

Operating instructions for washing machines



These operating instructions will help you with commissioning and operation. Detailed information is available via the QR code.

To avoid the risk of accidents or damage to the machine, it is **essential** to read these instructions before it is installed and used for the first time.

Contents

Caring for the environment	4
Warning and Safety instructions	5
Operating the washing machine	10
Control panel.....	10
How the sensor controls work.....	11
Before using for the first time	12
Removing the open spanner	12
1. Prepare the laundry	14
2. Load the washing machine	15
3. Select a programme	16
4. Add detergent	17
Detergent dispenser drawer	17
CapDosing.....	18
5. Start the programme	19
Adding laundry during a programme sequence (AddLoad)	19
6. End of programme	20
Programme chart	21
Extra options	24
Short.....	24
Water +	24
Soak.....	24
Pre-wash.....	24
The following extra options can be selected in addition to the programmes.....	24
Changing the programme sequence	25
Changing a programme (safety lock)	25
Cancelling a programme.....	25
Detergent	26
The correct detergent	26
Detergent recommendations (according to Ecodesign no. 2019/2023)	26
Cleaning and care	27
Troubleshooting	28
The programme does not start.....	28
The programme is cancelled and a fault indicator light lights up in the control panel	28
During the programme, a symbol appears in the time display	29
At the end of the programme, an indicator light lights up in the control panel	29

The door will not open	30
Opening the door in the event of a blocked drain outlet and/or power cut.....	31
Service	33
Contact in the event of a fault	33
Optional accessories	33
EPREL database	33
Warranty	33
Ordering a printed copy of the operating instructions	34
Installation	35
Front view	35
Rear view	36
Installation surface.....	37
Transporting the washing machine to its installation site	37
Removing the transport safety device	37
Fitting the transit bars	38
Levelling the machine	39
Screwing out and adjusting the feet	39
Additional installation requirements	39
Screwing out and adjusting the feet	000
Additional installation requirements	000
The water protection system	40
Connection to the water supply	40
Drainage.....	40
Electrical connection	42
Consumption data	43
Technical data	44
Programmable functions	45
Opening the programming level	45
Choosing and selecting a programmable function.....	45
Editing and saving a programmable function	46
Exit programming level	46

Caring for the environment

Disposing of the packaging material

The packaging material is used for handling and protects the appliance from transport damage. The packaging material used is selected from materials which are environmentally friendly for disposal and can generally be recycled.


Recycling the packaging material reduces the use of raw materials. Use material-specific collection points for valuable materials and take advantage of return options. Your Miele dealer will take the packaging material away.

Disposing of your old appliance

Electrical and electronic appliances contain many valuable materials. They also contain certain materials, compounds and components which were essential for their correct functioning and safety. These could be hazardous to human health and to the environment if disposed of with household waste or if handled incorrectly. Please do not, therefore, dispose of your old appliance with household waste.



Instead, please make use of officially designated collection and disposal points to dispose of and recycle electrical and electronic appliances in your local community, with your dealer or with Miele, free of charge. By law, you are solely responsible for deleting any personal data from the old appliance prior to disposal. You are legally obliged to remove any old batteries which are not securely enclosed by the appliance and to remove any lamps without destroying them, where this is possible. These must be taken to a suitable collection point where they can be handed in free of charge. Please ensure that your old appliance poses no risk to children while being stored for disposal.

Tip:  Scan the QR code on the front page for more information about:

- Environmentally friendly washing

Warning and Safety instructions

This washing machine complies with all current local and national safety requirements. However, inappropriate use can lead to personal injury and damage to property.

Read the operating instructions carefully before using the washing machine. They contain important information on safety, installation, use and maintenance. This prevents both personal injury and damage to the washing machine.

In accordance with standard IEC 60335-1, Miele expressly and strongly advises that you read and follow the instructions in the chapter on installing the washing machine as well as the safety instructions and warnings.

Miele cannot be held liable for damage caused by non-compliance with these instructions.

Keep these operating instructions in a safe place and pass them on to any future owner.

Correct application

- ▶ This washing machine is intended for use in domestic households and similar working and residential environments.
- ▶ The washing machine is not intended for outdoor use.
- ▶ It must be used only as a domestic appliance to wash items which are specified by the manufacturer as being washable on the wash care label. Miele cannot be held liable for damage resulting from incorrect or improper use or operation.
- ▶ The washing machine can only be used by people with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, if they are supervised whilst using it or have been shown how to use it safely and recognise and understand the consequences of incorrect operation.

Safety with children

- ▶ Children under 8 years of age must be kept away from the washing machine unless they are constantly supervised.
- ▶ Children must not be allowed to clean or maintain the washing machine unsupervised.
- ▶ Children 8 years and older may only use the washing machine unsupervised if they have been shown how to use it safely and recognise and understand the consequences of incorrect operation.

Warning and Safety instructions

► Please supervise children in the vicinity of the washing machine and do not let them play with it.

Technical safety

► Please observe the instructions in “Installation” and “Technical data”.

► Before setting up the washing machine, check it for any externally visible damage. Do not install or use a damaged machine.

► Before connecting the washing machine, ensure that the connection data on the data plate (fuse rating, voltage and frequency) match the mains electricity supply. If in any doubt, consult a qualified electrician.

► The electrical safety of this washing machine can only be guaranteed when correctly earthed.

It is essential that this standard safety requirement is met. If in any doubt, please have the wiring system of the building tested by a qualified electrician.

Miele cannot be held liable for the consequences of an inadequate earthing system (e.g. electric shock).

► Do not connect the washing machine to the mains electricity supply by a multi-socket adapter, extension lead or similar. These do not guarantee the required safety of the machine (fire hazard due to the risk of overheating).

► Faulty components must only be replaced by genuine Miele original spare parts. Only when these parts are fitted can Miele guarantee the safety standards of the machine.

► The electrical socket must be easily accessible after installation so that the machine can be disconnected from the electricity supply if necessary.

► If the electrical connection cable is faulty it must only be replaced by a Miele authorised service technician to protect the user from danger.

► While the washing machine is under warranty, repairs should only be undertaken by a Miele authorised service technician. Otherwise the warranty will be invalidated.

Warning and Safety instructions

- ▶ Unauthorised repairs could result in unforeseen dangers for the user, for which the manufacturer cannot accept liability. Repairs should only be undertaken by a Miele authorised service technician, otherwise any subsequent damage will not be covered by the warranty.
 - ▶ In areas which may be subject to infestation by cockroaches or other vermin, pay particular attention to keeping the machine and its surroundings in a clean condition at all times. Any damage which may be caused by cockroaches or other vermin will not be covered by the warranty.
 - ▶ The machine must not be used in a non-stationary location (e.g. on a ship).
 - ▶ Do not make any alterations to the machine, unless authorised to do so by Miele.
 - ▶ The machine must be isolated from the electricity supply when cleaning and maintaining the machine and in the event of a fault.
 - ▶ The machine must only be connected to the on-site water supply using a new hose kit. Old hose kits must not be re-used. Check the condition of the hoses regularly so that you can replace them in good time and avoid the risk of any water damage.
 - ▶ The water flow pressure must be at least 100 kPa and should not exceed 1000 kPa.
 - ▶ Temporary or permanent operation on an autonomous power supply system or a power supply system that is not synchronised with the mains power supply (e.g. island networks, back-up systems) is possible. A prerequisite for operation is that the power supply system complies with the specifications of EN 50160 or an equivalent standard.
- The function and operation of the protective measures provided in the domestic electrical installation and in this Miele product must also be maintained in isolated operation or in operation that is not synchronised with the mains power supply, or these measures must be replaced by equivalent measures in the installation. As described, for example, in the current version of BS OHSAS 18001–2 ISO 45001.

Warning and Safety instructions

Correct use

- ▶ Do not install the washing machine in a room where there is a risk of frost. Frozen hoses may burst or split. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
- ▶ Before using the machine for the first time, check that the transit bars at the rear of the machine have been removed (see “Installation - Removing the transit bars”). During spinning, a transit bar which is still in place may result in damage to both the machine and adjacent furniture or appliances.
- ▶ Turn off the stopcock if the machine is to be left for any length of time (e.g. holiday), especially if there is no floor drain (gully) in the immediate vicinity.
- ▶ Flooding danger.
If hooking the drain hose into a wash basin, check that the water can drain off quickly enough to prevent the sink from overflowing. Make sure the drain hose is secure, so that the force of the water flowing out of the hose does not dislodge it.
- ▶ Take care to ensure that foreign objects (e.g. nails, pins, coins, paper clips) do not find their way into the machine with the laundry. These may damage components of the machine (e.g. suds container, drum), which in turn can result in damage to the laundry.
- ▶ Take care when opening the drum door after using the steam function. Danger of burning due to escaping steam and the high temperature of the surface of the drum as well as the porthole glass. Stand back away from the machine and wait until the steam has dissipated.
- ▶ The maximum load for this washing machine is 8,0 kg (dry weight). See the “Programme chart” for the maximum recommended loads for individual programmes.
- ▶ Do not use solvent based cleaning agents, e.g. those containing benzene, in this machine, as this may result in damage to component parts and create toxic fumes. Such agents also pose a fire and explosion hazard.
- ▶ Textiles which have been pre-treated in solvent based cleaning agents must be thoroughly rinsed in clean water before being washed in the machine.

Warning and Safety instructions

- ▶ If the correct amount of detergent is dispensed, the machine should not need to be descaled. If, however, you do wish to descale it, only use a proprietary natural citric acid based descaling agent. Miele recommends using Miele descaling agent which is available to order online at www.miele.co.uk or from Miele. Strictly observe the instructions on the packaging.
- ▶ Do not use solvent based cleaning agents, e.g. those containing benzene, to clean the surfaces of the machine. They can cause damage to plastic surfaces.
- ▶ Only use dyes specified by the manufacturer as being suitable for use in a domestic washing machine. Always observe the manufacturer's instructions carefully.
- ▶ Colour run and dye removers contain sulphur compounds which can cause damage such as corrosion. Do not use these products in this machine.
- ▶ If detergent comes into contact with the eyes, rinse them thoroughly with lukewarm water immediately. If swallowed, seek medical assistance immediately and retain the packaging or label for reference. Those with skin problems or sensitive skin should avoid their skin coming into contact with detergent.

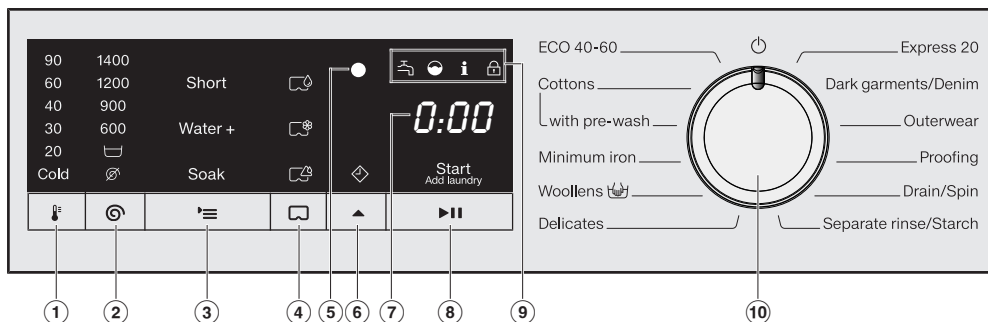
Accessories and spare parts

- ▶ Only use original Miele accessories. If other parts are used, warranty, performance and product liability claims will be invalidated.
- ▶ A Miele tumble dryer can be stacked on top of a Miele washing machine using the appropriate stacking kit (available as an optional accessory). Please make sure you order the correct one for the Miele washing machine and Miele tumble dryer.
- ▶ If installing the machine on a Miele plinth, (available as an optional accessory, depending on country), please make sure you order the correct one for this washing machine.
- ▶ Miele will guarantee to supply functional spare parts for a minimum of 10 years and up to 15 years following the discontinuation of your washing machine.

Miele cannot be held liable for damage caused by non-compliance with these Warning and Safety instructions.

Operating the washing machine

Control panel



① **Sensor control** (temperature) for selecting the temperature

② **Sensor control** (spin speed) for selecting the spin speed

③ **Sensor control** (extra options) for selecting the extra options

④ **Sensor control** (CapDosing) for activating detergent dispensing via a capsule

⑤ **Optical interface**
This is used by the Service department as a transmission point.

⑥ **Sensor control** (Delay start) for activating the Delay start function. With the Delay start function, you can delay the start of the programme. The start of the programme can be delayed from 30 minutes up to a maximum of 24 hours. This allows you to make use of night-time economy electricity rates, for example.

⑦ **Time display**
After the programme has started, the programme duration will appear in the display in hours and minutes. When Delay start is being used, the programme duration will appear after the Delay start time has elapsed.

⑧ **Sensor control** (start/add laundry)

Ⓐ The programme can be started as soon as *Start/Add laundry* is flashing on and off. Touching the sensor control starts the selected programme. *Start/Add laundry* lights up constantly.

Ⓑ Once the programme has been started, the sensor control allows you to add laundry.

⑨ **Indicator lights**


lights up if there are faults affecting the water inlet and drainage

lights up if excess detergent was used

lights up as a reminder about hygiene information

The *Add laundry* function cannot be selected.



⑩ Programme selector

for selecting programmes and for switching off the appliance. The washing machine is switched on when you select a programme, and switched off by turning the programme selector to the  position.


How the sensor controls work

The sensor controls control the values located above them.

The ①, ②, ③, ④, ⑤ and ⑥ sensor controls react to fingertip contact.

When a programme is selected, values are pre-set for the  and  sensor controls. Touching the sensor control decreases the value. After the smallest value is reached, the display returns to the maximum value.

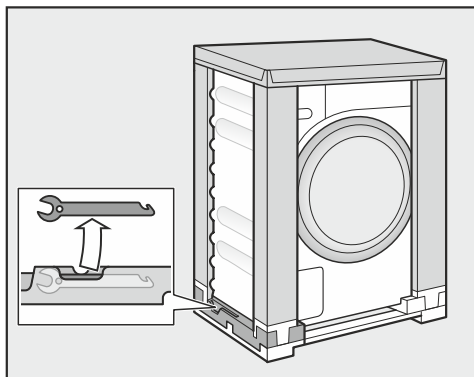
Before using for the first time

 Damage resulting from incorrect installation and connection.

Installing and connecting the washing machine incorrectly will cause serious property damage.

See "Installation".

Removing the open spanner

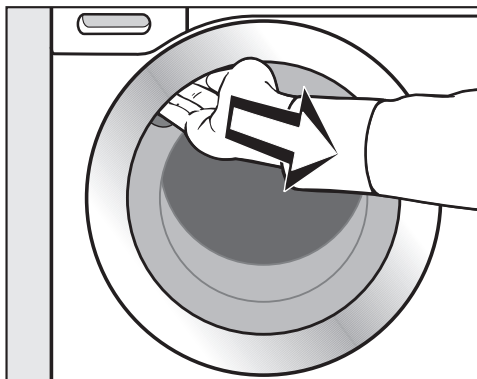


- Take out the open spanner for removing the transit bars from the bottom left of the transport packaging.

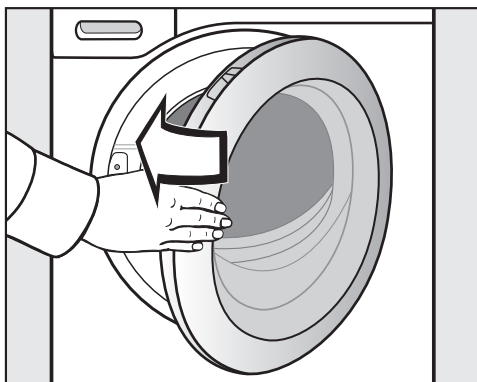
This washing machine has undergone a complete functional test at the factory and there will be some residual water in the drum from this process.

Remove the drain hose elbow from the drum

An elbow piece for the drain hose is stored in the drum.



- Reach under the door grip and pull the door open.
- Remove the elbow piece.



- Shut the door with a gentle swing.

Before using for the first time

Removing the protective foil and stickers

■ Remove:

- Any protective film from the door
- Any stickers from the front and the lid

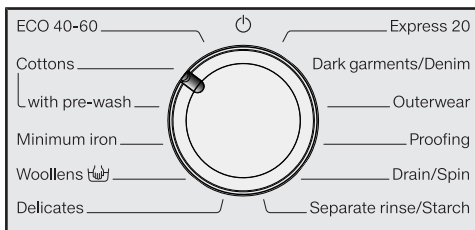
Please do not remove any labels (e.g. the data plate) which are visible when you open the door.

Running the first programme

For optimum water and energy consumption and excellent wash results, it is important to calibrate the washing machine.

To do this, the *Cottons* programme **must** be run without laundry and without detergent.

■ Open the stopcock.



■ Turn the programme selector to the *Cottons* position.

The washing machine is now switched on and the temperature *40* and spin speed *1400* lights up.


■ Touch the ►|| sensor control.

The programme will start.

Opening the door at the end of the programme

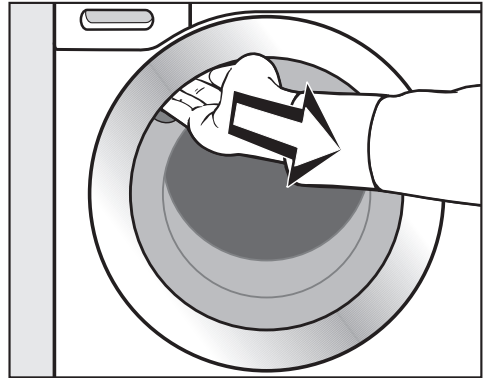
The door remains locked during the anti-crease phase. The indicators light up for the first 15 minutes.

■ Turn the programme selector to the position.

-U- appears on the time display and the  indicator light goes out.

The door will unlock.

Tip: After the anti-crease phase, the washing machine will have switched off and the door unlocked automatically.

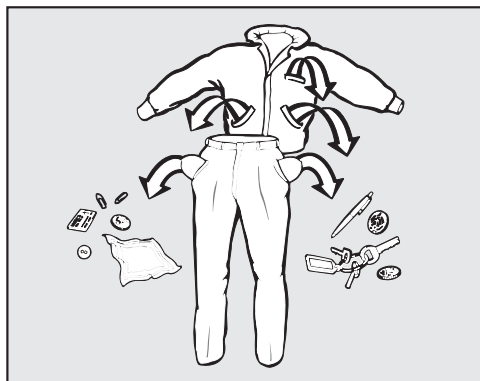


■ Reach under the recessed grip and pull the door open.

Tip: Leave the door slightly open to allow the drum to dry.

Initial commissioning is now complete.

1. Prepare the laundry



- Empty all pockets.

⚠ Damage due to foreign objects. Nails, coins, paper clips, and so on can cause damage to garments and components in the machine. Check the laundry before washing and remove any foreign objects.

Sort the laundry

- Sort the laundry by colour and by care label. Most garments have a textile care label in the collar or side seam.

Tip: Dark textiles often contain excess dye and should be washed separately several times before being included in a mixed load. Always wash whites and coloureds separately.

Pre-treating stains

- Badly soiled areas and stains should be cleaned as soon as possible, preferably whilst still fresh. Spillages should be carefully dabbed off using a soft, colourfast cloth. Do not rub.

Tip: Stains (e.g. blood, egg, coffee, tea) can be pre-treated using some handy tricks which can be found in the Miele guide to laundry care.

⚠ Damage due to solvent-based cleaning agents

Cleaning agents containing benzene, stain remover, etc., can damage plastic parts.

When pre-treating textiles, make sure that any plastic parts (e.g. buttons) do not come into contact with cleaning agent.

⚠ Risk of explosion due to solvent-based cleaning agents.

When using solvent-based cleaning agents, an explosive mixture may develop.

Never use solvent-based cleaning agents in the washing machine.

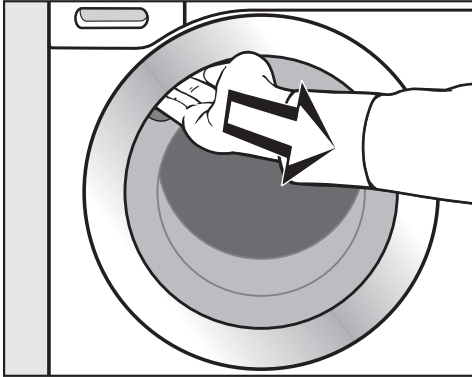
General tips

- Curtains: remove rollers and lead weights or place in a laundry bag.
- Sew in or remove any loose underwiring in bras.
- Close any zips, attach velcro fasteners, fasten hooks and eyes, etc. before washing.
- Fasten duvet covers and pillow cases to prevent small items from becoming rolled up inside them.

Do not wash items which are specified by the manufacturer as **not washable** according to the symbol on the care label (❏ symbol).

2. Load the washing machine

Open the door



- Reach under the door grip and pull the door open.

Check the drum for pets or foreign objects before loading it with laundry.

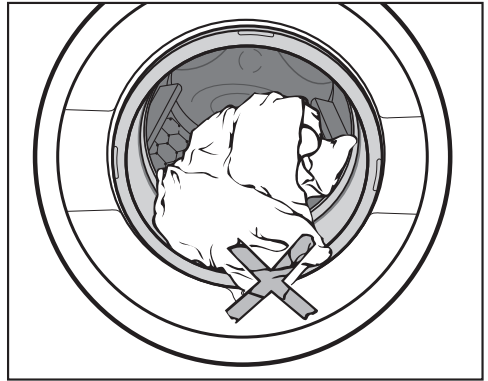
The most efficient use of energy and water is achieved when a full load is washed. However, do not overload as this makes cleaning less effective and causes creases.

- Unfold the laundry and load loosely into the drum.

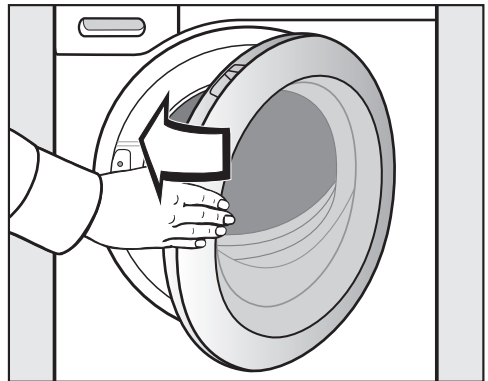
Mixing both large and small items gives better wash results and also helps to distribute the load evenly during spinning.

Tip: Please note the maximum load size for different wash programmes.

Close the door



- Make sure that no items are caught between the door and the seal.

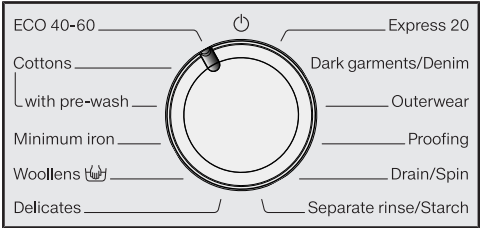


- Shut the door with a gentle swing.

3. Select a programme

Programme selection

The washing machine is switched on by turning the programme selector to a wash programme.



- Turn the programme selector to the required programme.

The estimated wash time is shown on the time display and the pre-set temperature and spin speed light up.

Selecting a temperature and spin speed

The wash programme's pre-set temperature and spin speed light up brightly.

The temperatures reached inside the washing machine might not be the same as the temperatures selected. Perfect wash results are achieved through a combination of energy use and wash duration.

90	1400
60	1200
40	900
30	600
20	
Cold	

- Touch the sensor control to change the pre-set temperature. Touching the sensor control decreases the value. After the smallest value is reached, the display jumps to the maximum value.

- Touch the sensor control to change the pre-set spin speed. Touching the sensor control decreases the value. After the smallest value is reached, the display jumps to the maximum value.

Tip: Scan the QR code on the front page for more information about:

- Spinning

Selecting extra options

In some programmes, you can combine 2 extra options.

In other programmes, you can only select 1 extra option or there are no available extra options.



- Touch the sensor control:
 - **Once:** the *Short* extra option is selected and lights up.
 - **2 times:** the *Water +* extra option is selected and lights up.
 - **3 times:** the *Soak* extra option is selected and lights up.
 - **4 times:** the *Short* and *Water +* extra options are selected and light up.
 - **5 times:** the *Water +* and *Soak* extra options are selected and light up.
 - **6 times:** all the extra options are switched off.

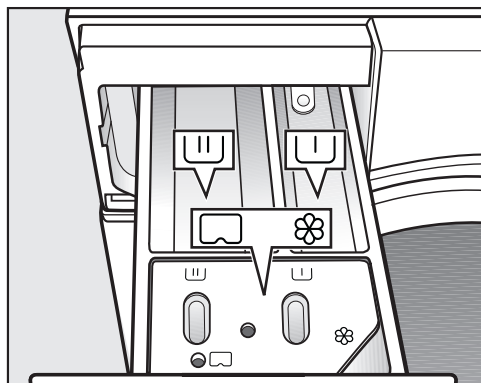
Please refer to “Extra options” for more information.

4. Add detergent




Detergent dispenser drawer

Any detergent suitable for automatic front loading washing machines can be used. Please observe the instructions for use and dosage on the detergent packaging.

Adding detergent



- Pull out the detergent drawer and add detergent to the compartments.

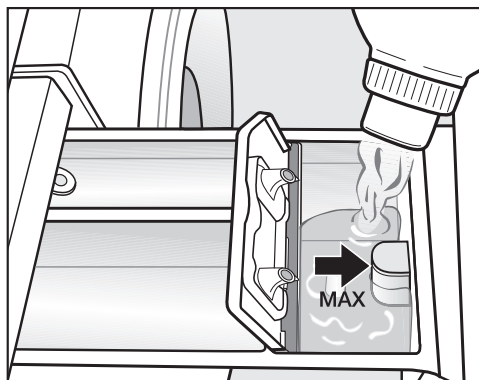
-  Detergent for the pre-wash
-  Detergent for the main wash and soaking
-  Fabric softener, liquid starch, or capsules


Using liquid detergent with a pre-wash


Liquid detergent cannot be used for the main wash if the pre-wash has been selected.

Use powder detergent for the main wash.

Adding fabric conditioner



- Add fabric conditioner or liquid starch to the  compartment. **Do not exceed the maximum level mark.**




It will be automatically dispensed in the final rinse. At the end of the programme a small amount of water remains in the  compartment.

If starching frequently, thoroughly clean the dispenser compartment, especially the siphon tube, regularly.

4. Add detergent

CapDosing

Three different types of capsule are available:

-  = Fabric care (e.g. fabric conditioner, proofing agent)
-  = Additives (e.g. detergent enhancer)
-  = Detergent (for the main wash only)

Each capsule contains the correct amount for one wash cycle.

Caps are available to order from Miele or from the Miele online shop (see the end of this booklet for contact details).



Capsules pose a health risk.

The ingredients of capsules can be hazardous to health if they are swallowed or come into contact with skin. Keep capsules out of the reach of children.


Tip:  Scan the QR code on the front page for more information about:

- Activating CapDosing
- Inserting a capsule
- Dispensing detergent

5. Start the programme

Switching on Delay start/ SmartStart

The start of the programme can be delayed from 30 minutes up to 24 hours. This allows you to make use of night-time economy electricity rates, for example (see the “Delay start/ SmartStart” chapter).

Tip:  Scan the QR code on the front page for more information about:

- Delay start

Starting a programme




- Touch the ▶|| sensor control.




The door will lock and the programme will start.

If a Delay start time has been selected, this counts down on the time display. At the end of the Delay start time or immediately after the programme has started, the programme duration appears on the time display.

Adding laundry during a programme sequence (AddLoad)

Laundry can be added or removed at any time, provided that the  symbol is not illuminated in the display.

- Touch the ▶|| sensor control.

Rotating bars  ...  ...  are shown on the time display.

If the word *Add* appears on the time display, the door can be opened.

- Open the door. Add or remove laundry.
- Close the door.
- Touch the ▶|| sensor control.

The programme will continue.

Laundry cannot usually be added or removed if:


- The suds temperature is above 55 °C
- The water inside the drum is above a certain level


6. End of programme

Opening the door and removing the laundry

The door remains locked during the anti-crease phase. The indicators light up for the first 15 minutes.

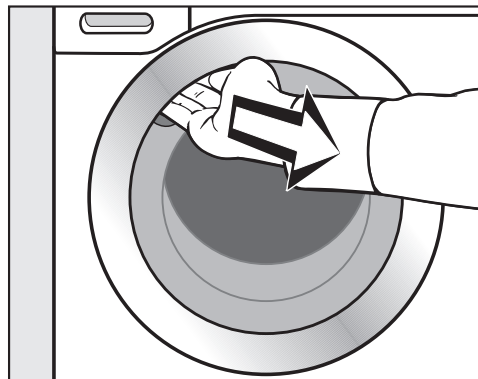
0:00 appears on the time display.

- Turn the programme selector to the  position.

The  indicator light will go out.

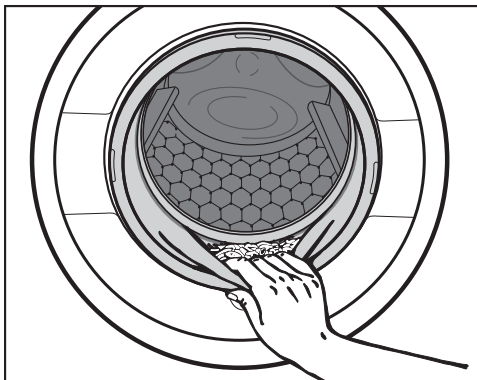
The door will unlock.

Tip: After the anti-crease phase, the door will have unlocked automatically.



- Reach under the recessed grip and pull the door open.
- Remove the laundry.

Items left in the drum could discolour other items in the next wash or become discoloured themselves.
Remove all items from the drum.



- Check the door sealing ring for any foreign objects.

Tip: Leave the door slightly open to allow the drum to dry.


- If applicable, remove the used capsule from the detergent drawer.

Tip: Leave the detergent drawer slightly open to allow it to dry.

Programme chart

Tip:  Scan the QR code on the front page for more information about:


- Programme sequence
- Care symbols

ECO 40-60		Max. load 8,0 kg	
Items	For normally soiled cotton garments		
Tip	A laundry load consisting of mixed cottons that are intended for washing at 40 °C or 60 °C can be washed in the same wash cycle. This programme is the most efficient in terms of energy and water consumption for washing cottons.		
Note for test institutes: Test programme for compliance with EU legislation regarding ecodesign No. 2019/2023 and energy labelling in accordance with Regulation No. 2019/2014.			
Cottons		90 °C to cold	Max. load 8,0 kg
Items	Cotton, linen or mixed fibre fabric, e.g. table linen, underwear, T-shirts, etc.		
Tip	Where particularly high levels of hygiene are required, please select a temperature of 60 °C or higher.		
Note for test institutes: Cottons 20 °C: programme for lightly soiled cotton garments Test programme for compliance with EU legislation regarding ecodesign No. 2019/2023.			
Minimum iron		Cold to 60 °C	Max. load 4,0 kg
Items	Synthetic and mixed fibre textiles as well as easy care cotton		
Tip	Reduce the spin speed for fabric that creases easily.		
Woollens 		Cold to 40 °C	Max. load 2,0 kg
Items	Wool or wool blend fabric		
Tip	Reduce the spin speed for fabric that creases easily.		
Delicates		Cold to 40 °C	Max. load 3,0 kg
Items	Delicate garments made from synthetic fibre, mixed fibre and viscose Curtains specified as machine-washable by the manufacturer		
Tip	- Deselect the spin for items which crease easily.		

Programme chart

Express 20		Cold to 40 °C	Max. load 3,5 kg
Items	Cotton garments that have hardly been worn or are only very lightly soiled		
Tip	The <i>Short</i> extra option is activated automatically.		
Dark garments/Denim		Cold to 60 °C	Max. load 3.0 kg
Items	Black and dark items made of cotton, mixed fibre or denim		
Tip	<ul style="list-style-type: none"> - Wash inside out. - Denim often contains excess dye and may run during the first few washes. Therefore, wash light and coloured items separately. 		
Outerwear		Cold to 40 °C	Max. load 2.5 kg
Items	Performance outerwear (e.g. jackets and trousers) made from membrane fabric such as Gore-Tex®, SYMPATEX®, WINDSTOPPER®, etc.		
Tip	<ul style="list-style-type: none"> - Zip up or close any jackets with Velcro before washing. - Do not use fabric conditioner. - If required, these items can also be re-proofed using the <i>Proofing</i> programme. Proofing after each wash cycle is not recommended. 		
Proofing		40 °C	Max. load 2.5 kg
Items	Treating microfibre fabric, ski wear or table linen made from mainly synthetic fibres to provide a finish which is resistant to water and dirt		
Tip	<ul style="list-style-type: none"> - The items must be freshly laundered and spun or dried before proofing. - For best results, the items should be heat-treated afterwards. This can be achieved by drying them in the tumble dryer or ironing them. 		

Programme chart

Drain/Spin		—
Tip	<ul style="list-style-type: none"> - Drain only: Set spin speed to . - Make sure you select the appropriate spin speed. 	
Separate rinse/Starch		Max. load 7.0 kg
Items	<ul style="list-style-type: none"> - Rinsing hand-washed items - Table cloths, serviettes and workwear requiring starching 	
Tip	<ul style="list-style-type: none"> - Reduce the final spin speed for fabric that creases easily. - Laundry that is to be starched should be washed but not treated with fabric conditioner. - Items will be rinsed very effectively with 2 rinses by activating the <i>Water +</i> extra option. 	

Extra options

You can use the extra options buttons to augment the wash programmes.

Use the '≡ sensor control to select or deselect extra options.



- Touch the '≡ sensor control:
- **Once:** the *Short* extra option is selected and lights up.
- **2 times:** the *Water +* extra option is selected and lights up.
- **3 times:** the *Soak* extra option is selected and lights up.
- **4 times:** the *Short* and *Water +* extra options are selected and light up.
- **5 times:** the *Water +* and *Soak* extra options are selected and light up.
- **6 times:** all the extra options are switched off.

Short

For textiles with light soiling with no visible staining.

The wash duration is reduced.

Water +

The water level in the main wash and the rinses will be increased. A second rinse cycle is carried out in the *Separate rinse/Starch* programme.

You can select other functions for the *Water +* sensor control. These are described under “Programmable functions”.

Soak

For cleaning heavily soiled and stained items with protein stains.


- A duration of between 30 minutes and 2 hours can be programmed in 30 minute increments for the soak process.
- The factory default setting is 30 minutes.

See “Programmable functions – Soak” for instructions on how to programme a different soak period.

Pre-wash

For laundry with large amounts of dirt, e.g. dust and sand.

The following extra options can be selected in addition to the programmes

	Short	Water +	Soak	Pre-wash
ECO 40-60	—	—	—	—
Cottons	●	●	●	●
Minimum iron	●	●	●	—
Woollens 	—	—	—	—
Delicates	●	●	●	—
Express 20	✓	—	—	—
Dark garments/Denim	●	●	●	—
Outerwear	●	●	●	—
Proofing	—	—	—	—
Separate rinse/Starch	—	●	—	—

- = can be selected
- ✓ = activated automatically
- = cannot be selected


Changing a programme (safety lock)




A programme, temperature, spin speed or selected options cannot be changed once the machine has been successfully started. This prevents the machine being operated unintentionally, e.g. by children.

If the washing machine is switched off during active programme operation, the standby function does not switch the washing machine off completely after 15 minutes. Safety functions continue to be active because there may still be water inside the drum.

Cancelling a programme


You can cancel a wash programme at any time after it has started.

- Turn the programme selector to the  position.
- Turn the programme selector to any position.

Rotating bars  ...  ...  are shown on the time display.

The water is pumped away and the door lock is then released.

Selecting a new programme

- Turn the programme selector to the required wash programme.
- Check that there is still sufficient detergent in the detergent drawer. Add more detergent if necessary.
- Touch the  sensor control.

Detergent

The correct detergent





All detergents produced for automatic washing machines are suitable. Follow the manufacturer's instructions and dosage recommendations on the packaging.

For users in Asia:

please use a low foaming detergent suitable for use in front-loading machines

Detergent recommendations (according to Ecodesign no. 2019/2023)


The recommendations apply across the entire temperature range of the wash programmes.

	UltraWhite	UltraColor	Miele Caps 	Miele Caps 	Miele Caps 	Multi-purpose detergent	Colour detergent	Detergent for delicates and woollens	Special-purpose detergent
ECO 40-60	✓	✓		✓	✓	✓	✓		
Cottons	✓	✓		✓	✓	✓	✓		
Minimum iron		✓		✓	✓		✓		
Delicates			✓	✓				✓	
Woollens 			✓					✓	✓
Shirts	✓	✓		✓	✓	✓	✓		
QuickPowerWash	✓	✓				✓	✓		
Express 20		✓		✓			✓ ¹		
Dark garments/Denim		✓	✓	✓			✓ ¹		✓
Proofing				✓					
Drain/Spin									

- ✓ Recommendation
- ¹ Liquid detergent
- ² Powder detergent
-  Specialist detergents (e.g. WoolCare)
-  Fabric care (e.g. fabric conditioner)
-  Additive (e.g. booster)

Tip:  Scan the QR code on the front page for more information about:

- Detergents and dispensing aids

Tip:  Detailed information is available via the QR code on the front page.

Cleaning intervals

Cleaning	Recommended interval
Casing, drum, control panel	As needed
Detergent drawer	Every 4 weeks
Water inlet filter	Every 6 months
Machine	Indication on the display
Drum	As needed

Risk of electric shock!

Mains voltage is present when the washing machine is switched off
Disconnect the machine from the electricity supply before cleaning or maintenance.

Risk of damage due to ingress of water.


The pressure of a water jet can cause water to get into the washing machine, resulting in damage to components.

Do not spray the washing machine with a water jet.

Damage caused by cleaning agents.

Solvent based cleaning agents, abrasive cleaners, glass cleaners or multi-purpose cleaning agents can cause damage to plastic surfaces and other parts.

Do not use any of these cleaning agents.

 Damage resulting from dried laundry detergent.

If the system has not been used for a long time (more than two months), detergent in the hoses can become viscous or dry out. The hoses can become blocked and would then need to be cleaned by a service technician. Clean the TwinDos system.

Troubleshooting

Many malfunctions and faults can be easily remedied. You can save time and money in many cases, as you do not need to contact Customer Service.



More information to help you remedy faults yourself can be found at www.miele.co.uk/support/customer-assistance.




The programme does not start

Problem	Cause and remedy
The control panel remains dark.	There is no power to the washing machine. <ul style="list-style-type: none">■ Check whether the plug is plugged in.■ Check whether the fuse has tripped.
	The washing machine has switched off automatically to save energy. <ul style="list-style-type: none">■ Turn the programme selector to switch the washing machine back on.
F and 34 alternately appear in the time display.	The door is not closed properly. The door lock could not engage. <ul style="list-style-type: none">■ Close the door again.■ Start the programme again. If the fault message appears again, contact the Service Department.

The programme is cancelled and a fault indicator light lights up in the control panel



Problem	Cause and remedy
The fault indicator light  lights up, F and 138 appear alternately in the time display and the buzzer sounds.	The water protection system has reacted. <ul style="list-style-type: none">■ Close the stopcock.■ Call the Service Department.
The fault indicator light  lights up, F and // appear alternately in the time display and the buzzer sounds.	The water outlet is blocked or restricted. The drain hose has been fixed too high. <ul style="list-style-type: none">■ Clean the drain filter and the drain pump.■ The maximum delivery head is 1 m.

Problem	Cause and remedy
The fault indicator light  lights up, F and ID appear alternately in the time display and the buzzer sounds.	The water inlet is blocked or restricted. ■ Check whether the stopcock is opened properly. ■ Check whether the inlet hose is kinked. ■ Check whether the water pressure is too low.
	The filter in the water inlet is blocked. ■ Clean the filter.
F and XXX appear alternately on the time display and the buzzer sounds.	There is a fault. ■ Disconnect the washing machine from the electricity supply. Switch off at the wall and withdraw the plug from the socket, or disconnect the fuse. ■ Wait at least 2 minutes before reconnecting the washing machine to the electricity supply. ■ Switch the washing machine on again. ■ Restart the programme. If the fault message appears again, contact the Miele Customer Service Department.

During the programme, a symbol appears in the time display




Message	Cause and remedy
-D- lights up	The programme selector was moved to a different position after the programme had started. ■ Turn the programme selector back to the original position.

At the end of the programme, an indicator light lights up in the control panel

Problem	Cause and remedy
The  indicator light lights up.	Excessive foam has built up during washing. ■ Use less detergent next time and follow the manufacturer's instructions on dosage given on the packaging.
The  indicator light lights up and I appears in the time display.	When washing, a wash programme using a temperature above 60 °C has not been run for a long time. ■ Run the <i>Cottons</i> 90 °C programme using Miele machine cleaner or a multi-purpose powder detergent. This will clean the washing machine and prevent a build-up of germs and odours.

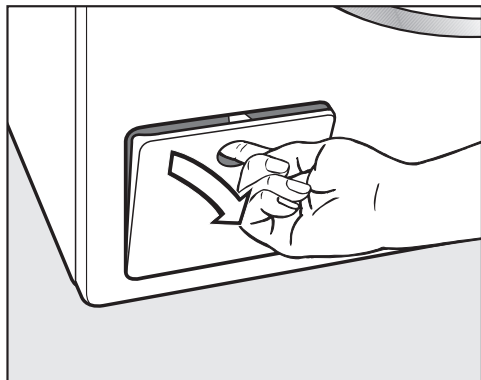
Troubleshooting

The door will not open

Problem	Cause and remedy
The door cannot be pulled open during a programme.	The drum is locked during a programme. ■ Follow the description in “5. Starting a programme – Adding or removing laundry”.
After the programme is cancelled, flashing bars  ...  ...  ... appear in the time display.	For safety reasons the drum door cannot be opened if the suds temperature is higher than 55 °C. ■ Wait until the temperature in the drum has decreased and the bars have stopped flashing in the display.
<i>F</i> and <i>35</i> alternately appear in the time display.	The door lock has jammed. ■ Call the Service Department.

Opening the door in the event of a blocked drain outlet and/or power cut

- Switch off the washing machine.



- Open the access panel for the drain pump.

Blocked drain outlet

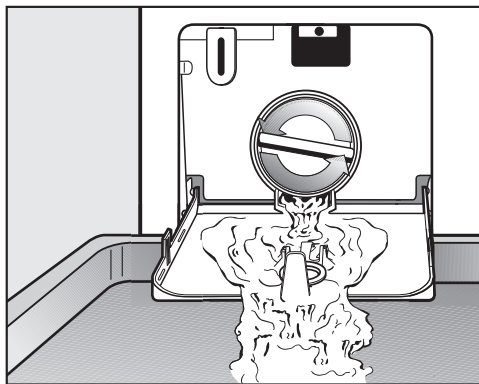
If the drain outlet is blocked, there may be a large quantity of water left behind in the washing machine.

⚠ Risk of scalding due to hot suds.
Escaping suds will be hot if laundry has been washed at high temperatures!
Carefully allow all suds to drain off.

Draining the washing machine

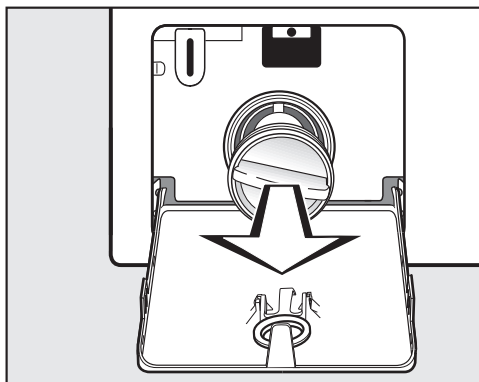
Remove the drain filter, though not completely.

- Place a suitable container under the access panel, e.g. a universal oven tray.



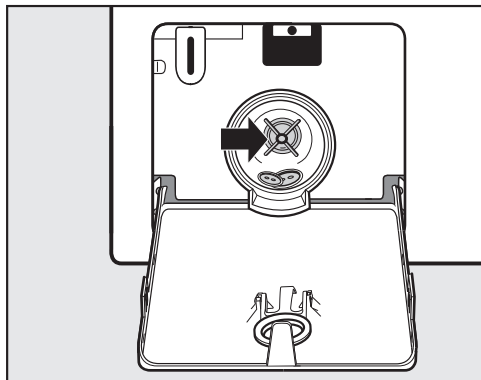
- Slowly unscrew the drain filter to let the water out.
- Tighten the drain filter back up again if you need to interrupt the flow of water.

Once the flow of water ceases:



- Remove the drain filter completely.

Troubleshooting



- Clean the drain filter thoroughly.
- Remove any foreign objects (e.g., buttons, coins etc.) and clean the interior. Turn the impellers by hand to check that they rotate freely.
- Replace the drain filter correctly and tighten it securely.
- Close the drain pump access panel.



Risk of water damage.

Make sure the drain filter is securely tightened. Otherwise there is a risk of water leakage during use.

Replace the drain filter correctly and tighten it securely.

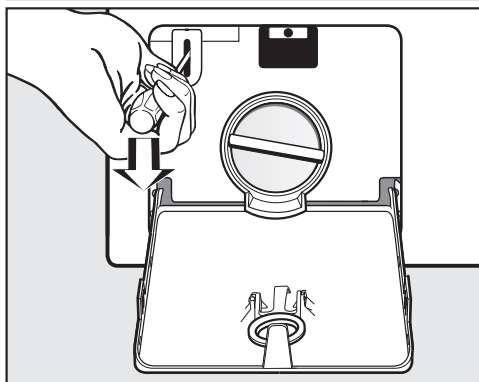
Open the door



Danger of injury due to rotating drum!

Reaching into a moving drum is extremely dangerous.

Always make sure that the drum is stationary before reaching in to remove laundry.



- Use a screwdriver to unlock the door.
- Pull open the door.

Information to help you rectify faults yourself and about Miele spare parts can be found at www.miele.com/service.

Contact in the event of a fault

In the event of any faults which you cannot remedy yourself, please contact your Miele dealer or the Miele Customer Service Department.

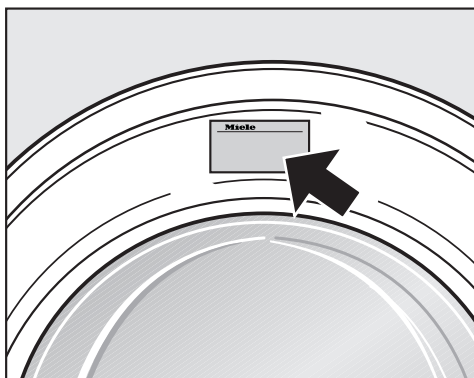
You can book a Miele Customer Service Department call-out online at www.miele.com/service.

Contact information for the Miele Customer Service Department can be found at the end of this document.

Please quote the model identifier and serial number of your appliance (Fabr./SN/Nr.) when contacting the Miele Customer Service Department. This information can be found on the data plate.

Please note that telephone calls may be monitored and recorded for training purposes and that a call-out charge will be applied to service visits where the problem could have been resolved as described in this booklet.

The data plate is found above the porthole glass when the door is opened.



Optional accessories

Products specially tailored to your washing machine – such as detergent, fabric care products, additives, appliance care products and accessories – are available from the Miele online shop, from Miele Customer Service or from your Miele dealer.

You can access the Miele online shop via the following QR code:



EPREL database

From 1 March 2021, information on energy labelling and ecodesign requirements will be available in the European Product Database (EPREL). You can find the product database at the following link <https://eprel.ec.europa.eu/>. You will be asked to enter the model identifier.

The model identifier can be found on the data plate.

Miele Made in xxx
 Mod.: **XXXxxx**
 M-Nr.: xxxxxxxx Type: XXxx-X
 Nr.: xxxxxxxx

Miele Service
www.miele.com/service

Warranty

For information on the appliance warranty specific to your country please contact Miele. See back cover for address.

In the UK, your appliance warranty is valid for 2 years from the date of purchase. However, you must activate your cover by calling 0330 160 6640 or registering online at www.miele.co.uk.

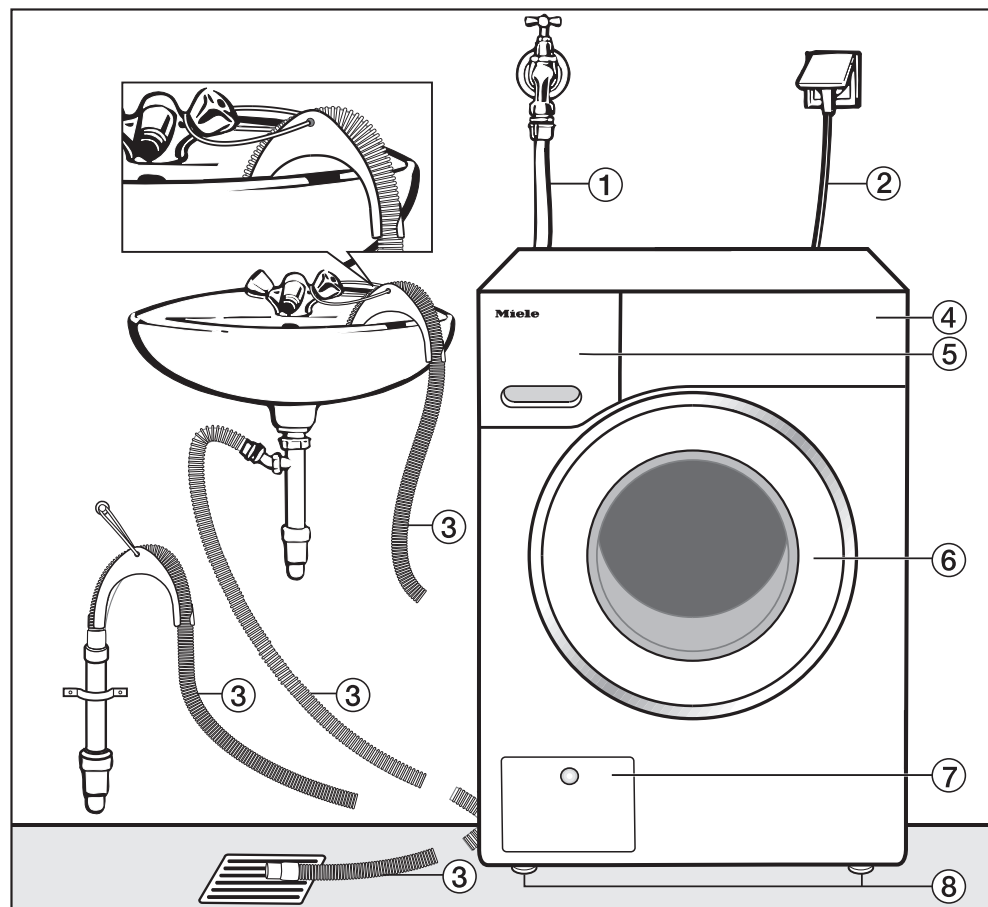
Service

Ordering a printed copy of the operating instructions

You can order a printed copy of the comprehensive operating instructions from Miele free of charge.

You can find all the contact information for Miele at the end of this document. Quote the model identifier and the serial number from the data plate when placing your order.

Front view



① Water inlet hose (pressure tested to 7000 kPa)

② Mains connection cable

③ Flexible drain hose (with detachable swivel elbow)

④ Control panel

⑤ Detergent dispenser drawer

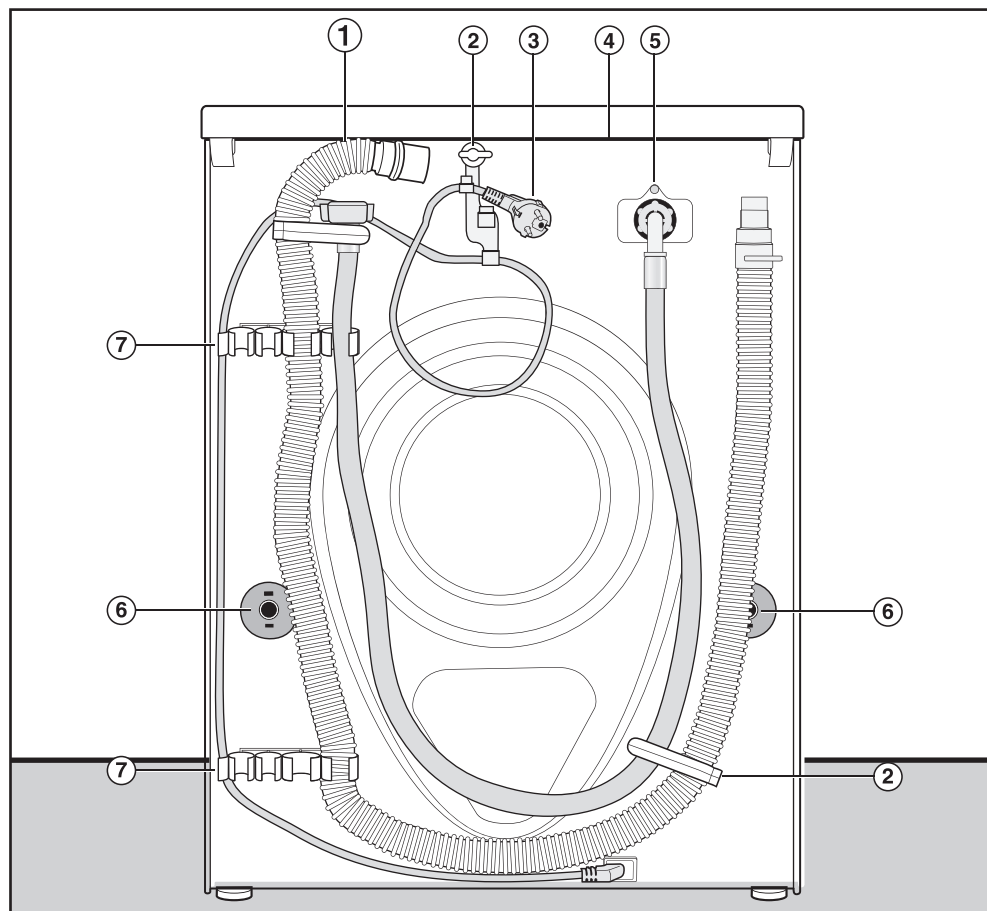
⑥ Door

⑦ Access to drain filters, drain pumps and emergency release

⑧ Four height-adjustable feet

Installation

Rear view



- ① Drain hose
- ② Transport clips for inlet and drain hoses and mains connection cable
- ③ Mains connection cable
- ④ Protruding lid for holding when moving the machine
- ⑤ Water inlet hose (pressure tested to 7000 kPa)
- ⑥ Safety caps for transit bars
- ⑦ Transport clips for inlet and drain hoses and for storing transit bars when not in use

Installation surface

A concrete floor is the most suitable installation surface. It is far less prone to vibration during the spin cycle than wooden floorboards or a carpeted surface.

Please note:

- The machine must be level and securely positioned.
- To avoid vibrations during spinning, the machine should not be installed on soft floor coverings.

If installing on a wooden joist floor:

- Install the machine on a plywood base (at least 59 x 52 x 3 cm). The base should span several joists and be bolted to the joists and not only to the floorboards. Check for the presence of pipes and cables first.

Tip: If possible, install the machine in a corner. This is usually the most stable part of the floor.

⚠ Injury can occur if the washing machine has not been adequately secured.

During installation, the washing machine must be secured on a plinth to be made available on site (concrete or brick), in order to ensure it cannot fall or slip.

Secure the washing machine using a clamp/fastening bracket (MTS floor mounting kit – available from your Miele dealer or Miele spare parts department).

Transporting the washing machine to its installation site

⚠ Danger of injury due to unsecure lid.

Make sure the fixings at the back of the lid are secure. Otherwise there is a danger of the lid being pulled off when carrying the machine.

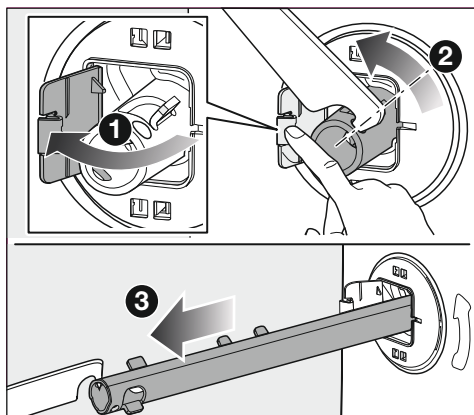
Before carrying the machine check that the lid is secure where it protrudes at the back of the machine.

- Carry the washing machine by the front feet and by the lid where it protrudes at the back of the appliance.

Removing the transport safety device

Removing the transit bars

Remove the left-hand transit bar first, followed by the right-hand transit bar.

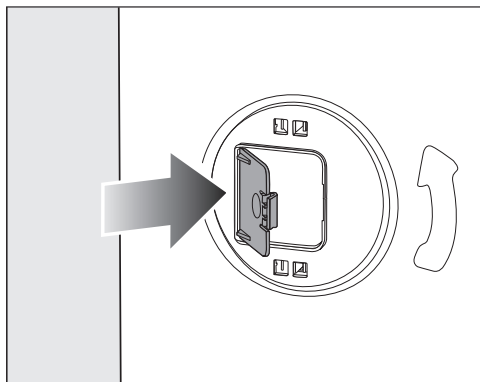


- 1 Push the cover out.
 - 2 Using the open spanner supplied, turn the transit bar 90°.
 - 3 Pull out the transit bar.
- Remove the right-hand transit bar in the same way.

Installation

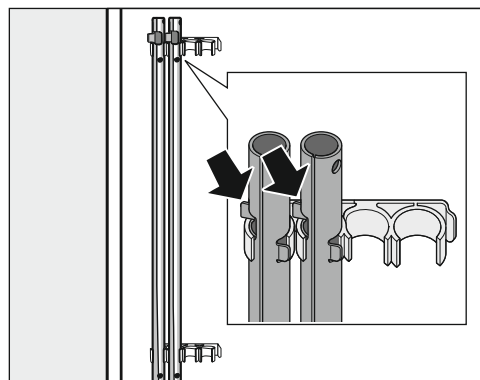
Covering the holes

⚠ Risk of injury from sharp edges.
There is a risk of injury from reaching into holes that are not covered.
After removing the transport safety device, cover the exposed holes.



- Push the covers in firmly until they engage in position.

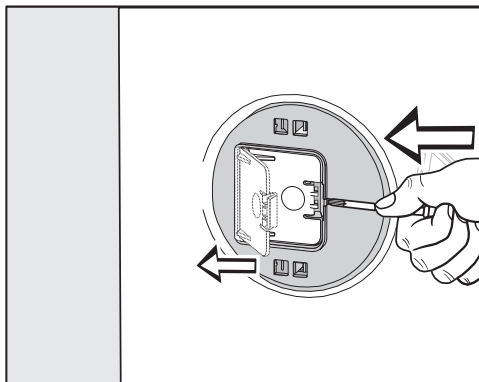
Securing the transit bars



- Secure the transit bars to the rear panel of the washing machine. Make sure that the top retainer is located above the holder.

Fitting the transit bars

Opening the covers



- Press against the retainer with a sharp object (a narrow screwdriver, for example).

The cover opens.

Fitting the transit bars

- To fit the bars, follow the instructions for removing them in reverse order.

Tip: The bars will slide in more easily if you lift the drum slightly.

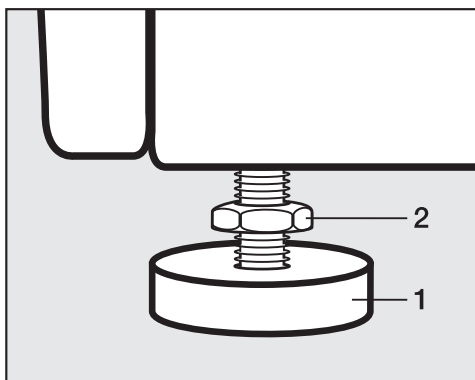
Levelling the machine

The washing machine must stand perfectly level on all four feet to ensure safe and proper operation.

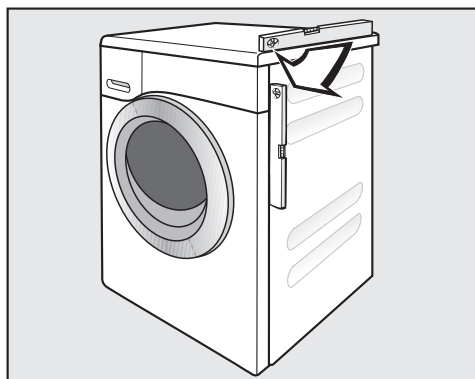
Incorrect installation may increase electricity and water consumption and may cause the machine to move about.

Screwing out and adjusting the feet


The four adjustable screw feet are used for levelling the washing machine. The machine is supplied with all four feet are screwed in.



- Using the spanner supplied, turn counter nut **2** in a clockwise direction. Then turn counter nut **2** together with foot **1** to unscrew.




- Use a level to check that the washing machine is standing level.
- Hold foot **1** securely with a pipe wrench. Turn counter nut **2** again using the spanner supplied until it sits firmly up against the housing.

 Risk of damage due to incorrectly aligned washing machine.

There is a danger of the washing machine moving about if the feet are not secured.

Turn all four counter nuts for the feet until they sit firmly up against the housing. Please also check this for the feet which did not need adjustment.

Additional installation requirements

Tip:  Detailed information is available via the QR code on the front page.

The following options are available for installing the washing machine:

- Installation under a worktop
- Washer-dryer stack
- Installation on a plinth

Installation


The water protection system

The Miele water protection system protects all parts of the washing machine from water damage.

The system mainly consists of the following components:

- Water inlet hose
- Electronic module and drainage and overflow protection
- Drain hose

Connection to the water supply

 Health risk and risk of damage due to contaminated incoming water. The quality of the incoming water must correspond to the drinking water specification of the country in which the washing machine is being operated.

Always connect the washing machine to the mains water supply.

The water connection pressure needs to be between 100 and 1000 kPa. If the water connection pressure exceeds 1000 kPa, a pressure reducing valve must be installed.

A stopcock with a $\frac{3}{4}$ inch threaded union is required for the connection. If this is not available, only a qualified installer may connect the washing machine to the mains water supply.


The washing machine is not suitable for connection to a hot water supply. The washing machine must not be connected to a hot water supply.

Connecting the water inlet hose

- Screw the water inlet hose onto the thread of the water inlet with the nut.
- Slowly open the stopcock and check the connection for leaks.
- Correct the position of the seal and screw thread if necessary.

Maintenance

Only use a genuine Miele hose that has been pressure tested to withstand at least 7,000 kPa should you ever need a replacement.

 Damage caused by dirty water. A filter is located in the open end of the inlet hose and another in the intake point to protect the inlet valve in the washing machine. These filters must not be removed.

Drainage

The suds are drained through a drain pump with a 1 m high delivery head. For the water to drain freely, the hose must be free of kinks.

If required, the hose can be extended to a length of up to 5 m. Accessories are available from your Miele dealer or from the Miele Customer Service Department.


For drain heights of more than 1 m (up to a maximum delivery head of 1.8 m), a replacement drain pump will need to be fitted. Please contact your Miele dealer or Miele Customer Service for advice. For a drain height of 1.8 m, the hose can be extended to a length of up to 2.5 m. Accessories are available from your Miele dealer or from the Miele Customer Service Department.

Drainage options

1. Connecting the drain hose to the plastic drain pipe
2. Connecting a drain hose to a sink
3. Routing the drain hose to a floor drain (gully)
4. Hanging the drain hose in the sink or slops basin

Drain adapter

Miele offers a drain adapter for connection to a plastic drain pipe or sink as an optional accessory. The drain adapter offers the option of connecting only the washing machine or the washing machine together with the tumble dryer.

Tip:  Scan the QR code on the front page for more information about:

- Connecting the drain hose
- Connecting the drain adapter

Installation

Electrical connection

The washing machine is supplied with an electrical connection cable with moulded plug ready for connection to a switched socket.


The socket must be easily accessible after the washing machine has been installed. If that is not possible, ensure that a suitable means of disconnection is provided on the installation side for each pole.



Risk of fire from overheating.

Connecting the washing machine to a multi-socket plug adapter or to an extension lead can overload the cable.

Do not use an extension lead or multi-socket plug adapter.


The electrical system must comply with local and national safety regulations (BS 7671 in the UK). We recommend the use of a suitable RCD .

If the connection cable is damaged, it must only be replaced with a specific connection cable of the same type (available from the Miele Customer Service Department). For safety reasons, such replacement may only be carried out by a qualified technician or the Miele Customer Service Department.

The data plate indicates the nominal power consumption and the appropriate fuse rating. Compare the specifications on the data plate with those of the electricity supply and make sure that they match.

If in any doubt, consult a qualified electrician.

Temporary or permanent operation on an autonomous power supply system or a power supply system that is not synchronised with the mains power supply (e.g. island networks, back-up systems) is possible. A prerequisite for operation is that the power supply system complies with the specifications of EN 50160 or an equivalent standard. The function and operation of the protective measures provided in the domestic electrical installation and in this Miele product must also be maintained in isolated operation or in operation that is not synchronised with the mains power supply, or these measures must be replaced by equivalent measures in the installation. As described, for example, in the current version of BS OH-SAS 18001–2 ISO 45001.

Programme	Load kg	Energy kWh	Water Litres	Running time h:min	Temperature ¹ °C	Residual moisture %	Speed rpm
ECO 40-60*	8,0	0,664	62,30	3:39	35	52,50	1400
	4,0	0,396	53,70	2:48	29	51,60	1400
	2,0	0,190	28,20	2:29	25	57,30	1400
Cottons	8,0	1,650	60,00	2:59	60	53,00	1400
	8,0	0,420	66,00	3:09	23	53,00	1400
Minimum iron	4,0	0,600	58,00	2:29	34	30,00	1200
Express 20 ²	3,5	0,230	30,00	0:20	30	60,00	1200
Woollens 	2,0	0,230	35,00	0:39	30	30,00	1200

* Test programme for compliance with EU legislation regarding ecodesign 2019/2023 and energy labelling in accordance with Regulation No. 2019/2014


¹ Maximum laundry temperature reached in main wash.
² Short extra activated
³ 20 °C programme for lightly soiled cotton garments

Information for customers

Consumption data can vary from the nominal values given depending on water pressure, water hardness, water inlet temperature, room temperature, type and volume of load, fluctuations in the mains voltage and any extra options selected.

Technical data

Height	850 mm
Width	596 mm
Depth	636 mm
Depth with door open	1054 mm
Height for building under	820 (+8/-2) mm
Width for building under	600 mm
Depth for building under	600 mm
Weight	Approx. 85 kg
Capacity	8,0 kg dry laundry
Supply voltage	See data plate
Rated load	See data plate
Fuse rating	See data plate
Consumption data	See "Consumption data"
Minimum water flow pressure	100 kPa (1 bar)
Maximum water flow pressure	1000 kPa (10 bar)
Water inlet hose length	1.60 m
Drain hose length	1.50 m
Connection cable length	2.00 m
Maximum delivery head	1.00 m
Maximum drainage length	5.00 m
LEDs	Class 1
Test certifications awarded	See data plate
Power rating in off mode	0,30 W

Tip:  Detailed information is available via the QR code on the front page.

The programmable functions are used to alter the washing machine's electronics to suit changing requirements. Programmable functions can be altered at any time.

Opening the programming level

Programming is carried out in 8 steps (1, 2, 3 ... 8) using the sensor controls.

Prerequisites:

- The washing machine is switched on (the programme selector is pointing to a wash programme).
- The washing machine door is open.

1 Touch the ►|| sensor control and hold it down whilst carrying out steps 2 and 3.

2 Close the washing machine door.

Wait until *Start/Add laundry* lights up constantly ...

3 ... and then release the ►|| sensor control.

P13 will light up in the time display.

Choosing and selecting a programmable function

The number of the programmable function will appear in the time display as *P* and a number: e.g. *P13*.

4 Touch the ▲ sensor control to select the other programmable functions one by one:

Programmable functions	
<i>P13</i>	Keypad tone
<i>P14</i>	PIN code
<i>P22</i>	Indicator switch-off behaviour
<i>P24</i>	Memory
<i>P26</i>	Additional long pre-wash – Cottons
<i>P27</i>	Soak duration
<i>P28</i>	Gentle action
<i>P29</i>	Reduced temperature
<i>P30</i>	Water plus
<i>P31</i>	Water plus level
<i>P32</i>	Maximum rinse level
<i>P33</i>	Suds cooling
<i>P34</i>	Anti-crease
<i>P49</i>	Low water pressure

■ Confirm the selected programmable function by touching the ►|| sensor control.

Programmable functions

Editing and saving a programmable function

You can either switch a programmable function on/off or select different options.

- 6 Touch the ▲ sensor control to switch the programmable function on/off or to select an option:

Programmable function	Available options				
	-00	-01	-02	-03	-04
P13	●	✓			
P14	✓	●			
P22	✓	●			
P24	✓	●			
P26	✓	●	●	●	
P27		✓	●	●	●
P28	✓	●			
P29	✓	●			
P30		✓	●	●	
P31		✓	●	●	●
P32	✓	●			
P33	✓	●			
P34	●	✓			
P49	✓	●			

- = Can be selected
- ✓ = Factory default setting

- 7 Touch the ► sensor control to confirm your selection.

The number of the programmable function, e.g. P13, will then light up again.

Exit programming level

- 8 Turn the programme selector to ⏻.

The option you have selected is now stored in memory. You can change it again at any time.

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M.-Nr. 12 727 710 / 01 / 001