chlorides
- Stain and rust removers
- Abrasive cleaning agents, e.g. powder cleaners and cream cleaners
- Cleaning agents containing solvents
- Dishwasher cleaning agents
- Grill and oven sprays
- Hard, abrasive brushes
- Eraser stain remover blocks
- Sponges

# Messages in the display

Problem	Cause and remedy
Err will flash alternately with 30 in the timer display and a tone will sound.	The hob is incorrectly connected.  ■ Disconnect the hob from the mains electricity supply.  ■ Contact the Customer Service Department. The hob must be connected to the mains according to the wiring diagram.
After the hob has been switched on, or after touching a sensor, LOC	The system lock is activated. ■ Deactivate the system lock (see "Operation – Deactivating the system lock").
appears in the timer dis- play for a few seconds.	The safety lock is activated. ■ Deactivate the safety lock (see "Operation — Deactivating the safety lock").
After the hob has been switched on, dE appears briefly in the timer display. The hob does not heat.	The hob is in demo mode.  ■ Press the O sensor control on any numerical display.  ■ Then touch the D and Z sensor controls at the same time until dE flashes alternately with DFF in the timer display.
The hob has switched off automatically. When the hob is switched back on, ℓ appears above the On/ Off sensor control ①.	One or more of the sensor controls are covered, e.g. by finger contact, food boiling over or an object.  Clean off any soiling and/or remove the object (see "Familiarisation – Safety switch-off").
Err will flash alternately with 044 in the timer display.	The overheating protection mechanism has been activated.  ■ Allow the hob to cool down.  ■ Rectify the causes of the overheating (see "Familiarisation — Overheating protection").  ■ Check that the hob is working.  ■ If this fault message continues to appear in the display, contact the Customer Service Department.
Err will flash alternately with 047, 048 or 049 in the timer display.	The fan is blocked or defective.  Make sure it has not been blocked by an object.  Remove the obstruction.  If this fault message continues to appear in the display, contact the Customer Service Department.

# **Troubleshooting**

Problem	Cause and remedy
In the timer display E- number, e.g. E-O, will flash alternately with 120, 121, 122, 123, 124, 125, 126 or 127.	The fan is blocked or defective.  ■ Make sure it has not been blocked by an object.  ■ Remove the obstruction.  ■ If this fault message continues to appear in the display, contact the Customer Service Department.
A message not listed in this table is appearing in the timer display.	There is an electronic module fault.  ■ Disconnect the power supply to the hob for approx.  1 minute.  ■ If the problem persists after the power supply has been restored, please contact the Customer Service Department.

# **Unexpected behaviour**

Problem	Cause and remedy
When you place an item of cookware on the hob the corresponding numerical display does not	The cookware cannot be detected in this position because it is very small.  Re-position the cookware. If it is still not detected, use a different item of cookware.
appear.	The cookware is unsuitable.  ■ Use suitable cookware (see "Good to know – Cookware").
The 🔗 symbol lights up.	The pans are too close together.  ■ Re-position the pans. Move the pans one after the other, not all at the same time.
You re-position a pan and the set power level starts to flash.	The pan cannot be detected.  ■ Touch the flashing power level.  ■ If the power level continues to flash, re-position the pan.
You re-position a pot or a pan, the set power level goes out and 0 lights up.	The pan cannot be detected.  ■ Reset the power level.
An area switches itself off automatically.	It has been operated for too long. ■ Switch a power level back on again (see "Familiarisation — Safety switch-off").
An area is not working in the usual way on the power level selected.	The overheating protection mechanism has been activated.  ■ See "Familiarisation — Overheating protection".
An area or the whole hob switches off automatically.	The overheating protection mechanism has been activated.  ■ See "Familiarisation — Overheating protection".
The Booster level has deactivated early automatically.	The overheating protection mechanism has been activated.  ■ Allow the hob to cool down.  ■ Rectify the causes of the overheating (see "Familiarisation — Overheating protection").  ■ Check that the hob is working.  ■ If the problem occurs again, contact the Customer Service Department.

# **Troubleshooting**

# **Unsatisfactory results**

Problem	Cause and remedy
The food in the pan does not heat up when the Auto heat-up function is	A large amount of food is being heated up.  Start cooking at the highest power level and then turn down to a lower one manually later on.
switched on.	The pan is not conducting heat properly.  ■ Use a different pot or pan which conducts heat properly.
In comparable cooking and frying processes there are slight differences in cooking durations and browning.	This is not a fault. The pan base material and the positions of the pans on the hob affect the power of the induction coils. This in turn affects the cooking behaviour.

# General problems or technical faults

Problem	Cause and remedy
The hob cannot be switched on.	There is no power to the hob.  Check whether the circuit breaker has tripped. Contact a qualified electrician or the Miele Customer Service Department (for the minimum fuse rating, see data plate).
	There may be a technical fault.  ■ Disconnect the hob from the electricity supply for approx. 1 minute. To do this:  — Trip the relevant mains fuse or screw the finewire fuse out completely, or  — Switch off at the residual current device  ■ If the hob will still not turn on after resetting the trip switch in the fuse box or the residual current device, contact a qualified electrician or the Miele Customer Service Department.
A smell and vapours are given off when the new appliance is being used.	The metal components have a protective coating. When the appliance is used for the first time, this causes a smell and possibly also vapour. The material from which the induction coils are made also gives off a smell in the first few hours of operation. With each subsequent use, the odour is reduced until it disappears completely. The smell and any vapours given off do not indicate a faulty connection or appliance and they are not hazardous to health.
An operating noise can be heard after the appli- ance has been switched off.	The cooling fan runs until the hob has cooled down and then switches off automatically.

### After sales service

Information to help you rectify faults yourself and about Miele spare parts can be found at www.miele.com/service.

### Contact in the event of a fault

In the event of a fault which you cannot remedy yourself, please contact your Miele dealer or Miele Customer Service.

You can book a Miele Customer Service call-out online at www.miele.com/service

Contact information for Miele Customer Service can be found at the end of this document.

Please quote the model identifier and serial number of your appliance (SN) when contacting Miele Customer Service. These can be found on the data plate or see "Operation – Hob data".

Stick the extra data plate supplied with the appliance here. Make sure that the

model number matches the one specified on the back cover of this document.

### Warranty

For information on the appliance warranty specific to your country please contact Miele. See back cover for address.

In the UK, your appliance warranty is valid for 2 years from the date of purchase. However, you must activate your cover by calling 0330 160 6640 or registering online at www.miele.co.uk.

### Note for test institutes

### Test food acc. to EN 60350-2

9 power levels are programmed at the factory.

For testing in accordance with the above standard, programme the hob to the extended power level setting.

### **Optional accessories**

Miele offer a comprehensive range of useful accessories as well as cleaning and conditioning products for your Miele appliances.

These products can be ordered through the Miele Webshop.

They can also be ordered from Miele (see end of this booklet for contact details) or from your Miele dealer.

#### Cookware

Miele offers a wide range of cookware. These have all been optimised for Miele appliances in terms of functionality and dimensions. Detailed information is provided on the Miele website.

### Cleaning and care products

# Ceramic and stainless steel hob cleaner 250 ml

Removes heavy soiling, limescale deposits and aluminium residues.

#### Microfibre cloth

For removing finger marks and light soiling.

### Safety notes for installation

Risk of damage from incorrect installation.

Incorrect installation can cause damage to the hob.

The hob must only be installed by a qualified specialist.

!\text{Risk of electric shock from mains voltage.}

Incorrect connection to the mains supply may result in an electric shock.

The hob must be connected to the electrical supply by a qualified electrician only.

Damage from falling objects.

Take care not to damage the hob when fitting wall units or a cooker hood above it.

Fit the wall units and the cooker hood before the hob.

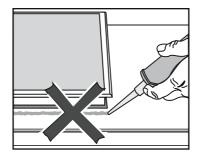
Dismantling the hob for service purposes may damage the sealing strip underneath the edge of the hob.

Always replace the sealing strip before reinstalling.

- ► The hob must not be installed over a fridge, fridge-freezer, freezer, dishwasher, washing machine, washer-dryer or tumble dryer.
- This hob may only be installed above a cooker or oven if they have a built-in cooling fan.
- After installation, ensure that nothing can come into contact with the connection cable and that it is without hindrance.
- The electrical cable may not come into contact with any moving kitchen component (e.g. a drawer) or be subject to mechanical obstruction which could damage it.
- The veneer or laminate coatings of worktops (or adjacent kitchen units) must be treated with 100 °C heat-resistant adhesive which will not dissolve or distort. Any backmoulds must be of heat-resistant material.
- Remember to maintain the minimum safety distances (see "Installation - Safety distances").

### Installation

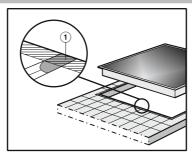
### Additional safety notes for surface-mounted installation



⚠ Damage caused by incorrect installation.

Using sealant under the hob could result in damage to the hob and the worktop if the hob ever needs to be removed.

Do not use sealant between the hob and the worktop. The sealing strip under the edge of the hob provides a sufficient seal for the worktop.



▶ Grout lines ① and the hatched area underneath the hob frame must be smooth and even. If they are not, the hob will not sit flush with the worktop and the sealing strip underneath the hob will not provide a good seal between the hob and the worktop.

### Additional safety notes for flush-fit installation

/!\ Damage from unsuitable sealant.

Unsuitable sealant can damage natural stone.

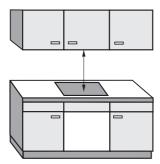
For natural stone worktops and natural stone tiles, only use silicone sealant that is specially formulated for natural stone. Follow the manufacturer's instructions.

- The internal width of the base unit underneath the appliance must be at least as wide as the inner worktop cut-out (see "Installation -Building-in dimensions for flush-fit installation"), so that the hob is easily accessible from underneath after installation and the casing can be removed for maintenance. If the underside of the hob is not freely accessible after installation, any sealant used must be removed to enable the hob to be lifted out of the cut-out should this be necessary.
- A flush-fit hob is suitable only for installation in natural stone (granite, marble), solid wood and tiled worktops. When using a worktop made from any other material, please check first with the worktop manufacturer that the material is suitable for installing a flush-fit hob.
- Natural stone worktops: the hob is set directly in the cut-out.
- Solid wood worktops, tiled worktops: the hob is secured inside the cut-out with wooden battens. The battens must be provided on site and are not included in the scope of delivery.

### Installation

### Safety distances

### Safety distance above the hob



The following must be ensured between the hob and the cooker hood above it:

- The safety distance specified by the manufacturer of the cooker hood must be maintained.
- When two or more appliances which have different safety distances are installed together below a cooker hood, the greatest specified safety distance must be maintained.

If combustible objects are installed above the hob (e.g. cabinets, utensil rail, etc.), a minimum safety distance of 500 mm must be maintained.

# Safety distance behind and to the side of the hob

The minimum safety distances shown below must be maintained between the appliance and a tall unit or wall:

 Between the **back** ① of the worktop cut-out and the rear edge of the worktop:

50 mm

and

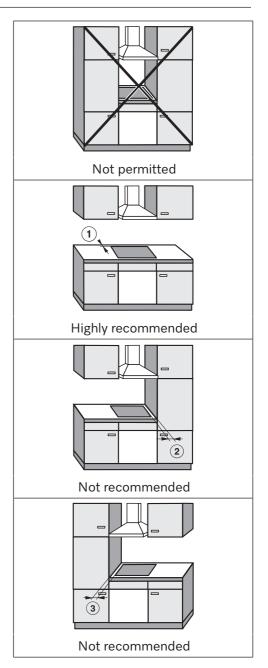
 On the right side ② between the worktop cut-out and the closest adjacent piece of furniture (e.g. tall unit) or a room wall:

50 mm and on the opposite side a minimum safety distance of 200 mm

or

 On the left side 3 between the worktop cut-out and the closest adjacent piece of furniture (e.g. tall unit) or a room wall:

50 mm and on the opposite side a minimum safety distance of 200 mm



### Installation

### Safety distance underneath the hob

To install the hob while maintaining the safety distances, you can choose from 3 variants:

- 1. Without intermediate shelf or base panel
- 2. With intermediate shelf
- 3. With an air intake-optimised base panel

Further instructions are described in the relevant section.

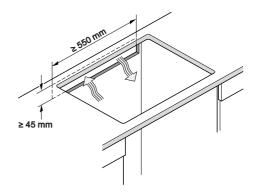
An air intake-optimised base panel and an intermediate shelf cannot be combined.

If they are combined, more warm air is drawn in. The hob is not adequately cooled.

### Rear wall cut-out

For ventilation and **accommodating the** mains connection cable, you will need to create a cut-out in the rear wall.

Create a cut-out in the rear wall using the following instructions:



### 1. Without intermediate shelf or base panel

To ensure sufficient ventilation to the hob, a minimum safety distance must be left between the underside of the hob and any drawer or oven.

The minimum safety distance between the underside<sup>1</sup> of the hob and:

- Upper edge of drawer: ≥ 5 mm

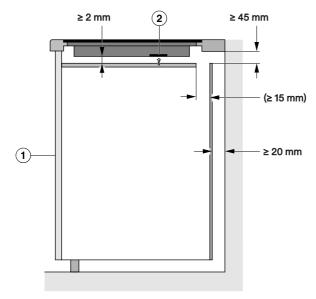
- Base of drawer: > 75 mm

- Upper edge of oven: ≥ 2 mm

<sup>1</sup> The underside is the outside of the hob casing. Other items that are attached lower down, such as connection boxes and shims, do not count as the lowest point and are not relevant when calculating the minimum safety distance.

#### 2. Intermediate shelf

The dimensions in brackets are recommendations.



Side view

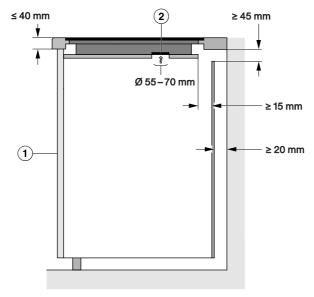
- 1 Front
- <sup>(2)</sup> Fan

### Installation

### 3. Air intake-optimised base panel

The performance of the hob depends on the ventilation.

The air intake-optimised base panel has openings where the fans are positioned. This section contains instructions for creating an air intake-optimised base panel.



Side view

- 1 Front
- <sup>(2)</sup> Fan

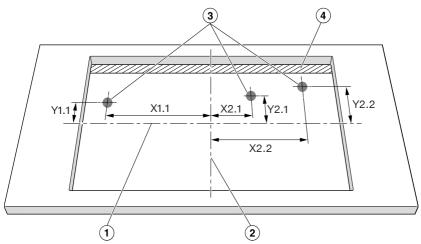
To ensure sufficient ventilation to the hob, a minimum safety distance must be left between the underside of the air intake-optimised base panel and any drawer.

Minimum safety distance between the **underside of the air intake-optimised base panel** to the:

- Upper edge of drawer:  $\geq$  5 mm
- Base of drawer: ≥ 75 mm
- Upper edge of intermediate shelf: not permitted

There must be no gap between the air intake-optimised base panel and the hob. A gap causes more warm air to be drawn in. The hob is not adequately cooled.

### Positions and cut-outs of the ventilation openings



Not to scale. View from above. Surface-mounted cut-out shown. Also applies to flush-fit installation.

- 1) Middle of the cut-out height
- 2 Middle of the cut-out width
- 3 Cut-out for fan, round (Ø 55–70 mm)
- 4 Gap (≥ 15 mm)

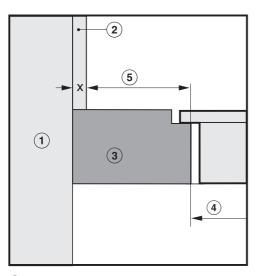
	X1.1	Y1.1	X2.1	Y2.1	X2.2	Y2.2
	Distance from the middle of the cut-out in mm					
KM 7678 FR/FL	183	133	66	133	315	133
KM 7697 FR/FL	221	133	66	133	353	133
KM 7878 FL	183	133	66	133	313	133
KM 7897 FL	221	133	66	133	353	133

### Installation

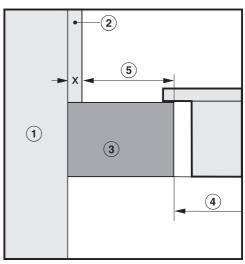
### Safety distance from the niche cladding

If niche cladding is installed, a minimum safety distance must be maintained between the worktop cut-out and the cladding. High temperatures can alter or damage these materials.

#### Flush-fit installation



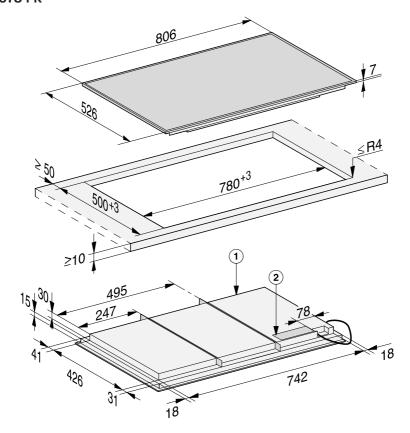
#### Surface-mounted installation



- 1 Masonry
- ② Dimension x =thickness of the niche cladding material
- 3 Worktop
- 4 Worktop cut-out
- ⑤ Minimum safety distance to combustible materials (e.g. wood) 50 mm non-combustible materials (e.g. metal, natural stone, ceramic tiles) 50 mm – dimension x

Example: 15 mm thick non-combustible niche cladding 50 mm - 15 mm = minimum safety distance of 35 mm

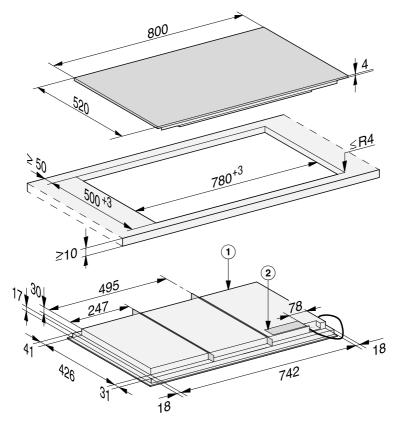
# Building-in dimensions for surface-mounted installation KM 7678 FR



- 1 Front
- ② Mains connection box The mains connection cable (L = 1440 mm) is supplied loose

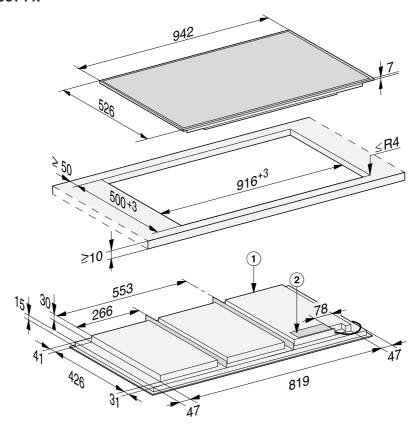
### Installation

### KM 7678 FL, KM 7878 FL



- 1 Front
- ② Mains connection box The mains connection cable (L = 1440 mm) is supplied loose

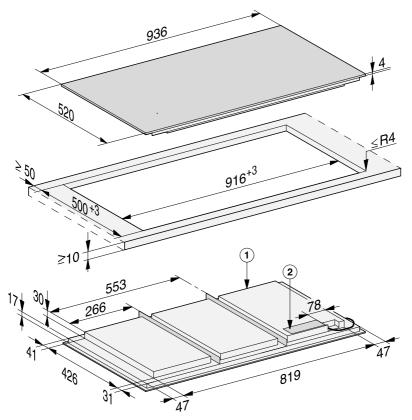
### **KM 7697 FR**



- 1 Front
- ② Mains connection box The mains connection cable (L = 1440 mm) is supplied loose

### Installation

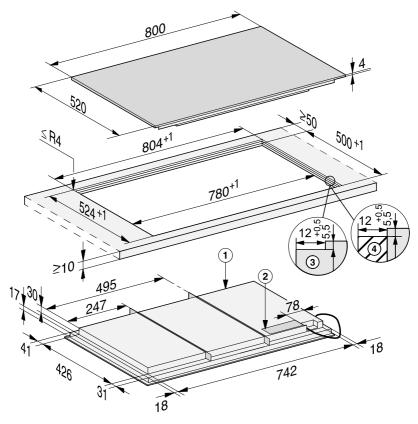
### KM 7697 FL, KM 7897 FL



- 1 Front
- ② Mains connection box The mains connection cable (L = 1440 mm) is supplied loose

## Installation dimensions for flush-fit installation

## KM 7678 FL, KM 7878 FL

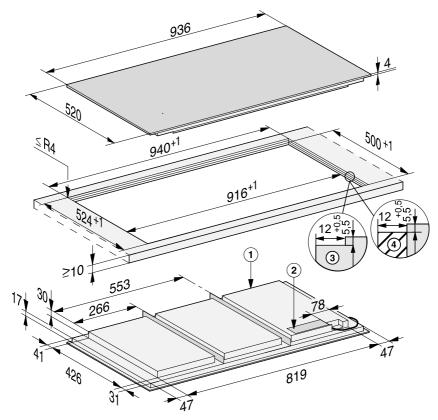


All dimensions are given in mm.

- 1 Front
- ② Mains connection box The mains connection cable (L = 1440 mm) is supplied loose
- ③ Stepped cut-out, natural stone worktop
- 4 Wooden batten 12 mm (not supplied)

73

## KM 7697 FL, KM 7897 FL



All dimensions are given in mm.

- 1 Front
- ② Mains connection box The mains connection cable (L = 1440 mm) is supplied loose
- 3 Stepped cut-out, natural stone worktop
- 4 Wooden batten 12 mm (not supplied)

## Installing a surface-mounted hob

- Create the worktop cut-out. Remember to maintain the minimum safety distances (see "Installation – Safety distances").
- Seal any cut surfaces on wooden worktops with a special varnish, silicone sealant or resin to prevent the wood from swelling as a result of moisture ingress. The sealant must be heat-resistant.

Make sure that the sealant does not come into contact with the top of the worktop.

Attach the sealing strip provided underneath the edge of the hob. Do not apply the sealing strip under tension.

Risk of damage from incorrect connection.

The hob electronic module may be damaged if a short circuit occurs. The mains connection cable must be connected to the hob by a qualified electrician.

- Connect the mains connection cable to the hob by following the instructions in the wiring diagram (see "Installation – Electrical connection").
- Feed the mains connection cable for the hob down through the worktop cut-out.
- Place the hob centrally in the cut-out. When doing this, make sure that the seal of the appliance sits flush with the worktop on all sides. This is important to ensure an effective seal all round.

- If the seal does not sit flush with the worktop in the corners, the corner radius (≤ R4) can be carefully cut to fit using a jigsaw.
- If an air intake-optimised base panel is installed, position the hob so that the fans are located above the cutouts.
- Connect the hob to the electricity supply (see "Installation Electrical connection").
- Check that the hob is working.

# Installing the hob flush with the worktop

- Create the worktop cut-out. Remember to maintain the minimum safety distances (see "Installation Safety distances").
- Solid wood, tiled and glass worktops: Fix a wooden frame 5,5 mm below the top edge of the worktop.

Risk of damage from incorrect connection.

The hob electronic module may be damaged if a short circuit occurs. The mains connection cable must be connected to the hob by a qualified electrician.

- Connect the mains connection cable to the hob by following the instructions in the wiring diagram (see "Installation – Electrical connection").
- Attach the sealing strip provided underneath the edge of the hob. Do not apply the sealing strip under tension.
- Feed the mains connection cable for the hob down through the worktop cut-out.

The gap between the ceramic surface and the worktop must be at least 2 mm wide. This is required so that the hob can be sealed.

- Centre the hob in the cut-out.
- If an air intake-optimised base panel is installed, position the hob so that the fans are located above the cutouts.
- Connect the hob to the electricity supply (see "Installation – Electrical connection").
- Check that the hob works.

■ Seal the gap between the hob and worktop with a silicone sealant that is heat-resistant to at least 160 °C.

## **Electrical connection**

Risk of damage from incorrect connection.

Unauthorised installation, maintenance and repairs can cause considerable danger for the user.

Miele cannot be held liable for damage or injury caused by unauthorised installation, maintenance or repair work, or by an inadequate or faulty on-site earthing system (e.g. electric shock).

This hob must be connected to the electrical supply by a qualified electrician.

The electrician must be familiar with and comply with the national regulations and any additional regulations of the local electricity provider (e.g. BS 7671 in the UK).

After installation, ensure that all electrical components are shielded and cannot be accessed by users.

#### **Total power rating**

See data plate

#### **Connection data**

The connection data is quoted on the data plate. Please ensure these match the household mains supply.

Please see wiring diagrams for connection. (N.B. This appliance is supplied single phase only in the UK / AUS / NZ).

#### Residual current device

For extra safety, it is advisable to protect the appliance with a suitable residual current device (RCD) with a trip range of 30 mA.

#### WARNING THIS APPLIANCE MUST BE EARTHED

#### **Disconnecting devices**

It must be possible to disconnect the hob from the mains at all poles using disconnecting devices. A contact distance of at least 3 mm must be observed in the switched-off state. The disconnecting devices are overcurrent protection devices and residual current protection devices.

#### Disconnecting from the mains

A Risk of electric shock.

There is a risk of electric shock if the appliance is connected to the mains supply during repair or service work. After disconnection, ensure the appliance cannot be switched back on by mistake.

To disconnect the appliance from the mains power supply, do one of the following depending on installation:

### Safety fuses

■ Completely remove fuses.

#### **Automatic circuit breakers**

■ Press the (red) test button until the middle (black) button springs out.

#### **Built-in circuit breakers**

Circuit breakers at least type B or C: Switch the lever from 1 (on) to 0 (off).

## Residual current device (RCD)

 Switch the main switch from 1 (on) to 0 (off) or press the test button.

#### Mains connection cable

The hob must be connected to the electrical supply with a special connection cable, type H O5 VV-F (PVC insulated) with a suitable diameter.

Please see wiring diagrams for connection. (N.B. This appliance is supplied single phase only in the UK / AUS / NZ). See the data plate on the hob for the correct voltage and rated load.

#### Replacing the mains connection cable

Risk of electric shock.

Incorrect connection to the power supply may result in an electric shock.

The mains cable must only be replaced by a qualified electrician.

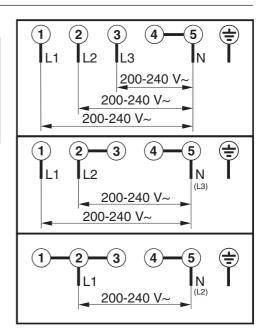
When replacing the mains cable only use cable type H 05 VV-F (PVC insulated) with a suitable cross section. A suitable connection cable is available to order from Miele

## Wiring diagram

Some connection methods are not permitted in all installation locations. Ensure compliance with national regulations and any additional regulations issued by the local electricity provider.

The maximum load per connected live conductor is 3650 W.

All 3 live conductors are required for connecting the hob. No further appliances can be connected to the live conductors.



## **Product data sheets**

The following data sheets apply to the models described in this operating instruction manual.

#### Information for domestic electric hobs

In acc. with regulation (EU) No. 66/2014

MIELE	
Model name/identifier	KM 7678
Number of cooking zones and/or areas	
For circular cooking zones: diameter of useful surface area/cooking zone For non-circular cooking zones or areas: length and width of useful surface area per electric cooking zone or area	1. = 744x381,5 mm 2. = 3. = 4. = 5. = 6. =
Energy consumption per cooking zone or area calculated per kg (EC <sub>electric cooking</sub> )	-
Energy consumption for the hob calculated per kg $(EC_{\text{electric hob}})$	189,6 Wh/kg

#### Information for domestic electric hobs

In acc. with regulation (EU) No. 66/2014

MIELE	
Model name/identifier	KM 7697
Number of cooking zones and/or areas	
For circular cooking zones: diameter of useful surface area/cooking zone For non-circular cooking zones or areas: length and width of useful surface area per electric cooking zone or area	1. = 865x381,5 mm 2. = 3. = 4. = 5. = 6. =
Energy consumption per cooking zone or area calculated per kg (EC <sub>electric cooking</sub> )	-
Energy consumption for the hob calculated per kg (EC <sub>electric hob</sub> )	190,7 Wh/kg

#### Information for domestic electric hobs

In acc. with regulation (EU) No. 66/2014

MIELE	
Model name/identifier	KM 7878
Number of cooking zones and/or areas	
For circular cooking zones: diameter of useful surface area/cooking zone For non-circular cooking zones or areas: length and width of useful surface area per electric cooking zone or area	1. = 744x381,5 mm 2. = 3. = 4. = 5. = 6. =
Energy consumption per cooking zone or area calculated per kg (EC <sub>electric cooking</sub> )	-
Energy consumption for the hob calculated per kg (EC $_{\rm electrichob}$ )	189,6 Wh/kg

## Information for domestic electric hobs

In acc. with regulation (EU) No. 66/2014

MIELE	
Model name/identifier	KM 7897
Number of cooking zones and/or areas	
For circular cooking zones: diameter of useful surface area/cooking zone For non-circular cooking zones or areas: length and width of useful surface area per electric cooking zone or area	1. = 865x381,5 mm 2. = 3. = 4. = 5. = 6. =
Energy consumption per cooking zone or area calculated per kg (EC <sub>electric cooking</sub> )	-
Energy consumption for the hob calculated per kg (EC $_{\rm electrichob}$ )	190,7 Wh/kg

## **EU Conformity declaration**

Miele hereby declares that this ceramic induction hob complies with Directive 2014/53/EU.

The complete text of the EU declaration of conformity is available from one of the following internet addresses:

- Products, Download from www.miele.ie
- For service, information, operating instructions etc: go to https://miele.co.uk/manuals and enter the name of the product or the serial number

Frequency band of the WiFi module	2.4000 GHz – 2.4835 GHz
Maximum transmitting power of the WiFi module	< 100 mW

## **UK Conformity declaration**

Miele hereby declares that this ceramic induction hob complies with UK Radio Equipment Regulations 2017, as amended.

The complete text of the UK declaration of conformity is available from one of the following internet addresses:

- Products, Download from www.miele.co.uk
- For service, information, operating instructions etc: go to https://miele.co.uk/manuals and enter the name of the product or the serial number

Frequency band of the WiFi module	2.4000 GHz – 2.4835 GHz
Maximum transmitting power of the WiFi module	< 100 mW

This **Statement of Compliance** confirms this Miele product fully complies with the **Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.** 

- 1) Household Appliance Induction hobs KM 7678, KM 7697
- 2) Manufactured by: Miele & Cie KG, Carl Miele Street 29, 33332 Gutersloh Germany Imported by and contact point: Miele Company Ltd, Fairacres, Marcham Road, Abingdon, Oxon, OX14 ITW Great Britain
- 3) The defined support period at the time of first supply is 10 years
- 4) To report vulnerabilities and cybersecurity issues please contact: psirt@miele.com
- 5) Signature WW F Name: Paul Wright

Company Position: Head of Technical Management

Date of signature: **19th March 2024**Place of signature: **Abingdon, Oxfordshire** 

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#### South Africa

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800-MIELE (64353)
E-mail: info@miele.ae
Website: www.miele.ae

Manufacturer: Miele & Cie. KG, Carl-Miele-Straße 29, 33332 Gütersloh, Germany



KM 7678 FR, KM 7678 FL, KM 7697 FR, KM 7697 FL, KM 7878 FL, KM 7897 FL