

# Operating and installation instructions Fridge-freezer



It is **essential** to read these operating and installation instructions before installing and using the appliance. This prevents both personal injury and damage to the appliance.

# Contents

|                                                          |           |                                                                                                    |           |
|----------------------------------------------------------|-----------|----------------------------------------------------------------------------------------------------|-----------|
| <b>Warning and Safety instructions ..</b>                | <b>4</b>  | Camera (FoodView) (depending on model).....                                                        | 38        |
| <b>Sustainability and environmental protection .....</b> | <b>15</b> | Door assistant Push2open .....                                                                     | 38        |
| How to save energy .....                                 | 16        | Temperature alarm in the freezer section .....                                                     | 39        |
| <b>Installation .....</b>                                | <b>17</b> | Door alarm .....                                                                                   | 40        |
| Ordering printed installation instructions.....          | 17        | Adjusting the interior fittings.....                                                               | 40        |
| Fastening the refrigeration appliance in the niche.....  | 17        | Removing or moving the door shelves .....                                                          | 40        |
| Installation dimensions .....                            | 18        | Moving or removing the adjustable shelves .....                                                    | 41        |
| Installation site .....                                  | 19        | Removing the MasterFresh Pro drawer .....                                                          | 41        |
| Climate range .....                                      | 20        | Inserting the MasterFresh Pro drawer .....                                                         | 42        |
| Before installation .....                                | 20        | Removing the DailyFresh ExtraCool drawer .....                                                     | 42        |
| Load-bearing capacity of the niche floor .....           | 20        | Inserting the DailyFresh ExtraCool drawer .....                                                    | 42        |
| Weight of furniture fronts .....                         | 21        | Removing containers from the freezer drawer .....                                                  | 43        |
| Side-by-side installation.....                           | 21        | Placing containers in the freezer drawer .....                                                     | 43        |
| Ventilation.....                                         | 21        | Removing the ice cube container.....                                                               | 43        |
| Door hinging change .....                                | 22        | Accessories supplied.....                                                                          | 44        |
| Safety notes for the mains water connection.....         | 22        | Optional accessories .....                                                                         | 44        |
| Water filter.....                                        | 23        | <b>Commissioning .....</b>                                                                         | <b>45</b> |
| Electrical connection .....                              | 26        | Before using for the first time.....                                                               | 45        |
| <b>Familiarising yourself with the appliance.....</b>    | <b>28</b> | Connecting the refrigeration appliance.....                                                        | 45        |
| Your KFCM 3844 R/L refrigeration appliance .....         | 28        | Inserting the charcoal filters (AirClean System) into the holders in the refrigerator section..... | 45        |
| Your KFCM 3844 FD refrigeration appliance .....          | 30        | Requirements for networking .....                                                                  | 47        |
| Main menu in the display                                 |           | Switching on the refrigeration appliance .....                                                     | 48        |
| KFCM 3844 R/L, KFCM 3844 FD.                             | 32        | Performing Initial commissioning....                                                               | 48        |
| Symbols .....                                            | 33        | Switching on the cameras (depending on model) .....                                                | 48        |
| Operating principles.....                                | 33        | Switching off the cameras .....                                                                    | 49        |
| Networking .....                                         | 34        | Selecting a water filter.....                                                                      | 49        |
| Interior lighting (SmartLight).....                      | 34        |                                                                                                    |           |
| SuperCool & AirClean ❄️.....                             | 35        |                                                                                                    |           |
| SuperFreeze ❄️ .....                                     | 35        |                                                                                                    |           |
| QuickIce.....                                            | 35        |                                                                                                    |           |
| Holiday mode.....                                        | 36        |                                                                                                    |           |
| Eco mode.....                                            | 36        |                                                                                                    |           |
| Sabbath mode .....                                       | 37        |                                                                                                    |           |
| Charcoal filter (AirClean System)....                    | 38        |                                                                                                    |           |

|                                                                                     |           |                                                          |           |
|-------------------------------------------------------------------------------------|-----------|----------------------------------------------------------|-----------|
| Switching off the refrigeration appliance .....                                     | 49        | General .....                                            | 60        |
| Switching off for longer periods of time .....                                      | 49        | Display brightness .....                                 | 60        |
| <b>Operation .....</b>                                                              | <b>51</b> | Sounds .....                                             | 60        |
| Temperature in the refrigerator section .....                                       | 51        | Security .....                                           | 60        |
| Temperature in the freezer section ..                                               | 51        | Networking .....                                         | 60        |
| Temperature display .....                                                           | 52        | WiFi .....                                               | 60        |
| Switching on the Holiday mode function .....                                        | 52        | Connection .....                                         | 60        |
| Switching off the Holiday mode function .....                                       | 52        | Appliance function .....                                 | 61        |
| Switching on the Eco mode function .....                                            | 52        | Cameras (depending on model) ..                          | 61        |
| Switching off the Eco mode function .....                                           | 53        | Interior lighting .....                                  | 61        |
| Switching on the Sabbath mode function .....                                        | 53        | Filter management .....                                  | 61        |
| Switching off the Sabbath mode function .....                                       | 53        | Door assistant Push2open .....                           | 61        |
| Storing food in the refrigerator section .....                                      | 53        | Automat. SuperFreeze .....                               | 61        |
| Different storage zones .....                                                       | 53        | Information .....                                        | 62        |
| Should food be stored loose or in packaging? .....                                  | 54        | Data plate .....                                         | 62        |
| Storing food in the MasterFresh Pro drawers .....                                   | 54        | Software .....                                           | 62        |
| Selecting the right setting for the MasterFresh Pro drawer .....                    | 54        | Legal Information .....                                  | 62        |
| Creating a favourite for the individual setting in the MasterFresh Pro drawer ..... | 55        | Service .....                                            | 62        |
| DailyFresh ExtraCool drawer .....                                                   | 55        | <b>Cleaning and care .....</b>                           | <b>63</b> |
| Freezing and storing fresh food .....                                               | 56        | Cleaning agents .....                                    | 63        |
| Ice cube maker .....                                                                | 56        | Preparing the refrigeration appliance for cleaning ..... | 63        |
| Switching on the ice cube maker .....                                               | 57        | Cleaning the interior of the appliance .....             | 63        |
| Switching the ice cube maker off .....                                              | 57        | Cleaning the camera (depending on model) .....           | 64        |
| <b>Adjusting settings .....</b>                                                     | <b>59</b> | Cleaning the water filter (mesh filter) .....            | 66        |
| Opening the Settings menu .....                                                     | 59        | Cleaning the door seal .....                             | 68        |
|                                                                                     |           | Cleaning the ventilation openings ...                    | 68        |
|                                                                                     |           | After cleaning .....                                     | 68        |
|                                                                                     |           | Automatic defrosting .....                               | 68        |
|                                                                                     |           | <b>Problem solving guide .....</b>                       | <b>70</b> |
|                                                                                     |           | Interior lighting .....                                  | 77        |
|                                                                                     |           | Noises .....                                             | 78        |
|                                                                                     |           | <b>Service .....</b>                                     | <b>80</b> |
|                                                                                     |           | Contact in case of fault .....                           | 80        |
|                                                                                     |           | Warranty .....                                           | 80        |

## Warning and Safety instructions

This refrigeration appliance complies with current local and national safety requirements. However, inappropriate use can lead to personal injury and damage to property.

Please read the operating and installation instructions carefully before using the refrigeration appliance for the first time. They contain important information on installation, safety, use and maintenance. This will prevent both personal injury and damage to the refrigeration appliance.

In accordance with standard IEC 60335-1, Miele expressly and strongly advises that you read and follow all information provided concerning the installation of the refrigeration appliance, as well as safety notes and warnings.

Miele cannot be held liable for injury or damage caused by non-compliance with these instructions.

Keep these operating and installation instructions in a safe place and pass them on to any future owner.

 Risk of injury and damage due to very heavy refrigeration appliances tipping over.

The refrigeration appliance is very heavy and can tip forwards when the appliance doors/drawers are open.

Do not remove the refrigeration appliance from the pallet until the preparations for installing it are complete.

Keep the appliance doors/drawers shut until the refrigeration appliance has been built in and secured in its niche in accordance with the installation instructions.

## Correct application

► This appliance is designed for domestic use and for use in similar environments by guests in hotel or motel rooms, bed & breakfasts and other typical living quarters. This does not include common/shared facilities or commercial facilities within hotels, motels or bed & breakfasts.

► This appliance is intended for cooling and storing food and drinks as well as for storing deep-frozen food, freezing fresh food and for making ice.

Any other usage is not supported by the manufacturer and could be dangerous.

## Warning and Safety instructions

---

► This appliance is not suitable for storing and keeping cool medicines, blood plasma, laboratory preparations or similar substances or products. Incorrect use of the appliance for such purposes may cause deterioration of the items stored. The appliance is also not suitable for use in areas where there is a risk of explosion.

Miele cannot be held liable for damage resulting from incorrect or improper use or operation of the appliance.

► This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision and instruction concerning its use by a person responsible for their safety.

They may only use the appliance unsupervised if its operation has been clearly explained to them and they are able to use it safely and are able to understand and recognise the possible dangers caused by incorrect operation.

### Safety with children

► Younger children must be kept away from the refrigeration appliance unless they are constantly supervised.

► Older children may only use the appliance when its operation has been clearly explained to them and they are able to use it safely, recognising the dangers of misuse.

► Cleaning work may only be carried out by older children under the supervision of an adult.

► Please supervise children in the vicinity of the appliance and do not let them play with it.

► The appliance door hinges can cause injury. Keep children away at all times.

► Danger of suffocation. Whilst playing, children may become entangled in packaging material (such as plastic wrapping) or pull the packaging material over their head, presenting the risk of suffocation. Keep packaging material away from children.

# Warning and Safety instructions

---

## Technical safety

► The refrigerant circuit has been checked for leaks. The refrigeration appliance complies with all current local and national safety requirements.



If the cooling circuit is damaged, refrigerant and oil can escape and ignite.

► **Warning: fire hazard/flammable materials.** This symbol is on the compressor and indicates flammable materials. Do not remove this sticker.

The refrigerant inside the appliance (details on the data plate) is environmentally friendly but flammable.

The use of this refrigerant does, however, sometimes lead to a slight increase in the noise level of the appliance. In addition to the noise of the compressor, you might be able to hear the refrigerant flowing around the cooling circuit. Unfortunately, these effects cannot be avoided, but they do not affect the performance of the refrigeration appliance.

When transporting and installing the refrigeration appliance, ensure that no parts of the cooling circuit are damaged. Splashes of refrigerant can damage the eyes and leaking refrigerant can ignite. In the event of any damage:

- Avoid naked flames or anything which creates a spark.
- Disconnect the refrigeration appliance from the mains electricity supply.
- Ventilate the room in which the refrigeration appliance is located for several minutes.
- Call Customer Service.

► The more refrigerant there is in a refrigeration appliance, the larger the room should be in which it is installed. In the event of a leakage, if the appliance is in a small room, there is the danger of a combustible gas/air mixture building up. For every 8 g of refrigerant, at least 1 m<sup>3</sup> of room space is required. The amount of refrigerant in the refrigeration appliance is stated on the data plate inside the appliance.

## Warning and Safety instructions

---

- ▶ If the ventilation openings are covered or blocked, a combustible gas/air mixture can form if the cooling circuit is damaged. It is essential to observe the required ventilation openings. The ventilation openings must not be covered or blocked in any way.
- ▶ To avoid the risk of damage to the appliance, make sure that the connection data (fuse rating, frequency and voltage) on the data plate corresponds to the household supply. Check that this is the case before connecting the appliance.  
Consult a qualified electrician if in any doubt.
- ▶ The electrical safety of this appliance can only be guaranteed when correctly earthed. It is essential that this standard safety requirement is met. If in any doubt please have the electrical installation tested by a qualified electrician.
- ▶ Temporary or permanent operation with a self-sufficient or non-mains synchronous energy supply system (e.g. isolated networks, back-up systems) is possible. A requirement for the operation is that the energy supply system complies with all current local and national requirements that apply to stand-alone, solar and/or battery systems. The protective measures provided in the installation and in this Miele product must also be assured in their function and operation in isolated operation or in non-mains synchronous operation, or replaced with equivalent measures in the installation.
- ▶ The socket must not be concealed behind the appliance and must be easily accessible so that the appliance can be quickly disconnected from the electricity supply in case of an emergency.
- ▶ If the power supply cord is damaged, disconnect the refrigeration appliance from the mains electricity supply immediately. Turn off the tap for the water inlet. Call Customer Service.
- ▶ If the power supply cord is damaged, it must only be replaced with a specific power supply cord of the same type (available in the Miele online shop or from Miele Customer Service). For safety reasons, replacement may only be carried out by a suitably qualified specialist or Miele Customer Service.
- ▶ Do not connect the appliance to the mains electricity supply by a multi-socket unit or an extension lead. These do not guarantee the required safety of the appliance (e.g. danger of overheating).

## Warning and Safety instructions

---

- ▶ If moisture gets into electrical components or into the power supply cord, it could cause a short circuit. Therefore, do not operate this refrigeration appliance in areas which are exposed to moisture (e.g. in a garage or laundry).
  - ▶ This appliance must not be installed and operated in mobile installations (e.g. on a ship).
  - ▶ Do not use a damaged appliance. It could be dangerous. Check the appliance for visible signs of damage.
  - ▶ For safety reasons, this appliance may only be used when it has been fully installed.
  - ▶ The appliance must be disconnected from the power supply during installation, maintenance and repair work, and during installation work on the mains water connection. It is only completely isolated from the power supply when:
    - the mains circuit breaker is switched off, or
    - the screw-out fuse is removed (in countries where this is applicable), or
    - it is switched off at the wall socket and the plug is withdrawn from the socket.
  - ▶ Unauthorised installation, maintenance and repairs, or a faulty mains water connection can result in considerable danger for the user, for which the manufacturer cannot accept liability. Installation, maintenance and repairs, installation work on the mains water connection and all repairs on the Ice/Water dispenser (depending on the model) must only be carried out by a qualified specialist or Miele Customer Service.
  - ▶ The ice cube maker must only be connected to a cold water supply.
  - ▶ Miele cannot be held liable for damage caused by a faulty mains water connection.
- When installing the water hose, make sure that the water hose is neither kinked nor damaged.
- Only use the water hose supplied. The water hose must not be shortened, extended or replaced with another water hose. Never use a water hose that has already been used.

## Warning and Safety instructions

---

- ▶ The stainless steel hose must only be replaced by an original Miele spare part. A stainless steel hose which is suitable for use with drinking water is available to order from Miele (see back cover for contact details).
- ▶ Danger of injury. Rotating parts in the ice cube maker may cause injuries. Never reach under or into the ice cube maker.
- ▶ Danger of injury! Ensure that you do not come into contact with moving parts on the dispensing mechanism of the ice cube maker or the heating element on the ice cube maker.
- ▶ The manufacturer's warranty will be invalidated if the refrigeration appliance is not repaired by a qualified specialist or Miele Customer Service.
- ▶ We recommend replacing faulty components with original Miele parts. If original Miele parts are installed correctly, Miele ensures full compliance with safety requirements and the warranty remains valid.
- ▶ This refrigeration appliance is supplied with a special lamp to cope with particular conditions (e.g. temperature, moisture, chemical resistance, abrasion resistance and vibration). This lamp must only be used for the purpose for which it is intended. The lamp is not suitable for room lighting. Replacement lamps may only be installed by a qualified specialist or Miele Customer Service. This refrigeration appliance contains several light sources with at least energy efficiency class E.

### Correct installation

- ▶ Install the refrigeration appliance in accordance with the installation instructions.
- ▶ Always wear protective gloves when transporting and installing the refrigeration appliance.
- ▶ The refrigeration appliance is very heavy and can tip forwards when the appliance doors/drawers are open.
  - At least 2 people are required to transport or move the refrigeration appliance.
  - At least 2 people are required to install the refrigeration appliance.
  - Never leave the refrigeration appliance unattended while it is being installed.
  - Always use the anti-tip brackets provided to secure the refrigeration appliance in the niche (installation accessories).

## Warning and Safety instructions

---

- ▶ Only install the refrigeration appliance in a solid, rectangular, and level housing unit, positioned on an even and level floor.
- ▶ The refrigeration appliance is supplied with a fixed door hinging. Under no circumstances should you attempt to change the door hinging yourself. If you need to change the door hinging to the other side, please call Customer Service.

### Correct use

- ▶ This refrigeration appliance is designed for use within specific ambient temperatures (climate range). Do not use it in ambient temperatures for which it is not designed. The climate class is stated on the data plate inside the refrigeration appliance. A lower ambient temperature will cause the compressor to switch off for longer periods, meaning that the refrigeration appliance is unable to maintain the required temperature.
- ▶ The ventilation cross-sections must not be covered or blocked in any way. This can impair the proper ventilation of the appliance, increase the energy consumption and cause damage to the components.
- ▶ Risk of damage due to greasy or oily foods. If the refrigeration appliance or the appliance door is used for storing food which contains fat or oil, make sure that it does not come into contact with plastic components. Any spillages of oil or fat could cause stress cracks to the plastic and cause it to break or split.
- ▶ Refrigeration appliance components which are made of metal or look like metal can contain aluminium. If acidic food comes into contact with aluminium, aluminium ions can be released into the food. Do not store food loose in the refrigeration appliance.
- ▶ Risk of fire and explosion due to flammable mixtures of gases. Do not store any explosive materials or products containing flammable propellants (e.g. spray cans) in the refrigeration appliance. Electrical components can cause flammable mixtures of gases to ignite. The spray cans in question can be identified by the contents printed on the can or by a flame symbol. Electrical components can cause escaping gases to ignite.
- ▶ Danger of explosion. Do not operate any electrical equipment (e.g. an electric ice cream maker) inside the refrigeration appliance. This can cause sparking and explosion.

## Warning and Safety instructions

---

- ▶ Risk of injury and damage! Do not store cans or bottles containing carbonated drinks or liquids which could freeze in the freezer section, the MasterFresh Pro drawer or the DailyFresh ExtraCool drawer. Otherwise they could burst, causing injury or damage.
- ▶ Risk of injury and damage! When chilling drinks in the freezer section, make sure that bottles are not left in for more than one hour. Otherwise they could burst, causing injury or damage.
- ▶ Danger of injury! Never handle frozen food or the metal parts of the appliance with wet hands. Your hands may freeze to the frozen food or to the metal.
- ▶ Danger of injury! Do not take ice cubes out with your bare hands and never place ice cubes or ice lollies in your mouth straight from the freezer zone. The very low temperature of the frozen goods can cause frost burn to the lips and tongue.
- ▶ Do not refreeze thawed or partially thawed food. Defrosted food should be used up as quickly as possible, as food soon loses its nutritional value and goes off. Defrosted food may only be refrozen after it has been cooked.
- ▶ Food stored for too long may present a risk of food poisoning. Storage times will depend on several factors, including the freshness and quality of the food, as well as the temperature at which it is stored. Follow the instructions given on the food manufacturer's packaging regarding storage conditions and use-by dates.
- ▶ To ensure that fresh food placed in the freezer freezes through to the core as quickly as possible, the maximum freezing capacity must not be exceeded.
- ▶ Do not sit, stand or lean on the shelves or drawers when they are pulled out. This could damage the refrigeration appliance.
- ▶ In areas which may be subject to infestation by cockroaches or other vermin, pay particular attention to keeping the appliance and its surroundings clean at all times. Any damage caused by cockroaches or other vermin will not be covered by the warranty.

# Warning and Safety instructions

---

## Accessories and spare parts

- ▶ We recommend using original Miele accessories. Using spare parts or accessories from other manufacturers will invalidate the warranty and Miele cannot accept liability.
- ▶ Miele original spare parts are kept in stock for at least 10 years and up to 15 years after discontinuation of your refrigeration appliance.

## Cleaning and care

- ▶ Do not use any oils or grease on the door seals, as these will cause the seals to deteriorate and become porous with time.
- ▶ Warning: Do not use any mechanical tools or other types of aid which are not recommended by the manufacturer to accelerate the defrosting process.
- ▶ Do not use a steam cleaning appliance to clean this appliance. Steam could reach the electrical components and cause a short circuit.
- ▶ Sharp edged or pointed objects will damage the evaporator, causing irreversible damage to the appliance. Do not use sharp edged or pointed objects to
  - remove frost and ice, or accelerate the defrosting process,
  - separate frozen foods and remove ice trays.
- ▶ Never place electric heaters or candles in the appliance to defrost it. These can damage the plastic parts.
- ▶ Do not use defrosting sprays or de-icers. Defrosting sprays and de-icers can contain substances which could damage the plastic parts or which might cause a build-up of explosive gases and pose a danger to health.

## Transport

- ▶ To avoid damage to the refrigeration appliance, always transport it upright and in its packaging.
- ▶ Risk of injury and damage! The refrigeration appliance is very heavy and must be transported by two people.
- ▶ Before transporting the refrigeration appliance, remove the charcoal filters (AirClean system) and the filter retainers from the refrigerator section.

Check that the charcoal filter is intact before inserting it into the refrigerator section. Never use a damaged charcoal filter.

### Disposal of your old appliance

► Children playing could become trapped in the refrigeration appliance and could suffocate.

- Remove the appliance door(s).
- Remove the drawers.
- Leave the adjustable shelves in the refrigeration appliance so children cannot climb inside.
- If your old refrigeration appliance has a door lock, destroy it. This way you will prevent the risk of playing children accidentally locking themselves in and endangering their lives.

► Risk of electric shock!

- Cut the electrical plug off the power supply cord.
- Cut the power supply cord off the old appliance.

Dispose of the electrical plug and power supply cord separately from the old appliance.

► During and after disposal, make sure that the refrigeration appliance is not placed near petrol or other flammable gases and liquids.

► Risk of fire due to escaping oil or refrigerant.

The refrigerant and oil inside the appliance are flammable. In high enough concentrations, escaping refrigerant or oil can ignite if they come into contact with an external heat source.

During disposal, make sure that the cooling circuit is not damaged. This prevents refrigerant and oil escaping in an uncontrolled manner (see the data plate for details of the refrigerant).

► Splashes of coolant can damage the eyes. Be careful not to damage any part of the pipework whilst awaiting disposal, e.g. by

- puncturing the refrigerant channels in the condenser,
- bending any pipework, or
- scratching the surface coating.

### Symbol on the compressor (depending on model)

|                                                                                            |
|--------------------------------------------------------------------------------------------|
| This information is only relevant for recycling. There is no risk during normal operation. |
|--------------------------------------------------------------------------------------------|

## Warning and Safety instructions

---



- The oil in the compressor can be fatal if swallowed or if it penetrates the airways.

### **Symbol on the back of the refrigeration appliance (depending on the model)**

This or a similar sticker is only relevant for recycling. Do not remove the sticker.



- The note refers to foamed-in panels in the appliance door and/or housing.

## Disposal of the packing material

The packaging material is used for handling and protects the appliance from transport damage.

Recycling the packaging reduces the use of raw materials in the manufacturing process and also reduces the amount of waste in landfill sites.

Ensure that any plastic wrappings, bags etc. are disposed of safely and kept out of the reach of babies and young children. Danger of suffocation.

**Only for Australia:** Note for installer: Expanded polystyrene (EPS) packaging included. Please retain and dispose of EPS packaging responsibly. For further information, please contact Miele.

Please dispose of it at your local community waste collection/recycling centre for electrical and electronic appliances, or contact Miele. You are also responsible for deleting any personal data that may be stored on the appliance prior to disposal. You should remove any old batteries which are not securely enclosed by the appliance and remove any lamps without destroying them, where this is possible. These must be taken to a suitable collection point where they can be handed in free of charge. Please ensure that your old appliance presents no danger to children while being stored awaiting disposal.

## Disposing of your old appliance

Electrical and electronic appliances contain many valuable materials. They also contain certain materials, compounds, and components which were essential for their correct functioning and safety. These could be hazardous to human health and to the environment if disposed of with general waste or if handled incorrectly. Please do not, therefore, dispose of your old appliance with your household waste.



Take care not to damage your refrigeration appliance before or during disposal in an authorised, environmentally friendly manner. This is to ensure that refrigerant in the cooling circuit and oil in the compressor is contained, and will not leak into the environment.

# Sustainability and environmental protection

---

## How to save energy ...

---

|                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Installation site</b>   | <p>The refrigeration appliance has to cool more often at higher ambient temperatures and consumes more energy in the process. Therefore:</p> <ul style="list-style-type: none"><li>- Install the refrigeration appliance in a well-ventilated room.</li><li>- Do not install the refrigeration appliance near to a heat source (heater, cooker).</li><li>- Protect the refrigeration appliance from direct sunlight.</li><li>- Ensure an ideal ambient temperature of 20 °C.</li><li>- Clean the ventilation openings on a regular basis to remove any dust.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Temperature setting</b> | <p>The colder the temperature, the higher the energy consumption. The following settings are recommended:</p> <ul style="list-style-type: none"><li>- 4 to 5 °C in the refrigerator section.</li><li>- -18 °C in the freezer section</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Use</b>                 | <p>Energy consumption is increased by heat input and impeded air circulation. Therefore:</p> <ul style="list-style-type: none"><li>- Only open the appliance door/appliance doors when necessary and for as short a time as possible. Arrange the food in such a way that makes it easy to find in the appliance.</li><li>- Always close the appliance door/appliance doors properly after opening it/them.</li><li>- Allow hot food and drinks to cool down before placing them in the refrigeration appliance.</li><li>- Store food well packaged or covered.</li><li>- Do not overfill the compartments to allow air to circulate.</li><li>- When placing food in the appliance, make sure that it is kept away from the rear panel.</li><li>- Place frozen food in the refrigerator section to defrost.</li><li>- When placing food in the appliance, make sure that the ventilation slots in the refrigerator section are not blocked.</li></ul> |

 Carry out the installation in accordance with the installation instructions (see QR code).



Material number 12616290 –  
KFMC 3844 R/L



Material number 12616340 –  
KFMC 3844 FD

## Ordering printed installation instructions

You can order printed installation instructions free of charge from Miele.

All the contact information you need for Miele can be found at the end of this document. Quote the model identifier and the serial number from the data plate when placing your order.

## Fastening the refrigeration appliance in the niche

 Danger of damage and injury due to the refrigeration appliance tipping over!

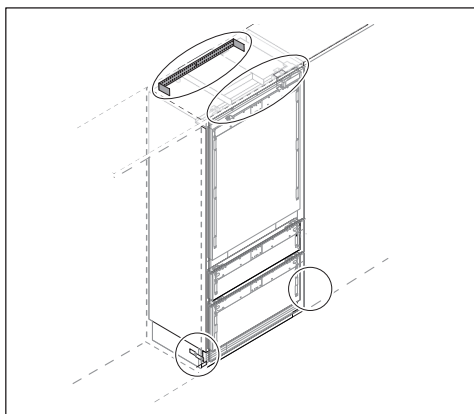
This refrigeration appliance is very heavy and can tip forwards when the appliance door is open.

Keep the appliance door(s) closed until the refrigeration appliance has been built in.

Secure the niche firmly to the wall behind and/or above it with several screws.

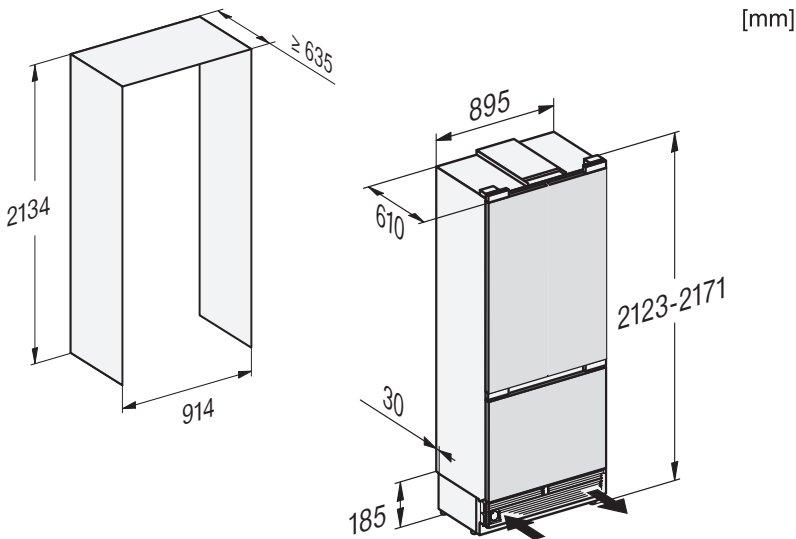
It is essential that you secure the refrigeration appliance in the niche using the enclosed anti-tip bracket in accordance with the installation instructions.

Only this can ensure that the refrigeration appliance will not tip over.



# Installation

## Installation dimensions



## Installation site

 Fire hazard and risk of damage from appliances that give off heat. Appliances that give off heat can catch fire and set fire to the refrigeration appliance. The power supply cord must not come into contact with heat sources. This refrigeration appliance must not be installed underneath a cooktop.

 Fire risk and danger of damage from open flames! Open flames can set fire to the refrigeration appliance. Keep open flames (e.g. a candle) away from the refrigeration appliance.

 Risk of fire and damage due to improper installation. If the mains plug and power supply cords touch the back of the refrigeration appliance, they may be damaged by vibrations and cause a short circuit. Mains plugs or power supply cords must not touch the refrigeration appliance. Power supply cords must not be trapped or damaged. Do not connect any other appliances to sockets located directly behind this refrigeration appliance. Do not place or operate multi-socket adapters, distributor strips or other electronic devices (such as halogen transformers) behind the appliance.

This appliance should be installed in a dry, well-ventilated room.

Only install the refrigeration appliance in a solid, rectangular, and level housing unit, positioned on an even and level floor.

 Risk of damage due to high humidity.

In environments with high humidity, condensation can build up on external refrigeration appliance panels. This condensate can cause corrosion on external appliance panels. Install the refrigeration appliance in a dry and/or air-conditioned room with sufficient ventilation.

After installation, please make sure that the appliance door/appliance doors closes/close properly and the refrigeration appliance is installed in accordance with these installation instructions. It is essential to comply with the specified ventilation cross-section requirements.

When deciding on the installation site, please bear in mind that your refrigeration appliance will consume more energy if installed near to a heater, a cooker or another appliance that gives off heat. Avoid direct sunlight. Higher ambient temperatures increase energy consumption as the compressor runs for longer.

If installation near a heat source is unavoidable, observe the following minimum distances between the appliance and the heat source:

- at least 3 cm  
to electric or gas stoves
- at least 30 cm  
to oil or coal stoves.

# Installation

If it is not possible to observe these minimum distances, an insulation plate must be installed between the refrigeration appliance and the heat source.

## Climate range

This refrigeration appliance is designed for use within specific ambient temperatures (climate range). Do not use it in ambient temperatures for which it is not designed.

A lower ambient temperature leads to the compressor switching off for longer periods. This can cause the internal temperature in the refrigeration appliance to rise with the risk of food deteriorating and going off.

The climate class is stated on the data plate inside the refrigeration appliance.

| Climate range | Ambient temperature |
|---------------|---------------------|
| SN            | 10 to 32 °C         |
| N             | 16 to 32 °C         |
| ST            | 16 to 38 °C         |
| T             | 16 to 43 °C         |
| SN-ST         | 10 to 38 °C         |
| SN-T          | 10 to 43 °C         |

A refrigeration appliance from the SN climate range can operate without any difficulties in rooms with a cooler ambient temperature (down to +5 °C).

## Before installation

Do not install a damaged refrigeration appliance.

 Risk of damaging the floor due to the load.

Moving the refrigeration appliance may damage your floor.

Move the refrigeration appliance carefully on floors that are sensitive to scratching.

## Load-bearing capacity of the niche floor

To ensure the safe installation of the refrigeration appliance and to guarantee its correct functioning, the floor of the niche where the appliance is to be installed must be smooth and even.

It must be made from strong, rigid material.

Because the refrigeration appliance is extremely heavy when fully loaded, it is essential that the floor it stands on is able to bear its weight. If necessary, seek the advice of an architect or construction expert.

When fully loaded, the approx. weight of the appliance is:

|               |        |
|---------------|--------|
| KFMC 3844 R/L | 525 kg |
| KFMC 3844 FD  | 578 kg |

## Weight of furniture fronts

 If the door panel is too heavy, this can cause damage!  
Fitting a furniture front which is heavier than the maximum permitted weight could damage the hinges. Among other things, this damage can lead to functional impairments. Before fitting furniture doors, ensure that the weight of the door does not exceed the maximum weight permitted:

| Appliance     | Max. weight of upper furniture front | Max. weight of lower furniture front |
|---------------|--------------------------------------|--------------------------------------|
| KFMC 3844 R/L | 47 kg                                | 14                                   |

| Appliance    | Max. weight of upper furniture front (right/left) | Max. weight of lower furniture front |
|--------------|---------------------------------------------------|--------------------------------------|
| KFMC 3844 FD | 54 kg                                             | 14                                   |

## Side-by-side installation

Your refrigeration appliance can be installed with another refrigeration appliance next to it as it is equipped with integrated heaters in the side panels.

**Useful tip:** Please contact Miele for information on which combinations are suitable for your refrigeration appliance.

The side-by-side kit can be purchased from Miele Customer Service.

## Ventilation

 Risk of fire and damage due to inadequate ventilation. If the refrigeration appliance is not ventilated sufficiently, the compressor will run more frequently and for longer periods. This causes increased energy consumption and an increased compressor operating temperature, which can result in damage to the refrigeration appliance.

Please ensure that there is adequate ventilation around the refrigeration appliance.

It is essential to observe the required ventilation openings.

The ventilation openings must not be covered or blocked in any way.

Clean the ventilation areas regularly to remove dust and dirt.

Air at the back of the refrigeration appliance gets warm. The appliance housing unit must therefore be constructed to allow sufficient space for ventilation.

# Installation

## Door hinging change

 Risk of damage and injury when changing the door hinge.

Changing the door hinge single-handedly can cause damage to the appliance and injury.

The refrigeration appliance is supplied with fixed door hinging. Under no circumstances should you attempt to change the door hinging yourself.

If you need to change the door hinges to the other side, please call Customer Service.

## Safety notes for the mains water connection

Follow the installation instructions supplied for the mains water connection.

 Risk of injury and material damage if mains water connection is not connected properly.

Failing to connect the mains water connection properly can result in personal injury and/or material damage.

The appliance may only be connected to the mains water supply by a suitably qualified specialist.

 Disconnect the refrigeration appliance from the mains power supply before connecting it to the water supply.

Turn off the tap before connecting the refrigeration appliance to the mains water supply.

 Danger to health and property due to contaminated water.

The quality of the water used must conform to the requirements for drinking water in the country where the refrigeration appliance is being used.

Connect the refrigeration appliance to the drinking water supply.

Connection to the water supply must comply with the applicable regulations in the country where the appliance is being installed. All units and systems used to supply water to the refrigeration appliance must also comply with the applicable regulations in the respective country.

## The water supply to the refrigeration appliance

The refrigeration appliance is only suitable for connection to a cold water supply, which

- is directly connected to the fresh water mains in order to ensure sufficient circulation and therefore good water quality.

Avoid connection to a water supply in which the water might stagnate. Stagnant water in the water supply can affect the taste of water and ice cubes.

- withstands the operating pressure.
- complies with hygiene regulations.

The water pressure must be between 200 and 800 kPa (2 and 8 bar).

Excessive water pressure in the hose can cause damage to the refrigeration appliance.

Install a pressure reducing valve if the water pressure in the system exceeds 800 kPa (8 bar).

Contact a plumbing specialist if you are unsure of your water pressure.

A tap must be provided between the hose and the water supply of the building to ensure that the water supply can be cut off if necessary.

The tap should be easily accessible after the refrigeration appliance has been built in.

 Risk of damage to the ice cube maker.

If the water supply is interrupted while the ice cube maker is switched on, the electronic module may be damaged. The water supply pipe may also freeze up.

Switch off the ice cube maker if the water supply is to be interrupted (e.g. during holidays).

 **IMPORTANT** Australia and New Zealand

This refrigeration appliance must be connected to the water supply in strict accordance with local and national requirements (e.g. Plumbing Code of Australia (PCA)). This refrigeration appliance must be installed according to AS/NZS 3500.1. This refrigeration appliance has been supplied with a backflow prevention device.

Disconnect mains power (switch off or unplug the plug). Turn off the water tap. Place the seals on both sides of the non-return valve. Connect the female end of the non-return valve to the water tap. Connect the hose to the male end of the non-return valve. Turn on the tap gradually to test for leaks. If there is a leak, the connection might not be on securely, or it may have been screwed on at an angle. Unscrew and reconnect the water correctly before tightening it.

## Water filter

The water system will only function if a water filter is installed in the refrigeration appliance.

The refrigeration appliance is supplied with a water filter (**mesh filter**) that filters mains water for making ice cubes.

The **mesh filter** filters particulates from the mains water – not bacteria or microbes.

The **mesh filter** does not have to be changed. However, to ensure the highest quality of the ice cubes, it is essential to clean the **mesh filter** regularly. A notification in the display will remind you to do so.

# Installation

You can replace the **mesh filter** installed in your refrigeration appliance with an **active charcoal filter**. Unlike the **mesh filter**, the **active charcoal filter** does not need to be cleaned but must be replaced approximately every 3 years.

The **active charcoal filter** improves the taste and smell of the ice cubes by removing chlorine and other substances from the mains water.

If you wish to use an **active charcoal filter** instead of a **mesh filter**, you must adjust the ⚙️ *Settings*: ≡ ▶ ⚙️ *Settings* ▶ *Appliance function* ▶ *Filter management* ▶ *Filter type*.

New **active charcoal filters** are available from Miele Customer Service, or via the Miele webshop.

Only use original Miele accessories. Using spare parts or accessories from other manufacturers will invalidate the warranty, and Miele cannot accept liability.

## Changing the active charcoal filter (optional accessories)

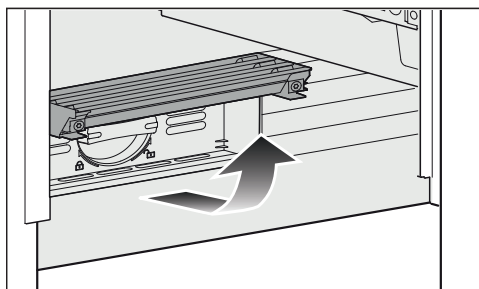
Air in the system can cause water to flow out and the filter cartridge to spring out when it is removed. Take great care when changing the water filter.

Depending on the quantity of ice cubes produced, the active charcoal filter needs to be changed approximately every 6 months. A notification in the display will remind you to do so.

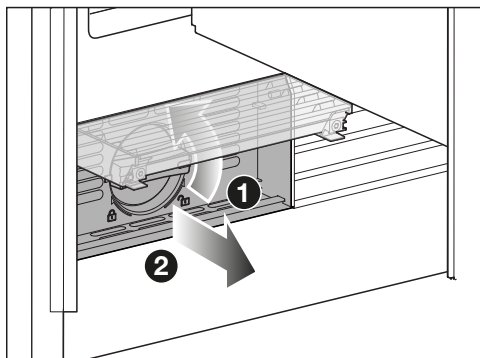
If you have not used the refrigeration appliance or the ice cube maker much in the last few weeks or months, or if the ice cubes smell unpleasant, replace the active charcoal filter.

### Please note:

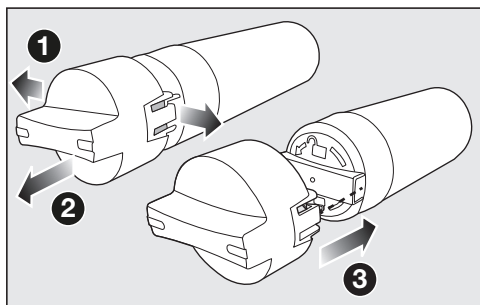
- If an external water filter is attached to your household water supply, use the previously installed mesh filter in place of an active charcoal filter.
- After inserting a new water filter (mesh filter and active charcoal filter), dispose of all ice cubes produced in the next 24 hours following the change.



- Fold up the cover at the bottom of the refrigeration appliance.

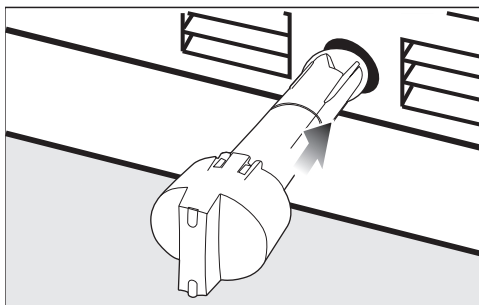


- Turn the filter cartridge 90° anti-clockwise until it is in the vertical position **1** and slide it out **carefully** **2**. Caution. The filter cartridge may be under pressure.
- Remove the safety cap from the new filter cartridge.

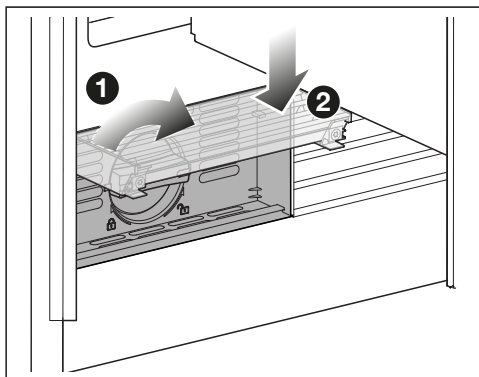


- Loosen the cap from the old filter cartridge **1** and pull the cap off **2**.
- Put the cap on the new filter cartridge **3**.
- Empty the old filter cartridge.

**Useful tip:** The old filter cartridge can be disposed of with household waste.



- Slide the new filter cartridge into the filter opening as far as it will go, making sure the cap is vertical.



- Turn the filter cartridge clockwise 90° as far as it will go until it is in the horizontal position **1**.

# Installation

 Risk of damage caused by water running out.

If the filter cartridge is not fitted correctly, there is a risk of water leaking out of the refrigeration appliance.

When inserting the new filter cartridge, be sure to turn it as far as the marker.

## ■ Fold the cover back down ②.

Once the active charcoal filter has been replaced, the filter display must be reset. A notification in the display will remind you to do so.

After inserting a new active charcoal filter, dispose of all ice cubes produced in the next 24 hours.

## Electrical connection

The refrigeration appliance must only be connected to an earthed socket using the power supply cord supplied.

The socket should be easily accessible after the refrigeration appliance has been installed. If the socket is not easily accessible, ensure that a suitable means of disconnection is provided on the installation side for each pole.

 Risk of fire from overheating.

Connecting the appliance to a multi-socket plug adapter or to an extension lead can overload the cable.

For safety reasons, do not use an extension cable or multi-socket adapter.

For safety reasons, we recommend using a suitable residual current device (RCD) in the relevant electrical installation for connecting the refrigeration appliance.

If the power supply cord is damaged, it must only be replaced with a specific power supply cord of the same type (available from Miele).

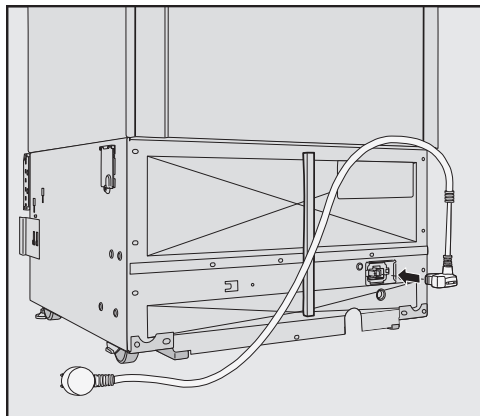
The data plate indicates the nominal power consumption and the connection data. Compare this information with the data of the on-site electrical connection. If in any doubt, consult a qualified electrician.

Temporary or permanent operation with a self-sufficient or non-mains synchronous energy supply system (e.g. isolated networks, back-up systems) is possible. A requirement for the operation is that the energy supply system complies with all current local and national requirements that apply to stand-alone, solar and/or battery systems.

The protective measures provided in the domestic installation and in this Miele product must also be assured in their function and operation in isolated operation or in non-mains synchronous operation, or replaced with equivalent measures in the installation.

All electrical work must be carried out by a suitably qualified and competent person in strict accordance with national and local safety regulations.

## Connecting the appliance



- Insert the plug connector into the back of the appliance.

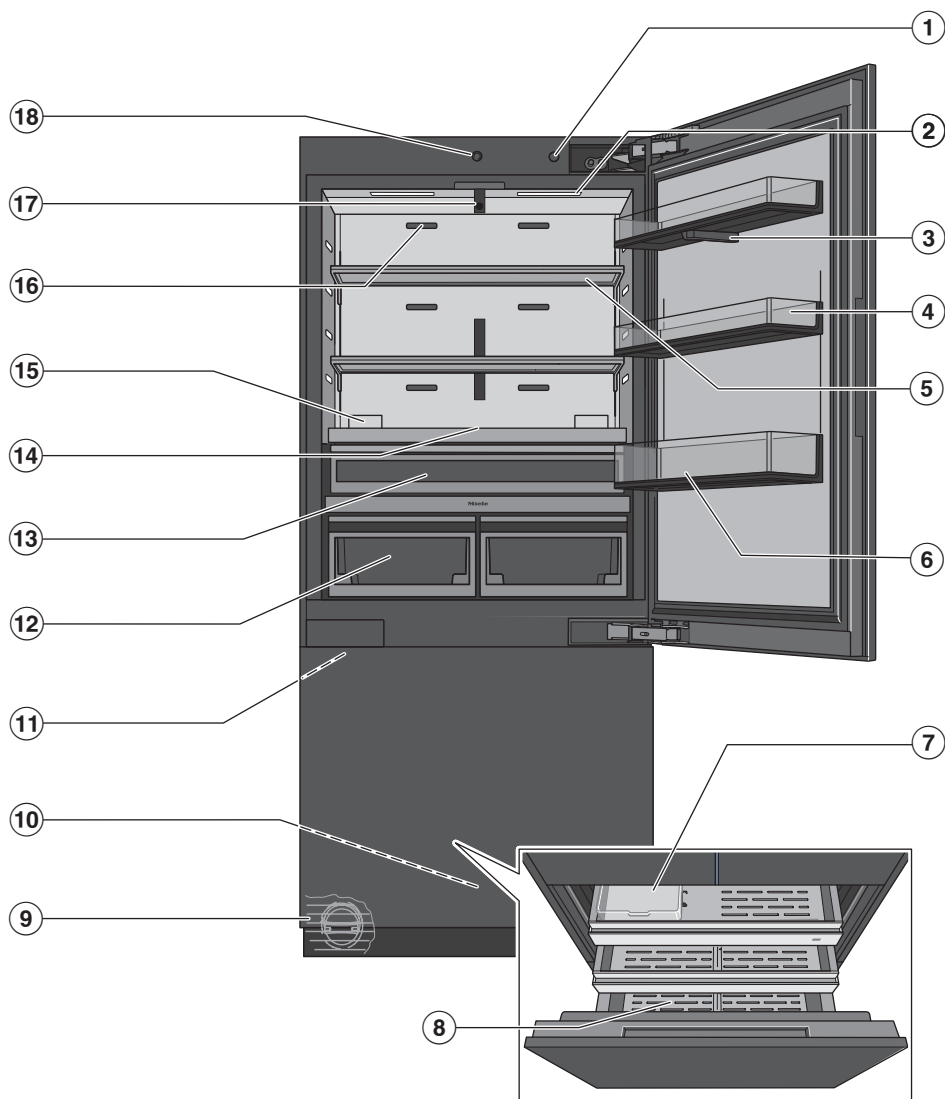
Make sure that the plug connector has locked into position correctly.

- Insert the plug of the appliance into the socket and switch it on.

The appliance is now connected to the electricity supply.

# Familiarising yourself with the appliance

## Your KPMC 3844 R/L refrigeration appliance



This drawing is for illustration purposes only.

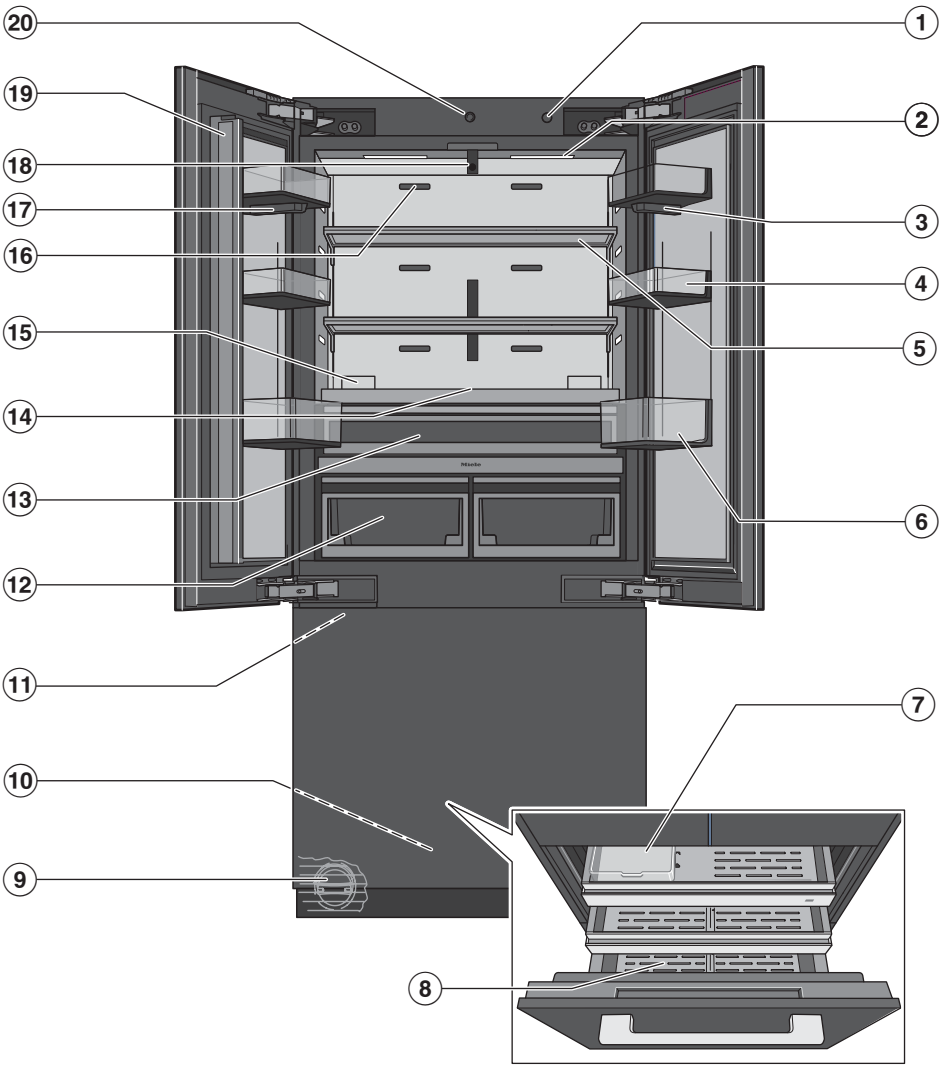
## Familiarising yourself with the appliance

---

- ① On/Off switch
- ② Interior lighting (SmartLight):  
The interior lighting adapts to the lighting conditions in the room.
- ③ Camera (FoodView) (depending on model):  
The camera takes photos of the interior of the refrigerator section.
- ④ Door shelves
- ⑤ Adjustable shelf
- ⑥ Gallon bin: place large bottles and containers here.
- ⑦ Ice cube container
- ⑧ Freezer drawer: for storing large items of frozen food.
- ⑨ Water filter
- ⑩ Freezer section automatic door opener (Push2open)  
Pressing lightly against the appliance door of the freezer section automatically opens the appliance door.
- ⑪ Ice cube maker (IceMaker)
- ⑫ MasterFresh Pro drawers:  
For storing fruit, vegetables, dairy products, meat and fish at 0 °C and at an ideal humidity level.
- ⑬ DailyFresh ExtraCool drawer:  
Use this low-temperature drawer to store food that goes off quickly.
- ⑭ Display
- ⑮ Holder for the charcoal filter (AirClean system)
- ⑯ Ventilation slots:  
When placing food in the refrigerator section, make sure that the ventilation slots are not blocked.
- ⑰ 2 cameras (FoodView) (depending on model):  
The cameras take photos of the door shelves and in the MasterFresh Pro drawers.
- ⑱ Refrigerator section automatic door opener (Push2open)  
Pressing lightly against the appliance door of the refrigerator section automatically opens the appliance door.

# Familiarising yourself with the appliance

## Your KPMC 3844 FD refrigeration appliance



This drawing is for illustration purposes only.

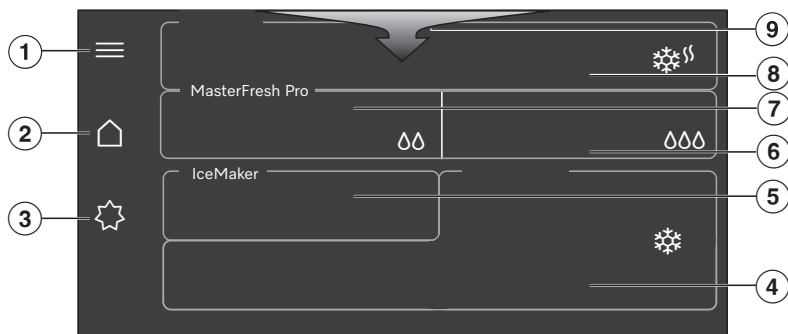
## Familiarising yourself with the appliance

---

- ① On/Off switch
- ② Interior lighting (SmartLight):  
The interior lighting adapts to the lighting conditions in the room.
- ③ Camera (FoodView) (depending on model):  
The camera takes photos of the interior of the refrigerator section.
- ④ Door shelves
- ⑤ Adjustable shelf
- ⑥ Gallon bin: place large bottles and containers here.
- ⑦ Ice cube container
- ⑧ Freezer drawer: for storing large items of frozen food.
- ⑨ Water filter
- ⑩ Freezer section automatic door opener (Push2open)  
Pressing lightly against the appliance door of the freezer section automatically opens the appliance door.
- ⑪ Ice cube maker (IceMaker)
- ⑫ MasterFresh Pro drawers:  
For storing fruit, vegetables, dairy products, meat and fish at 0 °C and at an ideal humidity level.
- ⑬ DailyFresh ExtraCool drawer:  
Use this low-temperature drawer to store food that goes off quickly.
- ⑭ Display
- ⑮ Holder for the charcoal filter (AirClean system)
- ⑯ Ventilation slots:  
When placing food in the refrigerator section, make sure that the ventilation slots are not blocked.
- ⑰ Camera (FoodView) (depending on model):  
The camera takes photos of the interior of the refrigerator section.
- ⑱ 2 cameras (FoodView) (depending on model):  
The cameras take photos of the door shelves and in the MasterFresh Pro drawers.
- ⑲ Door pillar with integrated heating (condensation protection)
- ⑳ Refrigerator section automatic door opener (Push2open)  
Pressing lightly against the appliance door of the refrigerator section automatically opens the appliance door.

# Familiarising yourself with the appliance

## Main menu in the display KFCM 3844 R/L, KFCM 3844 FD



- ① Change the *Settings*, check the status of the filters (*Water filter*, *AirClean System*), call up the *Notifications* and *Tips* (e.g. how to use, replace or reactivate the *AirClean System* or how to replace or clean the *Water filter*)
- ② Main menu
- ③ Switch the *Standard*, *Eco mode*, *Sabbath mode* and *Holiday mode* functions on and off
- ④ Display the required temperature for the *Freezer zone*, set the temperature; switch the SuperFreeze function on and off ❄️
- ⑤ Switch the ice cube maker and the QuickIce function on and off
- ⑥ Display and select the setting in the right MasterFresh Pro drawer
- ⑦ Display and select the setting in the left MasterFresh Pro drawer
- ⑧ Display the required temperature for the *Fridge zone*, set the temperature, switch the SuperCool & AirClean ❄️🌀 function on and off
- ⑨ Pull-down menu with quick access to various functions (e.g. checking the status of the filters (*Water filter*, *AirClean System*), switching *Sensor lock* on and off)

# Familiarising yourself with the appliance

## Symbols

|                                                                                  |                                |
|----------------------------------------------------------------------------------|--------------------------------|
|  | See the operating instructions |
|  | Delete last character          |
|  | OK                             |
|  | Menu                           |
|  | Favourite programmes           |
|  | Information                    |
|  | Context menu                   |
|  | Edit                           |

## Operating principles

### Navigating the display

Your refrigeration appliance display shows the different refrigeration areas/functions of your refrigeration appliance.

The display can be scratched by pointed or sharp objects, e.g. pens. Only touch the display with your fingertips.

- Touch the required refrigeration area or function on the display to select settings.

A subsection opens or the function is selected directly by being highlighted in colour.

- To display additional functions, swipe your finger in the required direction on the display.

Touch  to see useful information about the selected function.

### Exiting a menu level

You are in a menu.

- Depending on the menu, select  *Close window* or  *Back*.

The higher-level menu is displayed.

### Adjusting parameters

You can switch parameters on or off or adjust them on a scale (e.g. the temperature).

#### Selecting or deselecting parameters

Activated parameters are highlighted in colour.

- Touch the parameter that you wish to select or deselect.
- Confirm with  *OK*.

The parameter is saved.

#### Changing parameters on a scale

- Select the parameter you want to change.
- Move the scale to the left or right until the required value is highlighted.
- Confirm with  *OK*.

The value is saved.

### Displaying the context menu

When you are in certain menus, a context menu can be displayed. This allows you to rename or move Favourites, for example.

- To open the context menu, press and hold a Favourite or select  *Context menu*.
- Make the required change.
- To close the context menu, select  *Close window*.

# Familiarising yourself with the appliance

## Displaying the pull-down menu

The pull-down menu provides quick access to certain functions such as switching the network connection or the sensor lock on and off. You can also open filter statuses and notifications via the pull-down menu.



- Open the pull-down menu by pulling it down from the top edge of the display.

- Select the function you want.

The selected function will light up white.

- Touch **X Close window** to close the pull-down menu.

## Networking

Your refrigeration appliance is equipped with an integrated Wi-Fi module. The Wi-Fi module establishes a network connection to your home network and enables the Miele App to be used on a mobile device.

Once your refrigeration appliance has been connected via Wi-Fi, the connection is automatically re-established every time it is switched on.

Make sure that your Wi-Fi network signal is strong enough in the place where you intend to install your refrigeration appliance.

Integrating the refrigeration appliance into your Wi-Fi network increases energy consumption.

## Smart Extras via the Miele App\*

Networking via the Miele App gives you access to numerous Smart Extras, including:

- Accessing status information.
- Using additional helpful functions.
- Keep your refrigeration appliance up to date with the latest Miele developments via software updates.

You can find more detailed information about Smart Extras on the Miele website, in the Apple App Store® or in the Google Play Store™.

\*This is a separate digital offer from Miele & Cie. KG. The range of functions can vary depending on the model and the country. Acceptance of the General Terms and Conditions and Privacy Policy for Miele digital products and services in the Miele App is required. Miele reserves the right to change or discontinue the digital offers at any time.

## Interior lighting (SmartLight)

Your refrigeration appliance has automatic interior lighting. The automatic interior lighting in the refrigerator section automatically adapts to the lighting conditions in the room.

## Familiarising yourself with the appliance

To ensure that the cameras (depending on model) function correctly, the interior lighting must be set to **maximum** brightness.

When the **automatic** interior lighting is switched on, its intensity might not be sufficient to ensure the quality of the camera images taken.

If this is the case, **switch** the automatic interior lighting **off**: ≡ ▶ ⚙ *Settings* ▶ *Appliance function* ▶ *Interior lighting* ▶ *Automatic*.

Then set the controller manually to **maximum** brightness ☀.

### SuperCool & AirClean ⚙

When the SuperCool & AirClean function ⚙ is switched on, the temperature in the **refrigerator section** drops to **2 °C**.

Select this function for the rapid chilling of large amounts of fresh food or drink.

If you want to rapidly chill large amounts of fresh food or drinks, the SuperCool & AirClean function ⚙ must be switched on **before placing** food or drinks in the refrigerator section.

**Useful tip:** You should also activate the SuperCool & AirClean function ⚙ temporarily if you are storing strong-smelling food in the refrigerator section. When the SuperCool & AirClean function ⚙ is selected, the charcoal filter works even harder to further reduce odours in the refrigerator section.

The SuperCool & AirClean function ⚙ will switch itself off automatically after approx. 6 hours.

### SuperFreeze ⚙

When the SuperFreeze function ⚙ is switched on, the temperature in the **freezer section** drops to **-30 °C**. Select this function before freezing fresh food **weighing 2 kg or more**. This helps food to freeze quickly and retain its nutrients, vitamins, flavours and appearance.

In addition, the *QuickIce* function is activated in the ice cube maker and ice cube production speeds up.

The SuperFreeze ⚙ function should be switched on around **4–6 hours before placing** food in the freezer.

The SuperFreeze function ⚙ switches off automatically after approx. 54 hours. The quantity of fresh food placed in the freezer will determine the duration before it switches off.

If you place a large amount of food in the freezer section and the temperature in the freezer section rises, the **Automat. SuperFreeze** function switches on automatically for a while.

Ideally, place the frozen food in the right-hand section of the freezer drawer for this purpose.

### QuickIce

When the ice cube maker is switched on, you can select the *QuickIce* function.

When the *QuickIce* function is switched on, ice cube production speeds up.

The temperature in the **freezer section** drops to **-30 °C**.

The *QuickIce* function will switch itself off automatically after approx. 48 hours.

# Familiarising yourself with the appliance

## Holiday mode

The *Holiday mode* function is useful when you go on holiday, for example, if you do not wish to switch off the refrigerator section completely or do not need a high degree of cooling. The refrigerator section therefore remains in operation while saving energy.

When the *Holiday mode* function is switched on:

- The refrigerator section and the MasterFresh Pro drawers are regulated to a temperature of 14 °C.
- The temperature in the DailyFresh ExtraCool drawer increases to approx. 12 °C.
- No settings can be selected in the MasterFresh Pro drawers.
- The SuperCool & AirClean  and SuperFreeze  functions are switched off.
- The freezer section remains switched on at the previously set temperature.
- The ice cube maker is switched off temporarily.

**Useful tip:** Food which does not go off quickly can be stored in the refrigeration appliance for some time at this moderate refrigerator temperature, providing it is **wrapped**.

This also prevents the build-up of odours and mould, which can occur if the refrigerator section is switched off and the appliance door is closed.

 Health risk due to consumption of spoiled food.

The shelf life and quality of food in the refrigerator section may deteriorate if the temperature remains above 4 °C for an extended period.

Only ever switch on the *Holiday mode* function for a limited period.

Do not store any temperature-sensitive food which goes off easily such as fruit, vegetables, fish, meat and dairy products during this time.

Once you have switched off the *Holiday mode* function, clean the refrigerator section and reactivate the charcoal filters.

## Eco mode

The *Eco mode* function is useful if you do not need a high degree of cooling in the refrigerator section and in the freezer section. Energy consumption is lower than in normal operation.

When the *Eco mode* function is switched on:

- The refrigerator section is regulated to a temperature of 6 °C; the temperature in the MasterFresh Pro drawers is increased to around 3 °C.
- The temperature in the DailyFresh ExtraCool drawer increases to approx. 4 °C.
- The freezer section is regulated to a temperature of -18 °C.
- The *QuickIce* function is switched off.
- The SuperCool & AirClean  and SuperFreeze  functions are switched off.

## Familiarising yourself with the appliance

 Health risk due to consumption of spoiled food.

The shelf life and quality of food in the refrigerator section may deteriorate if the temperature remains above 4 °C for an extended period.

Only ever switch on the *Eco mode* function for a limited period.

Do not store any temperature-sensitive food which goes off easily such as fruit, vegetables, fish, meat and dairy products during this time.

 Health risk due to consumption of spoiled food.

Storing food at a temperature higher than -18 °C in the freezer section for an extended period of time may impair the shelf life and quality of the food.

Only ever switch on the *Eco mode* function for a limited period.

When switching on the *Eco mode* function, ensure that the food in the freezer section is already properly frozen.

Do not freeze any new food while the *Eco mode* function is switched on.

### Sabbath mode

The refrigeration appliance has a *Sabbath mode* function to support the observance of religious customs.

Switching on the *Sabbath mode* function temporarily switches off the following features:

- interior lighting
- all audible and visual signals
- The cameras (depending on model): no photos are taken or displayed in the Miele App.
- Reminders (e.g. to change or clean the water filter): the set time interval is paused.
- the door assistant (Push2open)
- all other functions including SuperFreeze ❄️, SuperCool & AirClean ❄️<sup>sl</sup> and the ice cube maker

When the *Sabbath mode* function is switched on, you cannot change any settings on your refrigeration appliance or via the Miele App. Only Sabbath mode can be switched off.

# Familiarising yourself with the appliance

## Charcoal filter (AirClean System)

The charcoal filters in the *AirClean System* neutralise unpleasant odours in the refrigerator section and stop odours from being transferred to the food.

**Useful tip:** We recommend selecting the SuperCool & AirClean function  temporarily if you are storing strong-smelling food in the refrigerator section. When the SuperCool & AirClean function  is selected, the charcoal filter works even harder to further reduce odours in the refrigerator section.

The charcoal filters in the *AirClean System* can be reactivated in the oven or a similar domestic appliance with an oven function in a sustainable way and used again (a notification reminding you to reactivate them appears in the display approximately every 6 months).

The charcoal filters can be reactivated approximately 5 times; they must be replaced with new ones after approximately 3 years. A notification in the display will remind you to do so.

Used charcoal filters can be disposed of with normal household waste.

New charcoal filters are available from Miele Customer Service or via the internet (see “Familiarising yourself with the appliance – Optional accessories”).

## Camera (FoodView) (depending on model)

Your refrigeration appliance is supplied with several cameras in the refrigerator section.

Every time you open and close the refrigerator section doors, the cameras take photos of the inside of the refrigerator section and the door shelves.

Every time you open and close a MasterFresh Pro drawer, the cameras take photos of the content of the MasterFresh Pro drawer.

When the refrigeration appliance is in use, it is possible that users, people or the area around it will be captured by the cameras and appear in the images in the Miele App. The images are processed for the purpose of being made available in the Miele App. Information about data processing is available here:  ▶

 *Settings ▶ Information ▶ Legal Information ▶ Open source licenses ▶ Miele ▶ Camera.*

## Door assistant Push2open

The *Door assistant* function enables you to open the appliance door if your refrigeration appliance has a handleless furniture front.

Pressing lightly against the centre of the appliance door automatically opens the appliance door to a preset opening angle. If the appliance door is then not pulled fully open within 3 seconds, the appliance door closes again.

# Familiarising yourself with the appliance

Do not manually open, press or hold onto the appliance door during automatic opening and closing.

Ideally, always open the appliance door fully before closing it again.



Risk of damage to the door assistant if the appliance door is opened or closed prematurely. If you open or close the appliance door prematurely, the door assistant may be damaged.

Do not obstruct the appliance door while it is opening.

Do not pull on the appliance door while the appliance door is opening automatically.

Do not immediately press the appliance door shut once it has opened.

However, if you have closed the appliance door, leave it closed for 5 minutes. The door assistant will reset itself.

## Temperature alarm in the freezer section

The refrigeration appliance is equipped with a temperature alarm so that the temperature in the freezer section cannot rise unnoticed.

If the temperature in the freezer section becomes too warm, a message appears in the display and the highest temperature that has been reached is shown. An alarm will also sound until the cause of the alarm is rectified or the alarm is switched off.

Before you switch the temperature alarm off, you must determine the cause and rectify it.

The set temperature determines when the appliance recognises a temperature as being too warm.

The audible and visual signals may be activated in the following situations:

- You switch on the refrigeration appliance and the temperature in the freezer section differs greatly from the set temperature.
- A lot of warm room air enters the freezer as you are rearranging or taking out frozen food.
- You are freezing large amounts of food at once.
- You are freezing warm food.
- A power cut has occurred.
- The refrigeration appliance has a fault.



Health risk due to consumption of spoiled food.

If the temperature in the freezer remains above -18 °C for a long time, the frozen food may start to defrost. This shortens the shelf life of the food.

Check whether the frozen food has started to defrost. If it has, check that the food is safe to use and if it is, then use it as soon as possible or cook it before freezing it again.

# Familiarising yourself with the appliance

## Door alarm

The refrigeration appliance is fitted with a door alarm to avoid increased energy consumption and refrigerated items becoming warm if the appliance door is left open.

A door alarm will sound if an appliance door is left open for too long.

As soon as the appliance door is closed, the door alarm will stop.

The audible door alarm can also be deactivated:

≡ ► ⚙ *Settings* ► General ► *Sounds* ► *Signal tones*.

## Adjusting the interior fittings

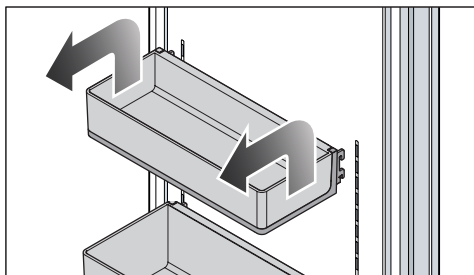
The stainless steel surfaces are very susceptible to scratching.

Be careful when handling the door shelves, storage shelves and drawers in the refrigeration appliance and make sure that the stainless steel surfaces are not damaged.

Fully open the appliance doors when you want to move or remove door shelves, storage shelves and drawers.

## Removing or moving the door shelves

Only move or remove the door shelves when they are empty.



Do not move the bottom door shelf. This door shelf must remain in the lowest position.

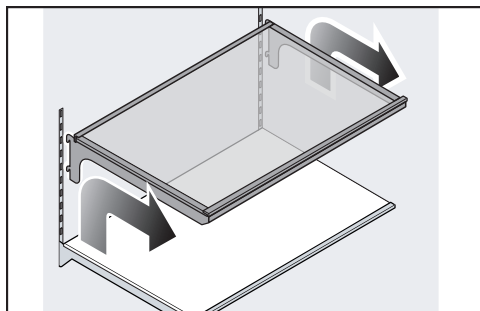
- Lift the door shelf on both sides so that it is lifted over the guide with the retainers on the sides.
- Remove the door shelf or place the door shelf in the required position with the retainers in the guide at the same height.
- Make sure that the door shelf is straight.

**Useful tip:** The clip-on containers in the door shelves can be removed completely for filling, emptying or cleaning.

## Familiarising yourself with the appliance

### Moving or removing the adjustable shelves

The retainers for the shelves can scratch the rear panel of the refrigerator section if they are attached at an angle. Take care to install the shelves horizontally and hook the retainers in fully.

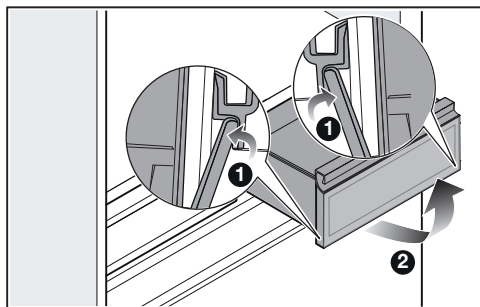


- Raise the shelf slightly so that the shelf is lifted with the retainers over the guide at the back.
- Pull the shelf out to the front.
- Remove the shelf or place the shelf in the required position, with the retainers engaged in the guide.

### Removing the MasterFresh Pro drawer

The MasterFresh Pro drawer is on telescopic runners and can be pulled out fully for filling and emptying.

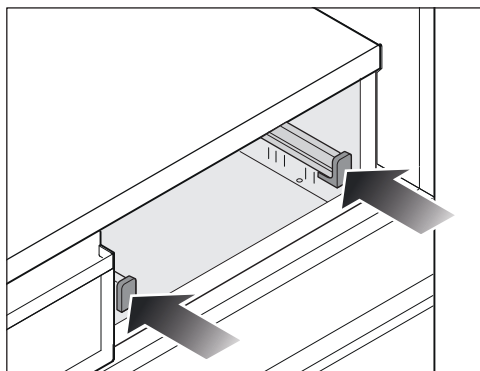
The MasterFresh Pro drawer can be completely removed for cleaning purposes:



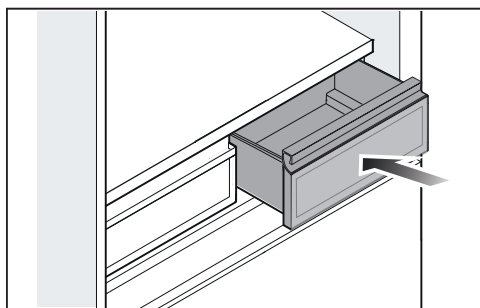
- Pull the MasterFresh Pro drawer out as far as it will go.
- Press the drawer stops out on both sides at the bottom of the MasterFresh Pro drawer ①.
- Lift up the MasterFresh Pro drawer ② to remove it.

# Familiarising yourself with the appliance

## Inserting the MasterFresh Pro drawer



- Push both telescopic runners in as far as they will go.

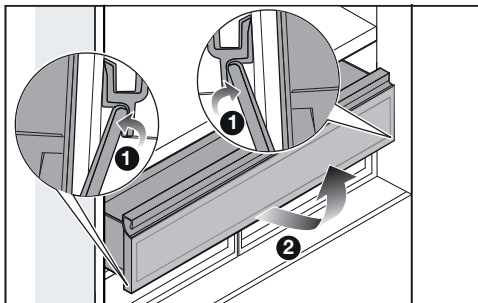


- Place the MasterFresh Pro drawer on the telescopic runners and push in the MasterFresh Pro drawer as far as it will go so that the drawer stops on both sides engage.

## Removing the DailyFresh ExtraCool drawer

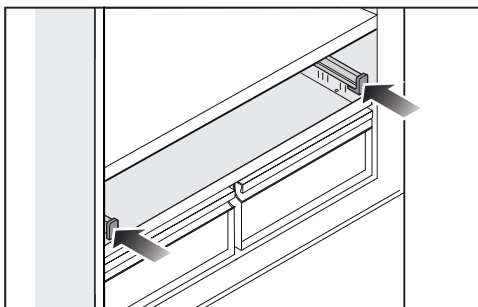
The DailyFresh ExtraCool drawer is on telescopic runners and can be pulled out some distance for filling and emptying.

The DailyFresh ExtraCool drawer can be completely removed for cleaning purposes:



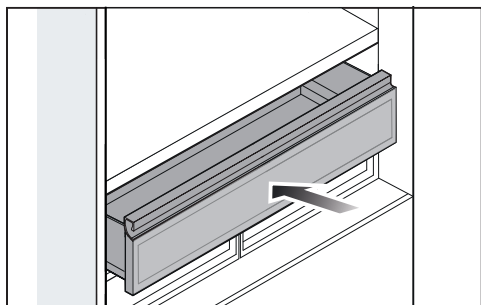
- Pull the DailyFresh ExtraCool drawer out as far as it will go.
- Press the drawer stops out on both sides at the bottom of the DailyFresh ExtraCool drawer ①.
- Lift up the DailyFresh ExtraCool drawer ② to remove it.

## Inserting the DailyFresh ExtraCool drawer



- Push both telescopic runners in as far as they will go.

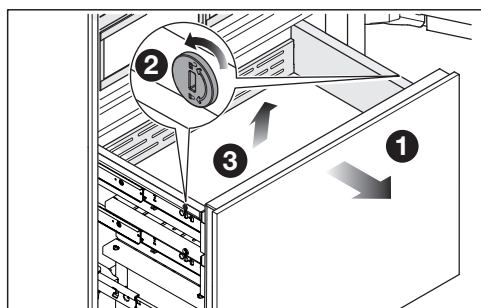
## Familiarising yourself with the appliance



- Place the DailyFresh ExtraCool drawer on the telescopic runners and push in the DailyFresh ExtraCool drawer as far as it will go so that the drawer stops on both sides engage.

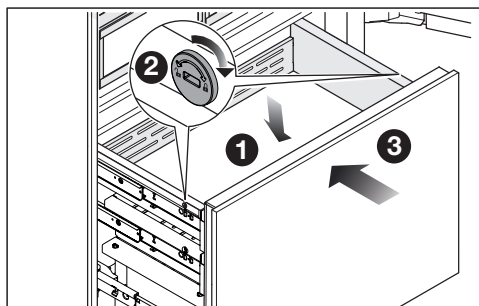
### Removing containers from the freezer drawer

**Useful tip:** If the opening angle of the appliance door is limited to 90°, remove the pin from the door hinge(s) beforehand.



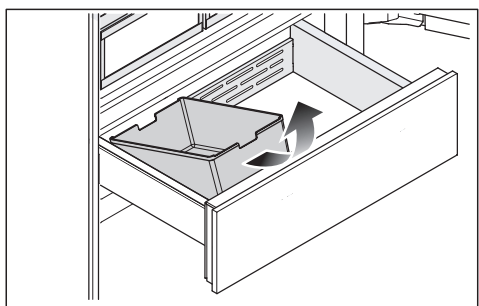
- Pull the freezer drawer out as far as it will go ①.
- Release the retainers on both sides of the container by turning the slots in the retainers into a horizontal position with a suitable object ②.
- Pull the container upwards to remove it ③.

### Placing containers in the freezer drawer



- Place the container in the freezer drawer from above ①.
- Secure the container by turning the slots in the retainers on both sides of the container into a vertical position ②.
- Push the freezer drawer all the way back in ③.
- If you have removed the pin from the door hinge(s): reinsert the pin into the door hinge(s) from above.

### Removing the ice cube container



- Pull the freezer drawer out as far as it will go.
- Tilt the ice cube container forwards and pull the ice cube container up and out to remove it.

# Familiarising yourself with the appliance

---

Caution. Ice cube production does not stop when the ice cube container is removed.

## Accessories supplied

**Ice cube scoop**

**Appliance cable and plug**

**Charcoal filters  
(Longlife AirClean system)**

**Water filter  
(IntensiveClear mesh filter)**

## Optional accessories

Products specially tailored to your refrigeration appliance – such as appliance care products and accessories – are available from the Miele online shop and Miele Customer Service.

You can access the Miele online shop via the following QR code:



## Before using for the first time

- Remove all packaging material and protective film.
- Remove all advertising materials and labels from the inside of the refrigeration appliance (Exception: do not remove the data plate).
- Clean the inside of the appliance and the accessories.

**Useful tip:** To improve the quality of the charcoal filters, reactivate them before inserting them into the refrigerator section for the first time (see “Cleaning and care” – “Reactivating charcoal filters (AirClean system) in the oven”).

Allow the refrigeration appliance to stand for approx. 1 hour before connecting it to the power supply. This will prevent potential functional problems with the appliance.

## Connecting the refrigeration appliance

- Connect the refrigeration appliance to the electricity supply as described in “Installation – Electrical connection”.

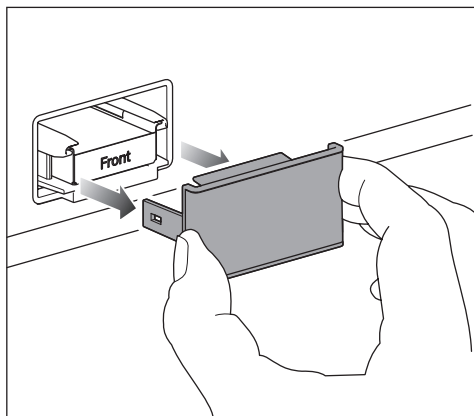
## Inserting the charcoal filters (AirClean System) into the holders in the refrigerator section

⚠ Risk of mould.

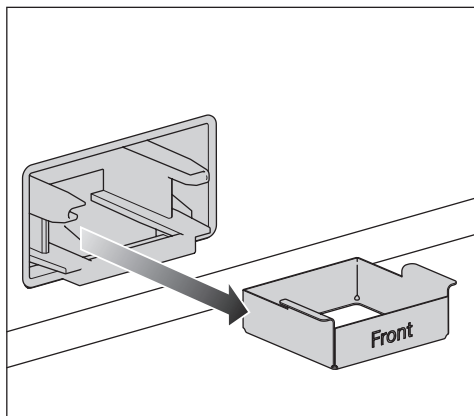
For hygiene reasons, the charcoal filters must not be left in the refrigerator section for more than 6 months without being reactivated or replaced.

Place the charcoal filters in the refrigerator section just before commissioning the refrigeration appliance.

Your refrigeration appliance is supplied with 2 charcoal filters in the refrigerator section.

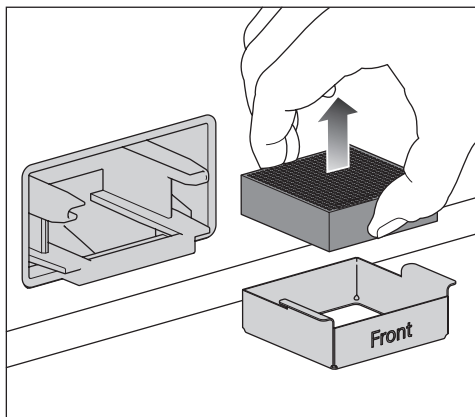


- Remove the cover from each charcoal filter.



- Remove the retainer for the charcoal filter from the holder.

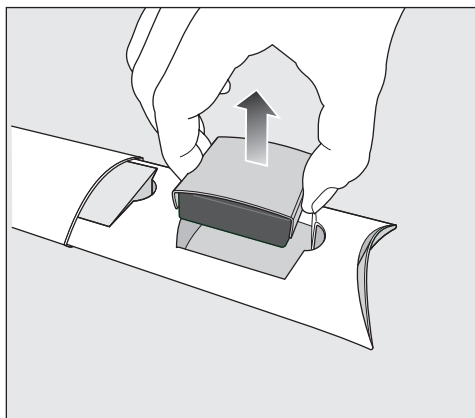
## Commissioning



- To **replace** a charcoal filter, remove the used charcoal filter from the retainer and dispose of the charcoal filter with normal household waste.

Please note: do not dispose of the retainer for the charcoal filter as the retainer will be reused.

- Clean the retainer for the charcoal filter under running water and then dry it with a cleaning cloth.

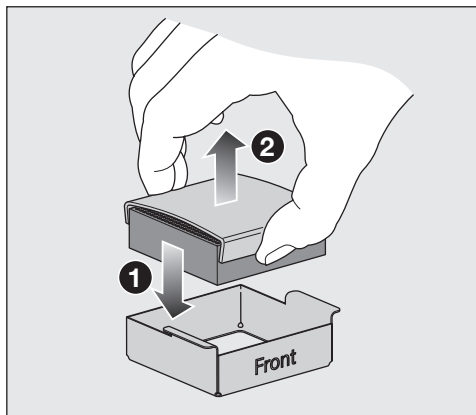


- Take the charcoal filter out of its packaging together with the filter protection.

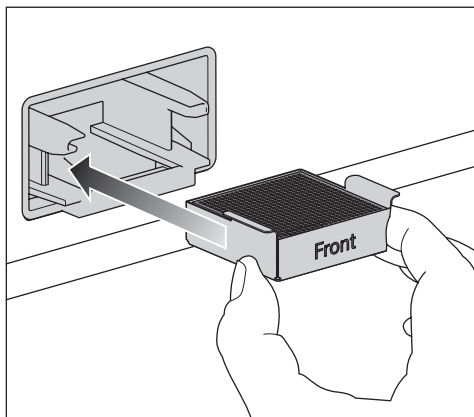
⚠ Risk of damage due to incorrect handling.

The charcoal filters are breakable. When handling the charcoal filters, be careful not to drop them. Do not press down on the honeycomb structure of the charcoal filters.

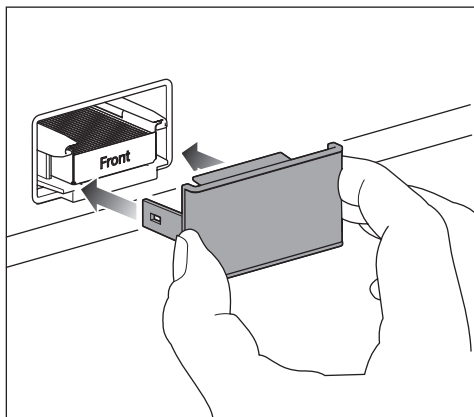
Before using the charcoal filter, check it for any visible damage. Never use a damaged charcoal filter.



- Insert the new charcoal filter into the retainer ①.
- Remove the filter protection ②.
- To improve the quality of the charcoal filters, reactivate them before inserting them into the refrigerator section for the first time (see “Cleaning and care” – “Reactivating charcoal filters (AirClean system) in the oven”).



- Insert the charcoal filter and retainer into the holder.
- Clean the cover by hand with a damp cleaning cloth, not in the dishwasher.



- Place the cover on the retainer.

The charcoal filters in the *AirClean System* contain active charcoal. Active charcoal can leave significant marks.

- Wash your hands with soap and water after inserting the charcoal filter.

The *AirClean System* is now active.

The charcoal filters must be reactivated approx. every 6 months or replaced after approx. 3 years. A notification in the display will remind you to do so.

**Useful tip:** Activate the SuperCool & AirClean function  temporarily if you are storing strong-smelling food in the refrigerator section. When the SuperCool & AirClean function  is selected, the charcoal filter works even harder to further reduce odours in the refrigerator section.

### Requirements for networking

Note the following requirements for networking:

1. A home Wi-Fi network is available at the installation site.  
Have the Wi-Fi password ready.
2. The Miele App is available on a mobile device.
3. You have a user account in the Miele App.

You can also carry out networking at a later date. Skip the “Networking” menu option during commissioning.

# Commissioning

## Switching on the refrigeration appliance

- Open the upper appliance door.
- Switch on the refrigeration appliance by firmly pressing in the On/Off switch once.
- Close the appliance door and **wait for 3 minutes**.

The refrigeration appliance will power up slowly.

**Keep the appliance door(s) closed during this process.**

The refrigeration appliance will adjust to the preset temperature.

To enable the temperature to get sufficiently cold inside the refrigeration appliance, allow the appliance to run for a few hours. Do not place food in the refrigeration appliance until it has reached the preset temperature.

Do not place food in the freezer section until it has reached the preset temperature (min. -18 °C).



**Danger of damage due to unattended operation.**

Do not switch the refrigeration appliance on if you are going to be away for a long period of time.

Do not leave the refrigeration appliance unattended for a long period of time while it is switched on.

## Performing Initial commissioning

After switching on the refrigeration appliance, *Initial commissioning* is completed.

- Follow the instructions in the display.

*Initial commissioning* cannot be cancelled. *Initial commissioning* can be interrupted by switching off the refrigeration appliance. After switching on the refrigeration appliance again, *Initial commissioning* will be resumed.

## Switching on the cameras (depending on model)

The cameras in your refrigeration appliance are switched off by default.

To enable the cameras to take photos of the inside of the refrigerator section, your refrigeration appliance must be networked and registered in the Miele App.

The photos can then be viewed in the Miele App.

Before the cameras can be switched on via the display, you must first agree to the data privacy statement in the Miele App.

- Switch on the cameras via the display: *Settings* ▶ *Appliance function* ▶ *Cameras*.

You will be prompted to consent to the data privacy statement before being able to switch on the cameras via the display.

To ensure that the cameras can function correctly, the interior lighting must be set to **maximum** brightness.

When the **automatic** interior lighting is switched on, its intensity might not be sufficient to ensure the quality of the camera images taken.

If this is the case, **switch** the automatic interior lighting **off**: ≡ ▶ ⚙ *Settings* ▶ *Appliance function* ▶ *Interior lighting* ▶ *Automatic*. Then set the controller manually to **maximum** brightness ☀.

## Switching off the cameras

- Switch off the cameras via the display: ≡ ▶ ⚙ *Settings* ▶ *Appliance function* ▶ *Cameras*.

## Selecting a water filter

Your water system is equipped with a **mesh filter** as standard.

- If you wish to use an **active charcoal filter** in your water system, adjust the setting in the display:  
≡ ▶ ⚙ *Settings* ▶ *Appliance function* ▶ *Filter management* ▶ *Filter type*.

## Switching off the refrigeration appliance

- Switch the refrigeration appliance off by pressing the On/Off switch.

The cooling and interior lighting are switched off.

Please note: The refrigeration appliance is not disconnected from the mains power supply when it is switched off.

## Switching off for longer periods of time

If, during a long absence, the refrigeration appliance is switched off but not cleaned and the door is left shut, there is a danger of mould building up inside the appliance. It is essential to clean the appliance.

If the refrigeration appliance is not going to be used for a longer period of time, observe the following:

- Empty the ice cube container.



Risk of damage to the ice cube maker.

If the water supply is interrupted while the ice cube maker is switched on, the electronic module may be damaged. The water supply pipe may also freeze up.

Switch off the ice cube maker if the water supply is to be interrupted (e.g. during holidays).

- Switch off the ice cube maker.
- Turn off the tap to the water supply (approx. 3 hours before you switch off the refrigeration appliance). This will avoid a build-up of mould caused by stagnant water.
- Switch on the *Holiday mode* function if required. The refrigerator section remains in operation at a higher temperature while saving energy, while the freezer section remains switched on.
- Switch off the refrigeration appliance.
- Switch off at the wall and withdraw the mains plug from the socket, or switch off the mains circuit breaker.

## Commissioning

---

- Clean the water filter (mesh filter) or replace the water filter (active charcoal filter).
- Remove the charcoal filters from the refrigerator section and reactivate them directly before inserting them into the refrigerator section.
- Clean the refrigeration appliance and leave the door ajar to air the appliance and avoid odours building up inside.

## Temperature in the refrigerator section

We recommend a temperature of **4 °C** in the refrigerator section.

A temperature setting of 4 °C combined with appropriate hygiene measures delays the propagation of bacteria, e.g. salmonella and listeria, which can lead to serious food poisoning.

The temperature in the refrigerator section can be adjusted from **2 to 8 °C**.

### Switching on SuperCool & AirClean

The SuperCool & AirClean function  must be switched on **before placing** large amounts of food or drinks in the refrigerator section.

- Touch SuperCool & AirClean  in the temperature display for the refrigerator section.

The  symbol lights up orange.

The temperature in the **refrigerator section** drops to **2 °C**.

### Switching off SuperCool & AirClean

The SuperCool & AirClean function  will switch itself off automatically after approx. 6 hours.

To save energy, you can switch off the SuperCool & AirClean function  early yourself once food and drinks are sufficiently chilled.

- Touch SuperCool & AirClean  in the temperature display for the refrigerator section.

The  symbol no longer lights up orange.

## Temperature in the freezer section

 Health risk due to consumption of spoiled food.

To freeze fresh food, a temperature of **-18 °C** is required. Please note that, if the temperature is any warmer, the food will have a shorter shelf life.

When freezing food and storing it over the long term, set a minimum temperature of **-18 °C**.

**Useful tip:** By keeping the freezer at a constant temperature of -18 °C and taking appropriate hygiene measures, you can maximise the storage life of your food and avoid food waste.

The temperature in the freezer section can be adjusted from **-16 °C to -24 °C**.

### Switching on SuperFreeze

The SuperFreeze  function should be switched on around **4–6 hours before placing** food in the freezer.

# Operation

You do **not** need to switch on the SuperFreeze function:

- when placing food in the freezer that is already frozen.
- if you are only freezing up to 2 kg of fresh food daily.

- Touch SuperFreeze ❄️ in the temperature display for the freezer section.

The ❄️ symbol lights up orange.

The temperature in the **freezer section** drops to **-30 °C**.

## Switching off SuperFreeze ❄️

The SuperFreeze function ❄️ switches off automatically after approx. 54 hours.

To save energy, you can switch off the SuperFreeze function ❄️ early yourself once food and drinks are sufficiently chilled.

- Touch SuperFreeze ❄️ in the temperature display for the freezer section.

The ❄️ symbol no longer lights up orange.

## Temperature display

The temperature display always shows the **required** temperature.

Depending on the ambient temperature and the temperature setting, it can take the appliance a few hours to reach the required temperature.

The temperature in the refrigeration appliance will always **rise**:

- the more often the appliance door is opened and the longer it is kept open.
- the more food is stored in it.

- the warmer the food is which is being put into it.
- the higher the ambient temperature surrounding the refrigeration appliance. This refrigeration appliance is designed for use within specific ambient temperatures (climate range). Do not use it in ambient temperatures for which it is not designed.

## Switching on the Holiday mode function

- Switch off the *Holiday mode* function under ☆ in the display.
- Confirm your selection with ✓ OK.

The temperature in the refrigerator section increases.

## Switching off the Holiday mode function

- Switch off the *Standard* function under ☆ in the display.
- Confirm your selection with ✓ OK.

The *Holiday mode* function switches itself off and the refrigeration appliance returns to operation at the currently set temperatures.

## Switching on the Eco mode function

- Switch off the *Eco mode* function under ☆ in the display.
- Confirm your selection with ✓ OK.

The temperature in the entire refrigeration appliance will rise.

## Switching off the Eco mode function

- Switch off the *Standard* function under  in the display.
- Confirm your selection with  *OK*.

The *Eco mode* function switches itself off and the refrigeration appliance returns to operation at the currently set temperatures.

## Switching on the Sabbath mode function

- Switch on the *Sabbath mode* function under  in the display.
- Touch  *Context menu* to set the duration of the *Sabbath mode* function if necessary.
- Touch  *Edit*.
- Set the required duration (between 26 and 74 hours) and confirm your setting with  *OK*.
- Confirm your setting again with  *OK*.

The  symbol lights up in the display.

Ensure that the appliance door is properly closed, as visual and audible alarms are switched off.

## Switching off the Sabbath mode function

The *Sabbath mode* function will automatically switch off after the duration you have defined.

The  symbol lights up in the display.

- To manually switch off the Sabbath mode, touch the display for 4 seconds.

The *Sabbath mode* function switches off and the main menu appears in the display.

## Storing food in the refrigerator section

### Different storage zones

Due to the natural air circulation, there are different temperature zones in the refrigerator section.

Cold, heavy air sinks to the lowest section of the refrigerator section. Make use of the different zones when placing food in the appliance.

This is a refrigeration appliance with automatic temperature distribution (DynaCool). The refrigeration appliance switches the fan on automatically when the cooling system for the refrigerator section switches on. This means that the cold is distributed evenly in the refrigerator section and the difference between the various temperature zones is less pronounced. All stored food is thus cooled to approximately the same temperature.

### Warmest area

The warmest area is located in the top section of the main storage area and the door. Use this for storing butter so that it remains spreadable and for cheese so that it retains its flavour.

# Operation

## Coldest area

The coldest area in the refrigerator section is at the bottom at the back of the appliance. However, the temperature in the MasterFresh Pro drawers is even colder.

Use these areas to store all delicate and highly perishable food, such as:

- fish, meat, poultry
- sausage products, ready meals
- dishes or baked goods containing eggs or cream
- fresh dough, cake mixtures, pizza or quiche dough
- soft cheese and other dairy products
- hummus, vegetable spreads, plant-based cream cheese substitutes
- pre-packed vegetables
- other fresh food (with a label stating it should be kept at a temperature of approx. 4 °C)

## Should food be stored loose or in packaging?

Ensure that food stored in the refrigerator section is in packaging or covered properly (some exceptions apply in the MasterFresh Pro drawer). This will prevent food odours from affecting other food, stop food from drying out, and also prevent any cross-contamination of germs. This is particularly important when storing meat products. Make sure that food such as raw meat and fish in particular does not come into contact with other food.

By ensuring that the temperature settings are correct and by taking appropriate hygiene measures, you can prolong the storage life of your food considerably. This prevents food waste.

## Storing food in the MasterFresh Pro drawers

The MasterFresh Pro drawers provide ideal storage conditions for fruit, vegetables, fish, meat and dairy products. Food stays fresh considerably longer while retaining both flavour and vitamins.

In the MasterFresh Pro drawers, the temperature is controlled automatically and is in the range of around **0 °C**. While lower than the temperature in a conventional refrigerator section, this is the optimum temperature range for storing fresh food which is not sensitive to cold.

As the shelf life of the food is extended at this temperature, food can be stored considerably longer without loss of freshness.

In the MasterFresh Pro drawers, the humidity level is regulated to suit the food being stored. Food retains its own moisture if stored at a higher humidity and so does not dry out as quickly.

## Selecting the right setting for the MasterFresh Pro drawer

- Clean the MasterFresh Pro drawer before placing new food in it.
- Select the left or right MasterFresh Pro drawer in the display.

- Select the food that you wish to load into the selected MasterFresh Pro drawer.
- Alternatively, select the *Favourite* that you have saved with your individual settings (see “Creating a favourite for the individual setting in the MasterFresh Pro drawer”).
- Confirm your selection with OK.

The appropriate humidity (Δ, ΔΔ or ΔΔΔ) is set automatically based on the selected food.

- Now load your food into the MasterFresh Pro drawer.

**Useful tip:** For hygiene reasons, **do not** store fruit and vegetables together with meat and fish.

In the *Dairy products, Meat & Fish* setting, the humidity Δ is similar to the humidity in the conventional refrigerator section.

This compartment is ideal for food that spoils easily as well as home-cooked meals as any microorganisms that may still be present cannot multiply:

- fresh fish, shellfish and crustaceans
- meat, poultry, sausages
- deli salads
- dairy products, such as milk, yoghurt, cheese, cream, etc.
- plant-based products such as tofu, oat drinks, hummus, vegetable spreads, meat and cheese substitutes, etc.
- Any type of food can in fact be stored in this compartment, as long as it is packaged.

Please note that foods rich in protein deteriorate faster than others. Shellfish, for example, deteriorates faster than fish, and fish deteriorates faster than meat.

**Useful tip:** In the *Dairy products, Meat & Fish* setting, always keep food **covered or wrapped** for hygiene reasons.

## Creating a favourite for the individual setting in the MasterFresh Pro drawer

You can save an individual setting with your preferred temperature and humidity for the MasterFresh Pro drawer as a *Favourite*.

- Select the MasterFresh Pro drawer in the display.
- Swipe left in the display and touch *Context menu* under *Favourite*.
- Touch *Edit*.
- Select the required temperature and humidity.
  - Adjustable temperature: 0 °C to 3 °C
  - Adjustable humidity: Δ, ΔΔ, ΔΔΔ.
- Confirm your selection with OK.

Your chosen setting will now be saved under *Favourite*.

## DailyFresh ExtraCool drawer

The DailyFresh ExtraCool drawer is ideal for storing food which goes off quickly, such as:

- fresh fish, shellfish and crustaceans
- meat, poultry, sausages
- deli salads

## Operation

- dairy products, such as yoghurt, cheese, cream, quark, etc.
- You can also store any other type of food in the DailyFresh ExtraCool drawer, as long as it is packaged.

In the DailyFresh ExtraCool drawer, the temperature is **approx. 2 °C below** the temperature you have set for the refrigerator section. For example, the DailyFresh ExtraCool drawer has a temperature of **approx. 2 °C** when a temperature of **4 °C** has been set in the refrigerator section.

If the ambient temperature is high (above 30 °C) and the temperature in the refrigerator section is low (below 5 °C), minus temperatures may be reached in the DailyFresh ExtraCool drawer.

This can cause food to be damaged or to freeze.

Lower the ambient temperature or increase the temperature in the refrigerator section.

Please note that foods rich in protein deteriorate faster than others. Shellfish, for example, deteriorates faster than fish, and fish deteriorates faster than meat.

For hygiene reasons always keep these foods **covered or wrapped**.

### Freezing and storing fresh food

#### Before placing food in the appliance

Only freeze food which is fresh and in good condition.

- When freezing more than 2 kg of fresh food, switch on the SuperFreeze function  for 4–6 hours before placing the food in the freezer.

This helps food which is already stored in the freezer to stay frozen.

#### Placing food in the freezer

Unfrozen food should not touch frozen food as this will cause the frozen food to begin to thaw.

- To prevent food sticking together when frozen, make sure that the packaging and containers are dry.
- Distribute the frozen food flat across the bottom of the freezer drawer or in contact with the interior side panels so that it freezes through to the core as quickly as possible.

#### After freezing fresh food

- Switch the SuperFreeze function  off.

#### Cooling drinks quickly

- When cooling drinks quickly in the freezer section, make sure bottles are not left in for **more than 1 hour**. Otherwise they could burst, causing injury or damage.

#### Ice cube maker

 Risk of injury due to incorrect operation.

Rotating parts in the ice cube maker may cause injuries.

Never reach under or into the ice cube maker.

 Risk of damage due to blocking of the ice cube maker.

The ice cube maker can become blocked and sustain damage as a result.

Do not place food or any other items in the ice cube container.

## Switching on the ice cube maker

 Risk to health due to contaminated water.

Bacteria can develop in water which has been sitting in the water supply lines for too long. This poses a risk to your health.

Dispose of ice cubes made during the first 24 hours after the ice cube maker is started up, as the water will have been used for the initial rinsing of the water supply line.

This applies to the initial commissioning as well as when using the ice cube maker again after it has been switched off for an extended period of time (more than around 5 days) or when no ice cubes have been produced for an extended period of time.

- Make sure that the water inlet is secured to the mains water connection.
- Close the top freezer drawer with the ice cube container.

Ice cube production does not stop when the ice cube container is removed. Ice cubes can drop into the freezer drawer underneath.

If possible, only remove the ice cube container **for a short time** or switch off the ice cube maker before removing it.

- Select *IceMaker* in the display.
- Select *Ice cubes*.
- Select the *QuickIce* function if you wish to speed up ice cube production.
- Confirm your selection with  *OK*.

Once the set temperature has been reached in the freezer section, it might take up to 4 hours until the first ice cubes are produced.

It can take up to 48 hours for the ice cube container to fill up.

The ice cube maker can make up to approx. 2.1 kg of ice cubes in 24 hours.

The amount of ice cubes made by the appliance depends on the temperature in the freezer section. **The lower the temperature, the more ice cubes are produced in a certain period of time.**

Only make normal domestic quantities of ice cubes with the ice cube maker.

Ice cube production is halted automatically when the ice cube container is full.

## Switching the ice cube maker off

The ice cube maker can be switched off independently of the freezer section if you do not want the appliance to make any ice cubes.

- Turn off the tap for the water supply approx. 3 hours before switching off the refrigeration appliance to avoid the build-up of mould caused by stagnant water.
- Select *IceMaker* in the display.
- Switch off the settings for the ice cubes.
- Confirm your selection with  *OK*.

## Operation

---

**Useful tip:** Empty the ice cube container at regular intervals, or at least if you have not produced any ice cubes for more than a week. This will ensure that you always have fresh ice cubes, and the ice cubes will not clump together.

## Opening the Settings menu

- Select  *Menu*.
- Select  Settings.

## Settings: Overview

### General

#### Language & Region

Language   
... deutsch ...

Units 

Celsius  
Fahrenheit

#### Date & Time

Clock format   
12 hours  
24 hours  
Set time of day   
Set date 

#### Display brightness

Automatic

#### Sounds

Keypad tones  
Signal tones

#### Security

Sensor lock  
Demo mode

#### Factory default settings

Delete settings   
Networking  
Notifications  
Reset appliance

### Networking

#### WiFi

#### Connection

WiFi  
Home network  
Signal strength  
IP address  
Miele Cloud Service  
Reset

### Appliance function

#### Cameras (depending on model)

#### Interior lighting

Automatic  
Brightness   
Dark  
Medium  
Bright

#### Filter management

Water filter   
Filter type   
Active charcoal filter  
Mesh filter  
AirClean System 

#### Door assistant

Fridge zone  
Freezer zone

#### **Automat. SuperFreeze**

# Adjusting settings

## Information ▶

### Data plate ▶

Mod

SN

### Software ▶

Appliance version

Software version

User interface

### Legal Information ▶

Open source licenses

External

Miele

Written offer

Camera (depending on model)

Privacy policy

Miele@home

## Service ▶

### Service Access Point

#### Extended view

## General

You can find this under ≡ ▶

⚙ *Settings ▶ General.*

### Display brightness

You can find this under ≡ ▶

⚙ *Settings ▶ General ▶ Display brightness.*

You can switch off the automatic Display brightness completely and adjust it manually to the lighting conditions in the room.

### Sounds

You can find this under ≡ ▶

⚙ *Settings ▶ General ▶ Sounds.*

Alternatively, you can switch the *Keypad tones* and the *Signal tones* (e.g. the alarm when the appliance door is open) off if you find them annoying.

## Security

### Sensor lock

You can find this under ≡ ▶

⚙ *Settings ▶*

*General ▶ Security ▶ Sensor lock.*

You can use the *Sensor lock* to protect the refrigeration appliance from being adjusted unintentionally via the display.

- Switch the *Sensor lock* on or off via the pull-down menu or in the ⚙ *Settings.*

- Close the upper appliance door.

Opening the appliance door again locks the display.

- To unlock the display temporarily, touch it for approx. 4 seconds.

## Networking

You can find this under ≡ ▶

⚙ *Settings ▶ Networking.*

Networking allows you to operate your appliance using the Miele App or external voice assistants, as well as to update the software.

### WiFi

You can find this under ≡ ▶

⚙ *Settings ▶ Networking.*

You can only connect to your home network if the *WiFi* setting is activated.

### Connection

You can find this under ≡ ▶

⚙ *Settings ▶ Networking ▶ Connection.*

You can view information about your home network.

- *Home network*  
You can view the quality of the connection to your home network.
- *Signal strength*  
The signal strength of the Wi-Fi signal received is displayed.
- *IP address*  
The IP address is displayed.
- *Reset*  
If you reset the network data, you will no longer be able to operate your appliance via the Miele App or update the software. You will need to reconnect to your home network.

## Appliance function

You can find this under ≡ ▶

⚙ *Settings ▶ Appliance function.*

Here you can make various settings for your refrigeration appliance.

## Cameras (depending on model)

You can find this under ≡ ▶

⚙ *Settings ▶ Appliance function ▶ Cameras.*

You can switch the cameras on and off here.

## Interior lighting

You can find this under ≡ ▶

⚙ *Settings ▶ Appliance function ▶ Interior lighting.*

You can switch off the automatic Interior lighting completely and adjust it manually to the lighting conditions in the room.

## Filter management

You can find this under ≡ ▶

⚙ *Settings ▶ Appliance function ▶ Filter management.*

In *Filter management*, you can access the following information about your filters:

- *Water filter*  
Here you can view the current usage status of your water filter and reset the water filter after it has been changed or cleaned.
- *Filter type*  
Here you can select which water filter (*Active charcoal filter* or *Mesh filter*) is installed in your refrigeration appliance.
- *AirClean System*  
Here you can view the current usage status of your charcoal filter and reset the charcoal filter after it has been changed or reactivated.

## Door assistant Push2open

You can find this under ≡ ▶

⚙ *Settings ▶ Appliance function ▶ Door assistant.*

Here you can switch the Push2open functionality for the *Fridge zone* and *Freezer zone* of your refrigeration appliance on and off.

**Useful tip:** For furniture fronts with handles, we recommend switching off the *Door assistant* function.

## Automat. SuperFreeze

You can find this under ≡ ▶

⚙ *Settings ▶ Appliance function ▶ Automat. SuperFreeze.*

The **Automat. SuperFreeze** function is activated by default and can be deactivated at any time.

# Adjusting settings

---

## Information

You can find this under ≡ ▶

⚙ *Settings ▶ Information.*

## Data plate

You can find this under ≡ ▶

⚙ *Settings ▶ Information ▶ Data plate.*

Here you can find information from your data plate.

## Software

You can find this under ≡ ▶

⚙ *Settings ▶ Information ▶ Software.*

You can find information about the installed software here.

## Legal Information

You can find this under ≡ ▶

⚙ *Settings ▶ Information ▶ Legal Information.*

For example, you can request the data privacy statement for the cameras (depending on model) or query which integrated open source components are used in the software.

## Service

You can find this under ≡ ▶

⚙ *Settings ▶ Service.*

- *Service Access Point*  
Customer Service can access the software remotely for servicing.
- *Extended view*  
For Customer Service only; **not** for private use.

The data plate located inside the refrigeration appliance must not be removed. It contains information which is required in the event of a fault.

Do not let water get into the electronic unit or the lighting.



Risk of damage due to moisture ingress.

The steam from a steam cleaning appliance can damage plastic parts and electrical components.

Do not use a steam cleaner to clean the refrigeration appliance.

### Cleaning agents

Cleaning and conditioning agents used in the interior of the refrigeration appliance must be food safe.

To avoid damaging the surfaces of your appliance, **do not use:**

- cleaning agents containing soda, ammonia, acid or chloride
- cleaning agents containing descaling agents
- abrasive cleaning agents, e.g. powder cleaners and cream cleaners
- solvent-based cleaning agents
- dishwasher cleaners
- oven sprays
- glass-cleaning agents
- hard, abrasive sponges and brushes, e.g. pot scourers
- dirt eraser sponges
- sharp metal scrapers

We recommend using lukewarm water with a little washing-up liquid to clean the appliance.

### Preparing the refrigeration appliance for cleaning

- Switch the refrigeration appliance off.
- Disconnect the appliance from the mains. Switch off at the wall and withdraw the mains plug from the socket, or switch off the mains circuit breaker.
- Take any food out of the refrigeration appliance and store it in a cool place.
- If necessary, take out all removable parts for cleaning (see “Familiarising yourself with the appliance – Adjusting the interior fittings”).

### Cleaning the interior of the appliance

Clean the appliance regularly, or at least once a month.

If soiling is left on for any length of time, it may become impossible to remove under certain circumstances. Surfaces may suffer discolouration or damage.

Remove any soiling immediately.

- Clean the **interior** with a clean sponge, lukewarm water and a little washing-up liquid.
- Treat the stainless steel surfaces inside the appliance with a suitable stainless steel care product.
- Always wipe in the direction of the structure of the stainless steel surface. This will avoid unwanted scratches.

## Cleaning and care

Use a suitable stainless steel care product for the stainless steel surfaces inside the appliance. We recommend the Miele ceramic and stainless steel cleaner.

- Rinse all parts by hand. Do not wash in a dishwasher.
- Clean the ice cube container regularly.
- Clean the ice cube container before switching off the ice cube maker for an extended period of time.
- Regularly remove ice and water residues from the ice cube container.
- After cleaning, wipe with a damp cloth and dry with a soft cloth.
- Leave the door open to air the refrigeration appliance sufficiently for a short while and to prevent odour build-up.

### Cleaning the camera (depending on model)

The camera lenses may become misty due to the increased humidity in the refrigeration appliance.

- Clean the camera lenses using a microfibre cloth and a waterproof cleaning agent.
- Clean the camera housings with a microfibre cloth.

### Reactivating the charcoal filters (AirClean system) in the oven

 Risk of mould.

For hygiene reasons, the charcoal filters must not be left in the refrigerator section for more than 6 months without being reactivated or replaced.

Reactivate or replace the charcoal filters when you are prompted to do so in the display. Alternatively, remove the charcoal filters from the refrigerator section if they are not being used.

 Risk of fire due to incorrect cleaning by hand or in the dishwasher.

If the charcoal filters are cleaned by hand or in the dishwasher, cleaning agent residue may remain in the honeycomb sections.

When the filters are then reactivated in the oven, the high temperature may cause the cleaning agent residue to ignite.

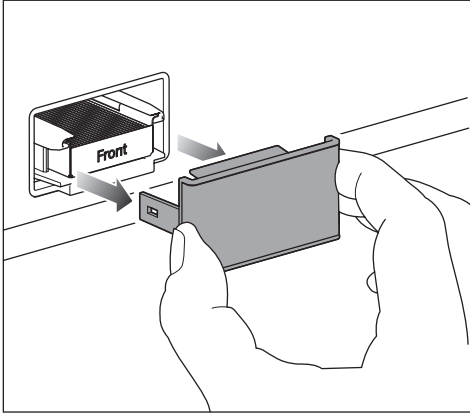
Make sure that the charcoal filters do not come into contact with cleaning agents.

 Risk of damage due to incorrect handling.

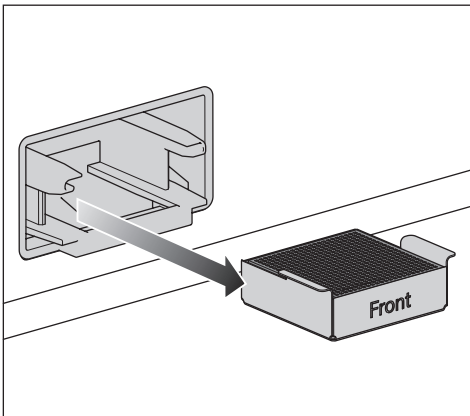
The charcoal filters are breakable.

When handling the charcoal filters, be careful not to drop them.

Do not press down on the honeycomb structure of the charcoal filters.



- Remove the cover from each charcoal filter.



- Pull the used charcoal filters and their retainer out of the holder.

If your oven has a removable grease filter in the back of the oven compartment, remove it temporarily. See the operating instructions supplied with the oven for information on how to do this.

- Do not pre-heat the oven compartment.

- Place the charcoal filters **in the retainers** on a baking tray in the middle of the oven compartment.
- Switch on the oven or oven function. Select the Fan Plus  (circulating air) operating mode, 200 °C.

Odours may be given off during the reactivation process. Reactivation must take place in a well-ventilated room.

- Reactivation duration: 90 minutes. After this, switch off the oven or oven function.

 Risk of damage due to hot charcoal filter.

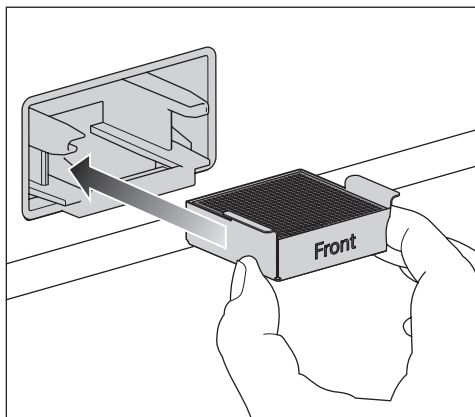
Heat-sensitive surfaces can be damaged.

Do not take the hot charcoal filter in the retainer out of the oven prematurely and do not place it on heat-sensitive surfaces while it is hot.

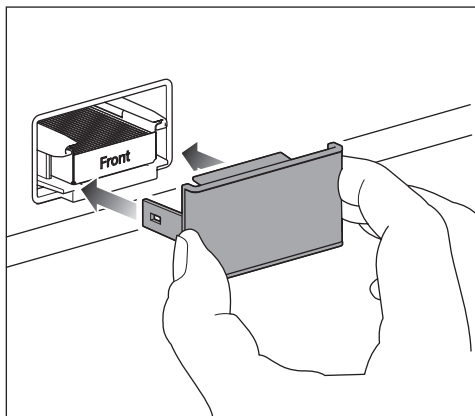
- Wait until the charcoal filters have cooled down fully before removing the charcoal filters and retainers from the oven compartment.

Before using the charcoal filter again, check it for any visible damage. Never use a damaged charcoal filter.

## Cleaning and care



- Insert each of the reactivated charcoal filters and retainer into the holder.
- Clean the cover by hand with a damp cleaning cloth, not in the dishwasher.



- Place the cover on the retainer.

The charcoal filters in the AirClean system contain active charcoal. Active charcoal can leave significant marks.

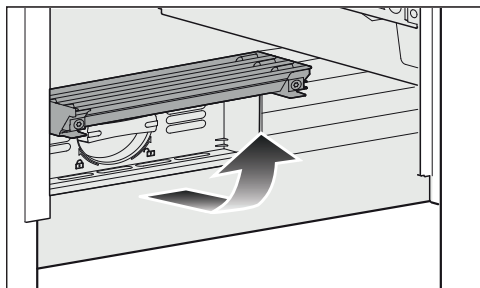
- Wash your hands with soap and water after inserting the charcoal filters.

Once the charcoal filters have been reactivated in the oven or the charcoal filters have been replaced, the filter display needs to be reset. A notification in the display will remind you to do so.

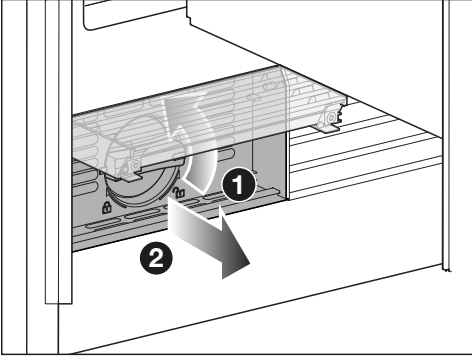
### Cleaning the water filter (mesh filter)

Depending on the quantity of water dispensed or ice cubes produced, the mesh filter must be cleaned approx. every 36 months. A notification in the display will remind you to do so.

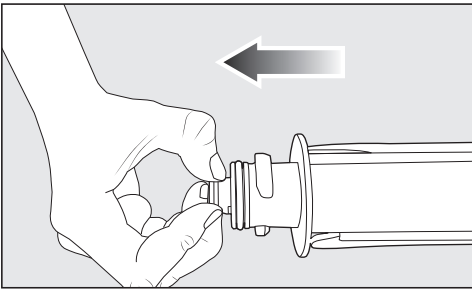
If you have not used the refrigeration appliance or the ice cube maker much in the last few weeks or months, or if the ice cubes smell unpleasant, clean the mesh filter early.



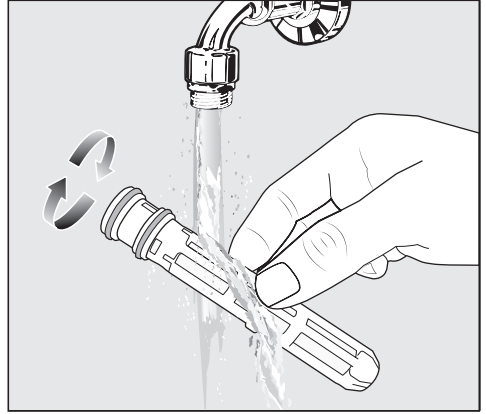
- Fold up the cover at the bottom of the refrigeration appliance.



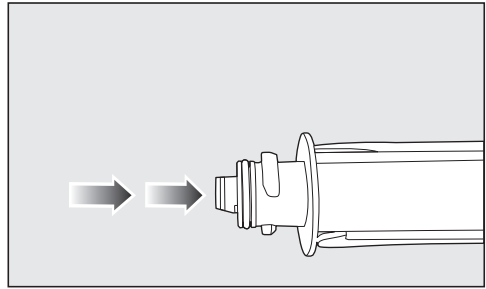
- Turn the filter cartridge 90° anti-clockwise until it is in the vertical position ① and slide it out ②.



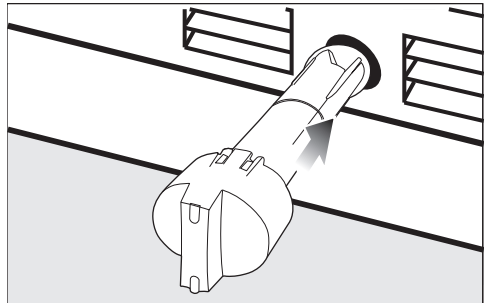
- Pull the mesh filter out of the filter cartridge.



- Rinse the mesh filter under lukewarm running water. Turn the mesh filter over under the running water to clean it on all sides.

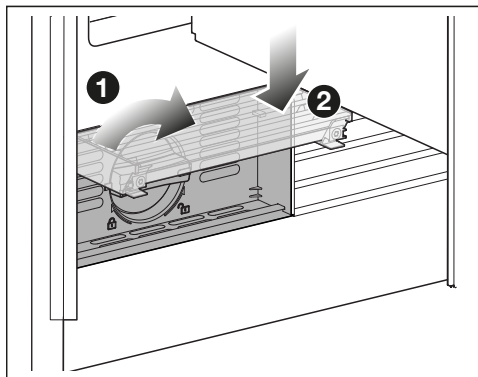


- Reinsert the mesh filter into the filter cartridge.



- Slide the filter cartridge into the filter opening, making sure the cap is vertical.

## Cleaning and care



- Turn the filter cartridge clockwise 90° as far as it will go until it is in the horizontal position ①.
- Fold the cover back down ②.

**⚠ Risk of damage caused by water running out.**

If the filter cartridge is not fitted correctly, there is a risk of water leaking out of the refrigeration appliance.

When inserting the filter cartridge, be sure to turn it as far as the marker.

Once the mesh filter has been replaced, the filter display must be reset. A notification in the display will remind you to do so.

### Cleaning the door seal

**⚠ Risk of damage due to incorrect cleaning.**

If you treat the door seal with oils or grease, it can become porous.

Do not use any oils or grease on the door seals.

- The door seal should be cleaned regularly with clean water, and then wiped dry with a soft cloth.

### Cleaning the ventilation openings

- The ventilation openings should be cleaned on a regular basis with a feather duster or vacuum cleaner (you could use a Miele vacuum cleaner dusting brush, for example).

### After cleaning

- Connect the refrigeration appliance to the electrical supply.
- Refit all removable parts and accessories in the refrigeration appliance.
- Switch the refrigeration appliance on again.
- Switch the SuperFreeze ❄ function on for a while so that the freezer section can cool down quickly.
- Switch on the SuperCool & AirClean function ❄ for a while so that the refrigerator section can cool down quickly.
- Place food back in the refrigeration appliance as soon as the temperatures in the refrigerator and freezer sections reach the required coldness.
- Switch the SuperFreeze ❄ function off as soon as the temperature in the freezer is a constant -18 °C or colder.
- Close the appliance doors.

### Automatic defrosting

#### Refrigerator section and MasterFresh Pro drawers

The refrigerator section and the MasterFresh Pro drawers defrost automatically.

### **Freezer section**

The refrigeration appliance is equipped with a NoFrost system that defrosts the freezer section automatically.

## Problem solving guide

Many malfunctions and faults can be easily remedied. You can save time and money in many cases, as you do not need to contact Customer Service.

More information to help you remedy faults yourself can be found at [www.miele.com.au/support/customer-assistance](http://www.miele.com.au/support/customer-assistance) or [www.miele.co.nz/support/customer-assistance](http://www.miele.co.nz/support/customer-assistance).



To prevent cold from escaping, avoid opening the appliance door until the fault has been corrected.

### Other problems

| Problem                                                                                                                                          | Possible cause and remedy                                                                                                                                                                                                                                                                 |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>The refrigeration appliance is not cooling.</b>                                                                                               | The refrigeration appliance is not switched on.<br>■ Switch the refrigeration appliance on.                                                                                                                                                                                               |
|                                                                                                                                                  | The mains plug is not inserted in the socket correctly or not switched on, or the plug connector is not inserted into the socket at the back of the appliance correctly.<br>■ Insert the mains plug into the mains socket and the plug connector into the appliance socket and switch on. |
|                                                                                                                                                  | The mains circuit breaker has tripped. There could be a fault with the refrigeration appliance, the household electrical wiring or another electrical appliance.<br>■ Contact a qualified electrician or Customer Service.                                                                |
| <b>The compressor is switching on more frequently and for longer periods of time. The temperature in the refrigeration appliance is too low.</b> | The appliance doors have been opened too frequently. Or large amounts of fresh food have been placed in the appliance.<br>■ Only open the appliance doors when necessary and for as short a time as possible.                                                                             |
|                                                                                                                                                  | The appliance doors are not closing fully. The temperature in the refrigeration appliance is dropping.<br>■ Check that the appliance doors are seated correctly and use the screws in the hinges to adjust them if necessary.                                                             |
|                                                                                                                                                  | The appliance doors are not closed properly. If a thick layer of ice has already formed, this will affect cooling and increase energy consumption.<br>■ Always close the appliance doors fully.                                                                                           |

## Problem solving guide

| Problem                                                           | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                   | <ul style="list-style-type: none"> <li>■ Defrost the refrigeration appliance if necessary and clean it.</li> </ul>                                                                                                                                                                                                                                                     |
|                                                                   | <p>The ambient temperature is too high. The higher the ambient temperature, the longer the compressor runs.</p> <ul style="list-style-type: none"> <li>■ See the information in “Installation – Installation site”.</li> </ul>                                                                                                                                         |
|                                                                   | <p>The ventilation openings are covered or have become too dusty.</p> <ul style="list-style-type: none"> <li>■ Do not block the ventilation openings.</li> <li>■ Clean the dust from the ventilation openings on a regular basis.</li> </ul>                                                                                                                           |
|                                                                   | <p>Built-in appliances: the refrigeration appliance was not properly installed in the niche.</p> <ul style="list-style-type: none"> <li>■ Install the refrigeration appliance in the niche as described in the installation instructions.</li> </ul>                                                                                                                   |
| <b>The temperature in the refrigeration appliance is too low.</b> | <p>The temperature setting is too low.</p> <ul style="list-style-type: none"> <li>■ Correct the temperature setting.</li> </ul>                                                                                                                                                                                                                                        |
|                                                                   | <p>The SuperCool &amp; AirClean function  is still switched on.</p> <ul style="list-style-type: none"> <li>■ To save energy, you can switch SuperCool &amp; AirClean  off early yourself.</li> </ul> |
|                                                                   | <p>The SuperFreeze function  is still switched on.</p> <ul style="list-style-type: none"> <li>■ To save energy, you can switch SuperFreeze  off early yourself.</li> </ul>                          |
|                                                                   | <p>The <i>QuickIce</i> function is still switched on.</p> <ul style="list-style-type: none"> <li>■ To save energy, you can switch <i>QuickIce</i> off early yourself.</li> </ul>                                                                                                                                                                                       |
|                                                                   | <p>The <i>Automat. SuperFreeze</i> function is still switched on.</p> <ul style="list-style-type: none"> <li>■ The appliance is supplied with the <i>Automat. SuperFreeze</i> function switched on as standard. Switch off the <i>Automat. SuperFreeze</i> function.</li> </ul>                                                                                        |

## Problem solving guide

| Problem                                                                                                             | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The temperature in the refrigeration appliance is too high. The frozen food (depending on the model) could defrost. | <p>This is not a fault. The temperature setting is too high.</p> <ul style="list-style-type: none"> <li>■ Correct the temperature setting.</li> <li>■ Check the temperature again after 24 hours.</li> </ul> <p>The ambient temperature is too low for this refrigeration appliance. If the ambient temperature is too low, the compressor will run less frequently. The temperature in the refrigeration appliance is rising.</p> <ul style="list-style-type: none"> <li>■ See the information in “Installation – Installation site”.</li> <li>■ Increase the ambient temperature.</li> </ul>                                                                                     |
| The temperature in the refrigeration appliance differs greatly from the set temperature.                            | <p>This can be caused by many factors.</p> <ul style="list-style-type: none"> <li>■ Switch the refrigeration appliance off.</li> <li>■ Switch the refrigeration appliance back on after approx. 5 minutes.</li> </ul> <p>If the temperature is too high, check it again after a few hours.</p> <p>If the temperature is too low, check it again the next day.</p>                                                                                                                                                                                                                                                                                                                  |
| The compressor runs continuously.                                                                                   | <p>This is not a fault. To save energy, the compressor runs at a lower speed when less cooling is required. This increases the running time of the compressor.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Condensate and frost are building up on the rear panel of the refrigerator section.                                 | <p>Condensate and frost can build up on the rear panel of the refrigerator section while the compressor is running. You do not need to remove condensate and frost, as it will defrost and evaporate automatically with the warmth generated by the compressor.</p>                                                                                                                                                                                                                                                                                                                                                                                                                |
| Food has frozen together.                                                                                           | <p>The food packaging was not dry when loaded in the freezer.</p> <ul style="list-style-type: none"> <li>■ Use a blunt instrument, e.g. a spoon handle or plastic scraper, to prise it apart carefully.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| No alarm sounds despite an appliance door being open.                                                               | <p>You have switched off the audible door alarm.</p> <ul style="list-style-type: none"> <li>■ Switch the <i>Signal tones</i> back on:<br/>≡ ►  <i>Settings</i> ► General ► <i>Sounds</i> ► <i>Signal tones</i>.</li> </ul> <p>The <i>Sabbath mode</i> function is switched on. The  symbol lights up in the display.</p> <ul style="list-style-type: none"> <li>■ Touch the display for 4 seconds.</li> </ul> <p>The <i>Sabbath mode</i> function switches off and the main menu appears in the display.</p> |

| Problem                                                                                                   | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The door to the freezer will not open because it has been opened and closed too many times in succession. | This is not a fault. The suction caused by opening and closing the door is preventing the door from opening. Wait approx. 1 minute and then try again. It should now open without force.                                                                                                                                                                                                                     |
| The appliance door cannot be opened when the Sabbath mode function is switched on.                        | <p>The <i>Door assistant</i> function is on when the <i>Sabbath mode</i> function is switched on.</p> <ul style="list-style-type: none"> <li>■ If the <i>Sabbath mode</i> function is switched on, the <i>Door assistant</i> function is deactivated.</li> <li>■ Pull the appliance door open from the bottom or from the side.</li> </ul>                                                                   |
| The left refrigerator section door (depending on the model) will not open.                                | <p>The <i>Door assistant</i> function is switched on but only the right refrigerator section door can be controlled with the door assistant.</p> <ul style="list-style-type: none"> <li>■ This is not a fault. If the <i>Door assistant</i> function is activated with handle-free furniture fronts, the right refrigerator section door must be opened first before the left door can be opened.</li> </ul> |
| The temperature in the freezer section cannot be adjusted.                                                | <p>The <i>QuickIce</i> function is switched on.</p> <ul style="list-style-type: none"> <li>■ Select <i>IceMaker</i> in the display.</li> <li>■ Switch off the <i>QuickIce</i> function.</li> </ul>                                                                                                                                                                                                           |
| The camera images (depending on model) are blurred or of poor quality.                                    | <p>The upper appliance door was closed too quickly.</p> <ul style="list-style-type: none"> <li>■ Close the appliance door slowly so that the camera can take high-quality photos.</li> </ul>                                                                                                                                                                                                                 |
|                                                                                                           | <p>The camera lenses are misty. This happens if the temperature and humidity in the refrigerator section change.</p> <ul style="list-style-type: none"> <li>■ Do not leave the appliance door open for longer than necessary.</li> <li>■ Clean the camera lenses (see “Cleaning and care”).</li> </ul>                                                                                                       |
|                                                                                                           | <p>The anti-fogging film is damaged.</p> <ul style="list-style-type: none"> <li>■ Call Customer Service.</li> </ul>                                                                                                                                                                                                                                                                                          |
|                                                                                                           | <p>The interior lighting in the refrigerator section is too dark.</p> <ul style="list-style-type: none"> <li>■ Switch off the <b>automatic</b> interior lighting: ≡ ▶ ⚙ <i>Settings</i> ▶ <i>Appliance function</i> ▶ <i>Interior lighting</i> ▶ <i>Automatic</i></li> </ul>                                                                                                                                 |

## Problem solving guide

| Problem                                                                                      | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                              | <ul style="list-style-type: none"> <li>■ Then set the interior lighting to the <b>maximum</b> brightness  manually via the controller.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|                                                                                              | <p>The interior lighting in the refrigerator section is covered, e.g. by food.</p> <ul style="list-style-type: none"> <li>■ Make sure that the interior lighting in the refrigerator section is not blocked by food.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                              | <p>The camera is covered, e.g. by food.</p> <ul style="list-style-type: none"> <li>■ Make sure that the camera in the refrigerator section is not blocked by food. The food must also not extend beyond the edge of the shelves.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|                                                                                              | <p>The camera(s) in the appliance door(s) need to be put back into operation.</p> <ul style="list-style-type: none"> <li>■ Switch the refrigeration appliance off by pressing the On/Off switch.</li> <li>■ Switch off at the wall and withdraw the mains plug from the socket, or switch off the mains circuit breaker.</li> <li>■ Wait 5 minutes and reconnect the refrigeration appliance to the mains electricity supply.</li> <li>■ Switch the refrigeration appliance on.</li> <li>■ Close the appliance door(s) and wait for 3 minutes.</li> </ul> <p>The refrigeration appliance will power up slowly.</p> <ul style="list-style-type: none"> <li>■ Keep the appliance door(s) closed during the process.</li> </ul> <p>The cameras can now be used again.</p> |
| <b>The camera (depending on model) does not take any photos and no photos are displayed.</b> | <p>The <i>Sabbath mode</i> function is switched on. The  symbol lights up in the display.</p> <ul style="list-style-type: none"> <li>■ Touch the display for 4 seconds.</li> </ul> <p>The <i>Sabbath mode</i> function switches off and the main menu appears in the display.</p>                                                                                                                                                                                                                                                                                                                                                                                                   |
|                                                                                              | <p>The cameras are not switched on.</p> <ul style="list-style-type: none"> <li>■ Switch on the cameras via the display:<br/>  ►  <i>Settings</i> ► <i>Appliance function</i> ► <i>Cameras</i>.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                              | <p>The refrigeration appliance is not networked or there is a poor Wi-Fi connection.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

## Problem solving guide

| Problem                                                        | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                | <p>■ Network the refrigeration appliance or check the Wi-Fi connection.</p> <p>The camera is only taking photos of the MasterFresh Pro drawer if the drawer has first been opened as far as it will go.</p> <p>■ Always open the MasterFresh Pro drawer as far as it will go whenever you are placing food in it or taking food out of it.</p> <p>The camera is only taking photos of the refrigerator section if the appliance door has first been opened as far as it will go.</p> <p>■ Always open the appliance door as far as it will go whenever you are placing food in the refrigerator section or taking food out of it.</p> <p>The camera in the appliance door needs to be put back into operation.</p> <p>■ Switch the refrigeration appliance off by pressing the On/Off switch.</p> <p>■ Switch off at the wall and withdraw the mains plug from the socket, or switch off the mains circuit breaker.</p> <p>■ Wait 5 minutes and reconnect the refrigeration appliance to the mains electricity supply.</p> <p>■ Switch the refrigeration appliance on.</p> <p>■ Close the appliance door and wait for 3 minutes.</p> <p>The refrigeration appliance will power up slowly.</p> <p>■ Keep the appliance doors closed during the process.</p> <p>The cameras can now be used again.</p> |
| <b>The cameras (depending on model) make clicking noises.</b>  | This is not a fault. The cameras are coming out of Standby mode.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>The water from the water dispenser does not taste good.</b> | <p>If you dispense water from the water dispenser again after a longer period of time, it may be stale.</p> <p>■ In this case, pour away the first 15 glasses of water.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

## Problem solving guide

| Problem                                                                                     | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|---------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>An open door pillar (depending on the model) can damage the refrigeration appliance.</b> | <p>Having the door pillar open when the left-hand appliance door is closed can damage the refrigeration appliance.</p> <ul style="list-style-type: none"> <li>■ Never open the door pillar for the left-hand appliance door.</li> <li>■ If the door pillar is opened, close it again before closing the left-hand appliance door.</li> </ul>                                                                                                                                                                                                                                                                                                                                                    |
| <b>The charcoal filter is coming into contact with liquid.</b>                              | <p>The charcoal filter is coming into contact with liquid when food is being placed into or moved around inside the refrigerator section.</p> <ul style="list-style-type: none"> <li>■ Remove the charcoal filter from the refrigerator section and dispose of it with normal household waste.</li> <li>■ Dispose of unwrapped food that has been stored underneath the charcoal filter.</li> <li>■ Clean the cover of the charcoal filter, the filter retainer and its holder in the refrigerator section with a clean sponge and lukewarm water.</li> <li>■ If necessary, clean the surface underneath the charcoal filter.</li> <li>■ Replace the charcoal filter with a new one.</li> </ul> |

## Messages in the display

| Message                                                                                                                                                                                 | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>The <i>Demo mode active</i> message appears in the display; the refrigeration appliance does not get cold even though the controls and the interior lighting are working.</b>        | <p>The <i>Demo mode</i> has been switched on.</p> <ul style="list-style-type: none"> <li>■ Close and open the appliance door.</li> </ul> <p><i>Demo mode</i> is shown in the display.</p> <ul style="list-style-type: none"> <li>■ Select Operation.</li> <li>■ Switch off <i>Demo mode</i> in the <i>Settings</i> ⚙️: ≡ ▶ ⚙️ <i>Settings</i> ▶ <i>General</i> ▶ <i>Security</i> ▶ <i>Demo mode</i>.</li> </ul> <p>After <i>Demo mode</i> has been switched off, the refrigeration appliance shuts down and must be switched on again.</p> |
| <b>The  symbol lights up in the display and the message <i>Sabbath mode active</i> is displayed.</b> | <p>The <i>Sabbath mode</i> function is switched on. The interior lighting is switched off and the refrigeration appliance is cooling down.</p> <ul style="list-style-type: none"> <li>■ Touch the display for 4 seconds.</li> </ul> <p>The <i>Sabbath mode</i> function switches off and the main menu appears in the display.</p>                                                                                                                                                                                                         |

| Message                                                                                                                                                                                                                            | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>The  symbol lights up in the display and the message <i>Unlock operation</i> is displayed. The refrigeration appliance cannot be operated.</b> | <p><i>Sensor lock</i> is switched on. The <i>Sensor lock</i> disables operation of the appliance every time the appliance door is closed.</p> <ul style="list-style-type: none"> <li>■ To switch off the <i>Sensor lock</i> temporarily, touch the display for approx. 4 seconds.</li> <li>■ You can also switch off the <i>Sensor lock</i> completely via the pull-down menu or in the  <i>Settings</i>: ≡ ▶  <i>Settings</i> ▶ <i>General</i> ▶ <i>Security</i> ▶ <i>Sensor lock</i>.</li> </ul> |

## Interior lighting



Risk of electric shock due to exposed, live electrical components!

When removing the lighting cover, there is a risk of coming into contact with live electrical components.

Do not remove the lighting cover. The LED lighting must only be repaired or replaced by a qualified technician.



Danger of injury from LED lighting.

This lighting corresponds to risk group RG 2. If the cover is defective, there is a risk of eye injury.

Do not look from a close range directly into the lighting with optical instruments (e.g. magnifying glass or similar).

| Problem                                                     | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>The interior lighting is not working or is too dark.</b> | <p>The refrigeration appliance is not switched on.</p> <ul style="list-style-type: none"> <li>■ Switch the refrigeration appliance on.</li> </ul>                                                                                                                                                                                                                             |
|                                                             | <p>The <i>Sabbath mode</i> function is switched on:  lights up in the display.</p> <ul style="list-style-type: none"> <li>■ Touch the display for approx. 4 seconds.</li> </ul> <p>The <i>Sabbath mode</i> function switches off and the main menu appears in the display.</p>             |
|                                                             | <p>The interior lighting is set to <i>Automatic</i> or <i>Brightness</i> ▶ <i>Dark</i>.</p> <ul style="list-style-type: none"> <li>■ Adjust the settings for the interior lighting in the display: ≡ ▶  <i>Settings</i> ▶ <i>Appliance function</i> ▶ <i>Interior lighting</i>.</li> </ul> |

# Problem solving guide

## Noises

The refrigeration appliance is producing various noises during operation.  
If the cooling demand is low, the refrigeration appliance will conserve energy but operate for longer. The volume will be lower.  
Food will be chilled faster if the cooling demand is high.  
The volume will be higher.

| Normal noises                                                                                                                                        | What is causing the noises?                                                                                         |
|------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| Hissing                                                                                                                                              | Refrigerant is being injected into the cooling circuit.                                                             |
| Bubbling, gurgling, splashing                                                                                                                        | Refrigerant is circulating through the pipes.                                                                       |
| Humming                                                                                                                                              | The refrigeration appliance is cooling.                                                                             |
| Clicking                                                                                                                                             | The thermostat is switching the compressor on or off.                                                               |
| Humming, whirring                                                                                                                                    | The fan is running.<br>The automatic door opener (depending on the model) is opening or closing the appliance door. |
| Cracking                                                                                                                                             | Material in the refrigeration appliance is expanding.                                                               |
| Rattling                                                                                                                                             | Valves or flaps are active.                                                                                         |
| Buzzing (refrigeration appliances with water container)                                                                                              | Water is being pumped out of the water container.                                                                   |
| Slurping (refrigeration appliances with soft-close mechanism)                                                                                        | The appliance door with soft-close mechanism is being opened or closed.                                             |
| Please bear in mind that a certain amount of noise is unavoidable (from the compressor and the refrigerant circulating through the cooling circuit). |                                                                                                                     |

## Problem solving guide

| Noises                        | Possible cause and remedy                                                                                                                                                                                                                                                                                                                                                          |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vibrating, rattling, clinking | The refrigeration appliance is uneven. Use a level to check and adjust the alignment of the refrigeration appliance. The refrigeration appliance is aligned by raising or lowering the adjustable feet (depending on the model) underneath it.<br><b>For built-in appliances:</b> For niches of 140 cm or more: place the stabilising rods supplied underneath the appliance base. |
|                               | The refrigeration appliance is touching another appliance or piece of furniture. Move it away.                                                                                                                                                                                                                                                                                     |
|                               | Drawers, baskets or shelves are jiggling or are stuck. Check all removable items and refit them correctly.                                                                                                                                                                                                                                                                         |
|                               | Bottles or containers are touching. Separate bottles or containers slightly.                                                                                                                                                                                                                                                                                                       |
|                               | The transport cable clips (depending on the model) are hanging loose at the back of the appliance. Remove the transport cable clips.                                                                                                                                                                                                                                               |

## Service

---

You can find information on how to remedy faults yourself at [www.miele.com.au/support/customer-assistance](http://www.miele.com.au/support/customer-assistance) or [www.miele.co.nz/support/customer-assistance](http://www.miele.co.nz/support/customer-assistance) and about Miele spare parts at [www.miele.com.au/service](http://www.miele.com.au/service) or [www.miele.co.nz/service](http://www.miele.co.nz/service).

### Contact in case of fault

In the event of any faults which you cannot remedy yourself, please contact Miele.

You can book a Miele customer service call-out online at [www.miele.com.au/service](http://www.miele.com.au/service) or [www.miele.co.nz/service](http://www.miele.co.nz/service).  
Contact information for Miele can be found at the end of this booklet.

Please quote the model and serial number of your appliance when contacting Miele. This information can be found on the data plate.

The data plate is located inside the refrigeration appliance.

### Warranty

The manufacturer's warranty for this appliance is 2 years.

For further information, please refer to your warranty booklet.





**Miele Australia Pty. Ltd.**

ACN 005 635 398

ABN 96 005 635 398

Level 4, 141 Camberwell Road  
Hawthorn East, VIC 3123

**1300 464 353 (1300 4 MIELE)**

**info@miele.com.au**

**www.miele.com.au**

**Miele New Zealand Limited**

IRD 98 463 631

8 College Hill  
Freemans Bay, Auckland 1011

**0800 464 353 (0800 4 MIELE)**

**customercare@miele.co.nz**

**www.miele.co.nz**

**Miele Global Headquarters**

**Germany**

**Miele & Cie. KG**

Carl-Miele-Straße 29

33332 Gütersloh

Federal Republic of Germany

KFMC 3844 R/L, KFMC 3844 FD

en- AU, NZ

M.-Nr. 12 882 380 / 03 / 002